eufy RoboVac 15C (Model: CRT2ANK15C)

eufy BoostIQ RoboVac 15C User Manual

Model: CRT2ANK15C

Welcome to Your eufy RoboVac 15C

Thank you for choosing the eufy BoostIQ RoboVac 15C. This robotic vacuum cleaner is designed to simplify your cleaning routine, offering powerful suction and intelligent navigation for a spotless home. Its super-thin design allows it to clean under low-hanging furniture with ease, while Wi-Fi connectivity provides convenient control from your smartphone. This manual provides essential information for setting up, operating, and maintaining your RoboVac 15C to ensure optimal performance and longevity.

1. Setup Guide

1.1 Unboxing and Component Check

Carefully remove all components from the packaging. Ensure you have the following items:

- RoboVac 15C Unit
- Remote Control (2 AAA batteries included)
- Charging Base
- AC Power Adapter
- Cleaning Tool
- Extra Set of High-Performance Filters
- 4 Side Brushes
- 5 Cable Ties
- Welcome Guide (this manual)

1.2 Charging the RoboVac

Before first use, fully charge your RoboVac. Place the charging base against a wall in an open, uncluttered area. Connect the AC power adapter to the charging base and a power outlet. Place the RoboVac onto the charging base, ensuring the charging pins align. The indicator light on the RoboVac will show charging status.



Image: The eufy RoboVac 15C positioned on its charging base, with a smartphone displaying the eufy Clean app interface, illustrating Wi-Fi connectivity and control.

1.3 Wi-Fi Setup and App Control

Download the "eufy Clean" app from your smartphone's app store. Follow the in-app instructions to connect your RoboVac to your home Wi-Fi network. This enables remote control, scheduling, and monitoring of your RoboVac from anywhere.

