

[Manuals.plus](#) /

› [REDKEY USB DATA GONE FOREVER](#) /

› Redkey USB Professional Computer Data Wipe Tool User Manual

REDKEY USB DATA GONE FOREVER V4

Redkey USB Professional Computer Data Wipe Tool User Manual

Model: V4

INTRODUCTION

The Redkey USB is a professional tool designed for securely and permanently erasing data from computer storage devices. It ensures that your sensitive information is completely unrecoverable, making your old computers safe for resale, donation, or recycling. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Redkey USB.

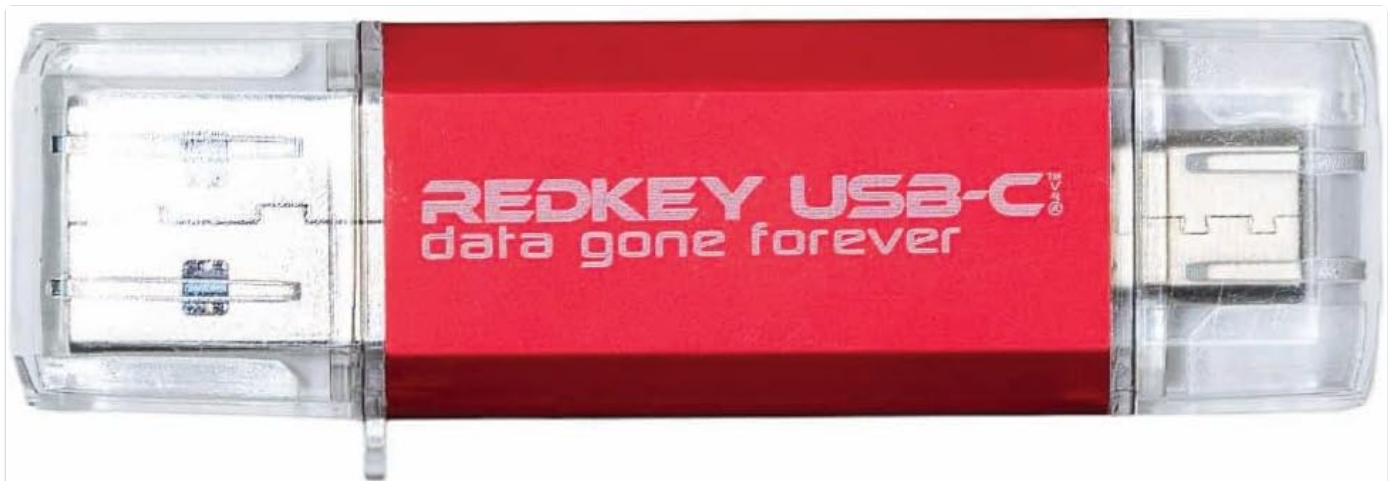


Image: The Redkey USB device, a compact red USB stick with clear caps on both ends.

1. SETUP

Before using your Redkey USB for data wiping, it requires an initial online activation. This activation process must be performed on a Windows PC. Once activated, the Redkey USB can be used an unlimited number of times without any ongoing costs or subscriptions.

1.1 Initial Activation

1. Insert the Redkey USB into a USB port on a Windows PC.
2. Follow the on-screen prompts to complete the online activation. Ensure you have an active internet connection.

3. Upon successful activation, the Redkey USB is ready for use on compatible systems.

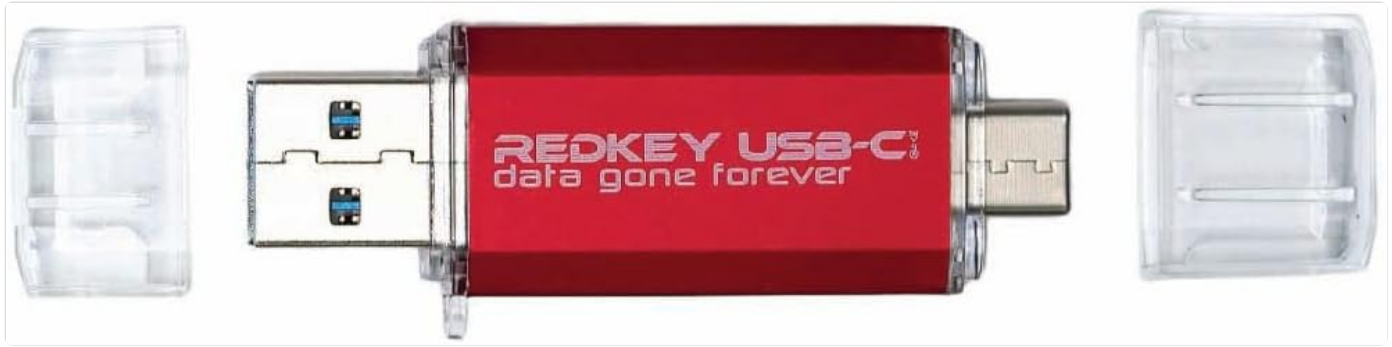


Image: The Redkey USB with its clear protective caps removed, revealing the USB-A and USB-C connectors.

