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› Sonim XP5s XP5800 Rugged Cellphone User Manual

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Model: XP5s XP5800

INTRODUCTION

The Sonim XP5s XP5800 is a rugged, dual-SIM cellular phone designed for durability and reliable communication in demanding environments. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure proper use and to maximize the lifespan of your Sonim XP5s.



Image: Front and back view of the Sonim XP5s XP5800 rugged cellphone, showcasing its robust design and physical keypad.

SETUP

1. SIM Card Installation

The Sonim XP5s supports dual-SIM functionality. Ensure your SIM cards are activated and correctly sized before installation. This device is designed for GSM networks only and does not support CDMA.

1. Locate the SIM card tray on the side of the device.
2. Use the provided SIM ejector tool (if applicable) or a small, pointed object to open the tray.
3. Carefully place your SIM card(s) into the designated slots, ensuring the gold contacts face downwards.
4. Gently push the tray back into the device until it clicks into place.

2. Battery Charging

Before initial use, fully charge the device battery. Use only Sonim-approved charging accessories.

1. Connect the USB charging cable to the charging port on the phone.
2. Connect the other end of the cable to a power adapter and plug it into a wall outlet.
3. The charging indicator on the screen will show the charging status.
4. Once fully charged, disconnect the charger.

3. Powering On/Off

- To power on: Press and hold the Power button until the Sonim logo appears.
- To power off: Press and hold the Power button, then select 'Power off' from the options.



Image: Angled view of the Sonim XP5s XP5800, highlighting the side buttons, including the power button, and various ports.

OPERATING INSTRUCTIONS

1. Basic Navigation

The Sonim XP5s features a physical keypad and a display screen for navigation.

- Use the directional pad (D-pad) to navigate through menus and options.
- Press the center button of the D-pad to select an item.
- Use the soft keys (context-sensitive buttons below the screen) for on-screen actions.
- The 'Back' key (usually a curved arrow) returns to the previous screen.

2. Making and Receiving Calls

- To make a call: Enter the phone number using the keypad and press the 'Call' button (green phone icon).
- To receive a call: Press the 'Call' button when the phone rings.
- To end a call: Press the 'End Call' button (red phone icon).

3. Messaging

To send a text message:

1. Navigate to the 'Messages' application.
2. Select 'New Message' or 'Compose'.
3. Enter the recipient's number or select from contacts.
4. Type your message using the keypad.
5. Press 'Send'.

4. Connectivity

The device supports Wi-Fi and LTE for internet access and data transfer.

- **Wi-Fi:** Go to Settings > Network & Internet > Wi-Fi to connect to available networks.
- **Mobile Data (LTE):** Ensure your SIM card has an active data plan. Enable mobile data in Settings > Network & Internet > Mobile network.
- **GPS:** The device includes GPS functionality. Enable location services in Settings for navigation and location-based applications.

MAINTENANCE

1. Cleaning Your Device

To maintain optimal performance and appearance, clean your Sonim XP5s regularly.

- Use a soft, lint-free cloth to wipe the screen and body.
- For stubborn dirt, slightly dampen the cloth with water. Avoid harsh chemicals or abrasive materials.
- Ensure all port covers are securely closed to maintain water and dust resistance before cleaning with any moisture.

2. Battery Care

- Avoid exposing the battery to extreme temperatures.
- Do not puncture or damage the battery.

- If the battery is removable, ensure it is properly seated.

3. Water and Dust Resistance

The Sonim XP5s is designed to be rugged and resistant to water and dust. To maintain these properties:

- Ensure all port covers (USB, audio jack) are firmly closed when not in use.
- Do not submerge the device beyond its specified depth and duration limits.
- Avoid exposing the device to high-pressure water jets.



Image: Top and bottom view of the Sonim XP5s XP5800, illustrating the various ports and connectors, which should be kept clean and covered.

TROUBLESHOOTING

If you encounter issues with your Sonim XP5s, try the following basic troubleshooting steps:

- **Device not powering on:** Ensure the battery is charged. Connect the charger and try again.
- **No network signal:** Check if your SIM card is properly inserted. Verify that mobile data or Wi-Fi is enabled. Ensure you are within network coverage.
- **Calls not connecting/dropping:** Check network signal strength. Restart the device.
- **Screen unresponsive:** Perform a soft reset by holding the Power button until the device restarts.
- **Applications crashing:** Close and reopen the application. Clear the app's cache in Settings > Apps.
- **Slow performance:** Close unnecessary background applications. Clear cache and temporary files.

If problems persist, consult the Sonim support website or contact customer service for further assistance.

SPECIFICATIONS

Feature	Detail
Model Name	XP5s
Item Model Number	68319330839
Operating System	Android
RAM	2 GB
Memory Storage Capacity	16 GB
Standing Screen Display Size	2.64 Inches
Resolution	480 x 800
Special Features	Rugged, Dual SIM
Wireless Communication Technologies	Cellular
Connectivity Technologies	Wi-Fi, GPS
Audio Jack	3.5 mm
Phone Talk Time	8 Hours
Product Dimensions	5.55 x 2.52 x 0.91 inches
Item Weight	9.2 ounces (260 Grams)
Manufacturer	Sonim

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the official Sonim website or the warranty card included with your product. Sonim provides support for its products through various channels.

- **Online Support:** Visit the official Sonim website for FAQs, troubleshooting guides, and software updates.
- **Customer Service:** Contact Sonim customer service for personalized assistance. Refer to the contact information provided on the Sonim website or in your product packaging.

Keep your proof of purchase for warranty claims.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question