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Veho ZT-1

Veho ZT-1 True Wireless Earphones User Manual

Model: ZT-1 (VEP-018-ZT1W)

Introduction | Safety Information | Package Contents | Product Overview | Setup | Operating Instructions | Maintenance | Troubleshooting | Specifications | Warranty | Support

1. Introduction

Thank you for choosing the Veho ZT-1 True Wireless Earphones. This manual provides detailed instructions on how to set up, operate, and maintain your earphones to ensure optimal performance and longevity. The ZT-1 earphones offer a true wireless experience with Bluetooth connectivity, an integrated microphone for hands-free calls, and a portable charging case.

2. Safety Information

Please read all safety warnings and instructions before using this product. Keep this manual for future reference.

- **Hearing Protection:** Avoid listening at high volume levels for extended periods to prevent hearing damage.
- **Driving Safety:** Do not use earphones while driving or cycling, or in situations where the inability to hear ambient sounds could pose a danger.
- **Choking Hazard:** This product contains small parts and is not suitable for children under 3 years of age.
- **Temperature:** Do not expose the earphones or charging case to extreme temperatures (below 0°C or above 45°C).
- **Water Exposure:** This product is not waterproof. Avoid exposure to water or excessive moisture.
- **Cleaning:** Use a soft, dry cloth for cleaning. Do not use harsh chemicals or abrasive materials.
- **Disassembly:** Do not attempt to disassemble or modify the product. This will void the warranty and may cause damage.
- **Disposal:** Dispose of this product responsibly according to local regulations. Do not dispose of with

household waste.

3. Package Contents

The Veho ZT-1 True Wireless Earphones package includes the following items:

- Veho ZT-1 True Wireless Earphones (Left and Right)
- Portable Charging Case
- USB Charging Cable
- Multi-language Manual (English, French, Spanish, German, Italian, Chinese, Japanese, Russian, Portuguese)
- Multiple sizes of ear tips for a comfortable fit

4. Product Overview

Familiarize yourself with the components of your Veho ZT-1 True Wireless Earphones.

Image: The Veho ZT-1 True Wireless Earphones, showing both earbuds and the closed charging case. The earbuds are grey with a white 'veho' logo, and the case is a translucent grey.

Image: The Veho ZT-1 charging case open, revealing the charging slots for the left (L) and right (R) earbuds. One earbud is placed in its slot, while the other is shown separately. The charging pins are visible inside the case.

Image: A close-up view of a single Veho ZT-1 earbud, highlighting the touch control surface with the 'veho' logo and the silicone ear tip.

Earbud Features:

- **Touch Control Surface:** For managing playback, calls, and voice assistant.
- **LED Indicator:** Displays pairing status and battery level.
- **Microphone:** For hands-free calling.
- **Ear Tip:** Replaceable silicone tips for comfort and sound isolation.

Charging Case Features:

- **Charging Slots:** Securely holds and charges the earbuds.
- **Charging Port:** For connecting the USB charging cable.
- **Battery Indicator:** Shows the charging status of the case.
- **Lid:** Protects the earbuds when not in use.

5. Setup

5.1 Charging the Earphones and Case

Before first use, fully charge both the earphones and the charging case.

1. Place the ZT-1 earphones into their respective charging slots inside the charging case. Ensure they are seated correctly for charging to begin.
2. Connect the supplied USB charging cable to the charging port on the case and plug the other end into a USB power source (e.g., computer, wall adapter).
3. The LED indicators on the earphones and case will show charging status. Once fully charged, the indicators will change or turn off.
4. A fully charged case can recharge the earphones multiple times, providing extended listening time.

Note: Ensure the earphones are properly seated in the case for reliable charging. If charging is temperamental, adjust their position slightly.

5.2 Pairing with a Bluetooth Device

The ZT-1 earphones use True Wireless Stereo (TWS) technology for seamless connection.

1. **Initial Pairing:**
    - Remove both earphones from the charging case. They will automatically power on and attempt to pair with each other.
    - Once paired with each other, one earphone's LED will flash to indicate it's ready to pair with your device.
    - On your device (smartphone, tablet, laptop), go to the Bluetooth settings and enable Bluetooth.
    - Search for available devices and select "Veho ZT-1" from the list.
    - Once connected, the earphone LED will stop flashing or show a steady light.
2. **Reconnecting:**
    - After initial pairing, the earphones will automatically connect to the last paired device when removed from the case, provided Bluetooth is enabled on the device and it's within range (up to 10 meters).
3. **Single Earphone Use:**
    - You can use either the left or right earphone independently. Simply remove one earphone from the case, and it will enter pairing mode.

