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### Amazon Echo Show 8 (2nd Gen)

# Amazon Echo Show 8 (2nd Gen) User Manual

Model: Echo Show 8 (2nd Gen)

Brand: Amazon

## INTRODUCTION

The Amazon Echo Show 8 (2nd Gen) is a smart display device featuring an 8-inch HD touchscreen and Alexa voice assistant. This manual provides essential information for setting up, operating, and maintaining your device, along with detailed specifications and troubleshooting tips.



Customer Replacement - not for sale

Image: Front view of the Amazon Echo Show 8 (2nd Gen) smart display, showcasing its screen and camera.

## WHAT'S INCLUDED

Verify that all items are present in the package:

- Echo Show 8 (2nd Gen) Device
- Glacier White Power Adapter (30W - 1.5m cable)
- Quick Start Guide

## SETUP

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### System Requirements

- A Wi-Fi network connection is required.
- The Alexa app is compatible with Fire OS, iOS, and Android devices. It can also be accessed via web browsers on computers.
- Some skills and services may require separate registration, subscriptions, or fees.

### Easy Setup

1. Plug in the power adapter to the Echo Show 8 and an electrical outlet.
2. Follow the on-screen instructions to connect to your Wi-Fi network.
3. Log in with your Amazon account.
4. The device supports Amazon Wi-Fi Simple Setup for compatible smart devices.

## OPERATING INSTRUCTIONS

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### Basic Operations with Alexa

Interact with your Echo Show 8 using voice commands. Simply say "Alexa" followed by your request.

- **Check Schedule and Reminders:** Ask Alexa to display your calendar or set reminders.
- **Set Timers and Update To-Do Lists:** Use voice commands to manage timers and lists.
- **Get News and Weather:** Ask Alexa for the latest news headlines or weather forecasts.

### Video Calls

The 13-megapixel camera with auto-framing keeps you centered during video calls.

- Initiate video calls by saying, for example, "Alexa, call [contact name]."
- The camera automatically adjusts to keep you in the frame.

### Entertainment

Enjoy video and music content on the HD display and stereo speakers.

- **Video Streaming:** Watch videos from services like Prime Video and Netflix.
- **Music Streaming:** Listen to music from Amazon Music, Apple Music, Spotify, AWA, and more.

### Smart Home Control

Control compatible smart home devices using the screen or your voice.

- **Remote Monitoring:** Access the built-in camera remotely to check on your home.
- **Device Control:** Operate compatible smart lights, thermostats, and other devices via voice or touch.

### Photo Frame Functionality

Turn your home screen into a smart photo frame using Amazon Photos.

- Upload photos to Amazon Photos to display them on your Echo Show 8.
- Automatic color adjustment optimizes photos based on ambient light.

## Privacy Features

The Echo Show 8 is designed with multiple privacy protections.

- **Microphone/Camera On/Off Button:** Physically disconnects the microphone and camera.
- **Built-in Camera Cover:** Slide to physically block the camera lens.
- **Wake Word Technology:** Device only starts recording after detecting the wake word.
- **Voice Recording Management:** Review and delete your voice recordings.
- **Notification Indicator:** An indicator light shows when the device is active.

## Accessibility Features

Echo Show devices offer various accessibility options:

- **Alexa Captioning:** Enable captions for Alexa's responses and compatible videos.
- **Screen Magnifier:** Enlarge portions of the screen.
- **Color Inversion:** Invert screen colors for better contrast.
- **Color Correction:** Adjust screen colors.
- **VoiceView Screen Reader:** Provides spoken feedback for selected items and gesture control.

## MAINTENANCE

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To ensure optimal performance and longevity of your Echo Show 8, follow these general maintenance guidelines:

- Keep the device clean by wiping it with a soft, dry, lint-free cloth. Avoid abrasive cleaners or solvents.
- Ensure the device is placed on a stable, flat surface with adequate ventilation.
- Avoid exposing the device to extreme temperatures, direct sunlight, or moisture.
- Regularly check for and install software updates to receive the latest features and security enhancements.

## TROUBLESHOOTING

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If you encounter issues with your Echo Show 8, consider the following common solutions:

- **No Power:** Ensure the power adapter is securely connected to both the device and a working electrical outlet.
- **Wi-Fi Connectivity Issues:** Verify your Wi-Fi network is active and the password is correct. Try restarting your router and the Echo Show 8.
- **Alexa Not Responding:** Check if the microphone is muted (indicated by a red light). Ensure you are speaking clearly and within range.
- **Screen Unresponsive:** Try restarting the device by unplugging it for a few seconds and plugging it back in.
- **Poor Audio/Video Quality:** Check your internet connection speed. For video calls, ensure good lighting.

For persistent issues, refer to the online help resources or contact Amazon customer support.

## SPECIFICATIONS

<b>Size</b>	200mm (width) x 130mm (height) x 99mm (depth)
<b>Weight</b>	1037g (Actual size and weight may vary by manufacturing process)
<b>Screen Size</b>	8.0-inch Touch Screen
<b>Camera</b>	13 Megapixels (with camera cover) (Photo size and quality vary by usage)
<b>Wi-Fi Connectivity</b>	802.11a/b/g/n/ac (2.4/5GHz) dual-band Wi-Fi network. Does not support Wi-Fi 6 (802.11ax). Not compatible with ad-hoc (or peer-to-peer) Wi-Fi networks.
<b>Bluetooth Connectivity</b>	A2DP profile support for audio streaming from your smartphone to Echo Show 8, or from Echo Show 8 to a Bluetooth speaker. AVRCP profile support for voice control of connected devices (not compatible with Mac OS X devices). Devices requiring PIN codes for Bluetooth connection are not supported.
<b>Smart Home Connectivity</b>	Wi-Fi, Bluetooth Low Energy Mesh, Matter
<b>Audio</b>	2 x 2.0-inch (52mm) Neodymium speakers (with passive bass radiator)
<b>Processor</b>	MediaTek MT 8183
<b>Language Support</b>	Supports languages from 15 countries and regions worldwide, including Japanese, English, and Japanese-English bilingual. Some services may not support languages other than Japanese.
<b>Recommended Placement Area</b>	Echo Show 8 device is 200mm (width) x 99mm (depth). Recommended placement area is 204mm (width) x 127mm (depth) or more.
<b>Generation</b>	Echo Show 8 (2nd Gen) - Released 2021

## WARRANTY AND SUPPORT

### Limited Warranty

The Echo Show 8 comes with a 1-year limited warranty. In some regions, an optional extended warranty may be available for purchase. Use of the Echo Show 8 is subject to the terms of service.

### Software Security Updates

This device is guaranteed to receive software security updates for at least four years from the last date it was sold as new on our website. For more details on security updates, please refer to the official Amazon support pages.

### Customer Support

For further assistance, visit the official Amazon support website or contact customer service directly. You can find detailed information on product usage, troubleshooting, and warranty claims through these channels.

