

SENDEM M-16

SENDEM M-16 USB Type C Cable User Manual

Model: M-16

[Overview](#) [Setup](#) [Operating](#) [Introduction](#) [Product](#) [Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty](#) [Support](#)

1. INTRODUCTION

This manual provides instructions for the proper use and maintenance of your SENDEM M-16 USB Type C Cable. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

The SENDEM M-16 is designed for efficient charging and high-speed data transfer for devices equipped with a USB Type C port.

2. PRODUCT OVERVIEW

The SENDEM M-16 USB Type C Cable features a standard USB-A connector on one end and a reversible USB Type C connector on the other. It supports 3A quick charge and data transfer capabilities.





Image 2.1: The SENDEM M-16 USB Type C Cable, illustrating its USB-A and USB-C connectors. The cable is white.

2.1 Package Contents

Upon opening the package, verify that the following item is present:

- 1 x SENDEM M-16 USB Type C Cable (110cm length)



Image 2.2: Retail packaging for the SENDEM M-16 USB Type C Cable, displaying product information and branding.

3. SETUP

The SENDEM M-16 cable is designed for plug-and-play functionality. No software installation is required for basic operation.

3.1 Connecting for Charging

1. Insert the **USB-A connector** into a compatible USB wall adapter, power bank, or computer USB port.
2. Insert the **USB Type C connector** into the charging port of your smartphone or other compatible device.
3. Ensure both connections are secure. Your device should indicate that it is charging.

3.2 Connecting for Data Transfer

1. Insert the **USB-A connector** into an available USB port on your computer.
2. Insert the **USB Type C connector** into the USB Type C port of your smartphone or other compatible device.
3. Once connected, your computer should recognize the device. You may need to select "File Transfer" or "MTP"

mode on your device's screen if prompted.

4. OPERATING INSTRUCTIONS

4.1 Charging Your Device

The SENDEM M-16 cable supports 3A quick charging. For optimal charging speed, use with a compatible quick charge wall adapter. The charging speed may vary depending on the power source and the device being charged.

4.2 Transferring Data

When connected to a computer, the cable facilitates data transfer between your device and the computer. This includes transferring photos, videos, documents, and other files. The data transfer rate is up to 0.48 Gigabits Per Second (USB 2.0 speed).

- Ensure your device is unlocked and set to "File Transfer" mode if prompted.
- Locate your device in your computer's file explorer (e.g., "This PC" on Windows, "Finder" on macOS).
- Drag and drop files between your device's storage and your computer's storage.

5. MAINTENANCE AND CARE

- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cleaning:** Use a soft, dry cloth to clean the cable and connectors. Avoid using harsh chemicals or abrasive materials.
- **Handling:** Avoid bending the cable sharply, especially near the connectors, as this can damage internal wires. Do not pull the cable by the cord; always grasp the connector when plugging or unplugging.
- **Protection:** Keep the cable away from liquids and moisture.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging.	Loose connection, faulty power source, incompatible device.	<ul style="list-style-type: none">• Ensure both ends of the cable are securely connected.• Try a different USB wall adapter or USB port.• Verify your device supports USB Type C charging.
Slow charging speed.	Power source not supporting quick charge, device limitations.	<ul style="list-style-type: none">• Use a quick charge compatible wall adapter.• Ensure your device supports quick charging.
Data transfer not working.	Device not in data transfer mode, loose connection, computer port issue.	<ul style="list-style-type: none">• On your device, select "File Transfer" or "MTP" mode when prompted.• Ensure the cable is firmly connected to both the device and the computer.• Try a different USB port on your computer.

Problem	Possible Cause	Solution
Cable appears damaged.	Physical stress, improper handling.	<ul style="list-style-type: none"> Discontinue use immediately to prevent potential damage to devices. Contact customer support for assistance.

7. SPECIFICATIONS

Feature	Detail
Brand	SENDEM
Model	M-16
Connector Type	USB Type C (Male) to USB Type A (Male)
Cable Type	USB
Compatible Devices	Smartphones and other devices with USB Type C port
Special Feature	USB Data Transfer, 3A Quick Charge
Cable Length	110 cm
Data Transfer Rate	Up to 0.48 Gigabits Per Second (USB 2.0)
Item Weight	30 g
Color	White (as per product images)
Certification	CE (Specification Met)

8. WARRANTY INFORMATION

SENDEM products are manufactured to high-quality standards. For specific warranty terms and conditions, please refer to the warranty card included with your purchase or visit the official SENDEM website. Keep your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

If you encounter any issues or have questions regarding your SENDEM M-16 USB Type C Cable that are not addressed in this manual, please contact SENDEM customer support. Contact details can typically be found on the product packaging or the official SENDEM website.

