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› [GLIDiC Sound Air TW-5000s True Wireless Earbuds User Manual](#)

GLIDiC TW-5000s

GLIDiC Sound Air TW-5000s True Wireless Earbuds User Manual

Model: TW-5000s

INTRODUCTION

This manual provides detailed instructions for the proper use, setup, operation, and maintenance of your GLIDiC Sound Air TW-5000s True Wireless Earbuds. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.



Image: The GLIDiC Sound Air TW-5000s True Wireless Earbuds in white, shown alongside their compact white charging case. The earbuds feature a sleek, in-ear design with the GLIDiC logo visible on the touch-sensitive surface. The charging case is square with rounded corners, also displaying the GLIDiC logo on its lid.

PACKAGE CONTENTS

- GLIDiC Sound Air TW-5000s True Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable (Type-C)
- Multiple Sizes of Ear Tips
- User Manual (This Document)

SETUP

1. Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case. Ensure they are properly seated.
2. Connect the USB charging cable to the charging port on the case and plug the other end into a USB power source (e.g., computer, wall adapter).
3. The indicator lights on the case and/or earbuds will show charging status. A full charge for the earbuds takes approximately 1.5 hours, and the charging case takes approximately 2 hours.
4. Once fully charged, disconnect the charging cable.

2. Pairing with a Bluetooth Device

The earbuds will automatically enter pairing mode when taken out of the charging case for the first time.

1. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.
2. On your Bluetooth-enabled device (smartphone, tablet, computer), go to the Bluetooth settings.
3. Enable Bluetooth and search for available devices.
4. Select "GLIDiC TW-5000s" from the list of found devices.
5. Once connected, you will hear a confirmation tone, and the earbuds' indicator lights will change (e.g., turn off or solid blue).

Note: If pairing fails, place the earbuds back into the case, close the lid, wait a few seconds, and then repeat the steps.

OPERATING INSTRUCTIONS

Earbud Controls

The GLIDiC Sound Air TW-5000s earbuds feature touch-sensitive controls. Specific functions may vary slightly depending on your device and operating system.

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud.
- **Ambient Sound Mode:** The earbuds support a multi-communication mode allowing selection of ambient sounds. Refer to your device's Bluetooth settings or a dedicated GLIDiC app (if available) for specific controls related to this feature.

Power On/Off

- **Power On:** Earbuds automatically power on when removed from the charging case.
- **Power Off:** Earbuds automatically power off when placed back into the charging case and the lid is closed.
- **Manual Power Off:** Press and hold the touch area on both earbuds for approximately 5 seconds until you hear a power-off prompt.

MAINTENANCE

Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the ear tips and speaker mesh using a small, soft brush or cotton swab.
- Ensure the charging contacts on both the earbuds and the case are clean and free of dust or debris to ensure proper charging.

Storage

- When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- Store the product in a cool, dry place, away from extreme temperatures, humidity, and direct sunlight.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not pairing with device.	Bluetooth is off on device; earbuds not in pairing mode; previously paired device interfering.	<ul style="list-style-type: none">• Ensure Bluetooth is enabled on your device.• Place earbuds back in case, close lid, then reopen to re-enter pairing mode.• Forget "GLIDiC TW-5000s" from your device's Bluetooth list and re-pair.• Ensure earbuds are charged.
No sound from one or both earbuds.	Earbuds not connected; low battery; volume too low; earbud placement.	<ul style="list-style-type: none">• Check Bluetooth connection.• Charge the earbuds.• Increase volume on your device.• Ensure earbuds are properly seated in your ears.

Problem	Possible Cause	Solution
Earbuds not charging.	Poor contact with charging pins; faulty cable/charger; dirty charging contacts.	<ul style="list-style-type: none"> Ensure earbuds are correctly placed in the case. Try a different USB cable and power source. Clean the charging contacts on both earbuds and case with a dry cotton swab.
Poor sound quality.	Improper fit; distance from device; interference.	<ul style="list-style-type: none"> Try different sized ear tips for a better seal. Reduce the distance between earbuds and your device. Avoid environments with strong Wi-Fi or other wireless interference.

