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> [GE CYNC Smart Dimmer Light Switch \(Model: CWLSWDMBWF1/ST1P\) Instruction Manual](#)

## Cync CWLSWDMBWF1/ST1P

# GE CYNC Smart Dimmer Light Switch (Model: CWLSWDMBWF1/ST1P) Instruction Manual

Brand: Cync

## INTRODUCTION

The Cync Smart Dimmer Light Switch is a wire-free, battery-powered device designed to add convenient lighting control to any space. It connects wirelessly via Bluetooth to other Cync and C by GE Smart Bulbs, Smart Plugs, and Smart Switches, enabling whole-room control. This switch allows you to turn lights on and off, and adjust brightness levels from anywhere in the room. Its wire-free design means no electrical wiring or screws are needed for installation, making it ideal for various settings, including rentals. The switch features a replaceable battery with a lifespan of over two years.

## WHAT'S IN THE BOX

- One (1) CYNC Smart Wire-free Smart Dimmer Switch
- Mounting hardware (screws and removable adhesive tape)



Image: The package contents of the Cync Wire-Free Smart Dimmer Switch, showing the switch unit, a white faceplate, mounting screws, and adhesive strips for installation.

## PRODUCT FEATURES

- **Wire-Free Installation:** No neutral wire is required, allowing for installation on any wall or surface without electrical connections.
- **Battery-Powered:** Operates with a replaceable battery rated to last over two years.
- **Bluetooth and Wi-Fi Enabled:** Connects wirelessly to Cync and C by GE Smart Bulbs, Smart Plugs, and Smart Switches via Bluetooth. Wi-Fi connectivity enables remote control and voice assistant integration.
- **Whole Room Control:** Group with other Cync products in the Cync app for comprehensive control of lighting and other electric devices.
- **Multi-Point Control:** Pair with other Cync smart switches to create 3-way connections, allowing control of the same lights from multiple locations.
- **Dimming Functionality:** Adjust brightness levels of compatible Cync Smart Bulbs and LED Light Strips.

## SETUP

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### Physical Installation

1. **Choose Location:** Select any wall or surface where you desire lighting control. No wiring is needed for this wire-free switch.
2. **Mount the Switch:** Remove the adhesive tape backing from the back of the switch. Firmly press the switch onto the desired surface. Alternatively, use the provided screws to mount it to a wall box if preferred.
3. **Attach Faceplate:** Snap the decorative faceplate onto the mounted switch.

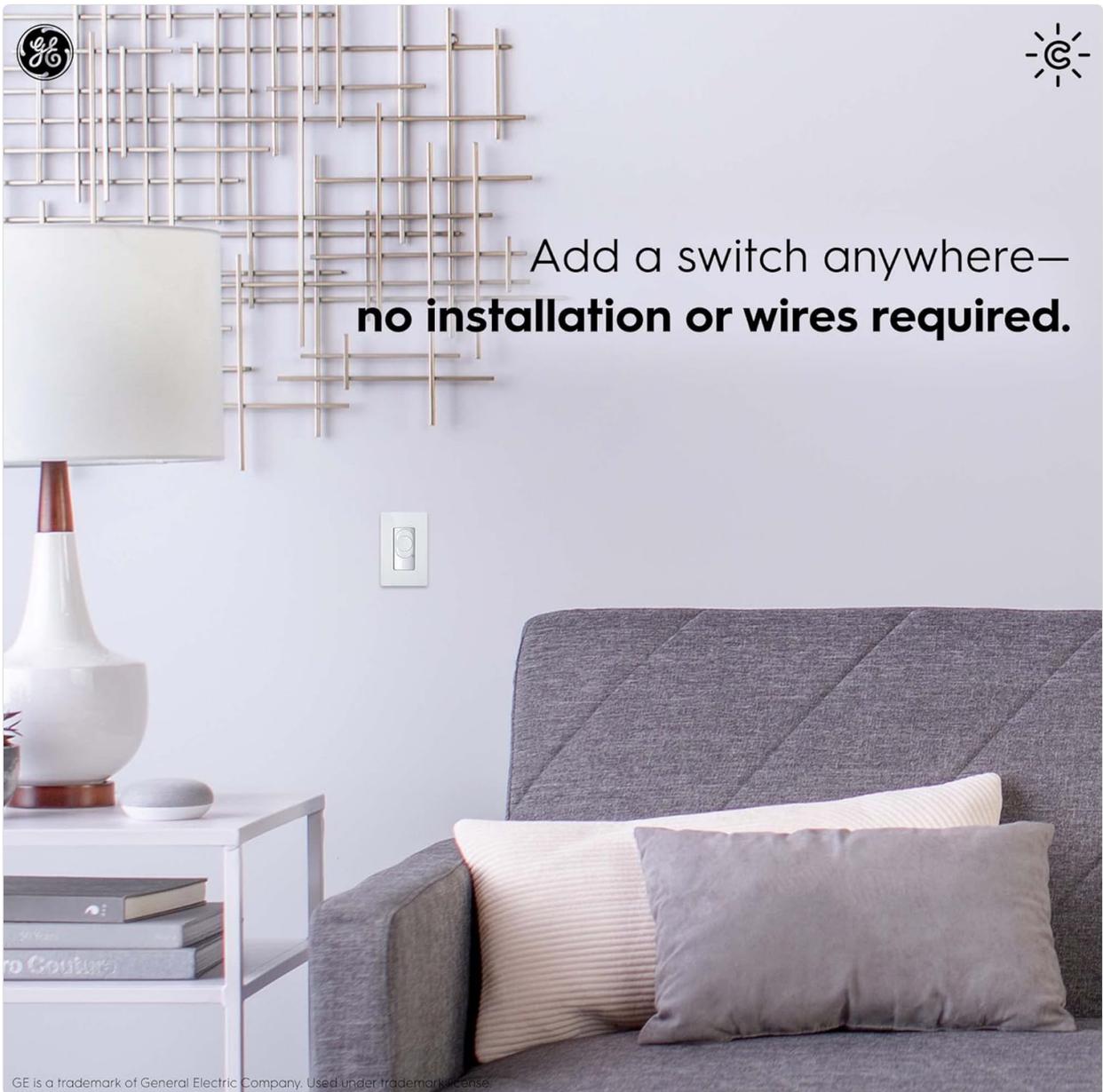


Image: A Cync Wire-Free Smart Dimmer Switch seamlessly installed on a wall in a living room, demonstrating its ability to be placed anywhere without traditional wiring.

