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Sophinique X5

Sophinique X5 Smart Window Vacuum Cleaner User Manual

Model: X5

Introduction

The Sophinique X5 Smart Window Vacuum Cleaner is designed to provide efficient and automatic cleaning for various glass surfaces. This device utilizes a powerful vacuum motor to adhere to glass, offering a convenient solution for cleaning windows, tiles, and other smooth surfaces. It features multiple cleaning modes and can be controlled via a remote or a smartphone application.

Package Contents

Before beginning, please verify that all components are present in the package:

- Sophinique X5 Window Cleaning Robot
- Remote Control
- Charging Adapter
- Power Cord
- Safety Rope
- Mop Pads (multiple)
- Instruction Guide



Image: Sophinique X5 Window Cleaning Robot and included accessories.

Setup

1. **Attach Cleaning Pads:** Securely attach the provided mop pads to the rotating wheels on the underside of the robot. Ensure they are properly aligned and cover the entire cleaning surface.
2. **Connect Power:** Connect the charging adapter to the robot and then plug it into a power outlet. The robot operates on corded electric power.
3. **Attach Safety Rope:** Always attach the safety rope to a secure anchor point indoors before placing the robot on the window. This is a critical safety measure to prevent the robot from falling.
4. **Apply Cleaning Solution:** Lightly spray a small amount of window cleaning fluid onto the mop pads. Avoid oversaturating the pads, as excessive moisture can reduce suction and cleaning effectiveness.
5. **Placement:** Place the robot on the glass surface, ensuring it is flat against the window. Press the power button to activate the vacuum suction. The robot will adhere to the glass.



Image: Close-up of the Sophinique X5 robot's dual rotating wheels with cleaning pads attached.

Operating Instructions

The Sophinique X5 offers both remote and app control for convenient operation.

Control Methods

- **Remote Control:** Use the included remote control to select cleaning modes, start, pause, or manually direct the robot.
- **Smartphone App:** Download the dedicated app (compatible with iOS 7.0+ / Android 4.3+ / Bluetooth 4.0+). Connect via Bluetooth to control the robot, select cleaning paths, and monitor its status.

