

Cisco CS-TOUCH10

Cisco Touch 10 Control Unit User Manual

Model: CS-TOUCH10

INTRODUCTION

The Cisco Touch 10 control unit is an intuitive device designed to provide a seamless experience when interacting with Cisco video conferencing systems. It allows users to manage video conferences, share content, access contact lists, and view voicemail messages with simple touch and swipe gestures. This unit is compatible with Cisco Webex Room Series and Webex Board video conferencing devices. Its customizable interface allows for adding or removing buttons and panels to control the video system or the conference room environment, including room scheduling.

PRODUCT OVERVIEW



Figure 1: Front view of the Cisco Touch 10 Control Unit displaying its main interface with icons for Call, Share, Lights & Shades, and Messages.

The Cisco Touch 10 features a 10.1-inch capacitive touch LCD with a resolution of 1280 x 800. It serves as the primary interface for controlling various aspects of your Cisco video conferencing setup.

SETUP GUIDE

1. Unpacking and Inspection

- Carefully remove the Cisco Touch 10 unit from its packaging.
- Inspect the unit for any visible damage. If damage is found, contact your supplier immediately.
- Ensure all components listed in the packing slip are present.

2. Placement

- Place the Touch 10 on a stable, flat surface within easy reach of users.
- Ensure adequate ventilation around the unit.
- Avoid placing the unit near heat sources or in direct sunlight.

3. Connecting to the System

The Touch 10 connects to your Cisco video conferencing system (e.g., Webex Room Series, Webex Board) via a network cable. The unit typically receives power over Ethernet (PoE) from the video system or a PoE-enabled network switch.

1. Connect one end of an Ethernet cable to the LAN port on the back of the Touch 10 unit.
2. Connect the other end of the Ethernet cable to the designated control port on your Cisco video conferencing system or a PoE-enabled network switch.
3. The unit will power on automatically and begin the pairing process with the video system. Follow any on-screen prompts to complete the setup.

OPERATING INSTRUCTIONS

Basic Navigation

- **Touch:** Tap an icon or option to select it.
- **Swipe:** Swipe left or right to navigate between screens or menus.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out on content, if supported by the application.

Making a Call

1. From the home screen, tap the "Call" icon.
2. Enter the contact name, video address, or phone number using the on-screen keyboard.
3. Select the desired contact from the directory or tap the "Call" button to initiate the call.

Sharing Content

1. Tap the "Share" icon on the home screen.
2. Select the source you wish to share (e.g., connected laptop, wireless sharing).
3. Follow the on-screen instructions to begin sharing your content.

Customizing the Interface

The Touch 10 interface can be customized to add or remove buttons and panels, providing control over various aspects of the video system or the conference room environment. This functionality is typically configured through the connected Cisco video conferencing system's administrative interface.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner to clean the display. Avoid using harsh chemicals or abrasive materials.
- **Software Updates:** Ensure the Touch 10 unit's software is kept up-to-date. Updates are typically managed through the connected Cisco video conferencing system. Refer to your system's documentation for update procedures.
- **Environmental Conditions:** Operate the unit within recommended temperature and humidity ranges to ensure optimal performance and longevity.

TROUBLESHOOTING

Unit Does Not Power On

- Verify that the Ethernet cable is securely connected to both the Touch 10 and the video conferencing system/PoE switch.
- Ensure the video conferencing system or PoE switch is powered on and providing power.
- Try using a different Ethernet cable.

Touch Screen Unresponsive

- Restart the Touch 10 unit by disconnecting and reconnecting the Ethernet cable.
- Ensure the screen is clean and free of debris or moisture.
- If the issue persists, check for software updates for the unit and the connected video system.

Cannot Connect to Video System

- Confirm that the Touch 10 and the video system are on the same network and can communicate.
- Check network settings and firewall configurations.
- Refer to the documentation for your specific Cisco video conferencing system for pairing instructions.

SPECIFICATIONS

Feature	Detail
Display	10.1-inch diagonal Capacitive touch LCD
Resolution	1280 x 800
Supported Systems	Cisco MX Series, SX Series, IX Series; Cisco Webex Room Kit, Room Kit Plus, Room 55 and Room 70. Webex Board Series
Language Support	English, Arabic, Catalan, Czech, Danish, Dutch, Finnish, French, German, Hebrew, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese-Brazilian, Russian, Simplified Chinese, Spanish, Swedish, Traditional Chinese, and Turkish (depends on software version)
Package Dimensions	12.6 x 9.29 x 2.13 inches
Item Weight	1 pound
Model Number	CS-TOUCH10
ASIN	B084FS47NR

WARRANTY AND SUPPORT

For information regarding warranty coverage, technical support, or service, please refer to the official Cisco documentation or contact your authorized Cisco reseller. Support resources, including knowledge bases and downloads, are typically available on the official Cisco website.

