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› Sound Town 12U PA/DJ Rack/Road Case (STRC-12UW) Instruction Manual

Sound Town STRC-12UW

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Model: STRC-12UW | Brand: Sound Town

INTRODUCTION

This instruction manual provides essential information for the proper setup, operation, and maintenance of your Sound Town 12U PA/DJ Rack/Road Case, model STRC-12UW. This road case is designed to provide robust protection and portability for your professional audio and DJ equipment. Please read this manual thoroughly before using the product to ensure safe and efficient operation.



Image: Front view of the Sound Town 12U PA/DJ Rack/Road Case (STRC-12UW) with casters attached.

PRODUCT FEATURES

- **Durable Construction:** Features 12U rack space with a 21-inch rackable depth, providing strong protection for PA/DJ gear.
- **Easy Access:** Removable front and rear covers allow for maximum access to the internal rack rails.
- **Enhanced Protection:** Constructed with aluminum-reinforced plywood and metal ball corners to safeguard equipment during transport.
- **Secure Transport:** Equipped with heavy-duty twist latches and rubber-gripped handles for secure and comfortable carrying.
- **Portability:** Includes casters for convenient on-site mobility.

ULTIMATE PROTECTION, ANYWHERE

STRC SERIES ROAD CASES

STRC- 8U / 10U / 12U / 14U



Image: Overview of Sound Town STRC Series Road Cases, highlighting different available sizes.

PACKAGE CONTENTS

Verify that all components are present upon unpacking:

- 1 x Sound Town 12U PA/DJ Rack/Road Case (STRC-12UW)
- 4 x Swivel Casters (2 with locks)
- Mounting Hardware (screws for casters and rack equipment)

ASSEMBLY INSTRUCTIONS

The STRC-12UW road case typically arrives with casters unattached to prevent damage during shipping. Follow these steps for assembly:

1. **Unpack:** Carefully remove the road case and all components from the packaging.
2. **Position the Case:** Place the road case upside down on a stable, flat surface to access the bottom panel.
3. **Attach Casters:** Align each swivel caster with the pre-drilled holes on the bottom of the case. Secure each caster using the provided screws and a suitable screwdriver or wrench. Ensure the two casters with locking mechanisms are positioned on the same side for easier access when locking.
4. **Verify Stability:** Once all casters are attached, turn the case upright and test its stability. Engage the caster locks to ensure they function correctly.
5. **Install Equipment:** Open the front and rear covers. Mount your 19-inch rack-mountable equipment into the rack rails using the supplied rack screws. Ensure equipment is evenly distributed for balance.