SPECIFICATIONS

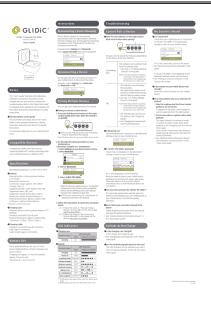
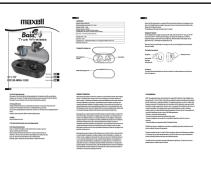
Model Name	TW-5000s
Connectivity Technology	Wireless (Bluetooth 5.0)
Ear Placement	In Ear
Battery Life (Earbuds)	Up to 3 Hours (music play/phone call)
Battery Life (with Charging Case)	Up to 10 Hours
Charging Time (Earbuds)	1.5 Hours
Charging Time (Charging Case)	2 Hours
Bluetooth Range	10 Meters
Water Resistance Level	Water Resistant
Control Type	Voice Control
Dimensions (Product)	0.98 x 0.67 x 0.91 inches
Item Weight	9.6 ounces
Color	White

WARRANTY AND SUPPORT

GLIDiC products are designed and manufactured to the highest quality standards. For information regarding warranty coverage, technical support, or service, please refer to the warranty card included with your purchase or visit the official GLIDiC website.

Please retain your proof of purchase for any warranty claims.

Related Documents - TW-5000s

 <p>Yamaha TW-E5B True Wireless Earbuds User Guide Comprehensive user guide for the Yamaha TW-E5B True Wireless Earbuds, covering setup, operation, features like AMBIENT SOUND and LISTENING CARE, Bluetooth connectivity, and troubleshooting.</p>
 <p>TW-E3C True Wireless Earbuds Quick Start Guide Concise guide to setting up and using TW-E3C true wireless earbuds, including pairing, app usage, and touch controls.</p>
 <p>Comply TrueGrip Earbud Tips Compatibility and Fit Guide Discover compatible true wireless earbuds for Comply TrueGrip foam tips, including models from Sony, Samsung, Jabra, and more. Learn about optimal fit for in-ear comfort, secure device attachment, and charging case compatibility.</p>
 <p>Yamaha TW-E5B True Wireless Earbuds Quick Start Guide Concise guide for setting up, connecting, and troubleshooting Yamaha TW-E5B True Wireless Earbuds. Includes functions, app usage, warranty, and support information.</p>
 <p>GLIDiC TW-5000s User Guide: Instructions and Troubleshooting User's guide for GLIDiC TW-5000s earbuds, covering reconnection, disconnection, pairing multiple devices, troubleshooting common issues like pairing failures and no sound, and LED indicator explanations.</p>
 <p>Maxell B13-TW Bass True Wireless Earbuds - User Manual & Specifications User guide and specifications for the Maxell B13-TW Bass True Wireless earbuds, detailing features, operation, and compliance information.</p>

[pdf] User Manual Warranty

2011 3 8 BB Japanese Audio Brand GLIDiC To Launch True Wireless Smartphones and tablets with Bluetooth® equipped devices music playback functions call function Included items 4 size ear chips XS S M L Charging cable USB micro B to A Instruction manual English Spanish Warranty Sound Air TW 5000 US ver Release date November xx 2018 1221 glidic jp us information Earbuds in the USA Softbank Commerce Service today announced that it has launched brand true wireless ||| December 21, 2018 SoftBank Commerce Service Corp. Japanese Audio Brand GLIDiC To Launch True Wireless Earbuds Sound Air TW-5000 in the USA Softbank Commerce Service today announced that it has launched GLIDiC -brand true wireless earbuds, Sound Air TW-5000/ US ver. on Amazon.com Softbank C... lang:en **score:40** filesize: 312.62 K page_count: 4 document date: 2018-12-21

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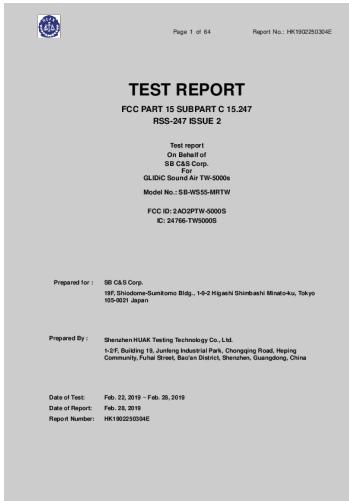
TW 5000s guide GLIDiC Title Created Date 12 28 2018 58 26 PM SB WS55 MRTW glidic jp manual tw ||| ... lang:en **score:36** filesize: 739.61 K page_count: 2 document date: 2019-01-21