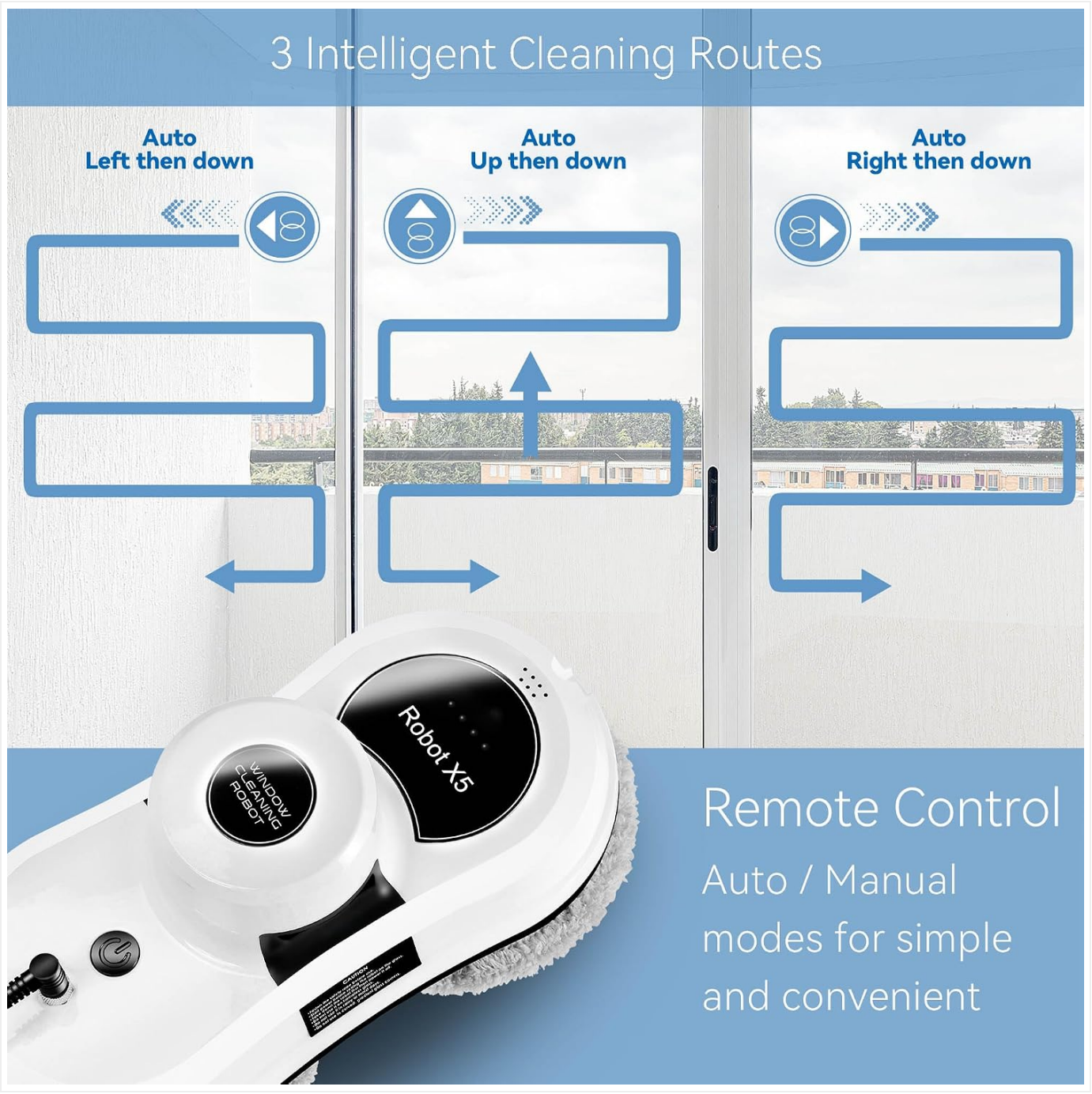


Image: Sophinique X5 robot on a window, demonstrating control via remote and smartphone app.

Cleaning Modes

The robot features three automatic cleaning modes:

- **Auto Left then Down:** The robot cleans from the top-left, moving horizontally then downwards.
- **Auto Up then Down:** The robot cleans from the top-center, moving vertically then downwards.
- **Auto Right then Down:** The robot cleans from the top-right, moving horizontally then downwards.

Select the appropriate mode based on the window size and shape for optimal cleaning coverage.



Image: Diagram illustrating the three intelligent cleaning routes of the Sophinique X5 robot.

Safety Features

- **Powerful Suction:** The robot maintains a strong vacuum adsorption capacity of up to 6KG to ensure secure attachment to the glass.
- **UPS (Uninterrupted Power System):** In case of a power outage, the built-in UPS provides approximately 30 minutes of backup power, preventing the robot from falling immediately.
- **Automatic Detection:** The robot automatically detects window frames and obstacles to navigate safely.

Maintenance

Regular maintenance ensures optimal performance and longevity of your Sophinique X5.

- **Clean Mop Pads:** After each use, remove and clean the mop pads. They are reusable and washable. Replace pads when they show significant wear or reduced cleaning effectiveness.

- **Inspect Suction Rings:** Periodically check the suction rings for any debris or damage that might affect the robot's adherence to the glass.
- **Store Properly:** When not in use, store the robot and its accessories in a clean, dry place away from direct sunlight.

Troubleshooting

If you encounter issues with your Sophinique X5, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot falls from window	Mop pads are too wet; insufficient suction; beveled window frame; power interruption.	Ensure mop pads are only lightly damp. Check for proper power connection. Verify the safety rope is securely attached. For beveled frames, try starting the robot from the bottom with an upward cleaning function.
Robot does not move or moves erratically	Dirty mop pads; obstruction; software glitch.	Clean or replace mop pads. Remove any obstructions. Restart the robot. If using the app, ensure a stable Bluetooth connection.
Windows are streaky after cleaning	Dirty mop pads; incorrect cleaning solution; insufficient drying.	Change to clean mop pads frequently. Use a suitable window cleaning solution. For best results, perform a dry cleaning pass after a wet one.
Power cable is too short	Standard cable length.	The product includes a 2M/7ft adapter cord and a 4M/13ft extension cord, totaling 6M/20ft. Ensure both are used if extended reach is needed.

Specifications

- **Brand:** Sophinique
- **Model Number:** X5
- **Product Dimensions:** 11.75"L x 5.7"W x 4.75"H
- **Item Weight:** 2.1 Pounds
- **Color:** White
- **Power Source:** Corded Electric
- **Voltage:** 240 Volts
- **Battery Type:** Lithium Manganese Dioxide (for UPS)
- **Battery Life (UPS):** 30 minutes
- **Controller Type:** App Control, Remote Control
- **Compatible Devices:** Smartphones (iOS 7.0+ / Android 4.3+ / Bluetooth 4.0+)
- **Surface Recommendation:** Glass, flat walls, tables, floors, ceilings
- **Filter Type:** Cloth

Warranty & Support

The Sophinique X5 Smart Window Vacuum Cleaner comes with a **1-year manufacturer's warranty**.
For any issues, questions, or support needs, please contact Sophinique customer service. Refer to the contact information provided in your product packaging or on the official Sophinique website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Example: How do I reset this device or fix this error?

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