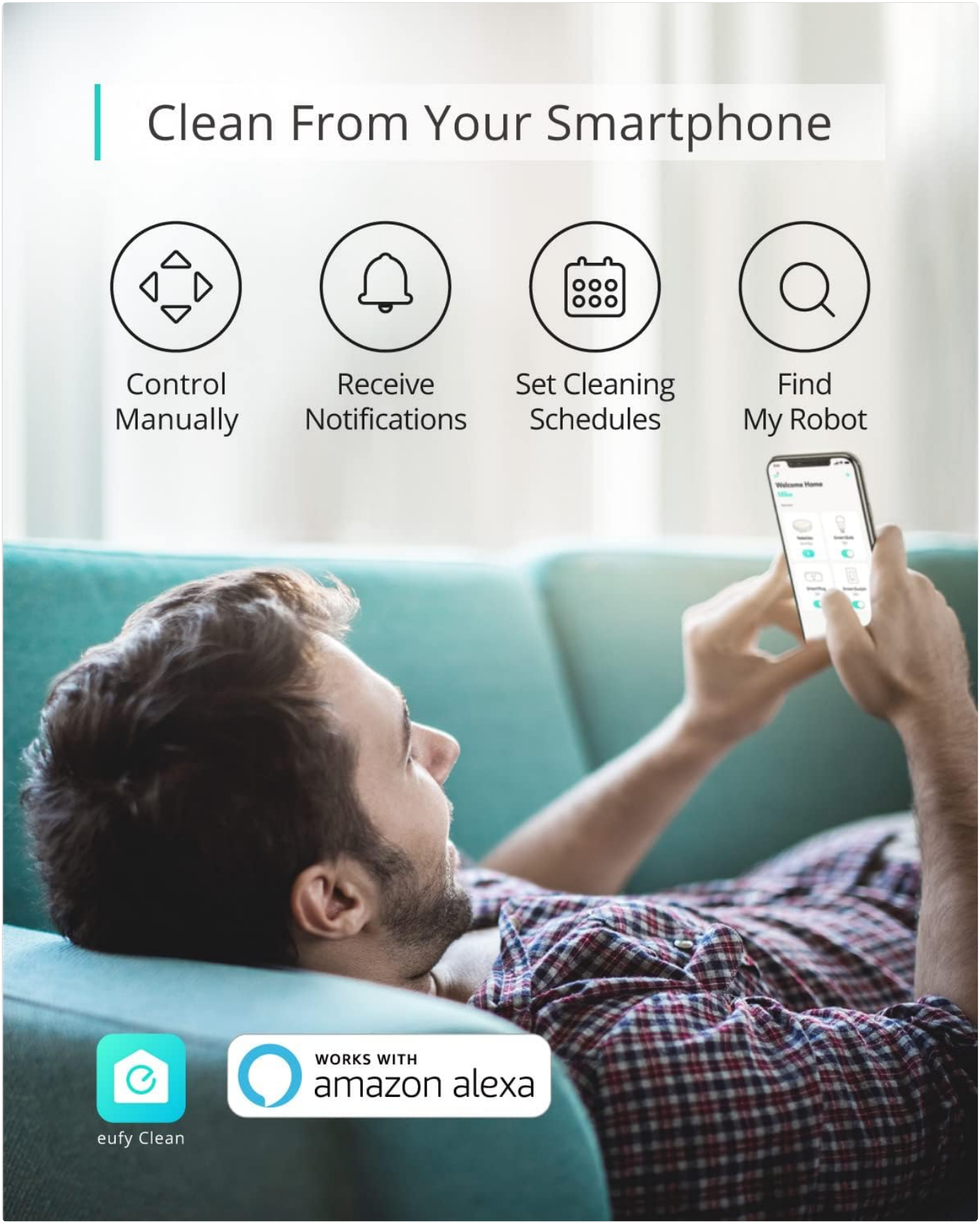


Image: A person relaxing on a couch, using a smartphone to control the eufy RoboVac 15C via the eufy Clean app, highlighting remote control and scheduling features.

2. Operating Your RoboVac

2.1 Starting a Cleaning Cycle

Press the power button on the RoboVac or use the remote control/eufy Clean app to start a cleaning cycle. The RoboVac will automatically navigate your home, cleaning hard floors and medium-pile carpets.

2.2 BoostIQ Technology

The RoboVac 15C features BoostIQ Technology, which automatically increases suction power within 1.5 seconds when extra vacuuming strength is needed, such as when transitioning from hard floors to carpets or encountering tougher dirt.



Image: The eufy RoboVac 15C moving from a hard floor onto a carpet, illustrating the activation of BoostIQ Technology for enhanced cleaning on different surfaces.

2.3 Cleaning Performance

Equipped with a 3-point cleaning system and up to 1300Pa of strong suction, the RoboVac effectively picks up dirt, dust, and crumbs. Its super-thin 2.85-inch profile allows it to clean under furniture where traditional vacuums cannot reach.

