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Samsung SAMUN65TU8000

Samsung 65-inch Crystal UHD TU-8000 Series 4K Smart TV Instruction Manual

Model: SAMUN65TU8000

1. INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Samsung 65-inch Class Crystal UHD TU-8000 Series 4K UHD HDR Smart TV. Please read this manual thoroughly to ensure proper use and to maximize your viewing experience.

Key Features:

- **Crystal Processor 4K:** Enhances all content to stunning 4K resolution.
- **Multi Voice Assistant:** Integrated Alexa and Bixby for voice control.
- **Smart TV Powered by Tizen:** Access a wide range of applications and streaming services.
- **HDR (High Dynamic Range):** Delivers a broader spectrum of colors and visual detail.
- **Crystal Display:** Provides vibrant, crisp, and vivid picture quality.



Front view of the Samsung 65-inch Crystal UHD TU-8000 Series 4K Smart TV.

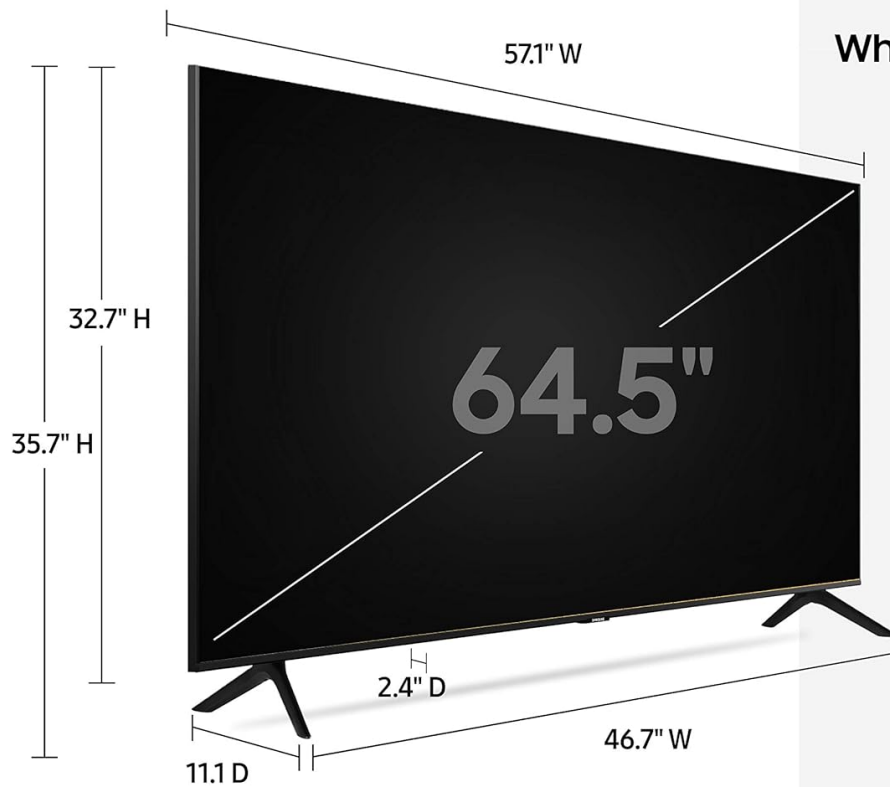


The slim profile of the Samsung Crystal UHD TV.

2. WHAT'S IN THE BOX

Upon unpacking your new Samsung TV, please verify that all the following components are included:

- Samsung 65-inch Crystal UHD TU-8000 Series 4K Smart TV
- Power Cable
- Standard Remote Control (TM2050A) with batteries
- User Manual (this document)
- VESA Wall Mount Support (for wall mounting, mount sold separately)



What's in the box:

- User Manual
- Power Cable
- OneRemote TM2050A with batteries (pictured below)



Dimensions:

(INCHES W x H x D):

- TV Without Stand: 57.1 x 32.7 x 2.4
- TV With Stand: 57.1 x 35.7 x 11.1
- Stand Footprint: 2.6 x 7.9 x 11.1

Stand height not shown in visual

Features and specifications subject to change.

Included components and TV dimensions.

3. SETUP

3.1 Unboxing and Placement

Carefully remove the TV from its packaging. It is recommended that two people handle the TV due to its size. Place the TV on a stable, flat surface or mount it on a wall using a compatible VESA mount (sold separately). The packaging includes protective styrofoam inserts. Ensure these are removed carefully to avoid damage to

the screen or frame.

