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› [Poly Studio X30 4K Video & Audio Bar Conferencing System User Manual](#)

Plantronics Studio X30

Poly Studio X30 4K Video & Audio Bar Conferencing System User Manual

Model: Studio X30 (2200-85980-001)

1. INTRODUCTION

The Poly Studio X30 is an all-in-one video and audio bar designed for small meeting rooms. This system integrates a 4K camera, high-quality speakers, and microphones into a single device, providing a streamlined conferencing solution. It supports leading cloud video applications such as Zoom and Microsoft Teams without requiring an external PC, and also offers H.323 and SIP support for broader compatibility.



Figure 1.1: Poly Studio X30 4K Video and Audio Bar. This image displays the front view of the Poly Studio X30, highlighting its integrated camera and speaker grille.

Key features include:

- **All-in-One Design:** Camera, speaker, microphones, and software are integrated into one device.
- **4K Video & Audio:** Delivers high-resolution video and clear audio for professional conferencing.
- **NoiseBlockAI Technology:** Utilizes machine learning to minimize audio distractions.
- **Easy Setup:** Designed for quick installation in small rooms, fitting above or below a display.
- **Wireless Content Sharing:** Allows guests to share content from personal devices without special applications.
- **Broad Compatibility:** Native support for Zoom and Microsoft Teams, plus H.323 and SIP for other video

solutions.

2. WHAT'S IN THE BOX

Upon unpacking your Poly Studio X30, verify that all components are present:

- Poly Studio X30 unit
- Power adapter
- Cable bundle
- Monitor mount
- Documentation (Quick Start Guide, Safety Information)



Figure 2.1: Poly Studio X30 rear view and monitor mount. This image shows the back of the Studio X30 with its various ports and the included monitor mounting bracket.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Poly Studio X30 for optimal performance:

1. **Choose a Location:** Position the Studio X30 either on top of or underneath your meeting room display. Ensure it has a clear line of sight to participants and is centrally located.
2. **Mount the Device:**
 - If placing on a flat surface, ensure stability.

- For monitor mounting, attach the provided bracket to the Studio X30 and then secure it to the display according to the bracket's instructions.
3. **Connect Power:** Connect the power adapter to the Studio X30 and then plug it into a power outlet. The device will begin to power on.
 4. **Connect to Display:** Use an HDMI cable (not included in all bundles) to connect the Studio X30 to your meeting room display.
 5. **Network Connection:** Connect the Studio X30 to your network using an Ethernet cable for a stable connection, or configure Wi-Fi during the initial setup wizard.
 6. **Initial Configuration:**
 - Once powered on, the device will display a setup wizard on your connected screen.
 - Follow the on-screen prompts to select language, configure network settings, and register the device with your preferred video conferencing service (e.g., Zoom, Microsoft Teams).



Figure 3.1: Poly Studio X30 with a control tablet. This image illustrates the Studio X30 alongside a tablet displaying its user interface, indicating ease of control and setup.

4. OPERATING INSTRUCTIONS

The Poly Studio X30 is designed for intuitive operation. After initial setup, you can manage meetings and settings via the connected display or an optional touch controller.

4.1 Starting a Meeting

- From the home screen, select your desired conferencing platform (e.g., Zoom, Microsoft Teams).
- Enter the meeting ID or select a scheduled meeting from your calendar.
- Join the meeting. The Studio X30 will automatically activate its camera, microphones, and speakers.

4.2 Camera Features

- **Automatic Camera Framing:** The camera automatically adjusts to frame all participants in the room.
- **Speaker Tracking:** The camera can focus on the active speaker.
- Manual zoom and pan controls may be available through the user interface or remote control.

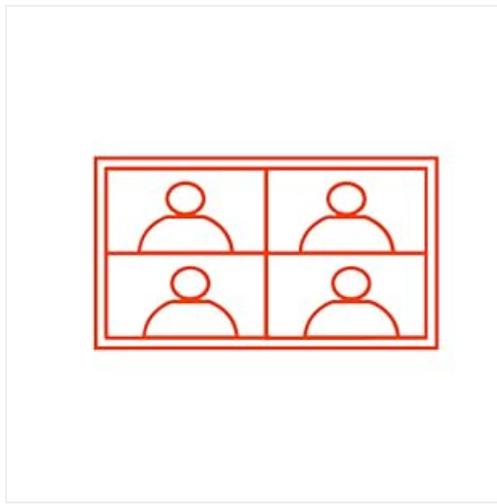


Figure 4.1: Meeting in progress with Poly Studio X30. This image shows individuals participating in a video conference, demonstrating the system's use in a small meeting room environment.

