

Ticwatch TicPods 2 Pro Ice

TicPods 2 Pro True Wireless Earbuds User Manual

Model: TicPods 2 Pro Ice | Brand: Ticwatch

1. INTRODUCTION

The TicPods 2 Pro are advanced true wireless earbuds designed for a seamless audio experience and intuitive control. Featuring Bluetooth 5.0, dual-mic noise cancellation, and smart gesture controls, they offer high-quality sound and convenience for various activities. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your earbuds.



Image: TicPods 2 Pro Ice earbuds and their charging case.

2. WHAT'S IN THE BOX

- 1 x TicPods 2 Pro Ice Earbuds
- 1 x Charging Dock
- 1 x User Guide

AI Human-machine Interaction



Image: The package contents, including earbuds, charging dock, and user guide.

3. SETUP GUIDE

3.1 Initial Charging

Before first use, fully charge your TicPods 2 Pro. Place the earbuds into the charging case. Connect the charging case to a power source using the provided Type-C cable. A 5-minute charge provides 1 hour of playing time, and a full charge offers 4 hours of playback, extending to 23 hours with the charging case.

3.2 Pairing with Your Device

The TicPods 2 Pro feature quick pairing via Bluetooth 5.0 for a stable connection within 10 meters. Simply open the charging case, and the earbuds will enter pairing mode. Select 'TicPods 2 Pro' from your device's Bluetooth settings.

Your browser does not support the video tag.

Video: Demonstrates quick pairing and Bluetooth 5.0 connectivity.

3.3 Mobvoi App Installation

For enhanced features and to ensure optimal performance, install the Mobvoi app on your smartphone. The app allows for OTA updates, smart control customization, and battery life monitoring.

Install Mobvoi app on your phone

1. Get the latest OTA to ensure a long playing time
2. Customize Smart controls
3. Check the battery life

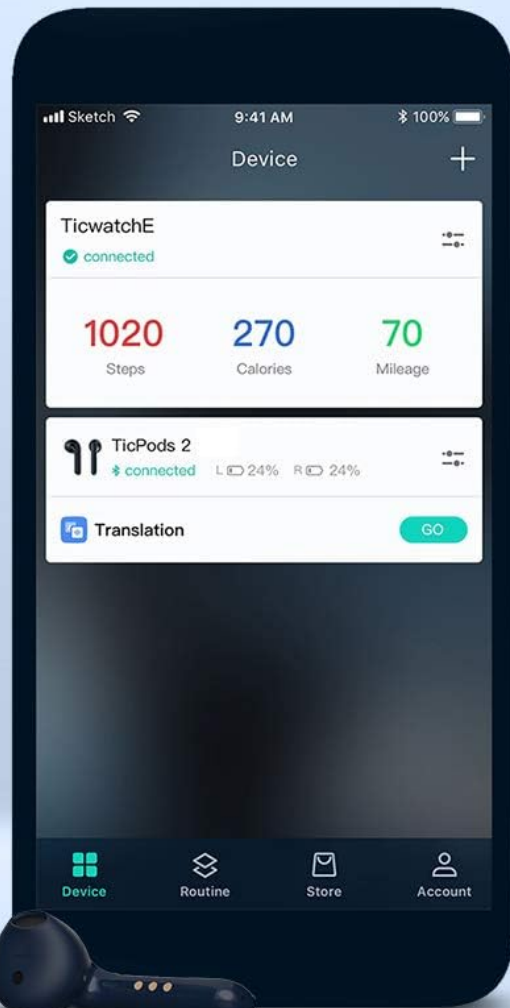


Image: Screenshot of the Mobvoi app interface, showing device connection and features.

4. OPERATING INSTRUCTIONS

4.1 Smart Controls

The TicPods 2 Pro offer various intuitive control methods:

- **Tickle Feature:** Control playback and calls without taking out your smartphone.
- **Double-click:** Play the next song or hang up a call.
- **Press and Hold (2 seconds):** Wake up voice assistant or reject a call.

- **Slide Up/Down:** Increase or decrease volume.



1*TicPods 2/TicPods 2 Pro

1* Charging Dock

1*User Guide

Image: A person demonstrating interaction with the earbuds, highlighting AI human-machine interaction.