Online Resources: For the most up-to-date information, user guides, and troubleshooting tips, visit the official Cisco support website. You may need your product's serial number or model number (CS-TOUCH10) for specific support

queries.

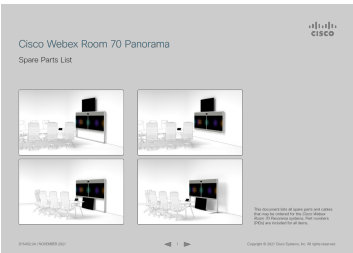
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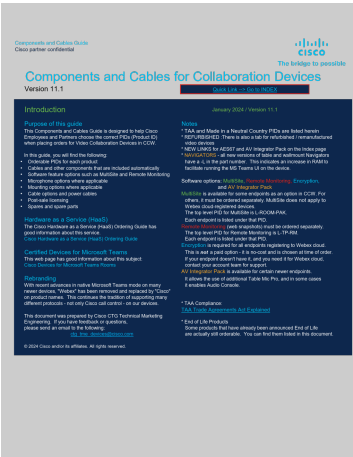
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Cisco Room Panorama Spare Parts Overview Series Maintain and Operate Guides room panorama spare parts list cisco content dam en us td docs telepresence endpoint series cables ||| Cisco Room Panorama Spare Parts List D15448.06 APRIL 2023 This document lists all spare parts an ... PSU-12VDC-120W= PSU-24VDC-270W= Part description CS-PANO85-GRILL= CS-PANO-GRILL= CS-T10-TS-K9= 2 **CS-TOUCH10**= 2 CS-MIC-TABLE-E= CS-MIC-ARRAY-T= 3 Wi-Fi and Bluetooth antenna kit including antenna ... lang:en score:27 filesize: 863.5 K page_count: 11 document date: 2023-04-27



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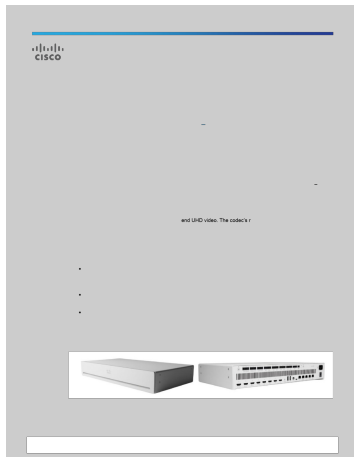


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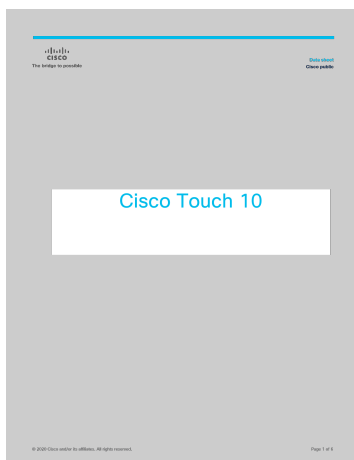


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Cisco Touch 10 Data Sheet The control unit is an intuitive device designed to give you a delightful experience when interacting with video conferencing systems just touch or swipe of your finger This touchbased optimized for effortless user from launching and ending conference sharing content viewing contact lists directories even accessing voicemail messages RR Donnelley CS TOUCH10 Datasheet Bảng điều khiển cảm ứng cnttshop vn storage |||

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[Cisco Start Catalog for APJC: Solutions for SMB Growth](#)

Explore the Cisco Start Catalog for APJC (May-July 2019), featuring a comprehensive range of Cisco solutions for Small and Medium Businesses (SMBs), including collaboration, compute, security, and networking products.

