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› SAMSUNG 10,000 mAh Super Fast 25W Portable Charger Battery Pack USB-C User Manual

Samsung Electronics EB-P3300XJEGUS

SAMSUNG 10,000 mAh Super Fast 25W Portable Charger Battery Pack USB-C User Manual

Model: EB-P3300XJEGUS

INTRODUCTION

The Samsung 10,000 mAh Portable Battery 25W charger is designed to provide quick power on the go. This portable charger offers compatibility with various charging standards, enabling your devices to charge at their fastest possible rate, up to 25 Watts. It is ideal for users requiring reliable and efficient portable power for their mobile devices.

WHAT'S IN THE BOX

- Portable Battery Pack
- Charging Cable (USB-C to USB-C)

SETUP

Initial Charging of the Power Bank

Before first use, fully charge your Samsung 10,000 mAh Portable Charger. Connect the provided USB-C cable to the power bank's USB-C port and the other end to a compatible wall charger (sold separately). The LED indicators on the power bank will illuminate to show the charging progress. A full charge is indicated when all LEDs are solid.





Figure 1: Samsung 10,000 mAh Portable Charger. This image displays the sleek, silver design of the power bank with the Samsung logo and "10000 SUPER FAST CHARGING" text.

OPERATING INSTRUCTIONS

Charging a Single Device (Super Fast Charging)

To utilize the Super Fast Charging feature, connect your compatible device (e.g., Galaxy Note 10 or newer Samsung phones) to the power bank's USB-C port using a USB-C to USB-C cable. The power bank can deliver up to 25 Watts for rapid charging.



Super Fast Charging

Power up your phone quickly with Super Fast Charging capabilities. Plugged in via USB-C cable, your Galaxy Note 10 can charge at 25 Watt.

**Actual charging speed may also vary depending on the actual usage, charging conditions, and other factors.*

Figure 2: Super Fast Charging in action. A smartphone is connected to the power bank via a USB-C cable, illustrating the rapid charging capability. The phone screen shows a charging percentage.

Charging Two Devices Simultaneously

The power bank allows for simultaneous charging of two devices. Connect one device to the USB-C port and another to the USB-A port. Note that when charging two devices concurrently, the 25W Super Fast Charging feature may not be

available, and charging speeds may be adjusted.

Share with a friend

Charge two devices at once, so when you're charging your smartphone, you can still give your buddy a boost with the large 10,000 mAh battery.



**When charging two devices simultaneously, 25W Super Fast Charging is not available.*

Figure 3: Dual device charging. The power bank is shown connected to two smartphones, demonstrating its ability to charge multiple devices at once.

Pass-Through Charging

This feature allows you to charge the portable battery itself while simultaneously charging a device. Connect the power bank to a wall charger via its USB-C port, and then connect your phone to the power bank's USB-A port. This enables both the power bank and your device to charge.

Pass through charging

You can charge your portable battery while you charge a phone. When the battery is plugged in and charging with a wall charger, you can also charge a phone via the USB-A port.



**Requires Super Fast Wall Charger sold separately.*

Figure 4: Pass-through charging setup. The power bank is connected to a wall adapter for its own charging, while also providing power to a smartphone via a separate cable.

SAFETY AND PROTECTION FEATURES

The Samsung Portable Charger is equipped with built-in protection mechanisms to ensure safe operation for both the power bank and your connected devices. These include:

- **Overcurrent Protection:** Prevents damage from excessive current levels.
- **Over Voltage Protection:** Safeguards against damage from voltage spikes.
- **Power Delivery (PD) Compatibility:** Supports PD and Quick Charge standards up to 25W.
- **Samsung Adaptive Fast Charge:** Compatible with Samsung's Adaptive Fast Charge standard up to 15W.

Charging protection

Overcurrent and Over Voltage Protection means you'll power up safely without having to worry about excessive current levels damaging your device.



Figure 5: Charging protection overview. The image shows the power bank with a smartphone and wireless earbuds, symbolizing the safe charging environment provided by its protection features.

MAINTENANCE

- Keep the power bank dry and away from moisture.

- Avoid extreme temperatures.
- Clean the surface with a soft, dry cloth. Do not use harsh chemicals.
- Store in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

Device Not Charging

- Ensure the power bank is sufficiently charged.
- Check that the charging cable is securely connected to both the power bank and the device.
- Try a different charging cable or port on the power bank.
- Verify that your device is compatible with the power bank's charging output.

Slow Charging Speed

- Ensure only one device is connected for Super Fast Charging.
- Confirm your device supports 25W Super Fast Charging.
- Check the quality of your charging cable; a damaged or non-compliant cable can reduce charging speed.
- Environmental factors (e.g., extreme heat) can affect charging performance.

SPECIFICATIONS

Model Number	EB-P3300XJEGUS
Battery Capacity	10,000 mAh
Max Output Power	25W (Super Fast Charging)
Connector Types	USB Type-A, USB Type-C
Dimensions	6.77 x 3.98 x 0.87 inches
Weight	10.2 ounces
Color	Gray

WARRANTY AND SUPPORT

This Samsung product comes with a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included with your product or visit the official Samsung support website. For technical assistance, troubleshooting, or service inquiries, please contact Samsung customer support. You can find more information and support resources on the official Samsung website:www.samsung.com/us/support/

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question