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> HP Stream 14-Inch Laptop, Intel Celeron N4000, 4 GB RAM, 32 GB eMMC, Windows 10 Home in S Mode With Office 365 Personal For 1 Year (14-cb184nr, Rose Pink) Rose Pink 4GB RAM, 32GB eMMC 14" HD Non-Touch Screen Laptop

HP 14-cb184nr

HP Stream 14-Inch Laptop User Manual

Model: 14-cb184nr

INTRODUCTION

The HP Stream 14-Inch Laptop is designed for users seeking a portable and efficient device for everyday tasks, including schoolwork, streaming, and general productivity. Its lightweight design and long battery life make it suitable for mobile use, ensuring connectivity and performance without compromise.

Key features include:

- Portable and lightweight design for easy mobility.
- Pre-installed Windows 10 Home in S Mode, optimized for security and performance.
- Includes a one-year subscription to Office 365 Personal, providing access to essential Microsoft applications and 1 TB of OneDrive cloud storage.
- Enhanced 802.11ac 2x2 Wi-Fi antenna for a stable and reliable internet connection.
- Extended battery life, offering up to 14 hours and 15 minutes for video playback and up to 11 hours and 30 minutes for wireless streaming.

WHAT'S IN THE BOX

Upon unboxing your HP Stream 14-Inch Laptop, verify that all components are present:

- HP Stream 14-cb184nr personal computer
- Charging cord (AC adapter and power cable)
- Warranty documentation

SETUP

Initial Power-On and Configuration

1. **Connect Power:** Plug the AC adapter into the laptop's power port and then into a wall outlet. It is recommended to fully charge the battery before first use.
2. **Power On:** Open the laptop lid and press the power button, typically located on the keyboard deck.
3. **Windows Setup:** Follow the on-screen prompts to complete the Windows 10 Home in S Mode setup. This includes selecting your region, keyboard layout, connecting to a Wi-Fi network, and creating a user account.
4. **Microsoft Account:** You will be prompted to sign in with or create a Microsoft account. This is necessary to access the Microsoft Store and utilize Office 365.
5. **Office 365 Activation:** After Windows setup, activate your included one-year Office 365 Personal subscription by following the instructions provided on-screen or within the pre-installed Office applications.

Exiting S Mode (Optional)

Windows 10 Home in S Mode is designed for enhanced security and performance by exclusively running apps from the Microsoft Store. If you need to install applications from outside the Microsoft Store, you can switch out of S Mode. This is a one-way switch and cannot be undone.

1. Ensure your laptop is connected to the internet.
2. Go to **Settings > Update & Security > Activation**.
3. In the "Switch to Windows 10 Home" or "Switch to Windows 10 Pro" section, select the **Go to the Store** link.
4. On the "Switch out of S mode" (or similar) page that appears in the Microsoft Store, click the **Get** button.
5. A confirmation message will appear once the process is complete. You can now install apps from outside the Microsoft Store.

OPERATING THE LAPTOP

Keyboard and Touchpad

The laptop features a full-size keyboard and a responsive touchpad with gesture capabilities. The touchpad supports multi-touch gestures for scrolling, zooming, and navigating.

- **Scrolling:** Use two fingers to scroll up or down.
- **Zoom:** Pinch in or out with two fingers to zoom.
- **Right-click:** Tap with two fingers or press the bottom-right corner of the touchpad.

Connecting Peripherals

The HP Stream 14-Inch Laptop includes various ports for connecting external devices:

- **USB Ports:** Connect USB devices such as external hard drives, mice, or keyboards. The laptop has 1 USB 2.0 port and 2 USB 3.0 ports.
- **HDMI Port:** Connect to an external monitor or TV for a larger display.
- **Headphone/Microphone Combo Jack:** Connect headphones, external speakers, or a headset.
- **SD Card Reader:** Insert an SD card to transfer photos or files.

Using Office 365 Personal

Your laptop comes with a one-year subscription to Office 365 Personal. This provides access to applications like Word, Excel, PowerPoint, OneNote, and Access, along with 1 TB of OneDrive cloud storage. Ensure you activate your subscription as part of the initial setup process to utilize these features.

MAINTENANCE

Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no liquid enters the device.
- **Ports:** Use compressed air to clear dust from ports and vents.

Software Updates

Regularly update your Windows operating system and drivers to ensure optimal performance, security, and compatibility. Go to **Settings > Update & Security > Windows Update** to check for and install updates.

Storage Management

With 32 GB eMMC storage, efficient management is crucial. Utilize the included 1 TB OneDrive cloud storage for documents, photos, and other large files to free up local disk space. Regularly run Disk Cleanup (search for "Disk Cleanup" in Windows search) to remove temporary files and system junk.

