

## RCECAOSHAN 20200305-A1-06

# Replacement Remote Control User Manual

For Twin Star Fireplace Models: 25II033CGL, 26II033CGL, 28II033CGL, 32II033CGL, 33II033CGL, 18II332FGL, 23II332FGL, 25II332FGL, 26II332FGL, 28II332FGL, 32II332FGL, 33II332FGL, 18II332FSL

## 1. PRODUCT OVERVIEW

---

This manual provides instructions for the RCECAOSHAN replacement remote control, designed specifically for various Twin Star Fireplace models. This remote control offers a convenient way to operate your fireplace, providing essential functions without the need for complex programming.



Figure 1: RCECAOSHAN Replacement Remote Control. This image displays the front view of the remote control, featuring its buttons and overall design.

The remote is a direct replacement for the original unit and is ready for use once batteries are installed. It is important to verify compatibility with your specific Twin Star Fireplace model before use.

## 2. SETUP AND INSTALLATION

---

Follow these simple steps to set up your new remote control:

### 1. Battery Installation:

Locate the battery compartment on the back of the remote control. Insert two (2) AAA 1.5V batteries, ensuring correct polarity (+/-) as indicated inside the compartment. Batteries are not included with the remote control.

### 2. Initial Use:

Once batteries are installed, the remote control is ready for immediate use. No programming or pairing is required. Point the remote control towards your Twin Star Fireplace unit and press any button to test its functionality.





Figure 2: Close-up view of the remote control's buttons. This image highlights the power, flame, timer, and temperature control

buttons.

### 3. OPERATING INSTRUCTIONS

---

The remote control provides intuitive access to your fireplace's functions. Familiarize yourself with the buttons:

- **Power Button (Red Circle):** Press to turn the fireplace ON or OFF.
- **Flame Button (Flame Icon):** Controls the flame effect settings. Multiple presses may cycle through different flame brightness levels or patterns, depending on your fireplace model.
- **Timer Button (Hourglass Icon):** Activates or adjusts the fireplace's timer function. Refer to your fireplace's main manual for specific timer settings.
- **Temperature Up/Down Buttons (Triangle Arrows with "TEMP"):** Adjusts the thermostat setting for the fireplace heater. Press the up arrow to increase temperature and the down arrow to decrease it.

Ensure a clear line of sight between the remote control and the fireplace's infrared receiver for optimal performance.

### 4. MAINTENANCE

---

To ensure the longevity and proper functioning of your remote control, follow these maintenance guidelines:

- **Battery Replacement:** Replace batteries when the remote's range decreases or if it stops responding. Always replace both batteries simultaneously with new AAA 1.5V batteries. Do not mix old and new batteries, or different types of batteries.
- **Cleaning:** Wipe the remote control with a soft, dry cloth. Do not use abrasive cleaners, solvents, or wet cloths, as these can damage the surface or internal components.
- **Storage:** If the remote control will not be used for an extended period, remove the batteries to prevent leakage and potential damage. Store in a cool, dry place.

### 5. TROUBLESHOOTING

---

If you experience issues with your remote control, try the following solutions:

Problem	Possible Cause	Solution
Remote not responding.	Dead or incorrectly installed batteries.	Replace batteries with new AAA 1.5V batteries, ensuring correct polarity.
Limited range or intermittent response.	Weak batteries; Obstruction between remote and fireplace; Remote too far from fireplace.	Replace batteries. Ensure a clear line of sight. Move closer to the fireplace unit.
Remote does not control fireplace functions.	Incompatible fireplace model; Fireplace receiver issue.	Verify that your fireplace model is listed as compatible. This remote is <b>NOT a universal remote</b> . If you are unsure about compatibility, please contact the seller before ordering. Ensure the fireplace unit is powered on and its remote receiver is not obstructed or damaged. Consult your fireplace's original manual for troubleshooting its receiver.

### 6. PRODUCT SPECIFICATIONS

---

Feature	Detail
Brand	RCECAOSHAN
Model Number	20200305-A1-06
Compatible Fireplace Models	25II033CGL, 26II033CGL, 28II033CGL, 32II033CGL, 33II033CGL, 18II332FGL, 23II332FGL, 25II332FGL, 26II332FGL, 28II332FGL, 32II332FGL, 33II332FGL, 18II332FSL
Power Source	2 x AAA 1.5V Batteries (not included)
Package Dimensions	5.94 x 3.03 x 1.22 inches
Item Weight	1.44 ounces
Special Feature	Ergonomic design

## 7. CUSTOMER SUPPORT

---

For further assistance, questions regarding compatibility, or troubleshooting not covered in this manual, please contact the seller or manufacturer directly. Refer to your purchase documentation for contact information. For more information about RCECAOSHAN products, you may visit their official channels or the platform where you purchased this item.



© 2023 RCECAOSHAN. All rights reserved.

This manual is for informational purposes only. Specifications are subject to change without notice.