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ErGear EGCM1

ErGear Dual Monitor Stand Instruction Manual

Model: EGCM1

Brand: ErGear

1. INTRODUCTION

This instruction manual provides detailed guidance for the assembly, operation, and maintenance of your ErGear Dual Monitor Stand. Designed for enhanced ergonomics and workspace optimization, this monitor mount allows for flexible positioning of two monitors, freeing up valuable desk space. Please read this manual thoroughly before installation and use to ensure safe and proper functionality.



Figure 1: Overview of the ErGear Dual Monitor Stand components.

2. COMPATIBILITY

To ensure proper fit and function, your monitors must meet the following criteria:

- **Screen Size:** Compatible with monitors ranging from 13 to 32 inches.
- **Weight Limit:** Each monitor arm supports a maximum weight of 17.6 lbs (8 kg).
- **VESA Compatibility:** Monitors must have VESA mounting holes spaced 75x75 mm or 100x100 mm apart.

If you are unsure about your monitor's compatibility, please consult your monitor's manual or contact customer service for assistance.

Wide Compatibility



Min **13"**
Max **32"**



17.6 lbs
8 kg



75x75 mm
100x100 mm



Figure 2: Monitor size and weight compatibility.



Figure 3: VESA mounting hole requirements.

3. KEY FEATURES

The ErGear Dual Monitor Stand offers a range of features designed to enhance your viewing experience and workspace efficiency:

- **Versatile Compatibility:** Accommodates two 13-32 inch monitors with a 30.71" (78cm) wide arm span and 16.3" (41.4cm) high pole, providing extensive adjustability.
- **Flexible Screen Positioning:** Features +/-90° swivel, +/-45° tilt, and 360° rotation for optimal ergonomic viewing, reducing neck and eye strain.
- **Space Optimization:** Elevates monitors to eye level, freeing up valuable desk space for other peripherals and improving overall organization.
- **Integrated Cable Management:** Built-in clips allow for neat routing of cables, contributing to a clean and clutter-free workspace.

Adjust As You Like

Swivel
 $\pm 90^\circ$

Tilt
 $\pm 45^\circ$

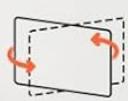


Figure 4: Flexible screen positioning with swivel and tilt.

Fully Adjustable



±45°
Tilt



±90°
Swivel



360°
Rotation



Figure 5: Full adjustability overview.

Free-Up Desk Space

Boost your focus and productivity



Figure 6: Maximizing desk space with the monitor stand.

