

uleway G380D-SE

Uleway G380D-SE GSM Flip Phone User Manual

Your comprehensive guide to operating and maintaining your Uleway G380D-SE Senior Flip Phone.

1. INTRODUCTION

Thank you for choosing the Uleway G380D-SE GSM Flip Phone. This phone is specifically designed with ease of use in mind, featuring large buttons, a loud volume, and essential functions for seniors. Please read this manual carefully to ensure proper operation and to get the most out of your device.

2. PRODUCT OVERVIEW

The Uleway G380D-SE is a classic flip phone with a focus on simplicity and accessibility. It features dual screens, a large keypad, and dedicated quick-dial buttons.



Figure 2.1: Front view of the Uleway G380D-SE flip phone in red, showing the external display with time and date.



- Dual Screen
- Large Screen
- Big Keyboard

Figure 2.2: Open view of the Uleway G380D-SE flip phone, highlighting the large internal screen and easy-to-read keypad with M1, M2, M3 speed dial buttons.



Figure 2.3: Rear view of the Uleway G380D-SE, featuring the prominent SOS emergency button.

Highlight Flashlight

Bring you a ray of light in the dark!



Figure 2.4: Side view of the Uleway G380D-SE demonstrating the built-in flashlight function.

3. SETUP

3.1 Inserting the SIM Card and Battery

1. Open the back cover of the phone by gently prying it from the notch at the bottom.
2. If the battery is already inserted, remove it by lifting it from the bottom edge.
3. Locate the SIM card slot(s). This phone supports standard size SIM cards. Carefully insert your SIM card(s) into the designated slot(s) with the gold contacts facing down, ensuring it clicks into place.
4. If using a Micro SD card for additional storage (up to 16GB), insert it into the Micro SD card slot.
5. Insert the battery, aligning the gold contacts on the battery with the contacts in the phone. Press down gently until it is secure.
6. Replace the back cover, pressing firmly around the edges until it snaps into place.



Figure 3.1: Illustration of SIM card and Micro SD card insertion.

3.2 Charging the Battery

Before first use, fully charge the phone's battery. Use the provided charging cable and adapter.

1. Connect the small end of the charging cable to the charging port on the phone.
2. Plug the large end of the charging cable into the power adapter.
3. Plug the power adapter into a wall outlet.
4. The battery indicator on the screen will show charging progress. Once fully charged, disconnect the charger.



Figure 3.2: Components for charging, including the phone, charging dock, and power adapter.

4. OPERATING INSTRUCTIONS

4.1 Powering On/Off

- **To Power On:** Press and hold the red **End Call/Power** button until the screen lights up.
- **To Power Off:** Press and hold the red **End Call/Power** button until a power-off option appears on the screen, then confirm.

4.2 Making and Receiving Calls

- **To Make a Call:** Dial the number using the large keypad and press the green **Call** button.
- **To Answer a Call:** Open the flip cover or press the green **Call** button when the phone rings.
- **To End a Call:** Close the flip cover or press the red **End Call/Power** button.

4.3 Sending and Receiving SMS Messages

- Navigate to the "Messaging" menu from the main screen.
- Select "Write Message" to compose a new SMS.
- Enter the recipient's number or select from contacts.
- Type your message using the keypad.
- Press "Send" to transmit the message.
- Incoming messages will be displayed on the screen. Open the flip to read.



Figure 4.1: Phone interface showing options for SOS settings, messaging, and call logs.

4.4 Speed Dial (M1/M2/M3)

The M1, M2, and M3 buttons can be programmed for quick dialing of important contacts.

1. Go to "Settings" > "Speed Dial Settings".

2. Select M1, M2, or M3.
3. Assign a contact from your phonebook or enter a new number.
4. To use, simply press and hold the M1, M2, or M3 button to dial the assigned number.



Figure 4.2: Detail of the keypad showing the M1, M2, M3 speed dial keys.

5. SOS EMERGENCY FUNCTION

The SOS function is a critical safety feature, allowing you to quickly contact pre-set emergency numbers.

