Cecotec Bongo

Cecotec Bongo Series A Advance Connected MAX Electric Scooter User Manual

Model: Bongo Series A Advance Connected MAX (8435484070294)

1. Introduction

Thank you for choosing the Cecotec Bongo Series A Advance Connected MAX Electric Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your scooter. Please read it thoroughly before use and retain it for future reference.

2. Safety Instructions

Always prioritize safety when operating the electric scooter. Failure to follow these instructions may result in serious injury or damage to the product.

- Always wear a helmet and appropriate protective gear (knee pads, elbow pads) when riding.
- Do not ride in wet conditions, heavy rain, or through puddles.
- Ensure the battery is fully charged before each use, especially for longer journeys.
- Check tire pressure and brake functionality before each ride.
- Adhere to local traffic laws and regulations for electric scooters.
- Avoid riding on uneven surfaces, steep inclines, or in areas with heavy pedestrian traffic.
- Do not allow children under the recommended age to operate the scooter.
- Maintain a safe distance from other vehicles and pedestrians.
- Do not perform stunts or dangerous maneuvers.

3. Product Overview

The Cecotec Bongo Series A Advance Connected MAX is an electric scooter designed for urban mobility, offering a blend of power, range, and safety features.

Key Features:

- **Powerful Motor:** Equipped with a 700 W maximum power motor, capable of climbing inclines and reaching speeds up to 25 km/h.
- **Interchangeable Battery:** Features an interchangeable battery system, providing an approximate range of up to 45 km.
- **Durable Tubeless Tires:** 8.5-inch tubeless tires offer enhanced resistance and puncture-proof performance.
- **Triple Braking System:** Includes a disc brake, electric brake, and an additional rear manual brake for comprehensive safety.
- **Multiple Riding Modes:** Three distinct modes (Eco, Comfort, Sport) to adapt to various riding conditions and preferences.
- **On-board Computer & App Connectivity:** An integrated display shows speed and battery status, while a dedicated smartphone app allows for further control and configuration.
- **Foldable Design:** Mazinger system with foldable grips and structure for compact storage and easy transport.

Visual Overview:



Figure 1: Woman riding the Cecotec Bongo Series A Advance Connected MAX Electric Scooter across a yellow pedestrian bridge.



Figure 2: Woman standing beside the scooter, interacting with her smartphone, highlighting the app connectivity.



Figure 3: Close-up view of the scooter's handlebars and controls, showing the ergonomic grips.



Figure 4: Woman carrying the scooter in its folded state, demonstrating its portability.

4. Setup

4.1 Unfolding the Scooter

1. Place the scooter on a flat, stable surface.
2. Release the folding mechanism latch, typically located near the base of the handlebar stem.
3. Carefully lift the handlebar stem until it locks into an upright position. Ensure the locking mechanism is securely engaged.
4. Unfold the handlebars by pulling them outwards until they click into place.

4.2 Battery Installation and Charging

The Bongo Series A Advance Connected MAX features an interchangeable battery. Ensure the battery is correctly installed and fully charged before first use.

1. Locate the battery compartment, usually within the handlebar stem.

2. Insert the battery, ensuring it clicks securely into place.
3. Connect the charger to the charging port on the scooter and then to a power outlet.
4. The charging indicator light will show the charging status. A full charge typically takes 3 hours.
5. Disconnect the charger once the battery is fully charged.

4.3 Tire Pressure Check

Proper tire pressure is crucial for performance and safety. Check the pressure of the 8.5-inch tubeless tires before each ride. Refer to the tire sidewall for recommended PSI/Bar values.

5. Operating Instructions

5.1 Powering On/Off

- To power on: Press and hold the power button on the handlebar for a few seconds until the display illuminates.
- To power off: Press and hold the power button again until the display turns off.

5.2 Riding Modes

The scooter offers three riding modes:

- **Eco Mode:** Designed for maximum battery efficiency and a smoother, safer ride. Ideal for beginners or long-distance cruising.
- **Comfort Mode:** Balances performance and battery consumption, suitable for daily commutes.
- **Sport Mode:** Provides maximum power and speed for experienced riders and challenging terrains.

