

bonsaii C221-A

Bonsaii C221-A 15-Sheet Cross-Cut Paper and Credit Card Shredder Instruction Manual

Model: C221-A

INTRODUCTION

This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your Bonsaii C221-A 15-Sheet Cross-Cut Paper and Credit Card Shredder. Please read this manual thoroughly before using the shredder and retain it for future reference.

The Bonsaii C221-A is designed for home and office use, capable of shredding up to 15 sheets of paper simultaneously, as well as credit cards, staples, and small paper clips. It features a 5.3-gallon (20-liter) pull-out wastebasket, automatic anti-jam technology, and protection against overheating and overloading.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: Failure to follow these safety instructions may result in fire, electric shock, or injury.

- Read all instructions before use.
- Keep out of reach of children and pets.
- Do not insert fingers, loose clothing, hair, or jewelry into the shredder opening.
- Unplug the shredder before moving, cleaning, or emptying the wastebasket.
- Do not shred metal objects, adhesive labels, or wet paper.
- Do not use near water or in wet conditions.
- Do not attempt to service the shredder yourself. Refer all servicing to qualified personnel.
- Ensure the power cord is not damaged and is placed where it cannot be stepped on or tripped over.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Bonsaii C221-A Shredder Unit x 1
- Instruction Manual x 1

PRODUCT OVERVIEW

Familiarize yourself with the main components and capabilities of your shredder.

Multifunctional Shredding for Your Various Shredding Demands

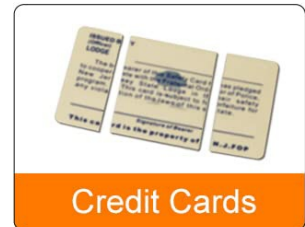


Image: The Bonsaii C221-A shredder is capable of shredding various materials including credit cards, staples, paper clips, and paper documents. This cross-cut shredder ensures secure disposal of sensitive information.

Overload and Thermal Protection Function with Light Indicator

Power: Blue

Overheat: Red

Overload: Flashing



Image: The control panel features indicators for Power (blue), Overheat (red), and Overload (flashing). It also includes buttons for Reverse (REV), Auto, and Forward (FWD) operation modes.

SETUP

1. **Unpack the Shredder:** Carefully remove the shredder from its packaging.
2. **Install Casters (Optional):** If not pre-installed, attach the four universal casters to the bottom of the shredder for easy mobility. Ensure the front casters are locked once positioned.
3. **Position the Shredder:** Place the shredder on a flat, stable surface. Ensure there is adequate space around the unit for ventilation and access to the power outlet.
4. **Connect Power:** Plug the power cord into a standard electrical outlet.
5. **Power On:** Locate the main power switch, usually on the back or side of the unit, and switch it to the "ON" position.

OPERATING INSTRUCTIONS

1. Basic Shredding

- Ensure the shredder is plugged in and the main power switch is ON.
- Set the function switch to "AUTO". The shredder is now in standby mode.
- **For Paper:** Insert up to 15 sheets of paper (A4 size, 70gsm) into the paper entry slot. The shredder will automatically start and stop once shredding is complete.
- **For Credit Cards/Staples/Clips:** Insert one credit card or a small paper clip/staple into the designated entry slot (if separate) or the main paper entry slot. The shredder will process it automatically.

Continuous shredding 30 minutes

To destroy about 2400 sheets of A4 paper



Image: The shredder is designed for continuous operation for up to 30 minutes, capable of shredding approximately 2400 sheets of A4 paper in a single session before requiring a cool-down period.

2. Anti-Jam System

The shredder is equipped with an automatic anti-jam system:

- If too much paper is inserted, the shredder will automatically reverse to clear the jam.

- If a jam occurs, you can manually use the "REV" (Reverse) function to clear the paper. Once cleared, switch back to "AUTO" or "FWD" to resume shredding.

