

Knoll KNGL-57H-L40904

Knoll KNGL-57H-L40904 Generation Mesh Office Chair User Manual

Model: KNGL-57H-L40904

INTRODUCTION

This manual provides essential instructions for the assembly, operation, and maintenance of your Knoll KNGL-57H-L40904 Generation Mesh Middle Back Office Chair. The Generation chair is designed to offer comfort and support, adapting to various postures and work styles. Please read this manual thoroughly before using your chair to ensure proper function and longevity.

SAFETY INFORMATION

- Ensure all components are securely fastened before use.
- Do not stand on the chair.
- Avoid placing heavy objects on the chair's backrest or armrests.
- Keep hands and fingers clear of moving parts during adjustment.
- Use the chair on a level surface to prevent tipping.
- Regularly inspect the chair for loose parts or damage. Discontinue use if damage is found.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly:

- Chair Backrest Assembly
- Seat Assembly with Armrests
- Gas Lift Cylinder
- Five-Star Base
- Casters (5 pieces)
- Assembly Hardware (if applicable)

SETUP AND ASSEMBLY

Follow these steps to assemble your Knoll Generation Office Chair:

1. **Attach Casters to Base:** Insert each caster stem firmly into the holes at the end of each leg of the five-star base until it clicks into place.
2. **Insert Gas Lift Cylinder:** Place the wider end of the gas lift cylinder into the center hole of the five-star base. Ensure it is seated securely.
3. **Attach Seat Assembly:** Carefully align the center mechanism of the seat assembly with the top of the gas lift cylinder. Press down firmly on the seat to secure it onto the cylinder.
4. **Attach Backrest:** If the backrest is separate, align its mounting points with the corresponding slots on the seat mechanism. Secure with provided hardware, ensuring all screws are tightened.



Image 1: Front view of the assembled Knoll Generation Mesh Office Chair, showcasing the light frame, mesh back, and black seat cushion.

OPERATING INSTRUCTIONS

Your Knoll Generation chair offers several adjustment features to customize your seating experience:

1. Seat Up and Down Adjustment

Locate the lever on the **right front side** beneath the seat. To raise the seat, lift the lever while taking your weight off the seat. To lower the seat, lift the lever while remaining seated.

2. Seat Depth Adjustment

Find the lever on the **left side** beneath the seat. Lift this lever to unlock the seat depth. Slide the seat forward or backward to your desired position, then release the lever to lock it in place.

3. Locking Range Adjustment

The lever on the **right side** allows you to adjust the recline locking range. This can be set in three stages: initial fixing (upright), middle range, and full stroke (full recline). Adjust to your preference for back support and movement.

4. Dynamic Suspension Control

The chair features a dynamic suspension function that automatically adjusts the recline tension based on your body weight. This provides optimal comfort without manual tension adjustments.

5. Flexback Flex Top

The entire backrest and its top section are designed to be flexible, supporting multi-dimensional movement and adapting to various postures for enhanced comfort.



Image 2: Back view of the Knoll Generation Mesh Office Chair, highlighting the flexible mesh back and the overall design.

MAINTENANCE

To ensure the longevity and appearance of your Knoll Generation Office Chair, follow these simple maintenance guidelines:

- **Cleaning:** Wipe clean with a soft, damp cloth. For stubborn stains on fabric, use a mild soap solution and blot dry.

Avoid harsh chemicals or abrasive cleaners.

- **Inspection:** Periodically check all screws and connections to ensure they are tight. Re-tighten if necessary.
- **Casters:** Keep casters free of debris (hair, dust) to ensure smooth movement.

TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common problems and solutions:

- **Chair does not adjust up or down:** Ensure the gas lift lever is fully engaged. If the issue persists, the gas lift cylinder may need replacement.
- **Chair squeaks:** Check all bolted connections and tighten them. A small amount of silicone spray on moving parts (avoiding the gas lift cylinder) may help.
- **Casters do not roll smoothly:** Remove any hair or debris wrapped around the caster wheels. Clean the wheels with a damp cloth.
- **Backrest does not recline or lock:** Verify the locking range adjustment lever is correctly set. Ensure no obstructions are preventing movement.

SPECIFICATIONS

Feature	Detail
Brand	Knoll
Model Number	KNGL-57H-L40904
Color	Seat: Onyx / Back: Desert
Dimensions (L x W x H)	25.98 x 28.54 x 39.37 inches
Item Weight	41.8 pounds
Materials	Seat: Fabric; Back: Elastomer Resin; Frame: Resin Molding; Leg: Aluminum
Back Style	Solid Back (Mesh)
Special Feature	Locking, Dynamic Suspension Control, Flexback Flex Top
Recommended Use	Office
Product Care	Wipe Clean

WARRANTY AND SUPPORT

Warranty information for your Knoll Generation Office Chair is typically provided at the time of purchase or can be found on the official Knoll website. Please retain your proof of purchase for warranty claims.

For further assistance, technical support, or to inquire about replacement parts, please contact Knoll customer service through their official channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question