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› [Amazon](#) /

› Amazon Echo Show 10 (newest model) User Manual

Amazon Echo Show 10 (3rd Gen)

Amazon Echo Show 10 User Manual

Model: Echo Show 10 (3rd Gen)

PRODUCT OVERVIEW

The Amazon Echo Show 10 is a smart display designed to move with you, offering a 10.1-inch HD screen, premium directional sound, and the Alexa voice assistant. It integrates smart home control, entertainment, and communication features, all while prioritizing user privacy.

echo show 10

Premium sound with Alexa



Music



Timers



Smart home



Information



Intercom



News



Image: The Echo Show 10, a smart display with a rotating screen, shown in a kitchen setting. It features a 10.1-inch HD display and a base containing speakers, designed to provide premium sound and visual interaction.

Key Features:

- **Dynamic Display:** A 10.1" HD screen that automatically rotates to keep you in view during video calls, recipe following, or content consumption.
- **Enhanced Audio:** Premium, directional sound delivery from its integrated speaker system.
- **Smart Camera:** A 13 MP camera with auto-framing and motion tracking for video calls and photos.
- **Smart Home Hub:** Built-in Zigbee and Matter support for direct control of compatible smart home devices.
- **Remote Monitoring:** Secure access to the built-in camera for remote home monitoring via the Alexa app.
- **Entertainment Hub:** Access to streaming services like Prime Video, Netflix, Amazon Music, and Spotify.
- **Kitchen Assistant:** Provides personalized recipes, hands-free step-by-step instructions, timers, and grocery list management.
- **Photo Display:** Integrates with Amazon Photos to turn the screen into a digital photo frame.

- **Privacy Controls:** Features a mic/camera off button, built-in camera shutter, and options to disable motion.

SETUP GUIDE

Follow these steps to set up your Echo Show 10 for the first time.

1. **Unpack the Device:** Carefully remove the Echo Show 10 and its accessories from the packaging. Ensure all components listed in the "Included in the box" section are present.
2. **Placement:** Place the device on a flat, stable surface. Ensure there is enough clear space around the device for the screen to rotate freely. A recommended footprint of 15"W x 10"D is suggested for optimal motion.
3. **Connect Power:** Plug the included glacier white power adapter (30W) into the Echo Show 10's power port and then into a wall outlet. The device will automatically power on.
4. **Initial Setup on Screen:** Follow the on-screen instructions to select your language, connect to your Wi-Fi network (supports 802.11a/b/g/n/ac WiFi networks), and log in with your Amazon account.
5. **Motion Calibration:** The device will guide you through a motion calibration process to define its rotation limits and ensure it can track you effectively within your space.
6. **Alexa App:** For full functionality and advanced settings, download the Alexa app on your Fire OS, Android, or iOS device.

OPERATING YOUR ECHO SHOW 10

Voice Control with Alexa

Your Echo Show 10 is primarily controlled by voice using the wake word "Alexa".

- **Basic Commands:** Say "Alexa, what's the weather?" or "Alexa, play music."
- **Volume Control:** "Alexa, volume up/down" or use the physical buttons on top of the device.
- **Screen Interaction:** You can also tap the touchscreen for navigation, selecting options, and interacting with content.

Motion and Display

The Echo Show 10's screen rotates to keep you in view during interactions.



Image: The Echo Show 10's screen is shown rotated, demonstrating its ability to follow the user. The display shows music lyrics, highlighting its utility for entertainment.

- **Automatic Motion:** The device uses its camera and microphones to detect your presence and rotate the screen to face you. This is particularly useful during video calls or when following recipes.
- **Disabling Motion:** You can disable motion at any time through the device settings or by using the camera shutter.
- **Manual Tilt:** The screen also supports manual tilt adjustment for optimal viewing angles.

Entertainment

Enjoy a variety of entertainment options on your Echo Show 10.



“Alexa, what should I eat?”

Image: The Echo Show 10 screen displaying icons for popular streaming services, including Prime Video, Netflix, Hulu, and Redbull TV, indicating its capability to play video content.

- **Video Streaming:** Ask Alexa to play shows and movies from supported services.
- **Music and Podcasts:** Stream audio from Amazon Music, Spotify, and other platforms. The screen can display lyrics for supported songs.
- **Photo Display:** Connect your Amazon Photos account to use your Echo Show 10 as a digital photo frame, cycling through your memories.

