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Hikvision DS-KIS602

Hikvision DS-KIS602 2nd Gen Video Intercom Kit User Manual

Model: DS-KIS602

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of the Hikvision DS-KIS602 2nd Gen Video Intercom Kit. This kit includes one DS-KD8003-IME1/Surface Outdoor Station and one DS-KH6320 Indoor Station, designed to enhance your home security and communication.

2. Safety Information

Please read these safety instructions carefully before operating the device to prevent damage and ensure proper functionality.

- Ensure all wiring is performed by qualified personnel and complies with local electrical codes.
- Use only power adapters and cables specified by the manufacturer.
- Do not expose the device to water or moisture. The outdoor station has an IP65 rating, but proper installation is crucial.
- Avoid placing the device near heat sources or in direct sunlight for extended periods.
- Do not attempt to disassemble or modify the device. Refer all servicing to authorized personnel.
- Clean the device with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.

3. Package Contents

Verify that all items are present in your package:

- 1 x DS-KD8003-IME1/Surface Outdoor Station
- 1 x DS-KH6320 Indoor Station
- Mounting accessories (screws, wall plugs)
- Quick Start Guide
- Wiring harness/connectors

4. Product Overview

4.1 Components



Figure 4.1: Hikvision DS-KIS602 Intercom Kit. This image displays both the outdoor station (left) and the indoor monitor (right), illustrating the complete system.



Figure 4.2: DS-KD8003-IME1 Outdoor Station. This is the external unit, typically mounted near an entrance, featuring a camera, microphone, speaker, and call button.



Figure 4.3: DS-KH6320 Indoor Station. This is the internal monitor unit, providing a display for video calls, communication, and system control.

4.2 Key Features

- **High Definition Video:** 2 MP maximum webcam image resolution for clear video feeds.
- **Wide Compatibility:** Supports Wi-Fi wireless communication technology.
- **Power over Ethernet (PoE):** Simplifies installation by providing power and data over a single Ethernet cable.
- **Outdoor Durability:** Outdoor station features an IP65 International Protection Rating for weather resistance.
- **Night Color Technology:** Enhanced low-light performance for improved visibility in dark conditions.
- **Remote Control:** Control method via remote access, likely through a mobile application.

5. Setup

5.1 Installation

The Hikvision DS-KIS602 kit is designed for wall mount installation. The outdoor station is suitable for outdoor usage, while the indoor station is for indoor environments.

1. **Choose Location:** Select appropriate locations for both the outdoor and indoor stations, considering network access and power.
2. **Mounting:** Use the provided mounting accessories to securely attach the units to the wall. Ensure the outdoor station is mounted at an appropriate height for visitor interaction and camera view.
3. **Wiring:** Connect the outdoor station and indoor station using an Ethernet cable for PoE functionality. Ensure all connections are secure.

5.2 Initial Configuration

After physical installation, the system requires initial network configuration and pairing.

1. **Power On:** Connect the system to a power source. The indoor station will power on.
2. **Network Connection:** Configure the network settings on the indoor station. This can typically be done via Wi-Fi or a wired Ethernet connection.
3. **Device Activation:** Activate the devices using Hikvision's dedicated software tools (e.g., SADP Tool, iVMS-4200) or directly through the indoor station's interface. Set strong passwords for security.
4. **Pairing:** Pair the outdoor station with the indoor station. This process typically involves adding the outdoor station's IP address or serial number to the indoor station's configuration.
5. **Mobile App Setup:** Download the Hik-Connect mobile application. Register an account and add your intercom system to the app for remote access and control.

6. Operating Instructions

6.1 Answering Calls

When a visitor presses the call button on the outdoor station, the indoor station will ring, and a notification will appear on your mobile app.

- **On Indoor Station:** Tap the 'Answer' button on the screen to establish a two-way audio and video communication.
- **On Mobile App:** Tap the incoming call notification to view the live feed and communicate with the visitor.

6.2 Door Release

If connected to an electronic lock, you can remotely open the door.

- During a call, tap the 'Unlock' icon on the indoor station or mobile app screen.
- Confirm the door release if prompted.

6.3 Live View

You can view the live feed from the outdoor station camera at any time.

- **On Indoor Station:** Navigate to the 'Live View' or 'Monitor' section.
- **On Mobile App:** Select the outdoor station from your device list to view the live feed.

7. Maintenance

Regular maintenance ensures optimal performance and longevity of your intercom system.

- **Cleaning:** Gently wipe the camera lens and screen with a soft, lint-free cloth. Do not use abrasive materials or chemical cleaners.
- **Firmware Updates:** Periodically check for and install firmware updates provided by Hikvision to ensure system stability and access to new features.
- **Connection Check:** Ensure all cables are securely connected and free from damage.
- **Environmental Check:** For the outdoor station, ensure no debris or obstructions are blocking the camera or microphone.

8. Troubleshooting

This section addresses common issues you might encounter.

Problem	Possible Cause	Solution

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