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Amazon Basics UTCH-L

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Brand: Amazon Basics | Model: UTCH-L

INTRODUCTION

This manual provides comprehensive instructions for the Amazon Basics Uni-Directional USB-C (Source) to HDMI (Display) Cable Adapter. This cable enables you to connect a USB-C enabled device (source) to an HDMI display (monitor, TV, projector) for high-quality video and audio transmission. Please read this manual thoroughly before use to ensure proper setup and operation.

COMPATIBILITY

It is crucial to verify that your source device's USB-C port supports DisplayPort Alternate Mode (DP Alt Mode) or Thunderbolt Full Functionality for video output. Not all USB-C ports are designed to transmit video signals.

Frequently Asked Questions

Q: What are the basic requirements for this cable to work properly?

- A:
- Device must have its own power source; cable doesn't supply power.
 - USB-C port must support DisplayPort Alternate Mode (DP Alt Mode) or Thunderbolt Full Function.
 - Keep ports clean and free of debris.
 - Ensure secure, fully inserted cable connections.
 - Use compatible refresh rates to avoid screen flicker.

Q: Does this cable support power delivery/charging?

A: No, this cable is designed for video and audio transmission only. It does not support power delivery or charging.

Q: Why isn't there any audio coming through my monitor?

A: Verify your monitor has built-in speakers. If your monitor requires external speakers, ensure they're properly connected.

This image illustrates USB-C port compatibility. Compatible ports include USB-C with Power Delivery + Display Alt Mode, USB-C with Display Alt Mode, Thunderbolt 4, and Thunderbolt 3. Incompatible ports are USB-C for Power Delivery only and USB-C for Data Transfer only.

Is It Compatible?

Compatible



Laptop

Mac and Dell
Any laptop supporting
USB-C video output



Phone

iPhone 16/15 Series
Samsung Galaxy S8 or later



Tablet

All USB-C iPad
Surface Pro 9/8
Samsung Galaxy Tab S8/S9



Portable Monitor



USB-C Source



HDMI Monitor



USB Type A

Incompatible



Samsung A Series



Nintendo Switch



Car



Fire Tablet



GoPro



Camera



Kindle



DisplayPort

Note: Not compatible if the Type-C does not feature video function

This image shows compatible and incompatible devices. Compatible devices include laptops (Mac and Dell, any laptop supporting USB-C video output), phones (iPhone 15/16 Series, Samsung Galaxy S8 or later), tablets (all USB-C iPad, Surface Pro 9/8, Samsung Galaxy Tab S8/S9), and portable monitors. Incompatible devices include Samsung A Series phones, Nintendo Switch, cars, Fire Tablets, GoPro, cameras, Kindle, and devices with DisplayPort or USB Type A ports that do not support video output.

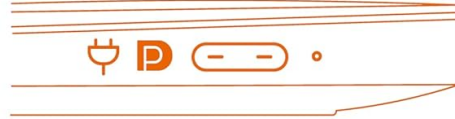
SETUP INSTRUCTIONS

- Identify Ports:** Locate the USB-C port on your source device (laptop, tablet, phone) and the HDMI input port on your display device (monitor, TV, projector).
- Connect USB-C:** Insert the USB-C end of the cable into the compatible USB-C port on your source device. Ensure it is fully inserted.
- Connect HDMI:** Insert the HDMI end of the cable into the HDMI input port on your display device. Ensure it is fully inserted.
- Power On Devices:** Turn on both your source device and your display device.
- Select Input:** On your display device, select the correct HDMI input source using its remote control or on-screen menu.

Is It Compatible With The Computer You Are Using?

Please confirm USB-C port function of the computer you hold

USB-C + Power delivery
+ Display Alt mode



USB-C + Display Alt mode



Thunderbolt 4



Thunderbolt 3



USB-C for Power delivery



USB-C for Data transfer only



A close-up view of the Amazon Basics USB-C to HDMI cable adapter, showing the USB-C (Source) connector and the HDMI (Display) connector. The cable is black and features the 'amazonbasics' logo on both connectors.



The Amazon Basics USB-C to HDMI cable connected from a laptop's USB-C port to the HDMI input of an external monitor, demonstrating a typical setup.

OPERATING INSTRUCTIONS

Once the cable is securely connected and both devices are powered on, your display device should automatically detect the video and audio signal from your source device. You may need to adjust display settings on your source device (e.g., duplicate display, extend display) to achieve your desired screen configuration.

This cable is uni-directional, meaning it transmits video and audio exclusively from a USB-C source to an HDMI display. It does not support bi-directional transmission (HDMI to USB-C).

The cable supports 4K video resolution at 30Hz refresh rates. For optimal performance, ensure your source device and display are capable of these specifications.

MAINTENANCE

- Keep the cable and its connectors clean and free of dust or debris.
- Avoid bending the cable sharply or placing heavy objects on it to prevent internal damage.
- Store the cable in a cool, dry place when not in use.

- Do not expose the cable to extreme temperatures or direct sunlight.

TROUBLESHOOTING

If you encounter issues, refer to the following common questions and solutions:



An image displaying frequently asked questions regarding the USB-C to HDMI cable adapter, covering basic requirements, power delivery, and audio issues.

Common Issues & Solutions

- **No Display/Signal:**
 - Ensure your device's USB-C port supports DisplayPort Alternate Mode (DP Alt Mode) or Thunderbolt Full Functionality.
 - Verify both ends of the cable are securely connected.
 - Try restarting both the source device and the display.
 - Check if the display is set to the correct HDMI input source.
- **No Audio:**
 - Confirm your monitor has built-in speakers or that external speakers are properly connected to your display.

- Check audio output settings on your source device.
- **Flickering Screen:**
 - Ensure you are using compatible refresh rates for your display and source device.
 - Check for loose connections.
- **Cable Not Supplying Power:**
 - This cable is designed for video and audio transmission only and does not support power delivery or charging. Your source device must have its own power source.

PRODUCT SPECIFICATIONS

Feature	Specification
Brand	Amazon Basics
Model Number	UTCH-L
Connector Type	USB Type C (Source) to HDMI (Display)
Resolution Support	4K@30Hz
Cable Length	6 feet
Color	Black
Compatible Devices (Source)	Laptops, Tablets with Thunderbolt 3/4 port (supporting Alt Mode)
Compatible Devices (Display)	HDTVs, Monitors, Projectors with HDMI port
Power Delivery	Not supported (video/audio transmission only)
Item Weight	0.06 Kilograms

WARRANTY AND SUPPORT

This Amazon Basics product comes with a **1-Year Limited Warranty**. For warranty claims or technical support, please contact Amazon customer service or visit the Amazon Basics official website.

For detailed information about frequently asked questions, please refer to the Troubleshooting section within this manual.