Smart Home Control

Manage your compatible smart home devices directly from your Echo Show 10.



View multiple camera live feeds simultaneously

Image: The Echo Show 10 displaying a grid of four live camera feeds, demonstrating its smart home security monitoring capabilities.

- **Voice Commands:** "Alexa, turn on the living room lights."
- **On-Screen Control:** Swipe down from the top of the screen to access the Smart Home dashboard for visual control of devices.
- **Camera Monitoring:** "Alexa, show me the front door camera" to view live feeds from compatible security cameras.

MAINTENANCE

To ensure the longevity and optimal performance of your Echo Show 10, follow these simple maintenance guidelines:

- **Cleaning the Screen:** Use a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water. Avoid abrasive cleaners or sprays directly on the screen.
- **Cleaning the Base:** Wipe the fabric base with a dry, soft cloth. Do not use liquid cleaners on the fabric.
- **Dust Removal:** Periodically dust the device, especially around the speaker grille and camera lens, to prevent accumulation that could affect performance.

- **Avoid Liquids:** Keep the device away from water and other liquids. It is not waterproof.
- **Temperature:** Operate the device within recommended temperature ranges to prevent overheating or damage.

TROUBLESHOOTING

If you encounter issues with your Echo Show 10, try the following troubleshooting steps:

- **No Power/No Response:**
 - Ensure the power adapter is securely plugged into both the device and a working wall outlet.
 - Try plugging the adapter into a different outlet.
- **Wi-Fi Connectivity Issues:**
 - Check if your Wi-Fi router is on and functioning correctly.
 - Restart your router and modem.
 - On the Echo Show 10, swipe down from the top of the screen, go to Settings > Network, and try reconnecting to your Wi-Fi.
- **Alexa Not Responding:**
 - Ensure the microphone is not muted (the light ring will be red). Press the mic/camera off button on top of the device to unmute.
 - Speak clearly and ensure you are within range of the device's microphones.
 - Try restarting the device by unplugging it for 30 seconds and plugging it back in.
- **Screen Not Rotating/Motion Issues:**
 - Check if motion is disabled in the device settings.
 - Ensure the camera shutter is open.
 - Verify that the device has sufficient clear space for rotation as per the recommended footprint.
- **Camera/Video Call Issues:**
 - Ensure the camera shutter is open.
 - Verify that the camera is not disabled in privacy settings.

For further assistance, refer to the online help resources available through the Alexa app or Amazon's support website.

SPECIFICATIONS

Feature	Detail
Size	9.9" x 9" x 6.7" (251 x 230 x 172mm)
Weight	90.3 oz (2560 g)
Display	10.1" touchscreen. Rotating screen with manual tilt.
Camera	13MP + Shutter
WiFi Connectivity	Dual-band, dual-antenna WiFi (MIMO). Supports 802.11a/b/g/n/ac WiFi networks. Includes 802.15.4 radio.

Feature	Detail
Bluetooth Connectivity	A2DP and AVRCP support.
Audio	2.1 System: 2 x 1.0" tweeters and a 3.0" woofer
Processor	MediaTek 8183 main processor plus second processor with Amazon AZ1 Neural Edge
Smart Home Hub	Zigbee + Sidewalk + Matter
Motion	Brushless Motor +/- 175° rotation
Language	Alexa speaks English and Spanish
Included in the box	Echo Show 10, glacier white power adapter (30W) /cable (5 ft.), motion footprint template, and quick start guide.

WARRANTY AND SUPPORT

Your Amazon Echo Show 10 comes with a limited warranty and access to customer support.

- **Warranty:** A 1-year limited warranty and service are included with your purchase. Optional extended warranties (1-year, 2-year, and 3-year) are available for U.S. customers and sold separately.
- **Software Security Updates:** This device receives guaranteed software security updates for at least four years after it is last available for purchase as a new unit on Amazon's websites.
- **Customer Service:** For technical support, warranty claims, or additional information, please visit the Amazon support website or contact Amazon customer service.
- **Privacy Information:** For details on how Alexa and Echo devices are designed to protect your privacy, visit the Alexa Privacy Hub.