### App Pairing and Configuration

1. **Download Cync App:** Download the Cync app (formerly C by GE) from your smartphone's app store.
2. **Create Account:** Open the app and follow the on-screen instructions to create a Cync account or log in if you already have one.
3. **Add Device:** In the Cync app, navigate to "Add Devices" and select "Wire-Free Switch/Remote". Follow the app's instructions to pair your new dimmer switch.
4. **Pair with Lights:** Once the dimmer is paired, you can link it to Cync Smart Bulbs, Smart Plugs, or other Cync Smart Switches to control them. This allows for whole-room control or 3-way connections.



	Neutral Wire Switch	No Neutral Wire Switch	Wire-Free Switch
Wires Required	Ground, Line, Load, Neutral	Ground, Line, Load	None
Ideal Age of Home	Built after 1980s	Built before 1980s	Any home – including rentals
Where to install	Replaces existing switch	Replaces existing switch	Anywhere!
Works with other devices in the CYNC App	✓	✓	✓
Out of Home Control	✓	✓	
Voice Control with Alexa and Google	✓	✓	

\*requires pairing to a CYNC or C by GE smart plug or light as it has no ability to control traditional lights.

Image: Multiple screenshots of the Cync mobile application, illustrating different control interfaces for smart home devices, including lighting, climate, and scenes.

## OPERATING INSTRUCTIONS

### Manual Control

- **On/Off:** Press the main button on the switch to toggle connected lights on or off.
- **Dimming:** Use the up and down arrows on the switch to adjust the brightness of compatible lights.



Image: A close-up of a hand interacting with the Cync Wire-Free Smart Dimmer Switch, highlighting its tactile control and long battery life.

## Cync App Control

- **Remote Control:** Control your lights from anywhere using the Cync app on your smartphone.
- **Scenes and Automations:** Create custom scenes (e.g., "Movie Night," "Good Morning") that adjust multiple lights simultaneously. Set schedules for lights to turn on/off or dim at specific times (e.g., sunrise/sunset).
- **Room Grouping:** Organize your devices into rooms for easy collective control.

## Voice Control

Integrate your Cync Smart Dimmer Light Switch with Amazon Alexa or Google Assistant for hands-free control. Ensure your Cync app is linked to your voice assistant account.

- **Example Commands (Alexa):**
  - "Alexa, turn on [light name]."
  - "Alexa, dim [light name] to 50%."
  - "Alexa, turn off [room name] lights."
- **Example Commands (Google Assistant):**
  - "Hey Google, turn on [light name]."
  - "Hey Google, set [light name] to warm white."
  - "Hey Google, turn off [room name] lights."

Your browser does not support the video tag.

Video: This video demonstrates how to connect Cync devices to Amazon Alexa for voice control, including step-by-step instructions within the Alexa app and example voice commands.

## SPECIFICATIONS

Feature	Detail
Model Number	CWLSWDMBWF1/ST1P
Operation Mode	ON-OFF-ON
Current Rating	5 Amps

Operating Voltage	120 Volts
Circuit Type	3-way
Mounting Type	Wall Mount
Actuator Type	Push Button
Connectivity Protocol	Amazon Alexa, Bluetooth, Google Assistant, Wi-Fi
Color	White
Wattage	450 watts
Item Weight	4.8 ounces
Dimensions (L x W x H)	8.19 x 4.25 x 5.71 inches

## TROUBLESHOOTING

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- **Device Not Responding in App:**

- Ensure the switch battery is not depleted (rated for 2+ years).
- Verify your smartphone's Bluetooth is enabled and within range of the switch.
- Check your home Wi-Fi connection if using remote or voice control features.
- Sometimes, pressing the side button on the switch for 5 seconds can "wake it up" for discovery.

- **Lights Flickering (for wired switches):**

- If you are using a 3-wire (no neutral) wired switch, ensure the included bulb adapter is installed in the light fixture. This adapter helps prevent flickering with certain LED bulbs.

- **App Setup Issues:**

- If experiencing issues with the Cync app (e.g., finding devices, firmware updates), try restarting the app or your phone.
- For persistent issues, try setting up devices in a "NEW room" within the app and then moving them to the desired room.

- **Voice Assistant Connectivity:**

- Ensure your Cync account is correctly linked within the Alexa or Google Home app.
- If you add new lights, move lights, or add new rooms, you must ask Alexa or Google Assistant to "discover devices" again.

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Video: This video explains how to control open floor plans with one switch using Cync smart devices, including smart switches, bulbs, and plugs, and how they communicate wirelessly for voice and touch control.

## WARRANTY AND SUPPORT

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For questions about this app or product, Cync offers dedicated support. You can reach their support team directly for assistance.

- **Support Phone Number:** 1-844-302-2943

- **Support Email:** [help@cbyge.com](mailto:help@cbyge.com)
- **Online Support:** Visit [cyncsupport.gelighting.com](http://cyncsupport.gelighting.com) for more information and FAQs.