4.3 Audio Features

- **NoiseBlockAI:** This feature intelligently blocks out distracting background noises, such as typing or paper shuffling.
- **Acoustic Fence:** Creates a virtual fence to capture only voices within a defined area.
- Adjust volume levels using the on-screen controls or a connected remote.

4.4 Content Sharing

- **Wired Sharing:** Connect a laptop or other device via HDMI to share content.
- **Wireless Sharing:** Use the built-in wireless sharing capabilities (e.g., Miracast, AirPlay, or Poly's own sharing app) to project content from personal devices.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Poly Studio X30.

- **Cleaning:**
 - Gently wipe the exterior with a soft, dry, lint-free cloth.
 - Do not use liquid cleaners, aerosols, or solvents.
 - Keep the camera lens clean and free of dust for clear video quality.
- **Software Updates:** Regularly check for and install software updates. These updates often include performance improvements, new features, and security enhancements. Updates can typically be managed through the device's administration interface.
- **Ventilation:** Ensure the device's ventilation openings are not blocked to prevent overheating.
- **Storage:** If storing the device, keep it in a cool, dry place away from direct sunlight and extreme temperatures.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Poly Studio X30.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Device does not power on.	Power cable not connected or faulty power adapter.	Ensure the power adapter is securely connected to the device and a working power outlet. Test the outlet with another device.
No video on display.	HDMI cable loose or faulty; incorrect input selected on display.	Check HDMI cable connections at both ends. Verify the display is set to the correct HDMI input.
No audio from speakers or microphones not picking up sound.	Volume too low; mute activated; audio settings incorrect in meeting software.	Increase volume. Check for mute indicators on the device or in the meeting application. Verify audio input/output settings in your conferencing software.
Cannot connect to network (wired or wireless).	Network cable disconnected; incorrect Wi-Fi password; network issues.	For wired: Ensure Ethernet cable is connected. For wireless: Re-enter Wi-Fi password. Check network router/modem. Contact your network administrator if issues persist.
Camera not focusing or poor video quality.	Lens obstruction; lighting conditions; software issue.	Clean the camera lens. Ensure adequate and balanced lighting in the room. Check for available software updates.
Difficulty sharing content wirelessly.	Device compatibility; network firewall; incorrect sharing method.	Ensure your device supports the sharing protocol (e.g., Miracast, AirPlay). Check network settings for any blocking. Try wired sharing as an alternative.

7. SPECIFICATIONS

Detailed technical specifications for the Poly Studio X30:

Feature	Detail
Model Number	2200-85980-001
Product Dimensions	19 x 9 x 6 inches (approximately)
Item Weight	5.25 pounds
Video Capture Resolution	4K
Photo Sensor Technology	CMOS
Maximum Focal Length	4 Millimeters
Maximum Aperture	1.8 f
Connectivity Technology	Ethernet (and Wi-Fi for wireless features)
Supported Audio Format	MP3, AAC, WAV
Video Capture Format	MP4

Feature	Detail
Screen Size (Internal UI/Control)	1.95 Inches (likely referring to an internal display or indicator)
Manufacturer	Poly
Brand	Plantronics

8. WARRANTY AND SUPPORT

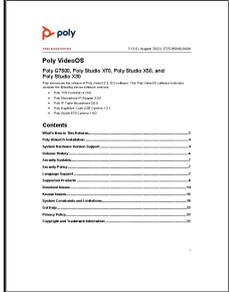
For warranty information, please refer to the documentation included with your Poly Studio X30 or visit the official Plantronics (Poly) website. Standard warranty terms typically cover manufacturing defects for a specified period from the date of purchase.

For technical support, product registration, or to access additional resources such as FAQs and software downloads, please visit the official Poly support portal. You can usually find contact information for customer service on the Poly website.

Note: Protection plans mentioned on retail sites are often extended service contracts and are separate from the manufacturer's standard warranty.

