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› Uleway Big Button Mobile Phone User Manual - Model G380D-SE

uleway G380D-SE

Uleway Big Button Mobile Phone User Manual

Model: G380D-SE | Brand: uleway

1. INTRODUCTION

This manual provides comprehensive instructions for the Uleway Big Button Mobile Phone, designed for ease of use, especially for seniors. It features a classic folding design, large keys, clear display characters, and a loud speaker, making communication simple and accessible.



The Uleway Big Button Mobile Phone in blue, shown in its open, ready-to-use state.

2. WHAT'S IN THE BOX

Please check the package contents to ensure all items are present:

- 1 x GSM Mobile Phone
- 1 x Battery Charger
- 2 x Battery
- 2 x SIM Card (Note: SIM card is not included with the phone, this refers to SIM card adapters if provided)
- 1 x User Manual



All components included in the Uleway Big Button Mobile Phone package.

3. SETUP GUIDE

3.1. Inserting SIM and SD Card

The phone supports a standard size SIM card and a Micro SD card (up to 16GB) for expanded memory. SIM and SD cards are not included.

1. Remove the back cover of the phone by gently prying it open from the notch.
2. If the battery is installed, remove it.
3. Locate the SIM card slot and gently slide your standard SIM card into place until it clicks. Ensure the gold contacts face downwards.
4. Locate the Micro SD card slot and insert the Micro SD card with the gold contacts facing downwards.
5. Reinsert the battery and replace the back cover.

SIM card & SD card not included



Illustration of how to correctly insert the SIM card and Micro SD card into the phone.

3.2. Battery Installation and Charging

The phone comes with an upgraded 1000mAh lithium battery, offering long standby and talk time.

1. After inserting the SIM/SD card, place the battery into its compartment, aligning the contacts.
2. Close the back cover securely.
3. Connect the charger to the phone's charging port or place the phone in its charging cradle.
4. Plug the charger into a power outlet. The phone will indicate charging status on its screen.
5. Charge the phone fully before first use. A full charge provides up to 240 minutes of talk time and 150 hours of standby time.



The Uleway phone placed in its charging cradle.

4. OPERATING INSTRUCTIONS

4.1. Basic Functions

- **Making Calls:** Enter the phone number using the large keypad and press the green call button.
- **Answering Calls:** Open the flip to answer an incoming call, or press the green call button.
- **Sending SMS:** Navigate to the 'Messaging' menu to compose and send text messages.

4.2. SOS Emergency Button

The SOS button is a critical safety feature. In an emergency, pressing and holding the SOS button will automatically dial up to 5 pre-set emergency contacts and send an emergency SMS message.

1. To set up SOS numbers: Go to Menu > SOS Settings.
2. Add up to 5 contact numbers that will be called in sequence until one answers.

3. You can also customize the emergency SMS message.



The SOS emergency button on the rear of the phone, designed for quick access to pre-set contacts.



A close-up view of the prominent red SOS button.

4.3. Speed Dial

The phone supports speed dial functions for frequently called numbers (M1, M2, M3 keys).

1. To set speed dial numbers: Go to Menu > Contacts > Options > Speed Dial.
2. Assign contacts to M1, M2, and M3 keys.
3. To use: Press and hold the assigned M1, M2, or M3 key to dial the contact directly.



The M1, M2, and M3 keys on the keypad can be programmed for speed dialing.

4.4. Torch Function

A convenient flashlight is integrated into the phone.

- To activate: Press and hold the dedicated flashlight button located on the right side of the phone.
- To deactivate: Release the button.



20 M Dual LED Torch

The phone features a dual LED torch for illumination in dark environments.

4.5. FM Radio

The phone includes an FM radio for listening to broadcasts.

- To access: Navigate to the 'FM Radio' option in the main menu.
- Use the navigation keys to scan for stations and adjust volume.



The phone's FM radio function allows for listening to local broadcasts.

4.6. Dual Display

The phone features both an internal 2.4-inch LCD screen and an external 1.8-inch display.

- The external display shows essential information such as date, time, battery status, and incoming call notifications without needing to open the flip.
- The internal screen provides a larger view for menus, contacts, and messages.



The phone's dual display feature, showing both the main internal screen and the smaller external screen.

4.7. Large Keyboard and Characters

The phone is designed with large, easy-to-read buttons and large characters on the display for enhanced visibility and usability.



The phone features a large keyboard and large characters on the display for improved readability.

5. MAINTENANCE

5.1. Cleaning

- Use a soft, dry cloth to clean the phone's surface.
- Avoid using liquid cleaners or aerosols, as they may damage the device.

5.2. Storage

- Store the phone in a cool, dry place away from direct sunlight and extreme temperatures.
- If storing for an extended period, ensure the battery is partially charged (around 50%) to prolong its lifespan.

5.3. Battery Care

- Do not expose the battery to high temperatures or dispose of it in fire.
- Use only the original or approved charger.
- If the battery appears damaged or swollen, discontinue use and replace it.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not turn on	Battery is depleted or not installed correctly.	Ensure battery is correctly installed and fully charged.
No network signal	SIM card not inserted, out of network coverage, or 2G network not supported.	Check SIM card insertion. Move to an area with better coverage. Confirm your SIM card and area support 2G network.
Low call volume	Volume settings are low or speaker is obstructed.	Increase call volume using the side buttons. Ensure the speaker is not covered. Activate loudspeaker if needed.
SOS button triggers accidentally	Button is being pressed inadvertently.	Be mindful of how the phone is carried. Consider deactivating the SOS function if accidental presses are frequent and problematic, or adjust sensitivity in settings if available.
Screen display unclear / hard to read	Default wallpaper or display settings.	Adjust display brightness or contrast in settings. If possible, change the wallpaper to a simpler, darker background for better text visibility.

7. SPECIFICATIONS

- **Model Name:** G380D-SE
- **Product Dimensions:** 12 x 5 x 2 cm; 103 g
- **Screen Size:** 2.4 Inches (internal), 1.8 Inches (external)
- **Resolution:** 240 x 320 pixels
- **Battery:** 1000mAh Lithium Ion (2 included)
- **RAM Memory Installed Size:** 32 MB
- **Memory Storage Capacity:** 16 GB (expandable via Micro SD)
- **Cellular Technology:** 2G
- **Wireless Carrier:** Vodafone (compatible with other 2G networks)
- **Features:** SOS Emergency Button, Speed Dial, Torch, FM Radio, Camera, Alarm Clock, Calculator.

8. OFFICIAL PRODUCT VIDEO

Watch the official product video for a visual overview of the Uleway Big Button Mobile Phone's features and benefits.

Your browser does not support the video tag.

Official video showcasing the Uleway Big Button Mobile Phone for Elderly.

9. WARRANTY AND SUPPORT

Your Uleway Big Button Mobile Phone comes with a standard warranty. Please refer to the included Warranty Card for specific terms and conditions regarding coverage and duration.

For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact the retailer or manufacturer's customer service. Contact details can typically be found on the product packaging or the manufacturer's official website.

Always retain your proof of purchase for warranty purposes.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question