Ergonomic Viewing

Comfortable eye-level monitor viewing

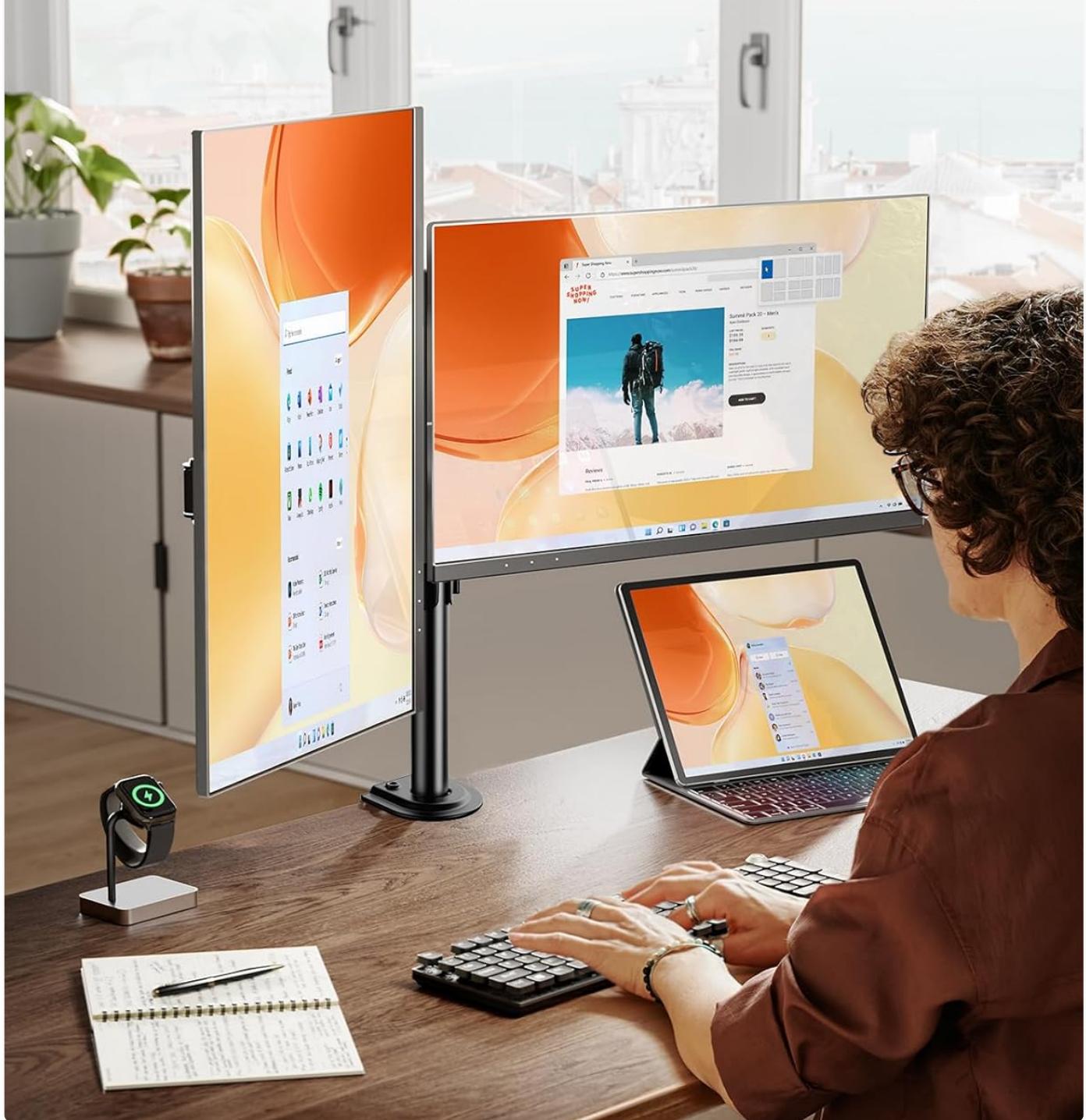


Figure 7: Achieving ergonomic viewing angles.

4. SETUP AND INSTALLATION

The ErGear monitor mount is designed for easy setup and comes with all necessary hardware. Follow the detailed instructions provided in the manual included with your product. There are two primary installation options:

- **C-Clamp Mounting:** Ideal for desks with a thickness between 0.39" and 3.15" (10-80mm). This method clamps the

mount to the edge of your desk.

- **Grommet Mount:** Suitable for desks with existing grommet holes or if you prefer to drill a hole. This method fits desk thicknesses between 0.39" and 2.17" (10-55mm).

For optimal stability, it is recommended to install the mount on a sturdy wooden table. Ensure the bottom of your table is free of any beams or panels that might interfere with the installation process.

