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› Intex PureSpa Greywood Deluxe Hot Tub User Manual

Intex 28441EP

Intex PureSpa Greywood Deluxe Hot Tub User Manual

Model: 28441EP | Brand: Intex

1. INTRODUCTION

Welcome to your new Intex PureSpa Greywood Deluxe Hot Tub. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure a safe and enjoyable spa experience.



Figure 1: Intex PureSpa Greywood Deluxe Hot Tub

2. IMPORTANT SAFETY INFORMATION

Always read and follow all instructions carefully before installing and using this product. Failure to do so may result

in serious injury or property damage.

- Do not permit children to use this product unless they are supervised at all times.
- The water temperature in a spa should not exceed 104°F (40°C).
- Pregnant women and persons with heart disease, high blood pressure, diabetes, or other health conditions should consult a physician before using a spa.
- Never use a spa while under the influence of alcohol, drugs, or anticoagulants.
- Always enter and exit the spa slowly and cautiously.
- Keep all electrical appliances away from the spa.

3. WHAT'S INCLUDED

Your Intex PureSpa Greywood Deluxe package includes the following components:

- Inflatable Spa Unit
- Insulated Cover
- Heater/Filter/Blower Unit
- Filter Cartridges (2)
- Headrests (2)
- Ground Cloth
- Inflation Hose
- Carry Bag
- Chlorine Dispenser
- Test Strip

GREYWOOD **DELUXE** PureSpa

WHAT'S INCLUDED



Energy Efficient Cover



Wireless Control Panel



Headrest



Spa Light

Figure 2: Key components of the PureSpa package

4. SETUP GUIDE

Follow these steps for initial setup of your PureSpa:

1. **Site Preparation:** Choose a flat, stable, and level surface for your spa. Ensure it can support the weight of the filled spa and occupants.
2. **Unpack Components:** Carefully remove all items from the packaging.
3. **Inflate Spa:** Connect the inflation hose to the spa and the control unit. Use the control unit's inflation function to inflate the spa until it is firm to the touch, but not over-inflated.

Video 1: Official Intex video demonstrating the setup and inflation process of the PureSpa.

4. **Connect Control Unit:** Securely attach the control unit to the spa unit following the instructions in the separate control unit manual.

5. **Fill with Water:** Fill the spa with fresh water to the recommended fill line.
6. **Install Cover:** Place the insulated cover over the spa and secure all buckles. This helps maintain water temperature and cleanliness.



Figure 3: The PureSpa with its insulated cover in place, designed for energy efficiency.

5. OPERATING INSTRUCTIONS

Your Intex PureSpa is designed for ease of use with its intuitive control panel and smart app integration.

5.1. Wireless Control Panel

The wireless touch button control panel allows you to manage all spa functions, including heating, bubble jets, and filtration. It offers up to 48 hours of wireless operation per charge and can be conveniently attached to the tub.



Figure 4: Close-up of the wireless control panel, showing temperature display and function buttons.

5.2. Bubble Jets

The spa features 170 high-powered bubble jets (for 6-person model) that provide a soothing and relaxing experience. Press the bubble button on the control panel to activate them.



Figure 5: Users enjoying the powerful bubble jets in the PureSpa.

5.3. Heating Function

The integrated heater can warm the water up to 104°F (40°C). Use the temperature adjustment buttons on the control panel to set your desired temperature. Note that initial heating may take several hours depending on ambient temperature and water volume.

5.4. Intex Link™ Spa Management App

For ultimate convenience, download the Intex Link™ Spa Management App to control your spa from your smartphone or tablet, anytime, anywhere. The app allows you to adjust settings, schedule operations, and monitor your spa's status.



Figure 6: The Intex Link App provides remote control and scheduling features for your spa.

6. MAINTENANCE

Proper maintenance is crucial for the longevity and performance of your Intex PureSpa.

6.1. Water Treatment

The built-in hard water treatment system helps soften water, making it gentler on your skin and the spa system. However, regular chemical treatment (e.g., chlorine) is essential to maintain sanitary water conditions. Always follow chemical manufacturer's instructions.

