Nextech QC3870

Nextech 1080p Wi-Fi IP Camera QC3870 User Manual

Model: QC3870

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Nextech 1080p Wi-Fi IP Camera, model QC3870. Please read this manual thoroughly before using the device to ensure proper functionality and safety.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Nextech 1080p Wi-Fi IP Camera (QC3870)
- Power Adapter
- Mounting Hardware (screws, wall anchors)
- Quick Start Guide

Image: Front view of the Nextech 1080p Wi-Fi IP Camera, showing the lens, motion sensor, and indicator light.

SAFETY INFORMATION

- Do not expose the camera to water or moisture.
- Use only the provided power adapter.
- Avoid placing the camera near heat sources.
- Ensure proper ventilation around the device.

SETUP

1. Powering On

1. Connect the power adapter to the camera's power input port.
2. Plug the power adapter into a standard electrical outlet.
3. Wait for the indicator light to show a steady state, indicating it's ready for setup.

2. App Installation and Account Creation

Download the official Nextech security app from your device's app store (iOS App Store or Google Play Store).

- Search for "Nextech Security" or refer to the QR code in the Quick Start Guide.
- Install the app and create a new user account if you don't have one.

3. Connecting to Wi-Fi

1. Open the Nextech Security app and log in.
2. Tap on "Add Device" or the "+" icon.
3. Select "IP Camera" or "Wi-Fi Camera" from the device list.
4. Follow the on-screen prompts to connect the camera to your Wi-Fi network. This typically involves scanning a QR code on the camera or entering your Wi-Fi credentials into the app.
5. Ensure your Wi-Fi network is 2.4GHz, as 5GHz networks may not be supported.

4. Mounting the Camera

Choose a suitable location for mounting the camera, ensuring it has a clear view of the area you wish to monitor and is within Wi-Fi range.

1. Mark the drilling points using the mounting template (if provided) or the camera base.
2. Drill pilot holes and insert wall anchors if mounting on drywall.
3. Secure the camera base to the wall or ceiling using the provided screws.
4. Adjust the camera angle as needed.

Image: Side view of the Nextech 1080p Wi-Fi IP Camera, illustrating its adjustable base for mounting.

OPERATING THE CAMERA

Live View

Once connected, you can access the live video feed from your camera through the Nextech Security app. Tap on the camera's name in the device list to view the live stream.

Motion Detection and Alerts

The camera features a motion sensor. You can configure motion detection settings and alert notifications within the app.

- Navigate to the camera settings in the app.
- Enable or disable motion detection.
- Adjust sensitivity levels.
- Set up push notifications or email alerts for motion events.

Recording and Storage

The camera supports local storage via a microSD card (not included) and cloud storage (subscription may be required).

- **MicroSD Card:** Insert a formatted microSD card (up to 128GB, Class 10 recommended) into the camera's card slot. Configure recording settings (continuous, event-based) in the app.
- **Cloud Storage:** Refer to the app for available cloud storage plans and activation instructions.

Two-Way Audio (if applicable)

If your camera model supports two-way audio, you can use the microphone and speaker functions via the app to communicate with individuals near the camera.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Do not use liquid cleaners or abrasive materials.
- **Firmware Updates:** Regularly check the Nextech Security app for available firmware updates. Keeping the firmware updated ensures optimal performance and security.
- **Network Stability:** Ensure your Wi-Fi network is stable and strong to prevent connection issues.

TROUBLESHOOTING

Camera Offline

- Check if the camera is powered on.
- Verify your Wi-Fi router is working correctly.
- Ensure the camera is within Wi-Fi range.
- Restart the camera by unplugging and re-plugging the power adapter.
- If issues persist, try re-pairing the camera with the app.

Poor Video Quality

- Clean the camera lens.
- Ensure adequate lighting in the monitored area.
- Check your internet connection speed.

Motion Detection Not Working

- Verify motion detection is enabled in the app settings.
- Adjust motion sensitivity.
- Ensure there are no obstructions blocking the sensor's view.

SPECIFICATIONS

Feature	Detail
Model Number	QC3870
Video Capture Resolution	1080p
Wireless Communication Technology	Wi-Fi
Form Factor	Turret
Frame Rate	30 frames per second
Material	Metal
Wattage	6 watts
Item Dimensions (L x W x H)	200 x 300 x 100 centimetres
Item Weight	231 g
Type of Bulb	Infrared
Special Features	Motion Sensor
Power Source	Corded Electric

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Nextech website or contact their customer service. Keep your purchase receipt as proof of purchase.

Related Documents - QC3870

NEXTECH 1080p Smart Wi-Fi IP Bullet Camera QC3906 User Manual	**Nextech QC3906 1080p Smart Wi-Fi IP Bullet Camera User Manual** User manual for the Nextech QC3906 1080p Smart Wi-Fi IP Bullet Camera, detailing product introduction, installation, app usage, and important considerations.
	Nextech QC3893 1080p Wi-Fi Battery Twin Pack Cameras - User Manual Instruction manual for the Nextech QC3893 1080p Wi-Fi Battery Twin Pack Cameras, covering app installation, device setup via AP mode, reset procedures, safety guidelines, and technical specifications.
NEXTECH Outdoor Wi-Fi IP Camera QC3864 Quick Manual	**Nextech QC3864 Outdoor Wi-Fi IP Camera Quick Manual** Quick manual for the Nextech QC3864 Outdoor Wi-Fi IP Camera, detailing setup, network connection, and app integration using Tuya Smart or Smart Life.
NEXTECH QC8071 4K UHD Wi-Fi Action Camera with LCD Instruction Manual	**NEXTECH QC8071 4K UHD Wi-Fi Action Camera Instruction Manual** Instruction manual for the NEXTECH QC8071 4K UHD Wi-Fi Action Camera with LCD. Learn about product overview, parts, functions, how to use, accessories, FAQ, and maintenance.
NEXTECH Outdoor Wireless Wi-Fi PTZ Camera QC3859 User Manual	**Nextech QC3859 Outdoor Wireless Wi-Fi PTZ Camera User Manual** User manual for the Nextech QC3859 Outdoor Wireless Wi-Fi PTZ Camera, detailing product introduction, basic parameters, and setup instructions for both QR code and AP modes using the Smart Life app.
NEXTECH Wire-Free Wi-Fi Battery Camera QC3890 User Manual	**NEXTECH Wire-Free Wi-Fi Battery Camera QC3890 User Manual** User manual for the NEXTECH QC3890 Wire-Free Wi-Fi Battery Camera, covering setup, app usage, installation, and troubleshooting.