

Esperanza 1230793

Esperanza 2 Burner Electric Hob 2500W Yellowstone White User Manual

Model: 1230793

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using the Esperanza 2 Burner Electric Hob. Retain this manual for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- **Electrical Safety:** Ensure the voltage rating of the appliance matches your local power supply. Do not immerse the appliance, cord, or plug in water or any other liquid. Always unplug the hob from the power outlet when not in use and before cleaning.
- **Placement:** Place the hob on a stable, heat-resistant, and level surface. Ensure adequate ventilation around the appliance. Do not place near flammable materials, curtains, or under wall cabinets.
- **Usage:** This appliance is for household use only. Do not touch hot surfaces. Use handles or knobs. Always use appropriate cookware. Do not leave the appliance unattended while operating.
- **Children and Vulnerable Persons:** Keep the appliance out of reach of children. Close supervision is necessary when any appliance is used by or near children.
- **Maintenance:** Do not attempt to repair the appliance yourself. Contact qualified service personnel for repairs.

2. PRODUCT OVERVIEW

The Esperanza 2 Burner Electric Hob is designed for efficient cooking with two independent heating elements and adjustable temperature controls.



An overhead view of the Esperanza 2 Burner Electric Hob in white, showing its two black heating plates, two control knobs, and indicator lights. Dimensions are marked: approximately 50cm total length, 48cm cooking surface width, and 10cm height.

Components:

- **Heating Plates:** Two solid electric heating elements.
- **Control Knobs:** Two rotary knobs for independent temperature adjustment of each burner.
- **Indicator Lights:** Two lights, one for each burner, that illuminate when the burner is active.
- **Housing:** Durable Acrylonitrile Butadiene Styrene (ABS) body in white.

3. SETUP

1. **Unpacking:** Carefully remove the hob from its packaging. Check for any damage. Dispose of packaging materials responsibly.
2. **Placement:** Place the hob on a flat, stable, and heat-resistant surface, such as a countertop. Ensure there is at least 10-15 cm of clear space around all sides of the hob for proper ventilation. Do not place it directly against a wall or under cabinets that are not heat-resistant.
3. **Power Connection:** Ensure the control knobs are in the 'OFF' position. Plug the power cord into a grounded electrical outlet that matches the voltage requirements (220V).
4. **Initial Use (Burn-in):** Before first use, turn each burner to its maximum setting for approximately 3-5 minutes without any cookware. This process helps to burn off any manufacturing residues and odors. A small amount of smoke or odor is normal during this initial burn-in period. Ensure the area is well-ventilated.

4. OPERATING INSTRUCTIONS

The Esperanza Electric Hob features two independent burners, each controlled by its own rotary knob.

- Selecting Cookware:** Use flat-bottomed pots and pans that are suitable for electric hobs. The diameter of the cookware should match or be slightly larger than the heating plate for optimal heat transfer and energy efficiency.
- Turning On:** Place your cookware on the desired heating plate. Turn the corresponding control knob clockwise from the 'OFF' position to the desired heat setting. The indicator light for that burner will illuminate, indicating that the heating element is active.
- Adjusting Heat:** The control knobs allow for variable heat settings, typically from a low simmer to a high boil. Adjust the knob to achieve the required cooking temperature.
- Turning Off:** After cooking, turn the control knob counter-clockwise back to the 'OFF' position. The indicator light will turn off. The heating plate will remain hot for some time after being turned off.
- Cool Down:** Allow the hob to cool completely before cleaning or moving.

5. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and safe operation of your electric hob.

- Before Cleaning:** Always ensure the hob is unplugged from the power outlet and has completely cooled down before attempting any cleaning.
- Cleaning the Heating Plates:** For light spills, wipe the cooled heating plates with a damp cloth. For stubborn stains, use a non-abrasive cleaner specifically designed for electric hob surfaces. Avoid using harsh chemicals or abrasive pads that can scratch the surface.
- Cleaning the Housing:** Wipe the white housing with a soft, damp cloth and mild detergent. Dry thoroughly with a clean cloth.
- Do Not Immerse:** Never immerse the hob, power cord, or plug in water or any other liquid.
- Storage:** When not in use for extended periods, ensure the hob is clean and dry. Store it in a cool, dry place.

6. TROUBLESHOOTING

If you encounter issues with your Esperanza Electric Hob, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Hob does not turn on / No indicator light	Not plugged in; Power outage; Faulty outlet; Control knob not turned on.	Ensure plug is securely in outlet; Check household circuit breaker; Test outlet with another appliance; Turn control knob to a heat setting.
Heating plate heats slowly or unevenly	Incorrect cookware; Low heat setting; Voltage fluctuation.	Use flat-bottomed cookware appropriate for the burner size; Increase heat setting; Ensure stable power supply.

Problem	Possible Cause	Solution
Smoke or odor during initial use	Manufacturing residues burning off.	This is normal during first use. Ensure good ventilation. It should subside after a few minutes.
Hob makes unusual noises	Expansion/contraction of metal during heating/cooling.	Minor clicking or popping sounds are normal. If loud or persistent, discontinue use and contact support.

If the problem persists after trying these solutions, please contact Esperanza customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	Esperanza
Model Number	1230793
Type	2 Burner Electric Hob
Wattage	2500 Watts
Voltage	220V
Heating Elements	2
Controls Type	Rotary Knobs
Material	Acrylonitrile Butadiene Styrene
Color	White
Product Dimensions (approx.)	50cm (Length) x 48cm (Width) x 10cm (Height)
Item Weight	2 Kilograms

8. WARRANTY AND SUPPORT

Esperanza products are manufactured to high-quality standards. This product comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including the EU Spare Part Availability Duration of 2 Years.

For technical support, service, or warranty claims, please contact your retailer or the official Esperanza customer service channels. Keep your proof of purchase for warranty validation.

