

## Strongway 67969

# Strongway Industrial Appliance Hand Truck (Model 67969) User Manual

Brand: Strongway | Model: 67969

## 1. INTRODUCTION

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This manual provides essential information for the safe and effective use of your Strongway Industrial Appliance Hand Truck, Model 67969. This heavy-duty appliance dolly is designed to transport large and bulky items such as refrigerators, safes, washing machines, furniture, and vending machines, with a maximum load capacity of 1200 lbs. Its convertible design allows for both 2-wheel dolly and 4-wheel cart configurations, offering versatility for various moving tasks. Please read this manual thoroughly before operation.

## 2. SAFETY INFORMATION

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**WARNING: Failure to follow these safety instructions may result in serious injury or property damage.**

- Always wear appropriate personal protective equipment (PPE), including safety gloves and footwear, when operating the hand truck.
- Do not exceed the maximum load capacity of 1200 lbs (544 kg). Overloading can cause instability and damage to the hand truck or load.
- Ensure the load is properly balanced and secured with the auto-rewind ratchet belt before moving.
- Be aware of your surroundings and clear the path of any obstacles before moving heavy items.
- Use caution when navigating stairs or uneven surfaces. The stair-climbing feature is designed to assist, but proper technique and vigilance are still required.
- Never leave a loaded hand truck unattended on an incline.
- Inspect the hand truck for any damage or loose parts before each use. Do not operate if damaged.

### 3. PRODUCT OVERVIEW

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The Strongway Industrial Appliance Hand Truck is constructed with a powder-coated steel frame and a rubber-coated body to protect both the unit and your transported goods. It features 8-inch rubberized wheels for smooth rolling and retractable 4-inch poly casters for added support in cart mode.

#### Key Features:

- **Heavy-Duty 1,200 lb Load Capacity:** Built to handle substantial loads.
- **Convertible 2-Wheel to 4-Wheel Design:** Offers flexibility for various transport needs.
- **Stair-Climbing & Enhanced Maneuverability:** Equipped with kickback swivel wheels and rubber belts for easier navigation over steps and uneven terrain.
- **Secure Auto-Rewind Ratchet Belt System:** Ensures items are firmly secured during transport.
- **Rugged Construction:** Powder-coated steel frame and rubber-coated body for durability and protection.

#### Components:

- Main Frame (Yellow, Powder-Coated Steel)
- Handles (U-shaped, Rubber-Coated)
- 8-inch Rubberized Wheels (Main Wheels)
- 4-inch Retractable Poly Casters (Swivel Wheels)
- Auto-Rewind Ratchet Belt Assembly
- Stair-Climbing Belts (Dual Rubber Belts with Aluminum Frames)
- Toe Plate/Platform



Figure 3.1: Front view of the Strongway Industrial Appliance Hand Truck.

# 1200-LB CAPACITY

HEAVY-DUTY



Figure 3.2: The hand truck is rated for a 1200 lb heavy-duty load capacity.



# 2 OR 4 WHEEL DESIGN

VERSATILE

Figure 3.3: Illustrates the versatile 2 or 4-wheel convertible design.



Figure 3.4: Close-up of the smooth-rolling 8-inch rubberized wheels.



Figure 3.5: The auto-rewind ratchet belt system for securing loads.



Figure 3.6: The hand truck's stair-climbing capability for easy maneuvering.

## 4. SETUP

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The Strongway Industrial Appliance Hand Truck typically arrives pre-assembled or requires minimal assembly. Before first use, and periodically thereafter, perform the following checks:

- **Inspect Wheels:** Ensure all 8-inch rubberized wheels and 4-inch poly casters are securely attached and roll freely.
- **Check Frame:** Verify that the steel frame is free from bends, cracks, or damage.
- **Ratchet Belt:** Test the auto-rewind ratchet belt for proper function, ensuring it extends, locks, and retracts smoothly.
- **Convertible Mechanism:** Familiarize yourself with the mechanism to switch between 2-wheel dolly mode and 4-wheel cart mode. This usually involves releasing a pin or lever to extend the retractable casters.

