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SEI Furniture AMZ3209EF

SEI Furniture Canyon Heights Faux Stacked Stone 60" Electric Fireplace - Instruction Manual

Model: AMZ3209EF

1. PRODUCT OVERVIEW

The SEI Furniture Canyon Heights Electric Fireplace offers supplemental heat and a realistic flame effect for your living space. Featuring a handsome whiskey maple finish and simulated stacked stone, this freestanding unit enhances room ambiance. It includes a 33-inch widescreen firebox with multicolor flames, glowing embers, and an interior brick design. The unit is designed for user-friendly operation with a remote control and manual adjustments for flame, logs, thermostat, and timer settings. The glass remains cool to the touch for safety.



Image: Front view of the SEI Furniture Canyon Heights Electric Fireplace, showcasing its whiskey maple finish and faux stacked stone design.

2. SAFETY INFORMATION

WARNING: Read all instructions before using this heater. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Ensure the unit is placed on a firm, level surface.
- Do not operate the heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- The glass panel remains cool to the touch during operation, but always supervise children and pets

around the unit.

- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

3. PACKAGE CONTENTS

This product ships in multiple cartons, which may arrive at different times. Please ensure all packages are received before beginning assembly.

SHIPS IN MULTIPLE CARTONS

This item ships in multiple cartons and may deliver at different times.



Image: Visual representation of the product shipping in multiple cartons, indicating that components may arrive separately.

Included components typically consist of:

- Mantel assembly components
- Electric Firebox insert
- Remote Control
- Assembly Guide

4. ASSEMBLY INSTRUCTIONS

A detailed assembly guide is included with your product. Please refer to this guide for step-by-step

instructions, diagrams, and a complete list of hardware. Assembly is designed to be straightforward, typically requiring two people for optimal ease and safety during construction.



Image: The fully assembled electric fireplace, ready for use.

5. SETUP

This electric fireplace is designed for freestanding installation. Choose a location that is level, dry, and near a standard electrical outlet. Ensure there is adequate clearance around the unit for proper ventilation and safety.

- **Placement:** Position the fireplace against a wall in your desired room (e.g., living room, bedroom).
- **Power Connection:** Plug the cord directly into a 120V AC grounded outlet. Do not use extension cords or power strips.



Image: The electric fireplace integrated into a living room, demonstrating typical placement.

6. OPERATING INSTRUCTIONS

The fireplace can be operated using the included remote control or the control panel located on the unit.

6.1. Remote Control Functions

The remote control allows for convenient adjustment of all fireplace features from a distance.

- **Power On/Off:** Turns the unit on or off.
- **Flame Adjustment:** Adjusts the intensity of the flames (5 levels, F0-F5).
- **Log Intensity:** Adjusts the brightness of the glowing logs (5 levels, L0-L5).
- **Heater Control:** Sets the desired room temperature (62-82°F / 17-27°C). The heater will activate when the room temperature falls below the set temperature and turn off when it reaches it.
- **Timer:** Sets an automatic shut-off timer from 30 minutes to 9 hours.
- **Mood Lighting:** Activates or deactivates additional mood lighting within the firebox.

6.2. Manual Control Panel

A hidden control panel on the unit provides access to all functions, mirroring the remote control.



Image: Close-up view of the fireplace's hidden control panel, showing buttons for power, timer, light, temperature, and flame settings.

6.3. Video Demonstration

Your browser does not support the video tag.

Video: An official product video demonstrating the features and operation of the Canyon Heights Faux Stacked Stone Electric Fireplace, including remote control functions, flame and log adjustments, and heater settings.

7. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Dust the unit regularly with a soft, dry cloth. For the glass panel, use a mild glass cleaner and a soft cloth to avoid scratching.

- **Ventilation:** Keep the air intake and exhaust vents clear of dust and debris to ensure proper heat circulation.
- **Light Bulbs:** The LED bulbs for the flame effect are designed for long life and typically do not require replacement. If an issue occurs, consult the warranty or a qualified technician.

8. TROUBLESHOOTING

If you encounter issues with your fireplace, try the following steps:

- **No Power:** Check if the power cord is securely plugged into a grounded outlet. Verify the circuit breaker has not tripped.
- **No Flame Effect:** Ensure the flame function is activated via the remote or control panel. Check if the light intensity is set above F0.
- **No Heat:** Confirm the heater function is turned on and the thermostat is set higher than the current room temperature.
- **Remote Not Working:** Replace the battery in the remote control. Ensure there are no obstructions between the remote and the fireplace sensor.

For persistent issues, contact customer support.

9. SPECIFICATIONS

Feature	Detail
Brand	SEI Furniture
Model Name	Canyon Heights Faux Stacked Stone Electric Fireplace
Item Model Number	AMZ3209EF
UPC	037732452166
Product Dimensions	60" W x 15.5" D x 35.5" H
Item Weight	85 Pounds
Material	Engineered Wood, Glass, Metal, Resin, Rubberwood
Finish Type	Glass
Color	Whiskey Maple
Installation Type	Freestanding
Power Source	Corded Electric
Heat Output	80 Degrees Fahrenheit (Max)

Heating Coverage	Up to 400 square feet
Special Features	Adjustable Flame, Adjustable Thermostat, Flame Effect, Multicolor Flame
Included Components	Assembly Guide, Firebox, Mantel, Remote Control



Image: Dimensional drawing of the electric fireplace, indicating its width, depth, and height.

10. WARRANTY AND SUPPORT

This product comes with a **Limited Warranty**. For specific details regarding warranty coverage, duration, and claims procedures, please refer to the documentation included in your product packaging or contact SEI Furniture customer support directly.

For further assistance, technical support, or to inquire about replacement parts, please visit the official SEI Furniture website or contact their customer service department.