Automatic Anti-Jam

Jam protection system with auto start and manual reverse to protect you from the frustration of paper jams

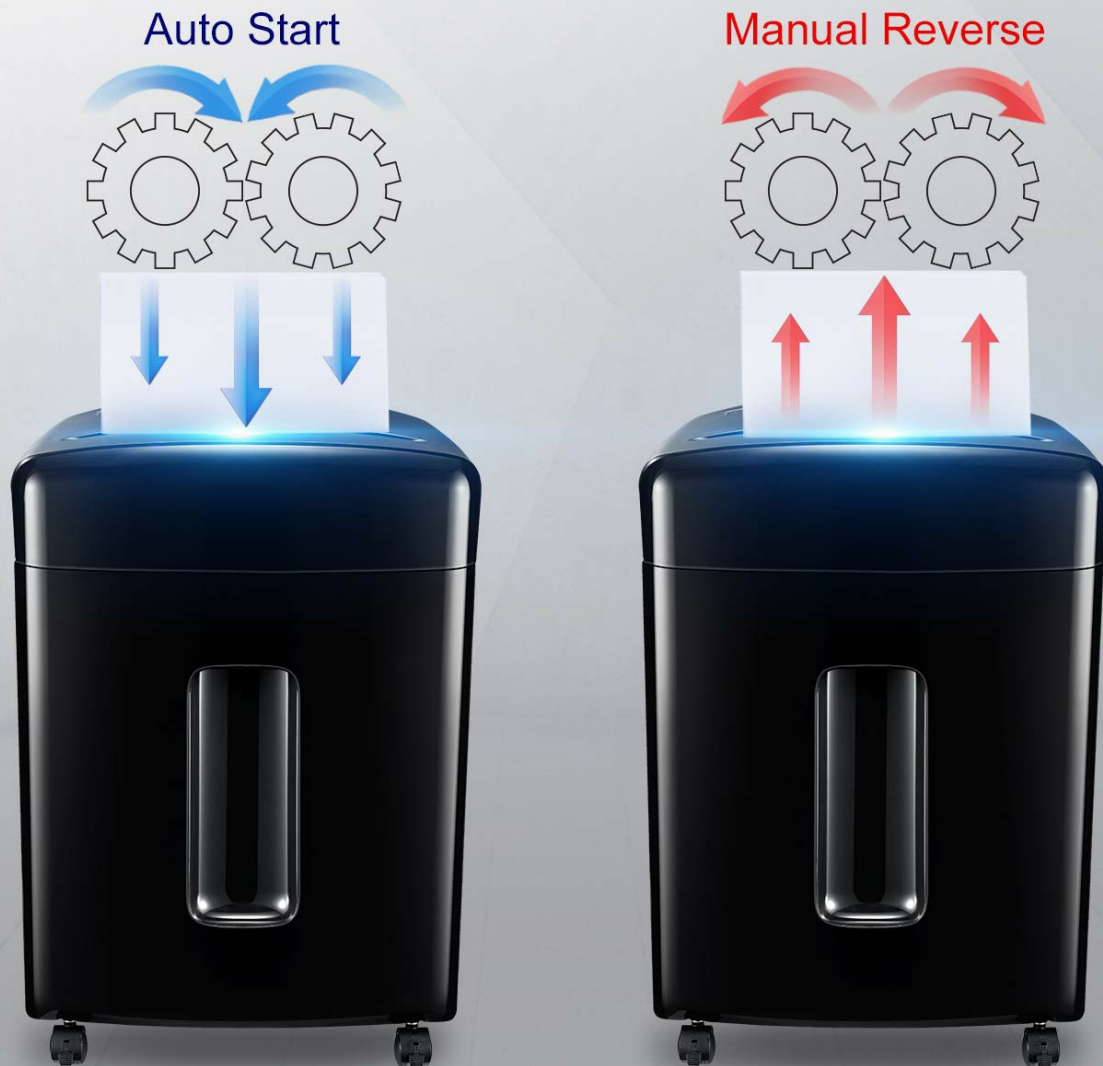


Image: This diagram shows the automatic anti-jam mechanism, featuring auto-start for shredding and manual reverse to clear paper overloads, preventing frustrating paper jams.