[pdf] User Manual Guide

GLIDiC TW-5000s User Guide: Instructions and Troubleshooting User's guide for GLIDiC TW-5000s earbuds, covering reconnection, disconnection, pairing multiple devices, troubleshooting common issues like pairing failures and no sound, and LED indicator explanations. lang:i-klingon **score:35** filesize: 1.39 M page_count: 1 document date: 2020-09-25

[pdf] User Manual Guide

GLIDiC TW 5000s manual Title Created Date 12 28 2018 58 26 PM guide SB WS55 MRTW glidic jp tw GLIDiC Sound Air Multi communication ModelII XS S M L 3 Bluetooth ||| ... lang:i-klingon **score:32** filesize: 783.01 K page_count: 2 document date: 2020-09-24



[pdf] Test Report

Measurement Report Kent Test report SB C S Corp TW 5000S Bluetooth Earbuds 2AO2PTW

2AO2PTW5000S tw 5000s

Page 1 of 64 Report No.: HK1902250304E TEST REPORT FCC PART 15 SUBPART C 15.247 RSS-247 ISSUE 2 Test report On Behalf of SB C S Corp. For GLIDiC Sound Air TW-5000s Model No.: SB-WS55-MRTW FCC ID: 2AO2PTW-5000S IC: 24766-TW5000S Prepared for : SB C S Corp. 19F, Shiodome-Sumitomo Bldg., 1-9-2 Higa...

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GLIDiC TW 5000s ES usersguide Notas Dispositivos compatibles Especificaciones Duración de uso manual

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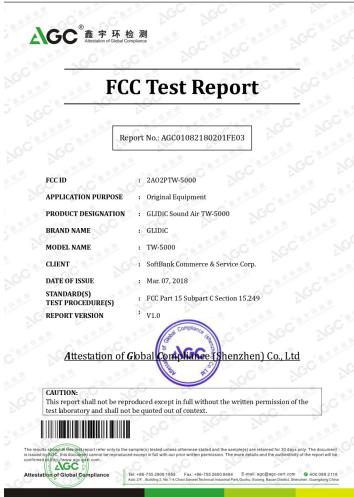
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[pdf] Label



GLIDiC Sound Air TW5000s instruction no print label and location SB C S Corp TW 5000S Bluetooth Earbuds 2AO2PTW 2AO2PTW5000s tw 5000s
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[pdf] Declaration of Conformity Test Report

EMC COMPLIANCE TEST REPORT Simon test report SB C S Corp TW 5000 Bluetooth Earbuds 2AO2PTW 2AO2PTW5000 tw

Page 1 of 63 FCC Test Report Report No.: AGC01082180201FE03 FCC ID
APPLICATION PURPOSE PRODUCT DESIGNATION BRAND NAME MODEL
NAME CLIENT DATE OF ISSUE STANDARD S TEST PROCEDURE S REPORT
VERSION : 2AO2PTW-5000 : Original Equipment : GLIDiC Sound Air TW-5000 :
GLIDiC : TW-5000 : SoftBank Commerce ...

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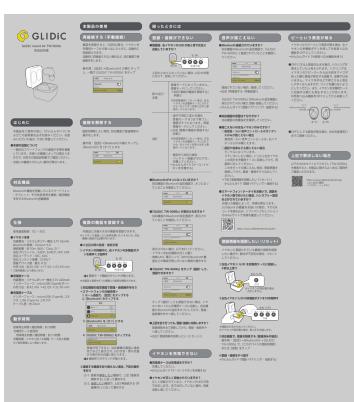
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GLIDiC TW 5000s guide manual SB WS55 MRTW

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mail sbsinfo@cs customer Bluetooth L ED fifi 0 1 ifi This product is for use only in Japan We bear no responsibility any damages or losses arising from of inability to this outside and provide 7 16 2019 12 19 11 PM Sound Air r ñ hurckuñ f OS 3 7V 55mAh Version 5 Class 2 * ADP AVRCP HFP HSP SBC AAC SCMS T glidic jp tw Blueto Bluetoo GLIDiC 5000 z!Bluetooth softbankselection bt |||
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