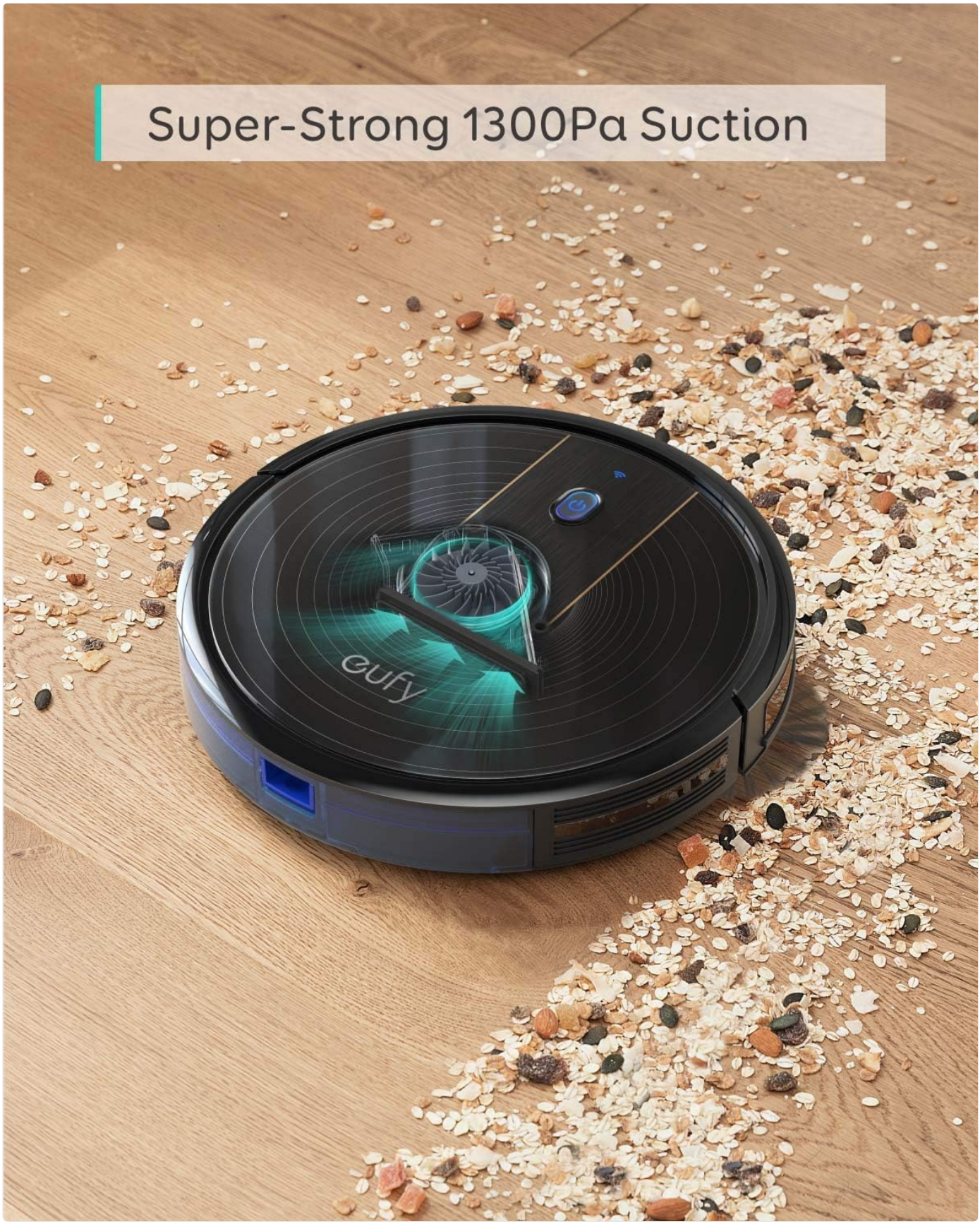


Image: The eufy RoboVac 15C actively cleaning a wooden floor, demonstrating its strong 1300Pa suction power by picking up scattered debris.



Image: A side view of the eufy RoboVac 15C, highlighting its ultra-thin 2.85-inch design, allowing it to easily clean underneath low-clearance furniture.

2.4 Quiet Operation

The RoboVac operates quietly, with a noise level as low as 55dB, comparable to an operating microwave. This allows for cleaning without significant disturbance.



Image: A child sleeping peacefully in bed while the eufy RoboVac 15C cleans the floor nearby, demonstrating its quiet operation.

3. Maintenance

Regular maintenance is crucial for optimal performance of your RoboVac. Always turn off the RoboVac and disconnect it from the charging base before performing any maintenance.

3.1 Emptying the Dustbin

The RoboVac 15C has a 0.6L dustbin. It is recommended to empty the dustbin after each cleaning cycle, especially if you have pets or high traffic areas. Press the dustbin release button and pull out the dustbin. Open the dustbin cover and discard collected debris.

3.2 Cleaning the Filter

The high-performance filter should be cleaned regularly. Tap the filter to remove loose dirt. For thorough cleaning, you can gently brush off debris using the provided cleaning tool. Replace the filter every 3-6 months depending on usage.

3.3 Cleaning the Main Brush and Side Brushes

Remove the main brush cover and lift out the main brush. Use the cleaning tool to cut and remove any hair or debris tangled around the brush. The side brushes can be pulled off and cleaned. Replace them if they are worn or damaged.

3.4 Cleaning Sensors and Charging Contacts

Wipe the infrared-sensors and drop-sensing tech sensors on the bottom of the RoboVac with a clean, dry cloth. Also, clean the charging contacts on both the RoboVac and the charging base to ensure proper charging.



Image: A cat playfully touching the top of the eufy RoboVac 15C, highlighting its durable, scratch-proof tempered glass cover, which also makes it easy to wipe clean.

4. Troubleshooting

If your RoboVac encounters an issue, refer to the following common solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
RoboVac does not turn on or respond.	Low battery; Power switch off; Remote control batteries dead.	Charge the RoboVac; Ensure the main power switch is ON; Replace remote control batteries.
RoboVac gets stuck frequently.	Obstacles (cables, loose rugs); Drop sensors dirty.	Clear obstacles; Use cable ties to manage wires; Clean drop sensors.
RoboVac makes unusual noises.	Main brush or side brushes tangled with hair/debris.	Clean the main brush and side brushes as per maintenance section.
RoboVac does not charge.	Charging contacts dirty; Charging base not powered.	Clean charging contacts on both RoboVac and base; Ensure charging base is plugged in.
Reduced suction power.	Dustbin full; Filter clogged; Main brush worn.	Empty dustbin; Clean or replace filter; Inspect and clean/replace main brush.

For more detailed troubleshooting or persistent issues, please refer to the official eufy support resources.

5. Specifications

Feature	Detail
Brand	eufy
Model Name	CRT2ANK15C
Special Features	Anti-Fall, BoostIQ Technology
Color	Black
Product Dimensions	12.8"L x 12.8"W x 2.83"H
Filter Type	Disk (High-Performance)
Battery Life	Up to 100 minutes
Voltage	100-240 Volts
Dustbin Capacity	0.6 Liters
Power Source	Battery Powered
Control Method	Remote, Wi-Fi App
Compatible Devices	Amazon Echo (Alexa)
Item Weight	5.73 pounds
UPC	683193441401

6. Warranty and Support

6.1 Warranty Information

Your eufy RoboVac 15C comes with a worry-free 12-month warranty. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty card included in your product packaging or visit the official eufy website.

6.2 Customer Support

For technical assistance, product inquiries, or support, please contact eufy customer service. You can find contact details on the official eufy website or in the welcome guide provided with your RoboVac.
Online resources, FAQs, and video tutorials are also available on the eufy support page to help you get the most out of your RoboVac.

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Note: Specifications and features are subject to change without notice.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question