3.2 Connecting Peripherals

Your Samsung TV offers various connectivity options:

- **HDMI Ports:** Connect external devices such as Blu-ray players, game consoles, or cable boxes.
- **USB Ports:** For connecting USB storage devices to view media.
- **Ethernet Port:** For a wired internet connection.
- **Optical Digital Audio Out:** For connecting to external audio systems.
- **Coaxial Cable Input:** For connecting an antenna or cable TV feed.

3.3 Initial Power-On and Smart Setup

1. Connect the power cable to the TV and a wall outlet.
2. Press the power button on the remote control to turn on the TV.
3. Follow the on-screen instructions to complete the initial setup, including language selection, network connection (Wi-Fi or Ethernet), and channel scanning.
4. Log in to your Samsung account or create a new one to access Smart TV features and app downloads.

4. OPERATING YOUR TV

4.1 Remote Control Functions

The included Standard Remote (TM2050A) provides intuitive control over your TV. Key buttons include:

- **Power Button:** Turns the TV on or off.
- **Home Button:** Accesses the Smart Hub for apps and settings.
- **Volume Up/Down:** Adjusts the audio level.
- **Channel Up/Down:** Changes TV channels.
- **Directional Pad and Enter Button:** Navigates menus and selects options.
- **Voice Assistant Button:** Activates Alexa or Bixby for voice commands.
- Dedicated buttons for popular streaming services like Netflix and Prime Video.

4.2 Smart TV Features (Tizen OS)

The Tizen operating system provides a user-friendly interface for accessing various content and features:

- **Smart Hub:** Your central access point for all apps, live TV, and connected devices.
- **App Store:** Download and install additional streaming services and applications.
- **Universal Guide:** Discover new content across live TV and streaming apps.
- **Voice Control:** Use Alexa or Bixby to change channels, search for content, control smart home devices, and more.

Your browser does not support the video tag.

Video demonstrating the Samsung Smart TV menu and app navigation. This video shows the user interface for accessing various streaming services and TV functions.

5. MAINTENANCE

5.1 Cleaning the TV

To maintain the clarity and longevity of your screen, follow these cleaning guidelines:

- Always unplug the TV before cleaning.
- Use a soft, lint-free microfiber cloth.
- For the screen, gently wipe away dust and smudges. For stubborn marks, lightly dampen the cloth with water or a screen-specific cleaning solution (avoid harsh chemicals).
- For the frame and stand, use a dry, soft cloth.
- Do not spray cleaning solutions directly onto the screen or TV components.

5.2 General Care

- Avoid placing the TV in direct sunlight or near heat sources.
- Ensure adequate ventilation around the TV to prevent overheating.
- Protect the screen from sharp objects or excessive pressure.

6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common troubleshooting steps:

6.1 No Power / TV Not Turning On

- Check if the power cable is securely connected to both the TV and the wall outlet.
- Verify that the wall outlet is functioning by plugging in another device.
- Try a different power outlet.
- Ensure the remote control batteries are not depleted.

6.2 No Picture / Distorted Picture

- Check all cable connections (HDMI, coaxial, etc.) to ensure they are firmly seated.
- Verify that the correct input source is selected on the TV.
- If using an external device, check its power and connection.
- Perform a picture test through the TV's settings menu.

6.3 No Sound / Distorted Sound

- Check the TV's volume level and ensure it is not muted.
- If using external speakers, check their power, volume, and connections.
- Verify audio output settings in the TV's menu.

6.4 Smart TV / Network Issues

- Check your internet connection (Wi-Fi or Ethernet).
- Restart your router and modem.
- Perform a network status test in the TV's settings.

- Update the TV's firmware to the latest version.

7. SPECIFICATIONS

Feature	Detail
Brand	Samsung
Model Number	SAMUN65TU8000
Screen Size	65 Inches
Display Technology	LCD
Resolution	4K UHD
Refresh Rate	60 Hz
Product Dimensions (with stand)	57.1"W x 11.1"D x 35.7"H
Item Weight	47 Pounds
Aspect Ratio	16:9
Connectivity Technology	Bluetooth, Ethernet, HDMI, USB, Wireless
Special Features	UHD, Smart TV, HDR, Built-in Alexa, Crystal Display, Ultra Fast Processor
Speaker Type	Built-In
Power Input	240 Volts
Batteries Required (Remote)	2 AAA batteries
Energy Efficiency	Energy Star Certified

8. WARRANTY AND SUPPORT

Your Samsung TV is covered by a manufacturer's warranty. For specific warranty details, including coverage period and terms, please refer to the warranty card included with your product or visit the official Samsung support website.

For technical assistance, troubleshooting, or service requests, please contact Samsung Customer Support. You can find contact information and additional resources on the Samsung website or through the support section of your TV's Smart Hub.

Please retain your proof of purchase for warranty claims.