Related Documents - Studio X30

 <p>Poly Documentation</p>	<p>Poly G7500, Studio G62, Studio X Systems Compatibility Guide for VideoOS 4.4.0</p> <p>Comprehensive compatibility guide for Poly G7500, Studio G62, and Studio X video conferencing systems with Poly VideoOS 4.4.0. Details supported cameras, audio devices, and controllers for Poly Video, Teams Rooms, Zoom Rooms, and more.</p>
 <p>HP Poly Partner Mode User Guide 4.6.0</p>	<p>Poly Partner Mode User Guide 4.6.0: Comprehensive Guide for Video Conferencing Systems</p> <p>This user guide provides task-based information for Poly video conferencing systems operating in Partner Mode, covering setup, features, hardware, and troubleshooting for models like Poly Studio G62, G7500, and X-series.</p>
 <p>Poly TC10 Admin Guide 6.0.0</p>	<p>Poly TC10 Admin Guide 6.0.0</p> <p>A comprehensive guide for administrators on configuring, managing, and troubleshooting the Poly TC10 device, detailing its features, setup, and integration with various collaboration platforms like Zoom Rooms and Microsoft Teams Rooms.</p>

	<p>Poly TC10 User Guide: Setup, Operation, and Troubleshooting</p> <p>Comprehensive user guide for the Poly TC10 touch controller, covering setup, Poly Video Mode, Zoom Rooms, Microsoft Teams integration, device maintenance, and troubleshooting.</p>
	<p>Poly VideoOS 3.13.0 Release Notes</p> <p>Release notes for Poly VideoOS version 3.13.0, detailing new features, fixes, supported products, resolved issues, and known issues for Poly G7500, Studio X70, Studio X50, and Studio X30 video conferencing systems.</p>
	<p>Poly Studio X30/X50 Quick Start Guide for Microsoft Teams Mode</p> <p>A comprehensive guide to setting up and operating Poly Studio X30 and X50 devices in Microsoft Teams mode. It covers operation methods using the touch monitor, TC8 controller, and Bluetooth remote, along with in-meeting controls and camera settings.</p>

Documents - Plantronics – Studio X30



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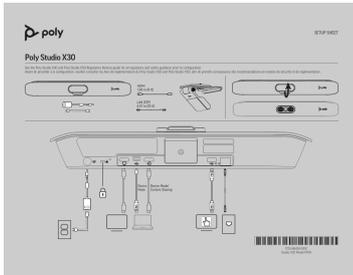


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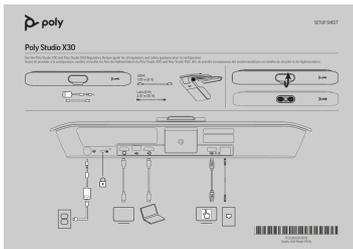
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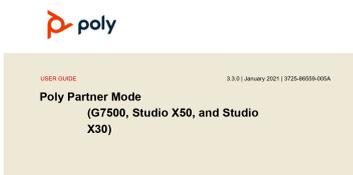
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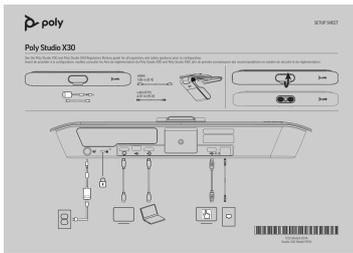
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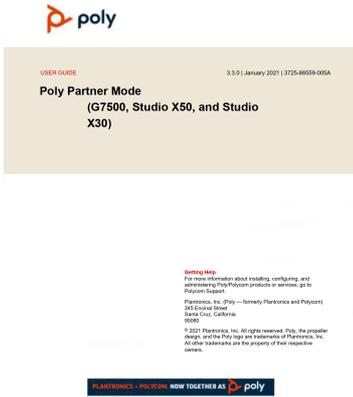


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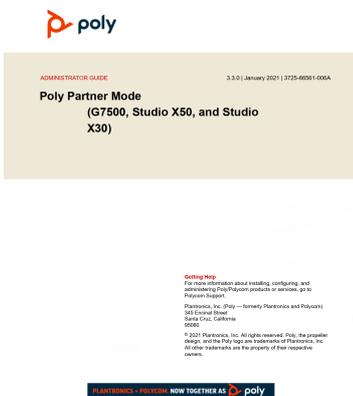
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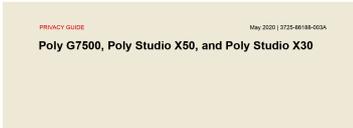
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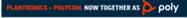
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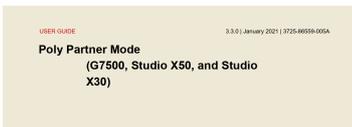
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Poly Studio X Family

