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**GLIDiC TW-5000s**

# GLIDiC Sound Air TW-5000s True Wireless Earbuds User Manual

Model: TW-5000s

## 1. INTRODUCTION

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Thank you for choosing the GLIDiC Sound Air TW-5000s True Wireless Earbuds. This manual provides essential information for setting up, operating, and maintaining your new earbuds. Please read it carefully before use to ensure optimal performance and longevity of your device.



The GLiDiC Sound Air TW-5000s True Wireless Earbuds are shown alongside their compact charging case. The earbuds feature a sleek, in-ear design, while the case is a small, square unit designed for portability and convenient charging.

## 2. PACKAGE CONTENTS

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Ensure all the following items are included in your package:

- GLiDiC Sound Air TW-5000s True Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- Multiple Sizes of Eartips (S, M, L)
- Instruction Manual

## 3. PRODUCT OVERVIEW

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The GLiDiC Sound Air TW-5000s earbuds are designed for comfort and high-quality audio. Each earbud features a multifunction button for control and an LED indicator light. The compact charging case provides extended battery life

and has its own LED indicator to show its charge level.



This image displays the GLIDiC TW-5000s earbuds securely placed within their open charging case. The case is designed to hold and charge both earbuds, ensuring they are ready for use.



A detailed view of a single GLIDiC TW-5000s earbud, highlighting its ergonomic shape and the subtle branding on its surface. This design ensures a comfortable and secure fit within the ear.



The rear view of a GLIDiC TW-5000s earbud, revealing the charging contacts and the 'R' (Right) indicator. These contacts align with the charging pins inside the case.

## 4. SETUP

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### 4.1 Initial Charging

1. Place both earbuds into the charging case.
2. Connect the USB charging cable to the charging port on the case and a power source.
3. The LED indicator on the case will illuminate to show charging status. Ensure both earbuds and the case are fully charged before first use.

### 4.2 Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode, indicated by flashing LED lights on the earbuds.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for available Bluetooth devices and select "GLIDiC TW-5000s" from the list.
4. Once connected, the earbud LED indicators will stop flashing or show a steady light.

## 5. OPERATING INSTRUCTIONS

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The GLIDiC Sound Air TW-5000s earbuds feature multifunction buttons on each earbud for control. Note that these are physical buttons requiring a press, not touch-sensitive controls.

### 5.1 Power On/Off

- **Power On:** Open the charging case, or press and hold the multifunction button on each earbud for 3 seconds.
- **Power Off:** Place earbuds back into the charging case and close the lid, or press and hold the multifunction button on each earbud for 5 seconds.

### 5.2 Music Playback

- **Play/Pause:** Press the multifunction button on either earbud once.
- **Next Track:** Double-press the multifunction button on the right earbud.
- **Previous Track:** Double-press the multifunction button on the left earbud.

### 5.3 Call Management

- **Answer/End Call:** Press the multifunction button on either earbud once.
- **Reject Call:** Press and hold the multifunction button on either earbud for 2 seconds.

### 5.4 Voice Assistant

- **Activate Voice Assistant:** Triple-press the multifunction button on either earbud.

### 5.5 Multi-Communication Mode

The TW-5000s features a multi-communication mode that allows select ambient sounds, such as train announcements or vehicle sounds, to be heard without compromising audio quality. This enhances user comfort and security. Refer to the detailed instructions in the included manual for activation and adjustment of this mode.

## 6. CHARGING

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### 6.1 Charging the Earbuds

Place the earbuds into the charging case. They will automatically begin charging. The LED indicators on the

earbuds will show charging status (e.g., red for charging, off when fully charged).

## 6.2 Charging the Case

Connect the USB charging cable to the charging port on the case and a compatible USB power adapter. The LED indicator on the back of the case will show the charging status and battery level of the case. A full charge provides up to 60 days of standby time for the earbuds when stored in the case.

## 7. MAINTENANCE

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Eartips:** Remove and clean the eartips periodically. Ensure they are completely dry before reattaching.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and maintain battery life.
- **Water Resistance:** The earbuds are water-resistant, suitable for sports and exercise. However, they are not waterproof; do not submerge them in water.

## 8. TROUBLESHOOTING

- **Earbuds not pairing:** Ensure both earbuds are charged and in pairing mode. Turn off and on your device's Bluetooth, then try pairing again.
- **No sound from one earbud:** Try resetting the earbuds by placing them in the case, closing the lid, and then reopening. Re-pair if necessary.
- **Charging issues:** Check the USB cable and power adapter. Ensure the charging contacts on the earbuds and in the case are clean and free of debris.
- **Low volume:** Adjust the volume on your connected device.

## 9. SPECIFICATIONS

Feature	Detail
Model Name	TW-5000s
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth
Included Components	Charging Case
Material	Silicone
Specific Uses For Product	Communication, Sports and Exercise
Compatible Devices	Smartphones, Laptops, Tablets, Smart Speakers
Control Type	Voice Control, Physical Button
Water Resistance Level	Water Resistant
Audio Driver Type	Balanced Armature Driver
Bluetooth Range	10 Meters

Ear Placement	In Ear
Form Factor	In Ear
Noise Control	Active Noise Cancellation
Product Dimensions	0.98 x 0.67 x 0.91 inches
Item Weight	9.6 ounces (0.27 Kilograms)

## 10. WARRANTY AND SUPPORT

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GLIDiC products are designed for reliability and performance. For warranty information and customer support, please refer to the official GLIDiC website or contact your retailer. Keep your purchase receipt as proof of purchase for any warranty claims.