Unify L30250-F600-C435

Unify OpenScape DeskPhone CP200T IP Phone User Manual

Model: L30250-F600-C435

1. INTRODUCTION AND OVERVIEW

The Unify OpenScape DeskPhone CP200T is an entry-level digital IP phone designed for essential communication needs in a professional environment. This manual provides detailed instructions for setting up, operating, and maintaining your CP200T phone, ensuring optimal performance and longevity.

Key features include a clear black and white display, programmable function keys, and hands-free operation. The phone is built for reliability and ease of use, making it suitable for various business communication requirements.

Figure 1: Front view of the Unify OpenScape DeskPhone CP200T IP Phone, showcasing its display and keypad.

2. PRODUCT FEATURES

- **Display:** 2.7-inch black and white graphical display, 2-line view for clear information.
- **Programmable Keys:** 4 freely programmable function keys with LED indicators for quick access to features.
- **Fixed Function Keys:** 5 dedicated keys for common functions such as call transfer, message access, and speakerphone.
- **Hands-Free Operation:** Full-duplex speakerphone for clear conference calls and hands-free communication.
- **Headset Support:** Connect a wired headset via an adapter (sold separately) for private conversations.
- **Wall Mountable:** The phone can be mounted on a wall using an optional installation kit (sold separately).
- **Caller ID:** Supports caller identification for incoming calls.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Unify OpenScape DeskPhone CP200T:

1. **Unpack the Phone:** Carefully remove all components from the packaging. Ensure you have the phone unit, handset, handset cord, and Ethernet cable.
2. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the designated port on the phone base (usually marked with a handset icon).
3. **Connect to Network:** Connect one end of the Ethernet cable to the LAN port on the back of the phone (often labeled "LAN" or with a network icon) and the other end to an active network port (e.g., a wall jack or network switch).

4. **Connect Power (if applicable):** If your network does not provide Power over Ethernet (PoE), connect an appropriate power adapter (sold separately) to the power port on the phone and then to a power outlet. The phone will power on automatically.

5. **Initial Boot-Up:** The phone will display a boot-up sequence. This may take a few moments. It will then attempt to connect to your network and register with your IP PBX system.

6. **Configuration:** Network and system configuration is typically handled by your IT administrator. If the phone does not register automatically, contact your IT department for assistance.

4. OPERATING INSTRUCTIONS

4.1 Making and Receiving Calls

- **To Make a Call:** Lift the handset or press the speakerphone button. Dial the desired number using the keypad. Press the "Dial" or "Send" soft key (if available) or wait for the call to connect automatically.

- **To Answer a Call:** When the phone rings, lift the handset or press the speakerphone button.

- **To End a Call:** Replace the handset or press the speakerphone button again.

4.2 Using Programmable Keys

The 4 programmable keys can be configured by your system administrator for various functions such as speed dial, line appearance, or feature access. Refer to your system's specific configuration for their assigned functions. The LED indicator next to each key shows its status (e.g., active, ringing).

4.3 Volume Adjustment

Use the volume control buttons (typically located on the side or bottom of the keypad) to adjust the handset, speakerphone, or ringer volume during a call or when idle.

4.4 Speakerphone and Mute

- **Speakerphone:** Press the dedicated speakerphone button to activate or deactivate hands-free mode.

- **Mute:** Press the mute button (often indicated by a microphone icon with a slash) to mute your microphone during a call. Press it again to unmute.

4.5 Call Transfer

To transfer an active call, press the "Transfer" fixed function key. Dial the number of the party you wish to transfer the call to. You may then either announce the call (consultative transfer) or complete the transfer directly (blind transfer) depending on your system's configuration and the soft key options displayed on the screen.

5. MAINTENANCE

Proper care and maintenance will extend the life of your Unify OpenScape DeskPhone CP200T.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the phone's display and casing. For stubborn marks, slightly dampen the cloth with water. Do not use harsh chemicals, abrasive cleaners, or solvents.

- **Avoid Liquids:** Keep the phone away from liquids and moisture. Do not immerse the phone in water or expose it to excessive humidity.

- **Temperature:** Operate and store the phone within recommended temperature ranges. Avoid extreme heat or cold.

- **Cable Management:** Ensure all cables are securely connected and not strained or tangled to prevent

damage.

6. TROUBLESHOOTING

If you encounter issues with your Unify OpenScape DeskPhone CP200T, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Phone does not power on.	No power supply or faulty cable.	Check if the Ethernet cable is properly connected (for PoE) or if the power adapter is securely plugged into both the phone and a working outlet.
No dial tone / Cannot make calls.	Network connection issue or phone not registered.	Verify the Ethernet cable connection. Restart the phone. Contact your IT administrator to check network connectivity and phone registration status.
Display is blank or frozen.	Software glitch or power issue.	Unplug the power/Ethernet cable, wait 10 seconds, then plug it back in to restart the phone. If the problem persists, contact IT support.
Poor audio quality (echo, static).	Network congestion, faulty cable, or handset issue.	Check network connection. Try adjusting volume. If using a headset, ensure it's properly connected. Contact IT support if the issue continues.

For issues not listed here or if the suggested solutions do not resolve the problem, please contact your IT support department or the product vendor for further assistance.

7. SPECIFICATIONS

Feature	Detail
Brand	Unify
Model Number	L30250-F600-C435
Display	2.7-inch black and white, 2-line
Programmable Keys	4 with LED indicators
Fixed Function Keys	5
Power Source	Wired (PoE or optional power adapter)
Material	Plastic
Weight	1.1 Kilograms
Dimensions (Package)	25 x 22 x 10 cm

Feature	Detail
Caller ID	Yes
Installation Type	Wall (with separate kit)

8. WARRANTY AND SUPPORT

Warranty Information: For specific warranty terms and conditions, please refer to the warranty card included with your product or contact your point of purchase. Warranty coverage typically includes defects in materials and workmanship under normal use.

Technical Support: If you require technical assistance, have questions about advanced features, or encounter issues not covered in this manual, please contact your IT administrator or the authorized Unify service provider. Ensure you have your product model number (L30250-F600-C435) and serial number ready when contacting support.