1.2 Compatibility

The Redkey USB is compatible with most PCs, including both laptops and desktops. It also supports most Intel-based Mac computers. The bootable software runs directly from the Redkey USB device.



Image: A close-up of the Redkey USB, highlighting its dual USB-A and USB-C connectors for broad compatibility.

2. OPERATING INSTRUCTIONS

The Redkey USB simplifies the data wiping process with its intuitive interface and powerful capabilities.

2.1 Initiating a Data Wipe

1. Ensure the target computer is powered off.
2. Insert the Redkey USB into an available USB port on the computer.
3. Power on the computer and immediately access the boot menu or BIOS/UEFI settings. The key to access this menu varies by manufacturer (commonly F2, F10, F12, Del, or Esc). Select the Redkey USB as the boot device.
4. The Redkey software will load. Follow the on-screen instructions provided by the 'Wipe Wizard' to select your desired wipe

method and proceed with the data erasure.



Image: The Redkey USB securely plugged into the side USB port of a white laptop, ready for operation.

2.2 Wipe Methods and Duration

Redkey utilizes modern ATA secure erase technology to ensure thorough data destruction. The duration of the wipe process depends on the size of the storage device and the selected wipe algorithm. While a quick wipe may take minutes, more secure, multi-pass methods can take several hours to complete.



Image: A vertical view of the Redkey USB, clearly showing the 'V4' model number and a warning label indicating that Redkey permanently destroys data.

2.3 Generating PDF Reports

The Professional edition of Redkey allows you to generate detailed PDF data wipe reports. These reports serve as verifiable evidence of data erasure, which is particularly useful for businesses or individuals requiring proof of secure data disposal.

3. MAINTENANCE

The Redkey USB is designed for long-term, hassle-free use. It includes free software updates, ensuring its continued effectiveness with evolving technology. There are no ongoing costs or subscriptions associated with its use after the initial purchase and activation.

- **Software Updates:** Connect the Redkey USB to a Windows PC periodically to check for and apply any available software updates. This ensures optimal performance and compatibility.
- **Storage:** Store the Redkey USB in a safe, dry place away from extreme temperatures and direct sunlight to prevent physical damage. Keep the protective caps on when not in use.

4. TROUBLESHOOTING

If you encounter issues while using your Redkey USB, consider the following common solutions:

- **Activation Issues:** The Redkey USB requires activation on a Windows PC. If you are a Mac user, you will still need access to a Windows machine for the initial activation. Ensure your activation code is entered correctly, paying close attention to similar-looking characters (e.g., '6' and '8').
- **Booting from Redkey:** Accessing the boot menu can vary significantly between computer manufacturers. Common keys include F2, F10, F12, Delete, or Escape. Consult your computer's manual or manufacturer's website for specific instructions on how to access the boot menu or BIOS/UEFI settings to select the Redkey USB as the boot device. Some HP computers may respond only to the Escape key, and some systems might require pressing the 'Fn' key in combination with a function key.
- **Wipe Duration:** Data wiping, especially with advanced algorithms, can take a significant amount of time (several hours for large drives). Ensure the computer remains powered on and undisturbed throughout the process. Do not interrupt the wipe once it has started.
- **Redkey Not Recognized:** Try inserting the Redkey into a different USB port. Ensure the port is functional.

For more detailed troubleshooting steps, please refer to the official User Manual PDF provided by Redkey USB.

5. SPECIFICATIONS

Model Name	Professional edition
Item Model Number	V4
Brand	REDKEY USB DATA GONE FOREVER
Color	Red
Connectivity Technology	USB
Hardware Connectivity Technology	USB Type A
Hardware Interface	USB 2.0
Flash Memory Type	USB
Memory Storage Capacity	2 GB
Write Speed	1x
Product Dimensions (LxWxH)	2.24 x 0.94 x 0.16 inches
Item Weight	0.529 ounces
Hardware Platform	PC, Mac (Intel)
Special Feature	Data Wipe
Compatible Devices	PC Desktop X86 / 64, Mac (Intel)

UPC	761847149610, 761847149603
-----	----------------------------

6. WARRANTY AND SUPPORT

6.1 Warranty Information

Specific warranty details for the Redkey USB are not provided in the product information. Please refer to the manufacturer's official website or contact Redkey USB LTD directly for comprehensive warranty terms and conditions.

6.2 Customer Support

Redkey USB is known for its responsive customer support. If you require assistance with activation, operation, or any other aspect of your Redkey USB, please contact the manufacturer, REDKEY USB DATA GONE FOREVER. Their support team can provide guidance and solutions for technical issues.

For additional resources, you may refer to the official PDF documents:

- [Installation Manual \(PDF\)](#)
- [User Manual \(PDF\)](#)