Switch between modes using the mode button on the handlebar. The current mode will be displayed on the on-board computer.

5.3 Starting and Accelerating

1. Place one foot on the deck and use the other foot to push off the ground, gaining initial momentum.
2. Once moving, gently press the accelerator lever with your thumb.
3. Gradually increase pressure on the accelerator to increase speed.

5.4 Braking

The scooter features a triple braking system for optimal safety:

- **Disc Brake:** Activated by the brake lever on the handlebar. Provides strong stopping power.
- **Electric Brake:** Integrated into the motor, activated by the same brake lever or automatically when releasing the accelerator.
- **Rear Manual Brake:** A physical brake located on the rear wheel, operated by pressing down with your foot. Use for additional control or emergency stops.

Apply brakes smoothly and gradually to avoid sudden stops and loss of control.

5.5 On-board Computer and Smartphone App

The on-board computer displays current speed, battery level, and riding mode. For advanced features, download the dedicated Cecotec Bongo smartphone app. The app allows you to:

- View detailed ride statistics.
- Adjust scooter settings.

- Monitor battery health.
- Activate optional cruise control.

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Video 1: Official Cecotec Bongo Series A Advance Connected MAX Electric Scooter promotional video, showcasing its features and urban use. This video highlights the scooter's design, interchangeable battery, 700W power, triple braking system, tubeless tires, foldable grips, on-board computer, and smartphone app connectivity.

6. Maintenance

Regular maintenance ensures the longevity and safe operation of your scooter.

6.1 Cleaning

- Wipe the scooter with a damp cloth after each use. Avoid using high-pressure water jets or harsh chemicals.
- Ensure all ports are dry before charging.

6.2 Battery Care

- Charge the battery regularly, even if not in use, to maintain its health.
- Store the scooter and battery in a cool, dry place, away from direct sunlight and extreme temperatures.
- Do not attempt to open or repair the battery pack.

6.3 Tire Maintenance

- Regularly check tire pressure and inflate to the recommended level.
- Inspect tires for any signs of wear, cuts, or punctures.

6.4 Brake System

- Periodically check the brake levers and cables for proper tension and function.
- Ensure disc brake pads are not excessively worn. Replace if necessary.

7. Troubleshooting

This section addresses common issues you might encounter.

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; Loose battery connection; Power button malfunction	Charge the battery; Re-insert battery securely; Contact customer support
Reduced range/power	Low tire pressure; Overloaded scooter; Battery degradation; Riding in Sport mode excessively	Inflate tires to correct pressure; Reduce load; Consider battery replacement; Use Eco/Comfort mode
Brakes feel weak	Worn brake pads; Loose brake cable; Air in hydraulic system (disc brake)	Inspect and replace brake pads; Adjust brake cable tension; Seek professional service
Unusual noises during operation	Loose components; Debris in wheels/brakes; Motor issue	Check all screws and fasteners; Clean wheels and brakes; Contact customer support

If you encounter issues not listed here or if the suggested solutions do not resolve the problem, please contact Cecotec customer support.

8. Specifications

Feature	Detail
Brand	Cecotec
Model Name	Bongo
Product Model Number	8435484070294
Maximum Power	700 W
Maximum Speed	25 km/h
Maximum Distance Range	25 Kilometers (up to 45 km with interchangeable battery)
Battery Charging Time	3 Hours
Wheel Size	8.5 Inches
Wheel Type	Pneumatic (Tubeless)
Brake Type	Disc, Electric, Rear Manual
Suspension	Double suspension
Frame Material	Metal
Product Weight	14 Kilograms
Product Dimensions (L x W x H)	108l. x 42.5w. x 114h. centimeters
Age Range (Description)	Adult
Color	Black

9. Warranty and Support

9.1 Warranty Information

This product comes with a **3 Year Limited Warranty**. Please retain your proof of purchase for warranty claims. The availability of spare parts in the EU is guaranteed for 10 years.

9.2 Customer Support

For technical assistance, warranty claims, or general inquiries, please contact Cecotec customer support. Refer to the official Cecotec website or your purchase documentation for contact details.