Beetel M78

Beetel M78 Corded Feature Phone User Manual

1. INTRODUCTION

This user manual provides comprehensive instructions for the installation, operation, and maintenance of your Beetel M78 Corded Feature Phone. Please read this manual thoroughly before using the device to ensure proper functionality and to familiarize yourself with all features. Keep this manual for future reference.

2. PACKAGE CONTENTS

Upon unpacking your Beetel M78 Corded Feature Phone, please verify that all the following items are included:

- 1 Unit of Beetel M78 Twin Caller ID Phone
- 1 Power Adaptor
- 1 Line Cord
- 1 User Manual (this document)
- 2 Base Units
- 2 Handsets
- 2 Coil Cords
- 1 Rosette Box
- 1 Six Core Data Cord

Name of the Commodity : M78 (Twin Caller ID Phone)

Net Qty : 1N (1Unit)

Net Contents : 1 Unit of M78- 01 (Power Adaptor + Line Cord +
User Manual), 02 (Base+handset+Coil Cord+Rosette Box+Six Core Data cord)

Maximum Retail Price : ₹ 3999 /- (Inclusive of all taxes)

Month & Year of Import : April., 2020

Country of Origin : P.R. China

Imported by:- BRIGHTSTAR TELECOMMUNICATIONS INDIA LIMITED
1st Floor, Plot No.16,Udyog Vihar,Phase-IV, Gurugram-122015,Haryana, India

Customer Care Cell: BRIGHTSTAR TELECOMMUNICATIONS INDIA LIMITED

Contact : Manager —Customer Care ; Address: Same as Above

Toll Free Number : 1800-10-23456 E—mail ID: customer.care@beetel.in

EAN Code: M78 BLACK

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Serial No.

M78 BLACK
00072624-20-04

BRIGHTSTAR TELECOMMUNICATIONS INDIA LIMITED
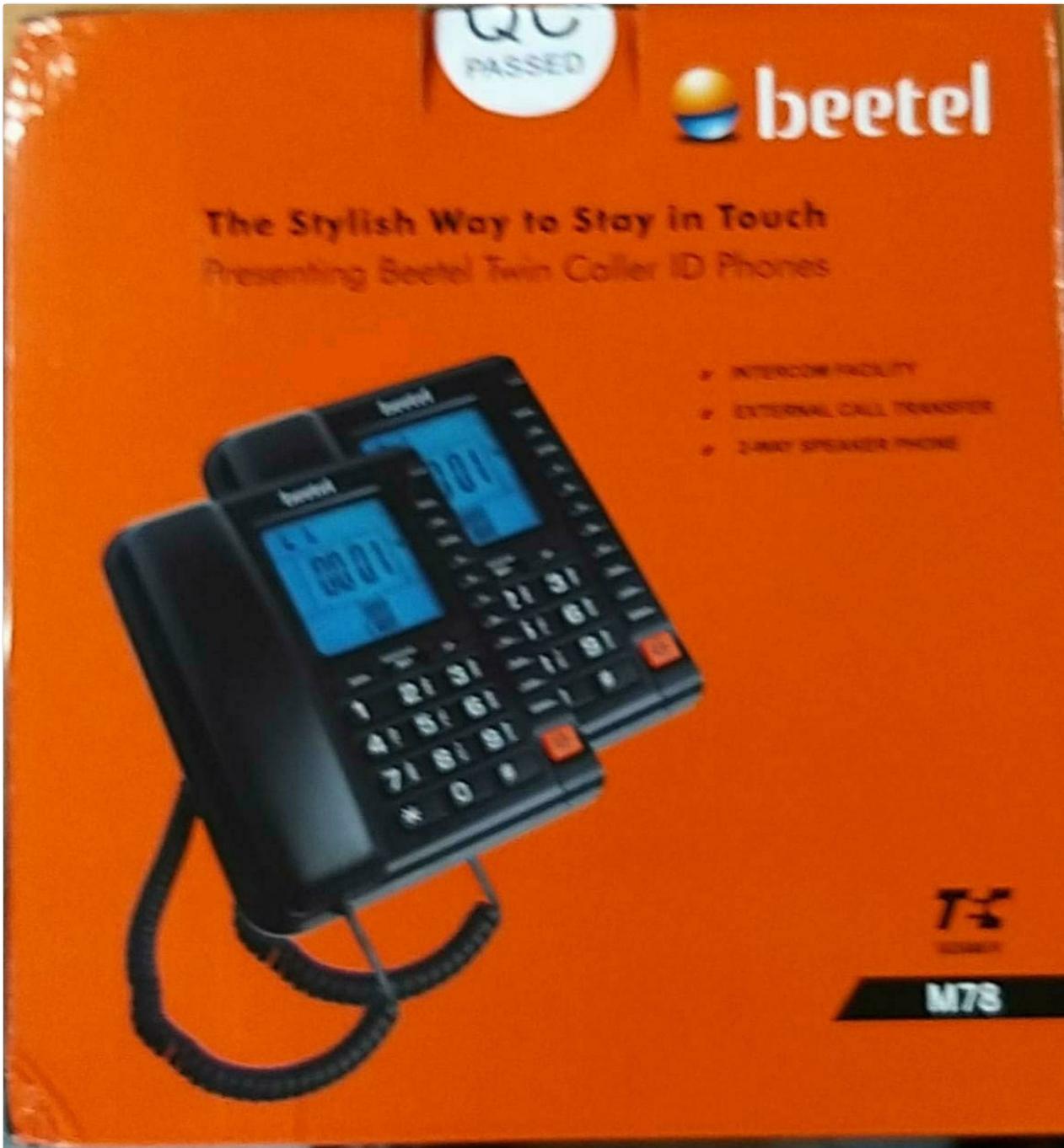☎ :1800-10-23456(Toll Free)