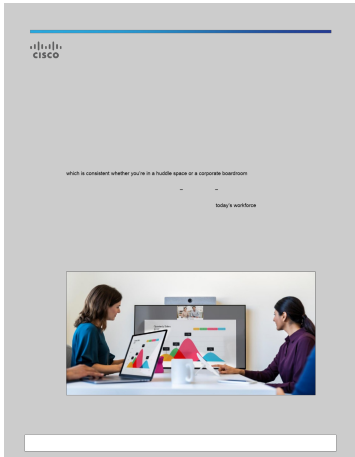
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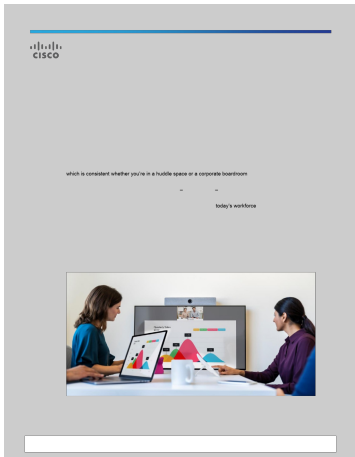
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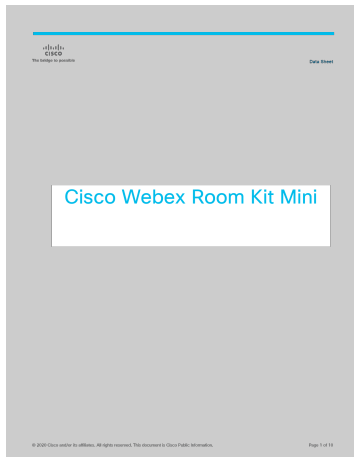


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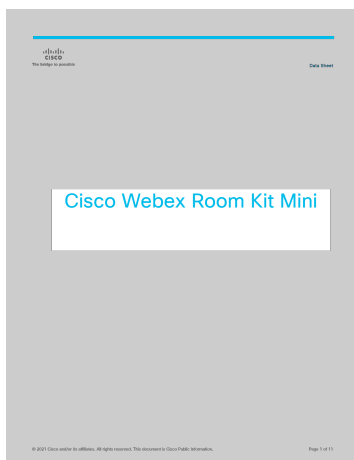


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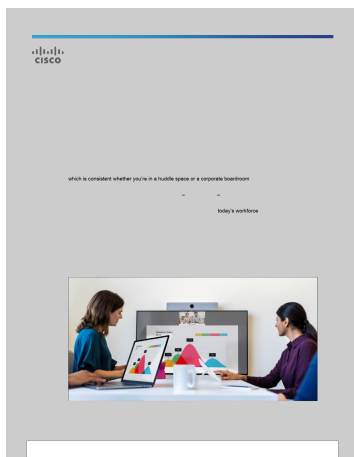


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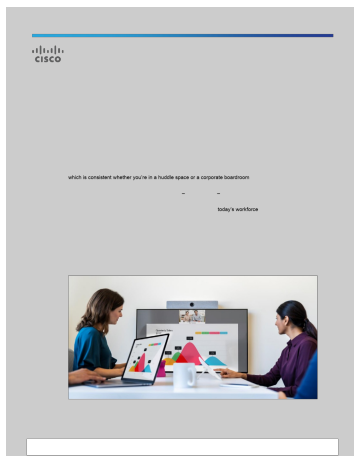
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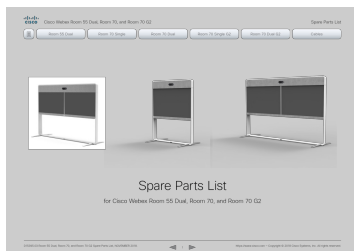


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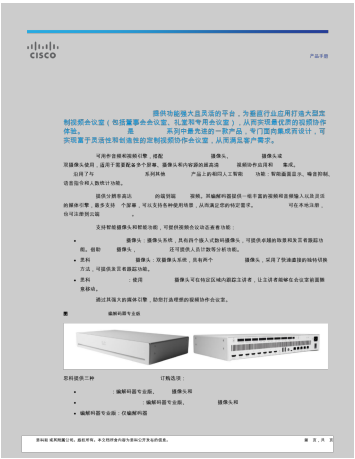


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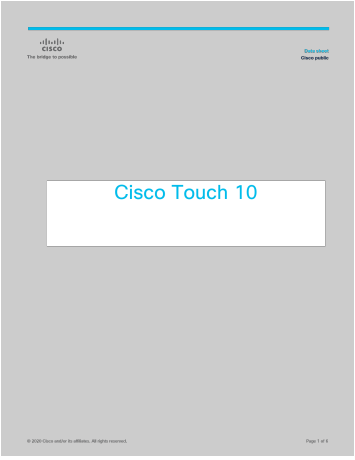