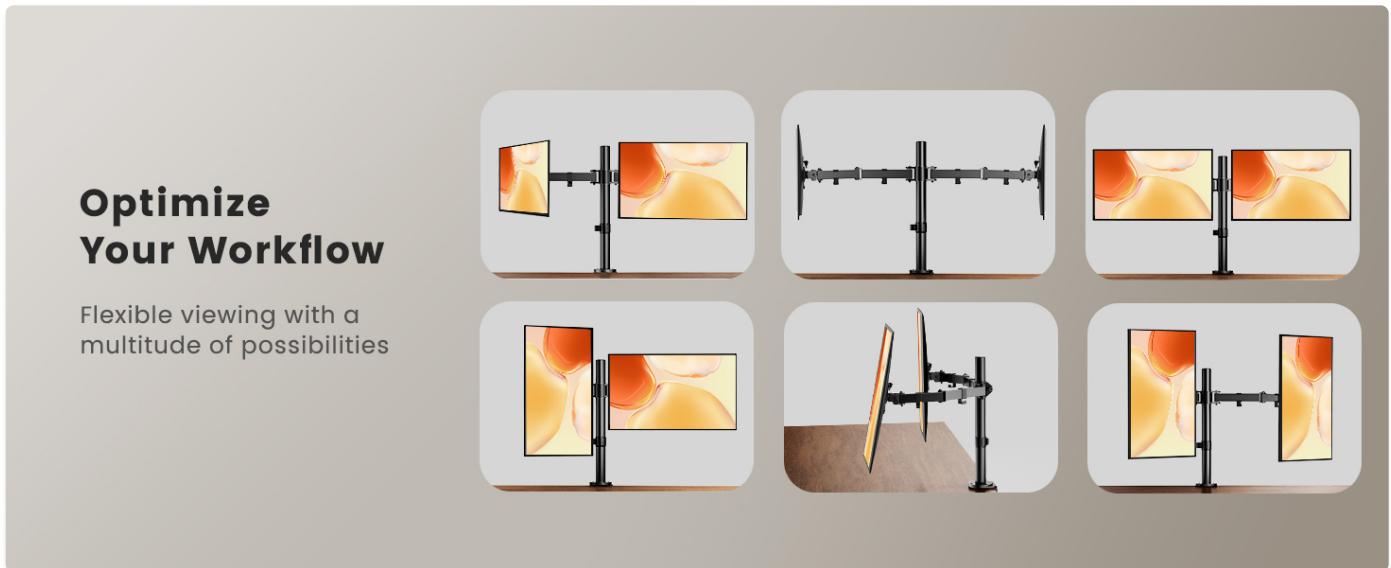


Figure 8: Two common mounting methods.

Installation Video Guide

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Video 1: Official ErGear Dual Monitor Desk Mount overview and installation steps. This video demonstrates the product's features and provides visual guidance for setup.

5. OPERATING AND ADJUSTMENTS

Once installed, the ErGear Dual Monitor Stand offers extensive adjustability to customize your viewing experience:

- **Height Adjustment:** The monitors can be easily raised or lowered along the central pole to achieve your desired eye level. The pole height is 16.3 inches (41.4 cm).
- **Tilt:** Adjust the monitor screen +/-45° vertically to reduce glare and optimize viewing angles.
- **Swivel:** Pivot the monitors +/-90° horizontally to share your screen or adjust for different tasks.
- **Rotation:** Rotate your monitors 360° from landscape to portrait orientation, ideal for coding, document viewing, or graphic design.
- **Arm Extension:** The dual arms can extend and retract, allowing you to position your monitors closer or further away from you. Each arm features multiple 180° joints for precise positioning.