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Image Description: A close-up of the Beetel M78 phone packaging, displaying a list of included components such as the phone unit, power adapter, line cord, and user manual, along with manufacturer and customer care details.

3. PRODUCT OVERVIEW

The Beetel M78 is a corded feature phone designed for reliable communication. It includes advanced functionalities such as intercom between two phones, call transfer, and a two-way speakerphone, making it suitable for various environments.

Image Description: A front view of the Beetel M78 Corded Feature Phone, showcasing its black design, keypad, and LCD display. The handset is connected to the base unit via a coiled cord.

Key Features:

- Intercom facility between two phones
- Phone transfer facility from phone 1 to phone 2 and vice versa
- Dual mode FSK/DTMF Caller Line Identification (CLI) compatible

- Two-way speakerphone for hands-free communication
- 3 one-touch memory buttons (M, M2, and M3)
- Auto add '0' in phone back
- 28 incoming phone memory

Image Description: The back of the Beetel M78 phone packaging, detailing key features such as intercom, call transfer, caller ID with 16-digit LCD, two-way speakerphones, and one-touch memory.

4. SETUP

Follow these steps to set up your Beetel M78 Corded Feature Phone:

1. **Connect the Handset:** Plug one end of the coiled cord into the handset and the other end into the designated handset jack on the phone base unit.

2. **Connect the Phone Line:** Plug one end of the line cord into the LINE jack on the phone base unit and the other end into your telephone wall jack.

3. **Connect the Power Adapter:** Insert the small plug of the power adapter into the DC IN jack on the

phone base unit. Plug the other end of the power adapter into a standard electrical outlet.

4. **Initial Check:** Lift the handset. You should hear a dial tone. If not, recheck all connections.

5. OPERATING INSTRUCTIONS

5.1. Basic Call Functions

- **Making a Call:** Lift the handset or press the SPEAKER button, then dial the desired number.
- **Receiving a Call:** When the phone rings, lift the handset or press the SPEAKER button to answer.
- **Ending a Call:** Place the handset back on the cradle or press the SPEAKER button again if using hands-free.

5.2. Intercom Facility

The M78 supports intercom communication between two connected phone units. This is ideal for internal communication within offices or large homes.

- To initiate an intercom call, refer to the specific intercom button or dialing sequence outlined in the quick start guide included with your product.

5.3. Call Transfer

You can transfer an active call from one M78 phone unit to another connected M78 unit.

- During an active call, follow the specific call transfer procedure detailed in your quick start guide. This typically involves pressing a transfer button and dialing the extension of the other phone.

5.4. Two-Way Speakerphone

The two-way speakerphone allows for hands-free conversations.

- Press the **SPEAKER** button to activate the speakerphone during a call or to make a call without lifting the handset.
- Press the **SPEAKER** button again to end the call or switch back to the handset.

5.5. One-Touch Memory (M, M2, M3)

Store frequently dialed numbers for quick access.