GREYWOOD **DELUXE** PureSpa

FEATURES

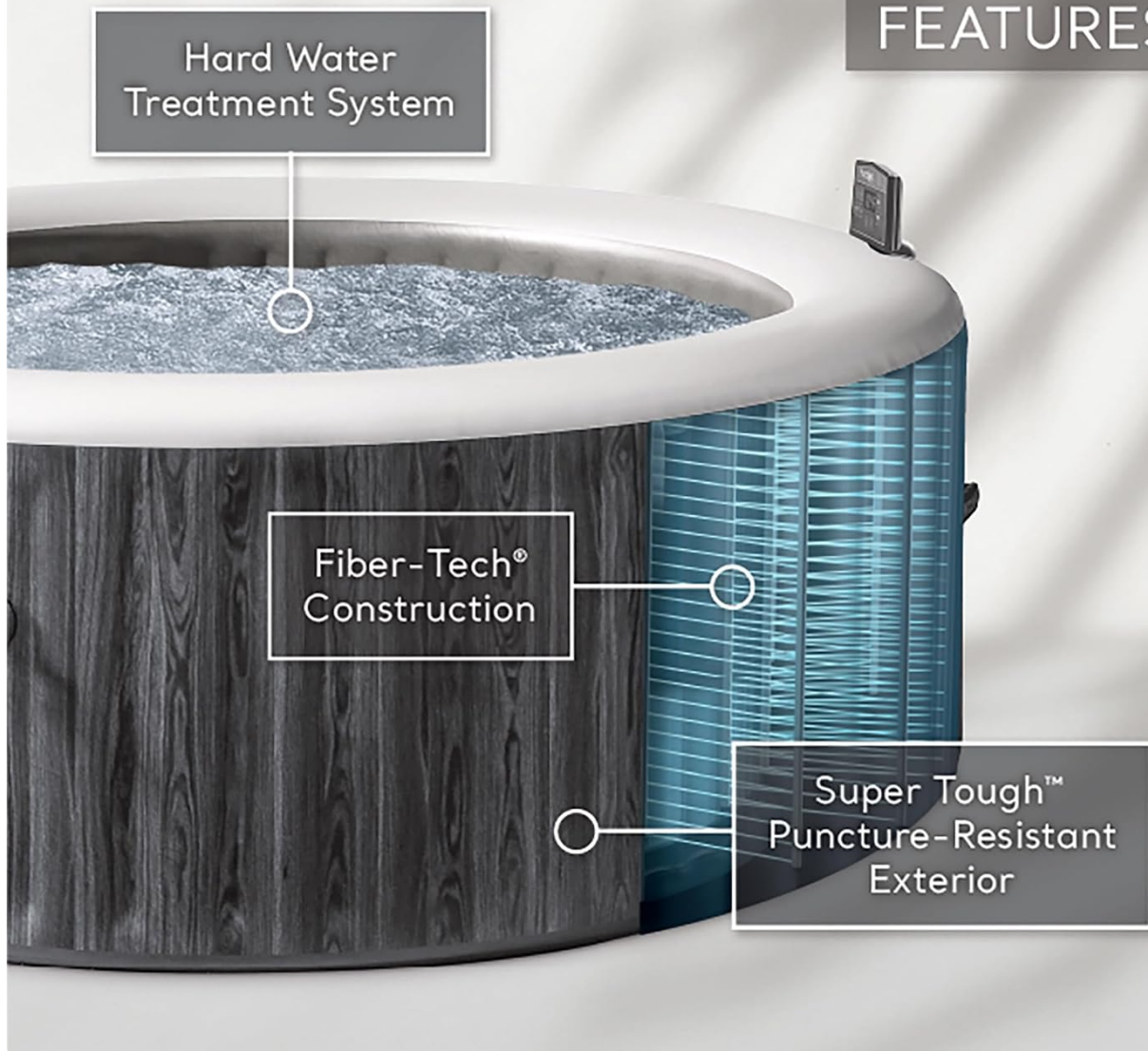


Figure 7: The Hard Water Treatment System helps maintain water quality and prolong spa life.

6.2. Filter Cartridge Cleaning and Replacement

Check and clean the filter cartridges daily or after each use, depending on usage. Replace cartridges every few weeks or when they remain dirty after cleaning.

6.3. Spa Cleaning and Draining

Periodically drain the spa completely and clean the interior surfaces. Refer to the full instruction manual for detailed draining and cleaning procedures.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your PureSpa.

7.1. E81/E90 Error Code (Poor Water Flow)

If your control unit displays an E81 or E90 error code, it typically indicates an issue with water flow. Follow these steps to resolve:

1. Turn off the spa unit at the control panel.
2. Remove and thoroughly clean both filter units. Replace if heavily soiled or damaged.
3. Reinstall the filters, ensuring they are properly seated but not overtightened.
4. Reset the unit by unplugging it from the power outlet for a few minutes, then plugging it back in.
5. Power on the unit and set your desired temperature. Monitor to confirm the error is cleared.

7.2. Slow Heating or Temperature Loss

If the spa is heating slowly or losing temperature quickly:

- Ensure the insulated cover is properly installed and all buckles are secured to minimize heat loss.
- Verify the ambient air temperature is within the recommended operating range (above 50°F / 10°C).
- Check that the filter cartridges are clean and not impeding water flow.
- Avoid running the bubble jets for extended periods when trying to heat the water, as they introduce cooler air.

8. SPECIFICATIONS

Key specifications for the Intex PureSpa Greywood Deluxe (6-person model):

Feature	Value
Product Dimensions	85"L x 85"W x 25"H
Seating Capacity	6 Person
Water Capacity	290 Gallons (1098 Liters)
Number of Jets	170 Bubble Jets
Temperature Range	50° - 104°F (10° - 40°C)
Voltage	110 Volts
Material	Plastic (Fiber-Tech™)
Item Weight	110.4 Pounds
Model Name	28441E
UPC	078257284412

GREYWOOD **DELUXE** PureSpa

SPECS



CAPACITY:
Available in 4 & 6-person options



BUBBLE JETS
4P: 140 | 6P: 170



TEMP. RANGE:
50° ~ 104°F / 10 ~ 40°C



WATER CAPACITY:
4P: 210 gal. | 6P: 290 gal.

Figure 8: Visual summary of PureSpa specifications.

9. WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase replacement parts, please refer to the contact details provided in your product packaging or visit the official Intex website.

Online Resources:

Visit the [Intex Store on Amazon](#) for additional product information and support.