3. Overheating and Overload Protection

- **Overheating:** If the shredder operates continuously beyond its maximum running time (30 minutes) or becomes too hot, the overheating protection system will activate, and the unit will automatically shut off. The "Overheat" indicator (red) will illuminate. Allow the shredder to cool down for approximately 40-60 minutes before resuming operation.
- **Overload:** If the shredder is overloaded with too many sheets, the "Overload" indicator (flashing) will activate, and the shredder may stop. Remove the excess paper and use the "REV" function to clear any remaining paper before attempting to shred again.

MAINTENANCE

1. Emptying the Wastebasket

- The shredder features a 5.3-gallon (20-liter) pull-out wastebasket with a transparent window. Monitor the window to see when the basket is full.
- When full, unplug the shredder from the power outlet.
- Pull out the wastebasket from the front of the unit.
- Empty the shredded material into a trash receptacle.
- Slide the wastebasket back into the unit until it clicks securely into place.
- Plug the shredder back in.

Pull-out Bin with Large Transparent Window for Convenient and Easy Empty



Image: The shredder features a convenient 20-liter (5.3-gallon) pull-out waste bin with a transparent window, allowing users to easily monitor the fill level and empty it when full.

2. Cleaning and Oiling

- **Exterior Cleaning:** Unplug the shredder. Wipe the exterior with a soft, dry cloth. Do not use abrasive cleaners or solvents.

- **Blade Oiling (Recommended):** To maintain optimal performance and extend the life of the shredder blades, oil them regularly (e.g., after every 30 minutes of continuous shredding or once a month with light use). Use a shredder-specific lubricant sheet or oil. Follow the instructions provided with the lubricant.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Shredder does not turn on.	◦ Power cord not plugged in. ◦ Main power switch is OFF. ◦ Wastebasket not properly inserted. ◦ Overheat protection activated.	◦ Ensure power cord is securely plugged into a working outlet. ◦ Turn the main power switch to ON. ◦ Push the wastebasket firmly into place. ◦ Allow the shredder to cool down for 40-60 minutes.
Paper jam.	◦ Too many sheets inserted. ◦ Paper inserted incorrectly.	◦ Switch to "REV" to clear the paper. Remove excess paper. ◦ Ensure paper is inserted straight into the entry slot.
Shredder stops during operation and "Overheat" indicator is red.	◦ Continuous operation exceeded 30 minutes.	◦ Allow the shredder to cool down for 40-60 minutes.
Shredder stops and "Overload" indicator is flashing.	◦ Too much paper or material inserted.	◦ Remove excess material. Use "REV" to clear the entry.

SPECIFICATIONS

Model	C221-A
Cut Type	Cross Cut (5/32 by 1-3/8 inches / 4x35mm particles)
Sheet Capacity	15 sheets (A4, 70gsm)
Shreds	Paper, Credit Cards, Staples, Small Paper Clips
Wastebasket Capacity	5.3 Gallons (20 Litres)
Continuous Running Time	30 Minutes
Cool-down Time	40-60 Minutes
Noise Level	65 dB
Operation Mode	Automatic Start/Stop, Manual Reverse
Protection Features	Overheating Protection, Overload Protection, Anti-Jam System
Item Weight	20.5 Pounds (approx. 9.3 kg)
Dimensions (Approx.)	520 mm (Height) x 355 mm (Width) x 245 mm (Depth)



Image: This image illustrates the approximate dimensions of the Bonsaii C221-A shredder, showing a height of 520mm, a width of 355mm, and a depth of 245mm.

WARRANTY AND SUPPORT

Warranty Information

This Bonsaii C221-A shredder comes with a **1-Year Limited Warranty** from the date of original purchase. This warranty covers defects in materials and workmanship under normal use. The warranty is valid provided the machine has been used appropriately as described in this manual.

The warranty does not cover damage caused by misuse, neglect, unauthorized modification, or natural disasters.

Customer Support

If you encounter any issues or have questions regarding your Bonsaii C221-A shredder that are not addressed in this manual, please contact Bonsaii customer service for assistance. Refer to the contact information provided on the product packaging or the official Bonsaii website.

Note: A few pieces of shredded paper may be found inside the shredder blades or the wastebasket due to the 100% full shredding test in the process of manufacturing to ensure quality. This is normal and does not indicate a used or defective product.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question