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› Perrin & Rowe Georgian Era Pull-Down Bar/Food Prep Faucet U.4743SEG-2 Instruction Manual

Rohl U.4743SEG-2

Perrin & Rowe Georgian Era Pull-Down Bar/Food Prep Faucet

Model: **U.4743SEG-2** | Brand: **Rohl**

1. INTRODUCTION

Thank you for choosing the Perrin & Rowe Georgian Era Pull-Down Bar/Food Prep Faucet. This faucet combines classic design with modern functionality, crafted from durable brass with a Satin English Gold finish. This manual provides essential information for the safe installation, operation, and maintenance of your new faucet, ensuring years of reliable performance.





Image 1.1: The Perrin & Rowe Georgian Era Pull-Down Bar/Food Prep Faucet.

2. PRODUCT FEATURES

The Perrin & Rowe Georgian Era Faucet is designed with both aesthetics and utility in mind:

- **Durable Construction:** Faucet body constructed from high-quality brass for longevity.
- **Elegant Finish:** Features a beautiful Satin English Gold finish.
- **Pull-Down Sprayer:** Equipped with a pull-down spray head offering two distinct spray functions (stream and spray) for versatile use.
- **Swivel Spout:** The spout rotates 180 degrees, providing extensive reach and flexibility within your sink area.
- **Single Lever Handle:** A single lever handle controls both water flow and temperature with ease.
- **Ceramic Disc Cartridge:** Includes a reliable ceramic disc cartridge for smooth operation and drip-free performance.
- **Deck Mounted:** Designed for single-hole deck mounting, installing directly onto your sink or countertop.



Image 2.1: Detail of the single lever handle, designed for precise control.

3. SAFETY INFORMATION

Please read and understand all instructions before beginning installation. Failure to follow these instructions may result in personal injury, property damage, or voiding of the warranty.

- Always turn off the main water supply before installing or servicing the faucet.
- Wear appropriate personal protective equipment, such as safety glasses and gloves, during installation.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Ensure all connections are secure to prevent leaks. Do not overtighten.
- Keep small parts away from children.

4. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Faucet Body with Pull-Down Sprayer
- Single Lever Handle
- Mounting Hardware (washers, nuts, etc.)
- Hot and Cold Water Supply Lines (typically integrated or included)
- Installation Instructions (this manual)

5. INSTALLATION INSTRUCTIONS

This faucet is designed for single-hole deck mounting. Follow these general steps for installation. Specific diagrams and detailed instructions may be included in a separate guide provided with the product packaging.

5.1 Pre-Installation

1. Turn off the main water supply to the installation area.
2. Clear the area under the sink for easy access.
3. Ensure your sink or countertop has a single faucet hole with a diameter of **1-3/8 inches**. The maximum deck thickness supported is **2-1/2 inches**.
4. Remove any existing faucet. Clean the mounting surface thoroughly.

5.2 Faucet Mounting

1. Insert the faucet body into the mounting hole on the sink or countertop.
2. From underneath the sink, secure the faucet using the provided mounting hardware (washer, mounting nut). Hand-tighten first, then use a wrench to snug it firmly, ensuring the faucet is properly aligned. Do not overtighten.

5.3 Water Supply Connections

1. Connect the hot and cold water supply lines from the faucet to the corresponding hot and cold water supply valves. Use a wrench to tighten connections, but do not overtighten.
2. Ensure the pull-down hose is properly connected to the faucet's main body and the counterweight is installed on the hose as per specific product instructions to allow smooth retraction.

5.4 Post-Installation

1. Once all connections are made, slowly turn on the main water supply.
2. Check for any leaks at all connection points. Tighten if necessary.
3. Remove the spray head and flush the faucet for a few minutes to clear any debris from the water lines. Reattach the spray head.



Image 5.1: The faucet installed, showcasing its design and functionality.

6. OPERATING INSTRUCTIONS

Operating your Perrin & Rowe Georgian Era Faucet is straightforward:

- **Water Flow and Temperature:** Use the single lever handle to control both water flow and temperature. Move the handle up to increase flow and down to decrease. Move it left for hot water and right for cold water.

- **Pull-Down Sprayer:** Grasp the spray head and pull it down from the spout. The hose will extend, allowing you to direct water where needed.
- **Spray Functions:** The spray head features two functions. Press the button or toggle on the spray head to switch between a steady stream and a powerful spray.
- **Retracting Sprayer:** When finished, guide the spray head back into the spout. The counterweight on the hose will assist in smooth retraction.
- **Swivel Spout:** The entire spout can be rotated 180 degrees to move it out of the way or direct water to different areas of the sink.

7. MAINTENANCE AND CARE

Proper care will preserve the finish and functionality of your faucet:

- **Cleaning:** Clean the faucet regularly with a soft, damp cloth and mild soap. Rinse thoroughly with water and dry with a soft cloth to prevent water spots.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, scouring pads, ammonia-based cleaners, or cleaners containing bleach, acids, or alcohol. These can damage the Satin English Gold finish.
- **Aerator Maintenance:** Periodically unscrew the aerator from the spray head and clean any mineral deposits or debris. Rinse and reattach.
- **Hose Maintenance:** Ensure the pull-down hose moves freely under the sink and is not obstructed by items or kinks.

8. TROUBLESHOOTING

If you encounter issues, refer to the following common troubleshooting steps:

- **Low Water Flow:**
 - Check if the aerator is clogged with debris. Clean it as described in Maintenance.
 - Ensure water supply valves are fully open.
 - Inspect supply lines for kinks or obstructions.
- **Leaks from Faucet Base:**
 - Tighten mounting nut under the sink.
 - Check if the O-rings or gaskets are properly seated or damaged.
- **Leaks from Handle:**
 - The ceramic disc cartridge may need to be inspected or replaced. Consult a plumber or contact customer support.
- **Sprayer Not Retracting:**
 - Ensure the counterweight on the hose is correctly positioned and not obstructed.
 - Check for kinks in the hose under the sink.

For issues not resolved by these steps, please contact customer support.

9. SPECIFICATIONS

Specification	Detail
Model Number	U.4743SEG-2
Brand	Rohl (Perrin & Rowe)
Mounting Type	Deck Mount, Single Hole
Finish Type	Satin English Gold
Material	Brass
Number of Handles	1
Special Feature	Pull Down Sprayer
Style	Classic
Maximum Flow Rate	1.8 Gallons Per Minute (GPM)
Faucet Height	14 inches (deck to top of faucet)
Spout Height	7-1/2 inches (deck to spout outlet)
Spout Reach	7-1/4 inches (center of faucet body to center of spout outlet)
Faucet Hole Size	1-3/8 inches
Max Deck Thickness	2-1/2 inches
Item Weight	7 Pounds
UPC	824438396128

10. WARRANTY AND SUPPORT

This Perrin & Rowe faucet is covered by a **LIMITED LIFETIME WARRANTY**. This warranty covers defects in material and manufacturing under normal use and service. Please refer to the warranty documentation included with your purchase for full terms and conditions.

For technical assistance, warranty claims, or to order replacement parts, please contact Rohl customer support:

- **Website:** www.rohlfaucets.com
- **Phone:** Refer to the Rohl website for current contact numbers.

When contacting support, please have your model number (U.4743SEG-2) and date of purchase readily available.

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