Note: If you experience difficulty connecting, ensure the earphones are fully charged and no other devices are attempting to connect.

6. Operating Instructions

The Veho ZT-1 earphones feature intuitive touch controls for managing your audio and calls.

6.1 Power On/Off

- **Power On:** Remove earphones from the charging case. They will power on automatically. Alternatively, press and hold the touch control surface for a few seconds.
- **Power Off:** Place earphones back into the charging case. They will power off automatically. Alternatively, press and hold the touch control surface for a few seconds until the LED indicator turns off.

6.2 Music Playback

- **Play/Pause:** Tap the touch control surface on either earphone once.
- **Next Track:** Double-tap the touch control surface on the right earphone.
- **Previous Track:** Double-tap the touch control surface on the left earphone.
- **Volume Control:** Volume is typically controlled via your connected device.

6.3 Phone Calls

- **Answer/End Call:** Tap the touch control surface on either earphone once.
- **Reject Call:** Press and hold the touch control surface on either earphone for 2 seconds.
- **Voice Assistant:** Triple-tap the touch control surface on either earphone to activate your device's voice assistant (e.g., Siri, Google Assistant).

7. Maintenance

Proper maintenance ensures the longevity and performance of your Veho ZT-1 earphones.

- **Cleaning:**
  - Regularly clean the earbuds, ear tips, and charging contacts with a soft, dry, lint-free cloth.
  - Remove ear tips and clean them with mild soap and water if necessary, ensuring they are completely dry before reattaching.
  - Do not use abrasive cleaners, alcohol, or chemical solvents.
- **Storage:**
  - When not in use, always store the earphones in their charging case to protect them and keep them charged.
  - Store the product in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Battery Care:**
  - To preserve battery life, avoid fully discharging the earphones and charging case frequently.
  - If storing for an extended period, charge the case and earphones to about 50% every few months.

8. Troubleshooting

If you encounter issues with your Veho ZT-1 earphones, refer to the following common problems and solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Earphones not pairing with device.	Bluetooth off, out of range, already paired to another device, low battery.	• Ensure Bluetooth is enabled on your device. • Make sure earphones are fully charged. • Place earphones close to your device (within 10m). • Forget "Veho ZT-1" in your device's Bluetooth settings and re-pair. • Try resetting the earphones (refer to manual for specific reset instructions, if available, otherwise a general power cycle).
Only one earphone working.	Earphones not paired to each other, low battery on one earphone.	• Place both earphones back into the charging case, close the lid, wait a few seconds, then remove them to allow them to re-sync. • Ensure both earphones are fully charged.
Earphones not charging in case.	Improper placement, dirty charging contacts, faulty cable/charger.	• Ensure earphones are correctly seated in the charging slots. • Clean the charging contacts on both earphones and the case with a dry cloth. • Try a different USB cable and power adapter. • Ensure the charging case itself has sufficient power.
Poor sound quality or intermittent connection.	Out of range, interference, low battery, ear tips not sealed properly.	• Move closer to your connected device. • Avoid environments with strong Wi-Fi or other Bluetooth signals. • Ensure earphones are fully charged. • Try different sized ear tips to ensure a good seal in your ear canal.

9. Specifications

Technical details for the Veho ZT-1 True Wireless Earphones:

- **Model:** ZT-1 (VEP-018-ZT1W)
- **Connectivity:** True Wireless (Bluetooth)
- **Wireless Range:** Up to 10 meters (33 feet)
- **Control Method:** Touch
- **Continuous Music Playback:** Up to 3 hours
- **Microphone:** Built-in for hands-free calling
- **Charging Case:** Included, provides multiple recharges

- **Dimensions (Product):** 7 x 3 x 3.2 cm (2.76 x 1.18 x 1.26 inches)
- **Weight (Item):** 41 grams (1.45 ounces)
- **Material:** Plastic
- **Ear Placement:** In-Ear
- **Form Factor:** Earbuds
- **Color:** Grey/White (Ice White variant)
- **Manufacturer:** Veho
- **First Available:** March 21, 2020

10. Warranty Information

Veho products are manufactured to the highest standards. This product is covered by a manufacturer's warranty against defects in materials and workmanship. The specific warranty period may vary by region and retailer. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accident, unauthorized modification, or normal wear and tear.

11. Customer Support

For further assistance, troubleshooting, or to inquire about warranty services, please contact Veho customer support. You can typically find contact information on the official Veho website or through your retailer.
Online Support: Visit the official Veho website for FAQs, product registration, and support contact details.
Retailer Support: If you purchased the product from a specific retailer, they may also offer support services.