## 5. OPERATING INSTRUCTIONS

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## 5.1. Loading an Item

1. Position the hand truck with the toe plate flat on the ground, directly in front of the item to be moved.
2. Carefully slide the toe plate under the item. For heavy items, you may need to tilt the item slightly to get the toe plate fully underneath.
3. Tilt the hand truck and the item backward until the item rests securely against the rubber-coated frame.
4. Extend the auto-rewind ratchet belt around the item and secure it tightly. Ensure the belt is snug to prevent shifting during transport.

## 5.2. 2-Wheel Dolly Mode

This mode is ideal for tilting and transporting items over short distances or when navigating tight spaces.

- Ensure the 4-inch poly casters are retracted.
- With the item loaded and secured, grasp the handles firmly.
- Tilt the hand truck backward onto its main 8-inch rubberized wheels.
- Maintain balance and control while pushing or pulling the hand truck to your destination.

## 5.3. 4-Wheel Cart Mode

This mode provides a stable platform for rolling heavy items flat, reducing strain over longer distances or when stability is paramount.

- With the item loaded and secured, carefully extend the 4-inch poly casters until they lock into place, converting the hand truck into a 4-wheel cart.
- Ensure all four wheels are on the ground and stable before moving.
- Push or pull the cart, steering with the handles.

## 5.4. Stair-Climbing Operation

The integrated stair-climbing belts assist in moving items up or down stairs.

- Ensure the item is securely fastened with the ratchet belt.
- For ascending stairs: Tilt the hand truck backward and engage the stair-climbing belts with the edge of the first step. Slowly pull the hand truck up, allowing the belts to rotate and assist in the movement.
- For descending stairs: Carefully tilt the hand truck forward, allowing the stair-climbing belts to engage with the edge of the step. Control the descent by slowly lowering the hand truck, using the belts to absorb impact and maintain control.
- Always use extreme caution and consider having assistance when moving items on stairs.

*Note: No official product videos from the seller were available for embedding in this manual.*

## 6. MAINTENANCE

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Regular maintenance ensures the longevity and safe operation of your Strongway Industrial Appliance Hand Truck.

- **Cleaning:** Wipe down the steel frame and rubber components with a damp cloth after each use to remove dirt and debris. Avoid harsh chemicals that could damage the finish or rubber.
- **Wheel Inspection:** Periodically check the 8-inch rubberized wheels and 4-inch poly casters for wear, damage, or proper rotation. Replace worn or damaged wheels promptly.

- **Ratchet Belt:** Inspect the auto-rewind ratchet belt for fraying, cuts, or damage. Ensure the rewind mechanism functions correctly. If the belt shows signs of wear or the mechanism is faulty, replace the entire assembly.
- **Lubrication:** Apply a light lubricant to moving parts, such as wheel axles and the convertible mechanism, as needed to ensure smooth operation.
- **Storage:** Store the hand truck in a dry, protected area when not in use to prevent rust and prolong its lifespan.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Hand truck is difficult to maneuver or wheels stick.	Dirt/debris in wheels, worn bearings, bent axle, or insufficient lubrication.	Clean wheels, lubricate axles, inspect for damage, replace wheels if necessary.
Ratchet belt does not retract or secure properly.	Spring mechanism issue, belt fraying, or debris in mechanism.	Clear debris, inspect belt for damage. If mechanism is faulty, replace the ratchet belt assembly.
Hand truck feels unstable with a load.	Load is unbalanced, exceeding weight capacity, or casters not fully locked (in 4-wheel mode).	Re-balance load, ensure load is within capacity, verify casters are locked.
Difficulty engaging/disengaging 4-wheel casters.	Mechanism is stiff, dirty, or damaged.	Clean and lubricate the mechanism. If damaged, contact customer support.

## 8. SPECIFICATIONS





Figure 8.1: Dimensions of the Strongway Industrial Appliance Hand Truck.

Specification	Detail
Brand	Strongway
Model Number	67969
Material	Alloy Steel
Color	Black, Yellow
Item Weight	69.2 Pounds

Specification	Detail
Load Capacity	1200 Pounds
Number of Wheels	4 (convertible design)
Wheel Type	Rubberized (8-inch main), Caster (4-inch retractable poly)
Item Dimensions (L x W x H)	24"L x 13.5"W x 66"H

## 9. WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Strongway website. Keep your purchase receipt as proof of purchase for any warranty claims.