

## PetSpy P620

# PetSpy P620 Dog Training Collar User Manual

**Brand:** PetSpy | **Model:** P620

Your comprehensive guide to effective and safe dog training.

## INTRODUCTION

The PetSpy P620 Dog Training Collar is designed to assist dog owners in training their pets effectively and humanely. This system offers three distinct training modes: tone, vibration, and static correction, with 16 adjustable levels for precise control. It is suitable for dogs weighing between 10 and 140 lbs and features a waterproof design for versatile use in various environments. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and safety.

## WHAT'S INCLUDED

The PetSpy P620 Dog Training Collar package includes the following components:

- Remote Control Transmitter
- Receiver Collar(s) (Bundle includes two collars)
- Adjustable Collar Strap(s)
- Charger (USB cable and wall adapter)
- Contact Points (short and long sets)
- Silicone Conductive Caps for contact points
- Test Light Tool
- Lanyard for Remote Control
- User Manual (this document)



Image: Overview of the PetSpy P620 Dog Training Collar system, showing the remote, two receiver collars, charging cable, wall adapter, and a training guide ebook.



Image: The complete PetSpy P620 kit, including the product box, remote, two collars (one black, one blue), charger, lanyard, and user manual.

## SETUP

### 1. Choosing and Attaching Contact Points

Select the appropriate length of contact points based on your dog's coat length. For shorter coats, use the shorter points; for longer coats, use the longer points to ensure proper contact with the skin. Screw the chosen contact points firmly into the receiver collar. For shock-free training, you can remove the metal probes and use the silicone caps.

Your browser does not support the video tag.

Video: This video demonstrates how to choose and attach the correct contact points to the receiver collar for optimal performance.

### 2. Charging the Devices

Before first use, fully charge both the remote control and the receiver collar. Use the provided USB charging cable and wall adapter. The dual USB cable allows simultaneous charging of both devices. An indicator light on each device will show charging status (e.g., red for charging, green for fully charged).

### 3. Fitting the Collar

Proper collar fit is crucial for effectiveness and comfort. The collar should be snug but not too tight. You should be able to fit two fingers comfortably between the collar strap and your dog's neck. The contact points must make direct contact with the dog's skin. Avoid leaving the collar on your dog for more than 4 hours a day to prevent skin irritation.

### 4. Pairing the Receiver and Transmitter

If your collar is not responding, you may need to resync it with the transmitter. Follow these steps:

1. **Step 1: Turn off the receiver.** Press and hold the button on the receiver for 5 seconds until the red light turns off.
2. **Step 2: Put the receiver into sync mode.** Press and hold the button on the receiver again for 5 seconds. The green light will flash rapidly, indicating it's in sync mode.
3. **Step 3: Pair receiver and transmitter.** While the receiver's green light is flashing, simultaneously press the TONE and VIBRA buttons on the remote control. The receiver's light will turn solid green, indicating successful pairing.

Your browser does not support the video tag.

Video: This video provides a step-by-step guide on how to resync the receiver collar with the remote control transmitter.

## OPERATING MODES

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The PetSpy P620 offers three distinct training modes, each with 16 adjustable stimulation levels to suit your dog's temperament and training needs. The remote features blind operation, allowing for intuitive use without looking at the device.

### 1. Tone Mode

The tone mode emits an audible beep. This mode is ideal for conditioning your dog to respond to commands without physical stimulation. It can be used as a warning or a positive reinforcement signal.

### 2. Vibration Mode

The vibration mode delivers a non-harmful vibration to the receiver collar. This mode is effective for gaining your dog's attention and can be used for various training commands. It is often a good starting point before considering static correction.

### 3. Static Correction Mode

The static correction mode delivers a mild static pulse. With 16 adjustable levels, you can find the appropriate intensity for your dog. This mode is intended for correcting unwanted behaviors and should be used responsibly and as a last resort after other modes have been attempted.

## ① Tone mode



## ② Vibration mode



## ③ Shock mode



Image: Visual representation of the three training modes (Tone, Vibration, Shock) and the corresponding buttons on the remote control, along with an overview of the remote's display and features.

Your browser does not support the video tag.

Video: This video demonstrates how to test the tone, vibration, and static correction modes on the PetSpy P620 collar and adjust stimulation levels.