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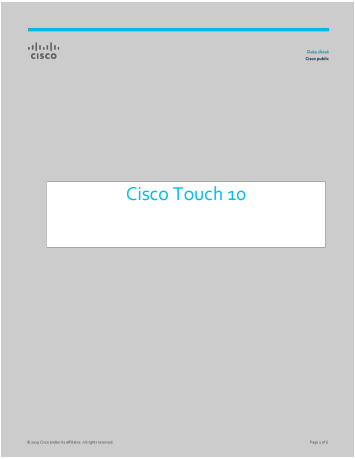


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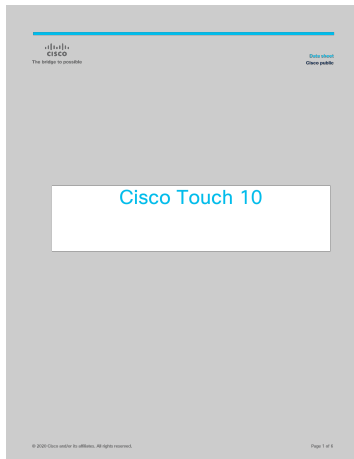


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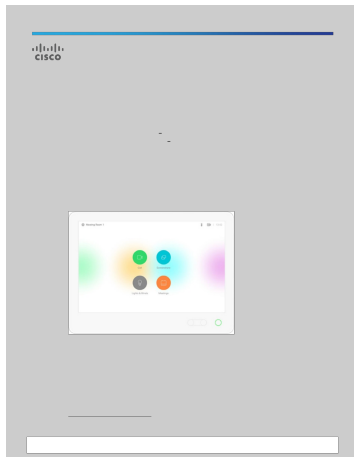


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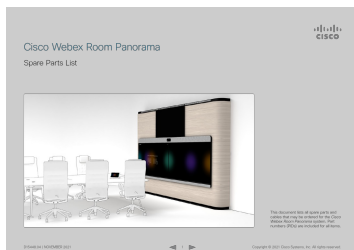


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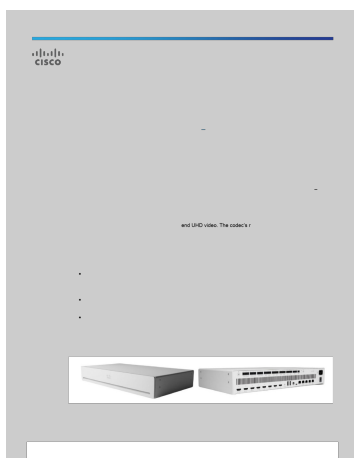


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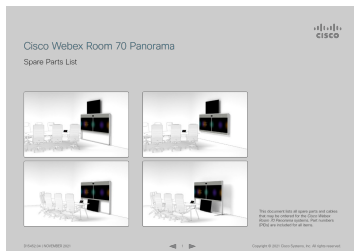


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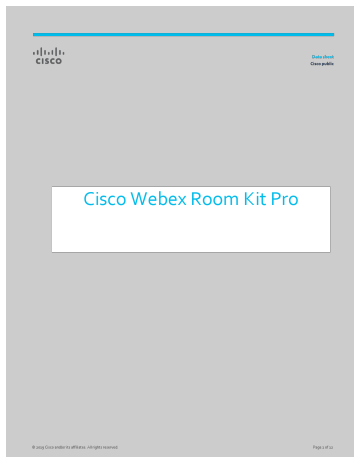


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Cisco Webex Room 70 Panorama Spare Parts List D15452.04 NOVEMBER 2021
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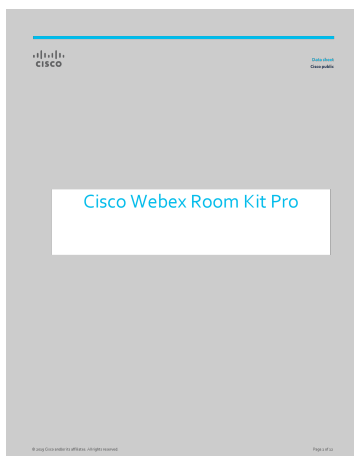