4.2 Head Gesture Controls

Answer or reject calls with simple head movements:

- **Nod Twice:** Pick up an incoming call.
- **Shake Head:** Reject an incoming call.

4.3 Quick Commands

Use voice commands for common actions without a wake word:

- Say "Play music" to start playback.
- Say "Hey Tico" to activate your default voice assistant.

4.4 In-Ear Detection

High-precision sensors automatically play or pause music the moment you wear or remove the earbuds.

4.5 Audio Quality

Experience superior sound with 13mm moving coils. The earbuds support Hi-Fi protocols such as aptX and AAC, delivering an audio sensitivity of 132dB@1kHz for an immersive listening experience.

Dual-mic with noise cancellation*



Low latency



aptX /AAC supported



* Dual-mic noise cancellation is available on the TicPods 2 Pro

Image: Diagram illustrating the dual-mic system for noise cancellation.

4.6 Water Resistance

The TicPods 2 Pro are IPX4 rated, providing protection against splashes and sweat, making them suitable for workouts and outdoor activities.

5. MAINTENANCE

To ensure the longevity and optimal performance of your TicPods 2 Pro, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Avoid using abrasive materials or harsh chemicals.

- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage. Keep them in a cool, dry place away from extreme temperatures.
- **Charging Contacts:** Periodically check and gently clean the charging contacts on both the earbuds and inside the case to ensure a proper connection.

6. TROUBLESHOOTING

If you encounter issues with your TicPods 2 Pro, refer to the following common solutions:

- **Earbuds not pairing:** Ensure both earbuds are in the charging case, then open the lid to activate pairing mode. Check your device's Bluetooth settings and forget previous connections if necessary.
- **No sound from one earbud:** Place both earbuds back into the charging case, close the lid, wait a few seconds, then open it again. This often re-syncs them.
- **Charging issues:** Verify that the charging cable and adapter are working correctly. Clean the charging contacts on the earbuds and case to remove any debris.
- **Controls not responding:** Ensure the earbuds are properly seated in your ears. Try restarting the earbuds by placing them in the case and taking them out again.
- **Software Updates:** Regularly check for and install the latest firmware updates via the Mobvoi app to resolve potential bugs and improve performance.

For persistent issues, please contact Ticwatch customer support.

7. SPECIFICATIONS

Feature	Specification
Model Name	TicPods 2 Pro Ice
Connectivity Technology	Wireless (Bluetooth 5.0)
Bluetooth Range	10 Meters
Water Resistance Level	IPX4 (Waterproof)
Battery Life (Single Charge)	4 Hours
Battery Life (with Charging Case)	23 Hours
Audio Driver Size	13 Millimeters
Sensitivity	132 dB
Control Type	Touch, Voice Assistant
Item Weight	6.4 ounces

Product Dimensions

2.8 x 1.26 x 0.94 inches







Image: Diagram illustrating key technical specifications of the TicPods 2 Pro.

8. WARRANTY AND SUPPORT

Ticwatch offers a replacement for quality-related issues for **12 months** from the date of your purchase. You can extend this by an additional 6 months (total 18 months) by joining the Mobvoi membership program at mobvoi.com/membership.

For further assistance or to report issues, please visit the official Ticwatch support website or contact their customer service.

Related Documents

	<p>TicWatch Pro 3 Ultra GPS Quick Guide</p> <p>This quick guide provides an overview of the TicWatch Pro 3 Ultra GPS smartwatch, including product appearance, button functions, touch display, charging, and connection to a smartphone. It also details features like backlight color customization and heart health monitoring.</p>
	<p>Ticwatch E Smartwatch User Guide - WF12086</p> <p>Official user guide for the Ticwatch E (WF12086) smartwatch, covering setup, features, specifications, and compliance information. Powered by Mobvoi and Google's Android Wear.</p>
	<p>TicWatch Pro 5 User Guide</p> <p>Comprehensive user guide for the TicWatch Pro 5 smartwatch, covering setup, features, health tracking, and more. Learn how to use your Snapdragon W5+ Gen 1 powered Wear OS device.</p>
	<p>TicWatch E3 Quick Guide: Features and Setup</p> <p>A concise guide to the TicWatch E3, covering product appearance, button functions, and smartphone connection. Learn how to use power-saving modes and gestures for optimal battery life and user experience.</p>