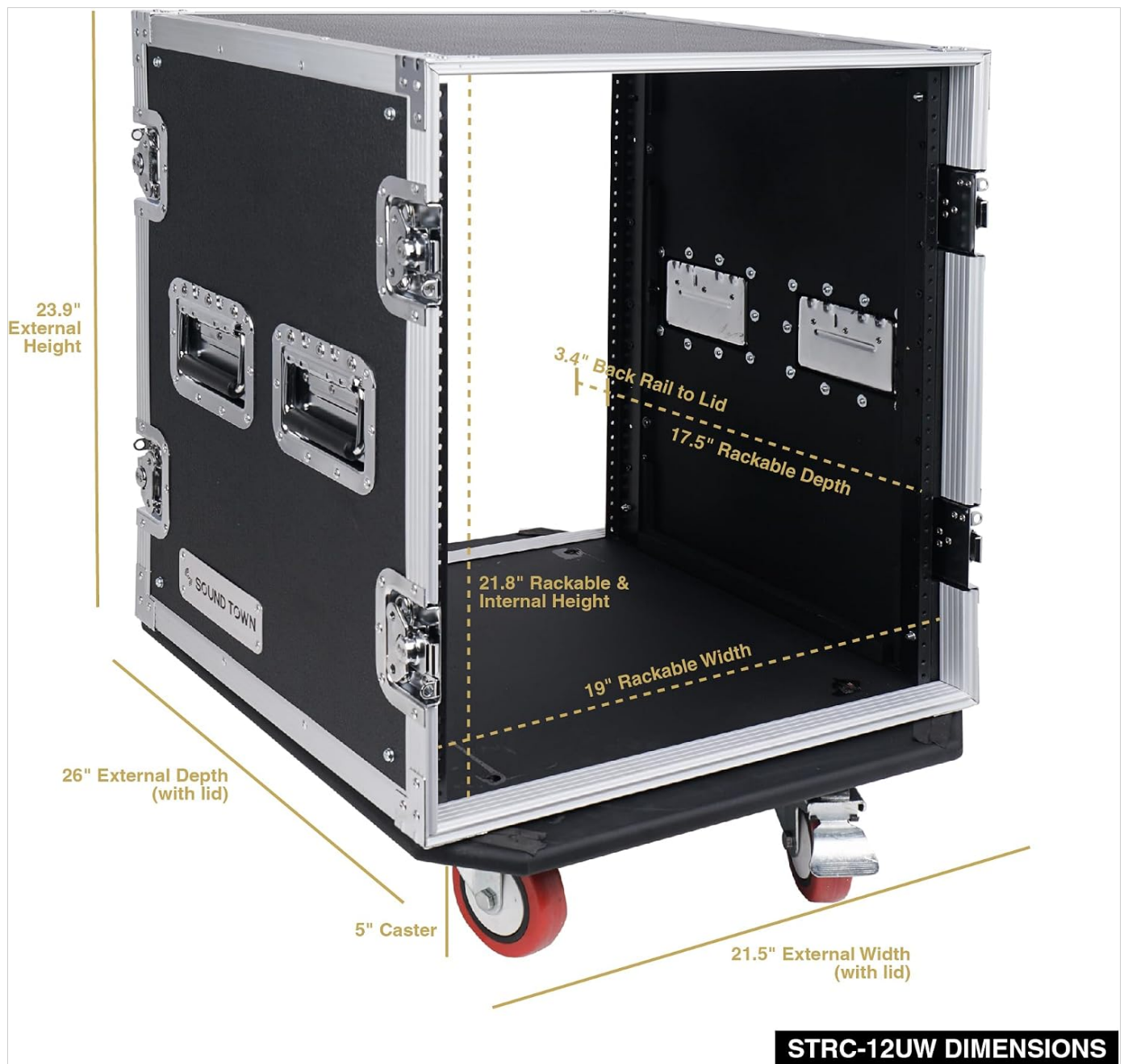


Image: Dimensional diagram of the STRC-12UW, illustrating external and rackable measurements.

OPERATING INSTRUCTIONS

Using your Sound Town road case effectively involves proper loading, securing, and transport.

- **Loading Equipment:** Ensure all equipment is securely mounted within the rack rails. Avoid over-tightening screws, which can damage equipment or rails.
- **Cable Management:** Utilize the space behind the rack rails for cable routing. Ensure cables are not pinched when closing the covers.
- **Securing Covers:** Always ensure both front and rear covers are securely latched before moving the case. The twist latches should be fully engaged.
- **Transport:** For short distances, use the rubber-gripped side handles. For longer distances or heavier loads, utilize the casters. Engage the caster locks when the case is stationary to prevent unintended movement.
- **Stacking:** If stacking multiple cases, ensure they are stable and do not exceed the weight capacity of the bottom case.



Image: The STRC-12UW with both front and rear covers detached, revealing the internal rack structure.

Special Note for 14U Models (Not Applicable to STRC-12UW)

Some 14U models of Sound Town road cases feature an attachable workstation where the lid converts into side tables. This feature is not present on the STRC-12UW model.



Attachable Workstation (14U only)

The 14U flight case's lid converts into one or two standing side tables, giving you extra workspace and keeping your setup organized during gigs or studio sessions.

Image: Example of an attachable workstation feature found on 14U models (not STRC-12UW).

MAINTENANCE

Regular maintenance ensures the longevity and performance of your road case.

- **Cleaning:** Wipe down the exterior with a damp cloth. Avoid harsh chemicals that may damage the finish.

- **Hardware Inspection:** Periodically check all latches, handles, and metal corners for any signs of wear or damage. Ensure all screws are tight.
- **Caster Care:** Keep casters free of debris. Lubricate moving parts of the casters and locks if they become stiff.
- **Storage:** Store the case in a dry environment, away from extreme temperatures and direct sunlight, when not in use.

Reinforced Metal Corners

Durable metal corners reinforce the case, adding extra protection against bumps and impacts during travel.



Image: Detail of the reinforced metal corners, designed for durability.



Rubber-Gripped Handles

Comfortable rubber-gripped handles make it easy to carry the case, even when it's fully loaded with gear.

Image: Detail of the comfortable rubber-gripped handles for easy transport.

Swivel Casters with Locks

The heavy-duty locking swivel casters allow the STRC road case to roll smoothly and be securely locked in place, making transport and stage setup fast and effortless.



Image: Detail of the heavy-duty swivel casters, including the locking feature.

TROUBLESHOOTING

This section addresses common issues you might encounter.

- **Latches are Stiff:** Apply a small amount of lubricant (e.g., silicone spray) to the moving parts of the latches.
- **Casters Not Rolling Smoothly:** Check for debris (hair, dirt) wrapped around the caster wheels. Clean as necessary. Lubricate the swivel mechanism if it feels stiff.

- **Case Feels Unstable:** Ensure all casters are securely attached and their mounting screws are tight. Verify that equipment inside is evenly distributed.
- **Covers Difficult to Close:** Check for any cables or equipment protruding beyond the rackable depth. Ensure the case is on a flat surface.

SPECIFICATIONS

Feature	Specification
Model Number	STRC-12UW
Rack Units	12U
Rackable Depth	21 inches (with lid)
External Dimensions (L x W x H)	21.5" x 21.5" x 23.9"
Material	Aluminum, Plywood
Casters	4 (2 locking)
Handle Type	Rubber-gripped
Color	Black-Silver

SAFETY INFORMATION

- Always ensure latches are fully secured before moving the case.
- Do not overload the case beyond its structural capacity.
- Exercise caution when moving the case on uneven surfaces to prevent tipping.
- Keep hands and fingers clear of moving parts, especially when closing covers or engaging latches.
- Do not allow children to play with or on the road case.

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the official Sound Town website or contact their customer service directly. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question