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- Poly Studio X30 models P018 & P018NR
- Poly Studio X50 models P017 & P017NR
- Poly Studio X70 models P026 & P026NR

Service Agreements

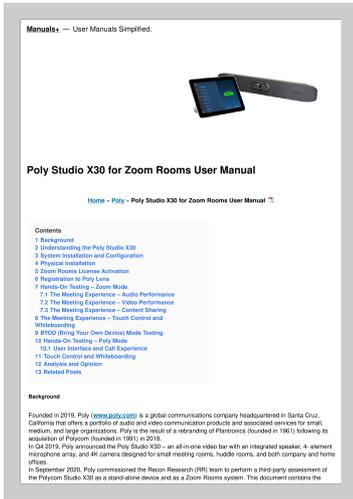
Please contact your Poly Authorized Reseller for information about service agreements applicable to your product.

Safety, Compliance, and Disposal Information

- This equipment is intended for indoor use only.
- This equipment is not intended to be directly connected to outdoor cables.
- Always disconnect the system from power and deenergize/cable before cleaning or servicing.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside the product.
- Always read and service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- This product is intended to be powered by an external I-PoS power supply - use only the type which is supplied with this product.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- This system is considered to be a Plugable Equipment Type A. The socket outlets must be installed near the equipment and be easily accessible.
- This equipment is not intended to be operated by children.
- When connecting to the mains supply, connect only to an earthed supply outlet.
- Keep ventilation openings free from any obstructions.

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lang:en score:32 filesize: 644.82 K page_count: 21 document date: 2021-04-26



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3.5.0 | June 2021 | 3725-86559-007A

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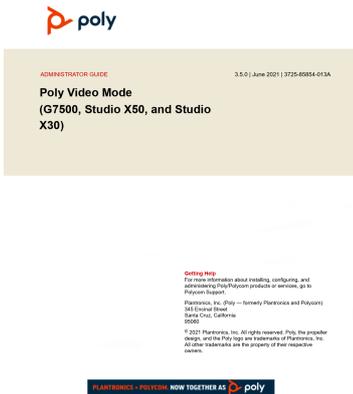


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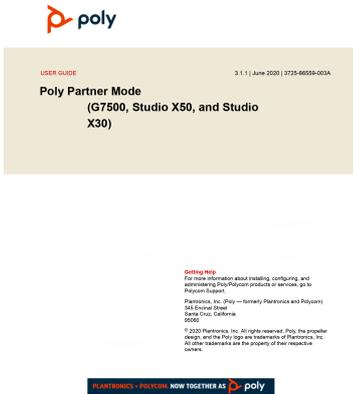


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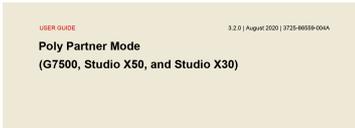


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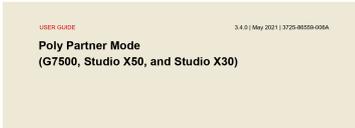
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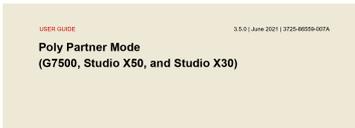
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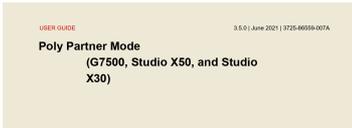
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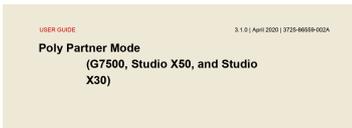


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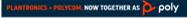




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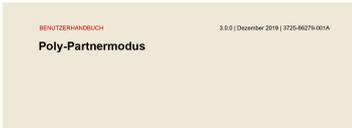
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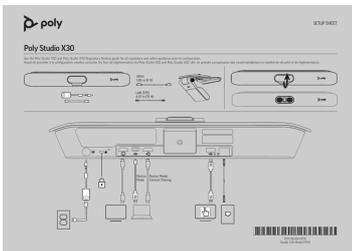
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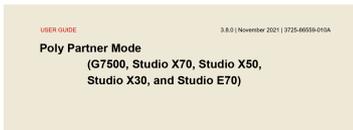
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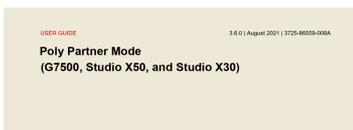
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