- **To Program:** Refer to your quick start guide for the exact steps to store numbers under the M, M2, and M3 buttons. This usually involves entering the number, pressing a memory button, and then pressing the desired one-touch memory key.
- **To Use:** Lift the handset or press SPEAKER, then press the desired one-touch memory button (M, M2, or M3) to dial the stored number.

5.6. Caller Line Identification (CLI)

The phone is compatible with FSK/DTMF dual-mode CLI, displaying the caller's number (if available and subscribed to the service).

- Incoming call details are displayed on the LCD screen.
- The phone stores up to 28 incoming call records. Use the navigation buttons to scroll through the call history.

5.7. Auto Add '0' in Phone Back

This feature automatically adds a '0' prefix when redialing certain numbers from the call log, which can be useful for specific dialing requirements.

6. MAINTENANCE

To ensure the longevity and optimal performance of your Beetel M78 phone, follow these maintenance guidelines:

- **Cleaning:** Wipe the phone's surface with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Environment:** Keep the phone away from direct sunlight, excessive heat, moisture, and dust.
- **Handling:** Avoid dropping the phone or subjecting it to strong impacts.
- **Cords:** Ensure all cords are not tangled or pinched, which can cause damage.

7. TROUBLESHOOTING

If you encounter issues with your Beetel M78 phone, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Phone line not connected properly or service issue.	Check the phone line connection to the wall jack and the phone base. Test with another phone if possible to rule out service issues.
No display on LCD	Power adapter not connected or power outage.	Ensure the power adapter is securely plugged into the phone and a working electrical outlet. Note that during a power outage, the display and certain features may not function as the phone does not have internal battery backup.
Caller ID not showing	Caller ID service not subscribed or not enabled.	Contact your telephone service provider to ensure Caller ID service is active on your line.
Cannot hear caller / Caller cannot hear me	Handset or speaker volume too low, or faulty cord.	Adjust the volume. Check the coiled cord connection to the handset and base. Replace the cord if necessary.
Memory dialing not working	Number not programmed correctly.	Re-program the one-touch memory buttons following the instructions in Section 5.5.

Important Note: The Beetel M78 does not include internal battery backup. In the event of a power outage, features such as date, time, and stored call logs may reset to factory defaults.

8. SPECIFICATIONS

Feature	Detail
Brand	Beetel
Model	M78
Manufacturer	Beetel Teletech Limited
Telephone Type	Corded
Colour	Black
Display Type	LCD
Power Source	Corded Electric
Batteries Included	No
Batteries Required	No
Compatible Devices	Standard Telephone Networks
Item Weight	2 kg 440 g
Package Dimensions	25.8 x 24.6 x 12 cm
Answering System Type	Digital
Date First Available	19 December 2012

9. WARRANTY AND SUPPORT

9.1. Warranty Information

Your Beetel M78 Corded Feature Phone comes with a **12-month Beetel Warranty** from the date of purchase. Please retain your purchase receipt as proof of warranty.

9.2. Customer Support

For any queries, technical assistance, or warranty claims, please contact Beetel Customer Care:

- **Customer Care Cell:** BRIGHTSTAR TELECOMMUNICATIONS INDIA LIMITED
- **Toll Free Number:** 1800-10-23456
- **Email ID:** customer.care@beetel.in

Related Documents - M78

	[Beetel M71 Caller ID Phone User Manual](#) User manual for the Beetel M71 Caller ID Phone, detailing its features, setup, and troubleshooting.
	[Beetel B26 User's Manual: Installation, Features, and Warranty](#) This user's manual provides comprehensive guidance for the Beetel B26 corded telephone, covering installation, operation, essential precautions, and warranty information. Learn how to set up and use your Beetel B26 phone effectively.
	[Beetel F2N+ GSM Fixed Wireless Phone: Features and Specifications](#) A comprehensive overview of the Beetel F2N+ GSM Fixed Wireless Phone, detailing its dual SIM capability, language support, key features, and a comparison with the F2N model. Includes specifications and pricing.
	[Koolmore Commercial Refrigerator and Freezer User Manual - Glass Door Merchandisers](#) User manual for Koolmore Glass Door Merchandisers commercial refrigerators and freezers (Models M23-1G, M53-2GSL, M78-3G). Includes installation, safety precautions, operation, maintenance, and troubleshooting guide.