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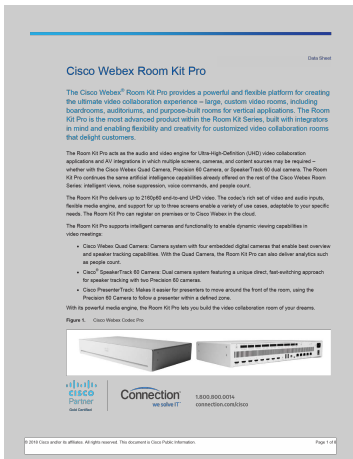


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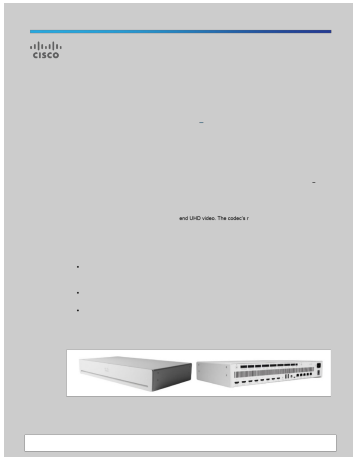


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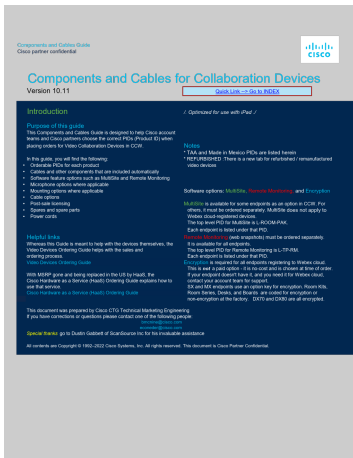


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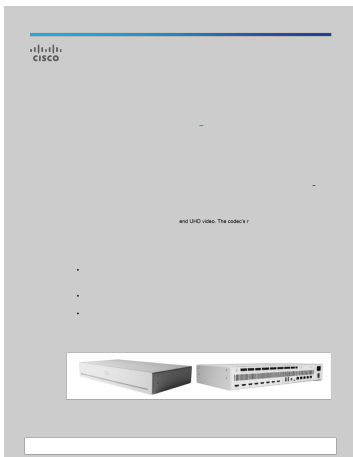


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Components and Cables TANDBERG Enrico Conedera components cables endpoints cisco c dam en us products se 2020 10 Collateral |||

Components and Cables Guide Cisco partner confidential Components and Cables for Collaboration Devi ... v10.11 Room Kit p35 Cisco Product ID PID Description Main Components and Cables CS-KIT-S-xx **CS-TOUCH10** CS-POE-INJ CS-T10-TS CAB-DV10-8M CAB-ETH-5M-GR CS-KIT-WMK CS-KIT-SMK PSU-12VDC-70W-GR au...

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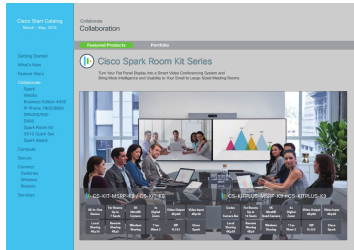


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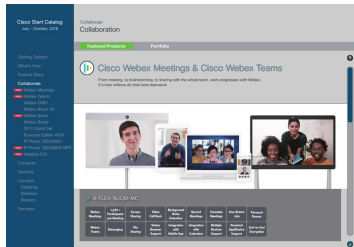
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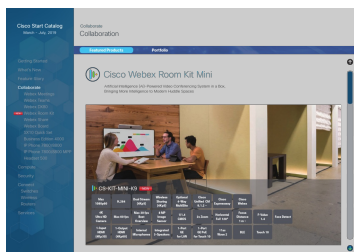


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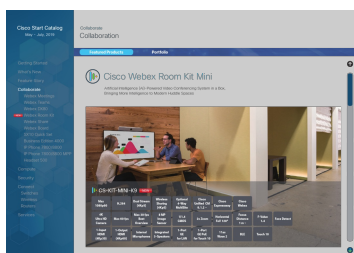


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August 2021 Collaboration device product matrix Endpoint product matrix 2021 Cisco and/or its affil ... vertical position 6.4 in 16.3 cm Minimal height in lower position on the table: 2.9 in 7.35 cm **CS-TOUCH10**= Datasheet URL Touch 10 CABLES -- MULTI-HEAD 4K CABLE 2M The Cisco Multi head 4K cable...

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