TROUBLESHOOTING

Issue	Possible Cause	Solution
Laptop does not power on.	Battery drained, power adapter issue, or hardware fault.	Ensure power adapter is securely connected and outlet is functional. Try a different outlet. If battery is completely drained, allow it to charge for at least 30 minutes before attempting to power on.
Wi-Fi connectivity issues.	Incorrect Wi-Fi password, router issue, or driver problem.	Verify Wi-Fi password. Restart your router and modem. Check network adapter drivers in Device Manager. Run Windows Network Troubleshooter.
Slow performance.	Too many applications running, low storage space, or outdated drivers.	Close unnecessary applications. Free up disk space by moving files to OneDrive or external storage. Update Windows and drivers. Consider exiting S Mode if you need to install more resource-intensive applications.
Touchpad not responding.	Touchpad disabled or driver issue.	Check if the touchpad has been accidentally disabled (often via an Fn key combination, e.g., Fn + F7 or F9). Restart the laptop. Update touchpad drivers.

SPECIFICATIONS

General

Brand: HP

Model Name: HP Stream 14

Item Model Number: 14-cb184nr

Color: Rose Pink

Operating System: Windows 10 Home in S Mode

Dimensions (LxWxH): 13.27 x 8.9 x 0.7 inches

Item Weight: 3.17 pounds

Performance

Processor: Intel Celeron N4000 (Dual-Core, 1.1 GHz base, up to 2.6 GHz burst)

RAM: 4 GB DDR4-2400 SDRAM (not upgradable)

Storage: 32 GB eMMC

Graphics Coprocessor: Intel UHD Graphics 600 (Integrated)

Display & Audio

Screen Size: 14 Inches

Screen Resolution: 1366 x 768 pixels (HD SVA BrightView WLED-backlit)

Audio: Integrated speakers and microphone

Connectivity & Ports

Wireless Type: 802.11ac (2x2 Wi-Fi), Bluetooth

USB 2.0 Ports: 1

USB 3.0 Ports: 2

HDMI Port: Yes

Headphone/Microphone Combo Jack: Yes

Card Reader: Yes (SD Card)

Power

Power Source: Battery Powered

Average Battery Life: Up to 10 hours (general use), up to 14 hours 15 minutes (video playback), up to 11 hours 30 minutes (wireless streaming)

Batteries: 1 Lithium Metal battery (included)

WARRANTY AND SUPPORT

The HP Stream 14-Inch Laptop comes with a **1-year limited hardware warranty**. For detailed warranty terms and conditions, please refer to the documentation included in your product packaging.

For technical support, driver downloads, and additional resources, please visit the official HP support website. You can typically find support by searching for your specific model number (14-cb184nr) on the HP support portal.

Online Support: support.hp.com



Figure 1: Front view of the HP Stream 14-Inch Laptop, showcasing its rose pink color and the Windows 10 interface. This image displays the laptop from a direct front perspective, highlighting its slim profile and the vibrant rose pink finish. The screen is active, showing the Windows 10 desktop environment with various application tiles.

At a glance

Specifications



14" diagonal display



Windows 10 Home in S Mode



Intel® Celeron® N4000 Processor



4 GB memory



32 GB eMMC



802.11a/c & Bluetooth® 4.2



Up to 14 hours & 15 minutes

Highlighted features



Connect and go
The improved 802.11ac 2x2 Wi-Fi antenna delivers a stronger, more reliable Internet connection than before.



Portable, stylish design
With its thin, lightweight, and colorful design, this laptop looks good anywhere.

Office

Office 365 Personal included
Full access to Office 365 Personal and 1 TB of OneDrive storage for one year.

Additional features

- Built-in DVD-Writer
- Upgradable memory
- Digital media card reader
- Built-in webcam
- Touchpad with gesture capabilities
- Backlit keyboard
- 10-key numeric keypad
- Fingerprint reader
- Touchscreen

Included Not included

Figure 2: At-a-glance infographic summarizing key specifications and features of the HP Stream 14-Inch Laptop.

This infographic provides a quick overview of the laptop's technical specifications, including its 14-inch HD display, Windows 10 Home in S Mode, Intel Celeron N4000 processor, 4GB RAM, 32GB eMMC storage, 802.11ac Wi-Fi, and up to 14 hours of battery life. It also highlights features such as the included Office 365 Personal, improved Wi-Fi antenna, portable design, built-in webcam, and touchpad with gesture capabilities, while indicating features not included like a DVD-Writer or touchscreen.