1. **Setting Up SOS Numbers:** Go to "SOS Settings" in the menu. You can set up to 5 emergency contact numbers.
2. **Activating SOS:** In an emergency, press and hold the dedicated SOS button on the back of the phone for 3 seconds.
3. The phone will automatically dial the pre-set numbers in sequence until one answers. It will also send an emergency text message to these contacts (this feature can be disabled in settings).



Figure 5.1: Visual representation of activating the SOS function and its connection to emergency contacts.

6. BATTERY LIFE

The Uleway G380D-SE is equipped with a 900mAh battery, providing extended usage times.

- **Standby Time:** Approximately 240 hours (10 days).
- **Talk Time:** Approximately 180 minutes (3 hours).
- Actual battery life may vary depending on network conditions, usage patterns, and phone settings.

7. NETWORK AND LANGUAGE

- **Network Compatibility:** This phone operates on 2G GSM networks (850/900/1800/1900Mhz). Ensure your SIM card supports 2G.
- **Language Options:** The phone supports English, French, Spanish, German, and Italian. You can change the

language in the phone's settings menu.



Figure 7.1: Confirmation of 2G network compatibility for the Uleway G380D-SE.

8. ADDITIONAL FEATURES

Beyond basic calling and messaging, the Uleway G380D-SE includes several useful features:

- **Camera:** Capture simple photos. Access via the main menu.
- **FM Radio:** Listen to your favorite radio stations. Headphones may be required for antenna.
- **Flashlight:** A convenient built-in flashlight. Activate by pressing and holding the dedicated flashlight button on the side for 3 seconds.
- **Bluetooth:** Connect to Bluetooth headsets or other devices.
- **Calendar:** Keep track of dates and events.
- **Calculator:** Perform basic arithmetic.

- **Blacklist:** Block unwanted numbers.
- **Alarm Clock:** Set multiple alarms.



Figure 8.1: Overview of additional features available on the Uleway G380D-SE.

9. MAINTENANCE

- Keep the phone dry. Liquids can damage the electronic circuits.
- Do not use or store the phone in dusty, dirty areas.
- Do not store the phone in hot or cold temperatures. Extreme temperatures can shorten the life of electronic devices.
- Do not attempt to open the phone or disassemble it. Unauthorized modifications can damage the device and void the warranty.
- Clean the phone with a soft, damp cloth. Do not use harsh chemicals or cleaning solvents.

10. TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on.	Battery is low or not inserted correctly.	Charge the battery. Ensure the battery is correctly inserted.
Cannot make or receive calls.	No network signal; SIM card not inserted or activated; SIM card not 2G compatible.	Check network signal strength. Reinsert SIM card. Contact your service provider to ensure SIM is active and 2G compatible.
Sound is too low/high.	Volume settings are incorrect.	Adjust volume using the side buttons during a call or in settings.
SOS button not working.	SOS numbers not set up or feature disabled.	Ensure SOS numbers are programmed in "SOS Settings".
Date/Time incorrect.	Automatic time update off or manual setting needed.	Go to "Settings" > "Time and Date" to adjust manually or enable network time.

11. SPECIFICATIONS

- **Model:** G380D-SE
- **Brand:** uleway
- **Display:** 2.4 inches (main), 1.77 inches (external)
- **Resolution:** 240 x 320
- **Network:** 2G GSM (850/900/1800/1900Mhz)
- **Battery:** 900mAh Lithium-ion
- **RAM:** 32 MB
- **Storage:** 16 GB (expandable via Micro SD card)
- **Connectivity:** Bluetooth
- **Special Features:** Camera, FM Radio, Flashlight, SOS Function, Speed Dial
- **Languages:** English, French, Spanish, German, Italian

12. WHAT'S IN THE BOX

- Uleway G380D-SE Flip Phone
- Charging Dock
- Power Adapter
- Battery
- User Manual
- SIM Card Adapter



Figure 12.1: All items included in the Uleway G380D-SE product package.

13. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the contact details provided in the packaging or visit the official uleway website. Keep your purchase receipt as proof of purchase.

Customer Service: For further assistance, please contact uleway customer support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question