Height Adjustment

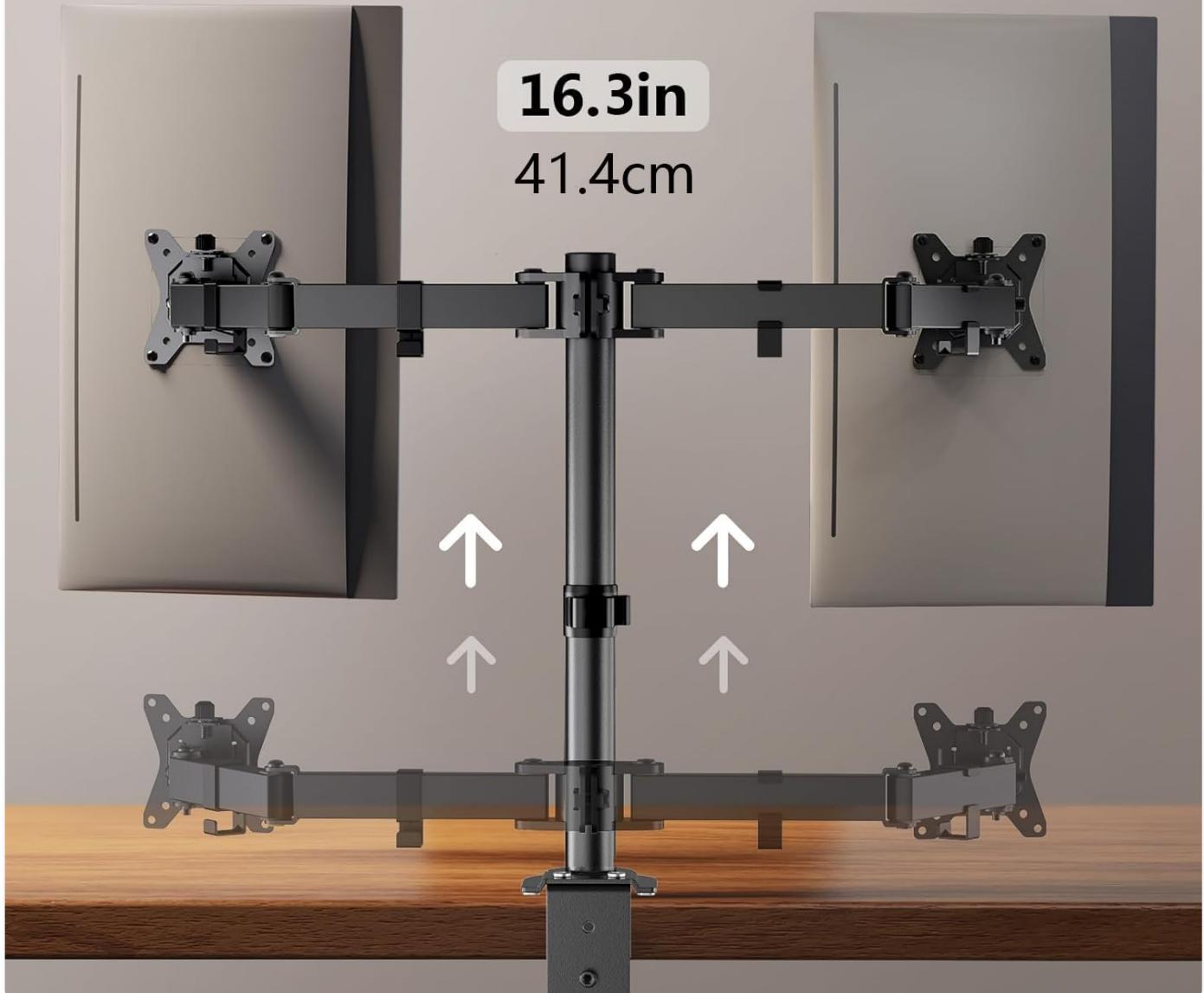


Figure 9: Adjusting monitor height.



Figure 10: Adjustable arms for flexible monitor placement.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your ErGear Dual Monitor Stand:

- **Cleaning:** Wipe down the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Tightening:** Periodically check all screws and bolts to ensure they are securely tightened. Over time, minor loosening may occur due to adjustments or vibrations. Use the provided Allen keys for adjustments.
- **Cable Management:** Ensure cables are properly routed through the integrated clips to prevent strain or damage. Re-route if necessary after significant adjustments.

7. TROUBLESHOOTING

If you encounter any issues with your monitor stand, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Monitors wobble or are not stable.	Loose connections at the desk clamp/grommet or monitor attachment points.	Ensure the desk clamp/grommet is securely fastened to the desk. Tighten all screws connecting the VESA plate to the monitor and the arms to the pole.
Monitors tilt downwards or do not hold position.	Tilt mechanism is not tight enough, or monitor weight exceeds capacity.	Tighten the tilt adjustment knob/screw on the monitor arm. Verify that each monitor's weight does not exceed 17.6 lbs (8 kg).
Arms are too stiff or difficult to move.	Joints may be overtightened or require lubrication.	Slightly loosen the screws at the arm joints. If necessary, apply a small amount of silicone-based lubricant to the moving parts.
Desk is damaged by the clamp.	Over-tightening of the C-clamp.	Avoid excessive tightening of the C-clamp. Use protective padding between the clamp and the desk surface if your desk material is delicate.

If the problem persists after attempting these solutions, please contact ErGear customer support for further assistance.

8. SPECIFICATIONS

Feature	Detail
Brand	ErGear
Model Number	EGCM1
Item Weight	3.34 pounds
Product Dimensions	17 x 6.5 x 3.7 inches
Color	Black
Material	Alloy Steel, Metal
Minimum Compatible Screen Size	13 Inches
Maximum Compatible Screen Size	32 Inches
Maximum Weight Capacity (per arm)	17.6 lbs (8 kg)
VESA Compatibility	75x75 mm, 100x100 mm
Movement Type	Swivel, Tilt, Articulating, Rotation
Maximum Tilt Angle	90 Degrees
C-Clamp Desk Thickness	0.39" - 3.15" (10-80mm)
Grommet Mount Desk Thickness	0.39" - 2.17" (10-55mm)
UPC	840478806380

9. WARRANTY AND SUPPORT

For information regarding warranty coverage, product registration, or technical support, please refer to the warranty card

included with your product packaging or visit the official ErGear website. You may also contact ErGear customer service directly for any inquiries or assistance with your monitor stand.

Customer Service: Please refer to the contact information provided in your product documentation or on the official ErGear website.

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