## IMPORTANT SAFETY INFORMATION & USAGE GUIDELINES

To ensure the safety and well-being of your dog, and to maximize the effectiveness of the training collar, please adhere to the following guidelines:

- Do not keep the collar on your dog for over 4 hours a day. Prolonged wear can lead to skin irritation.
- Use the collar only for short training sessions, typically 10-15 minutes at a time.
- Ensure you can fit two fingers comfortably between the collar and your dog's neck. The contact points must maintain consistent contact with the skin.



- Do not attach a leash to the training collar. Always use a separate, traditional collar for leash attachment.
- Cover contact points with silicone caps if you are not using the static correction mode or if your dog has sensitive skin.
- Store the receiver collar in a dry place away from direct sunlight when not in use.
- Check and clean your dog's neck daily at the contact point area to prevent irritation.
- Clean the receiver with a damp cloth daily to maintain hygiene and performance.
- The device is waterproof, allowing for training in wet conditions, but proper drying and maintenance are still recommended.

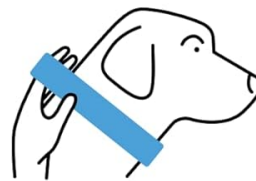
## Use & Care Tips



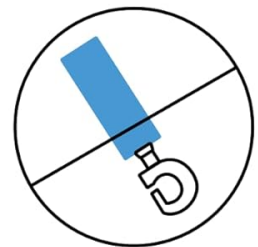
Don't keep the collar on your dog for over 4 hours a day



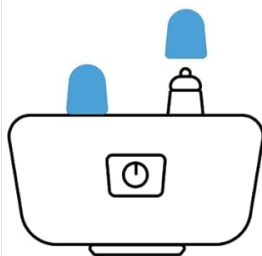
Use the collar only for short training sessions (10-15 min)



Make sure you can fit 2 fingers between the collar and the dog's neck



Don't attach a leash to the collar



Cover contact points with silicone caps



Store in a dry place away from direct sunlight



Check and clean the dog's neck daily



Clean the receiver with a damp cloth daily

Image: A visual guide illustrating key use and care tips for the PetSpy P620 collar, including wear duration, fit, and cleaning.

## MAINTENANCE

Regular maintenance ensures the longevity and proper functioning of your PetSpy P620 training collar. Follow these steps:

- **Cleaning:** Regularly wipe down the remote and receiver collar with a damp cloth to remove dirt and debris. Ensure the charging ports are clean and dry before charging.
- **Battery Care:** Charge the devices fully when the battery indicator is low. Avoid overcharging or completely draining the battery for extended periods.

- **Storage:** Store the collar and remote in a cool, dry place when not in use. Keep them away from extreme temperatures and direct sunlight.
- **Contact Points:** Periodically check the contact points for wear and tear. Replace them if they become damaged or corroded. Ensure they are clean to maintain effective contact with your dog's skin.

## TROUBLESHOOTING

If you encounter issues with your PetSpy P620 training collar, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Collar not responding to remote.	Not paired, low battery, out of range.	Re-pair the devices (refer to "Pairing the Receiver and Transmitter" section). Charge both devices. Ensure you are within the 650-yard range.
No static correction.	Contact points not touching skin, level too low, test light not used correctly.	Ensure contact points are snug against skin. Increase stimulation level. Use the test light to verify function (refer to video in "Operating Modes").
Receiver light not turning on.	Low battery, device off.	Charge the receiver. Press and hold the power button to turn it on.
Skin irritation on dog's neck.	Collar worn too long, poor fit, dirty contact points.	Limit wear time to 4 hours/day. Adjust collar fit. Clean neck and contact points daily. Consider using silicone caps.

## SPECIFICATIONS

Feature	Detail
Model Name	P620
Training Modes	Tone, Vibration, Static Correction
Stimulation Levels	16 adjustable levels for Vibration and Static Correction
Range	Up to 650 yards
Waterproof Rating	100% Waterproof (receiver collar)
Battery Type	Lithium Ion (rechargeable)
Suitable Dog Weight	10-140 lbs

Feature	Detail
Material	Thermoplastic Polyurethane (TPU)
Item Weight	1.48 pounds (total package)
Product Dimensions	9.7 x 5 x 3 inches

## WARRANTY & SUPPORT

The PetSpy P620 Dog Training Collar comes with a 12-month manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. For warranty claims, technical assistance, or any questions regarding your product, please contact PetSpy customer support. Our dedicated team is available 24/7 to assist you.

**Contact Information:** Please refer to the contact details provided on the product packaging or the official PetSpy website for the most up-to-date support information.