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- › [SHARP SMD2489ES Smart Microwave Drawer Oven with Easy Wave Open, 24-inch, 1.2 Cubic Feet, 950 Watt, Concealed Glass Touch Control Panel, Works with Alexa Certified, Edge to Edge Black Glass, Stainless](#)

## Sharp SMD2489ES

# SHARP SMD2489ES Smart Microwave Drawer Oven

User Instruction Manual

## 1. PRODUCT OVERVIEW

The Sharp SMD2489ES is a state-of-the-art built-in Smart Microwave Drawer Oven designed for modern kitchens. It integrates seamlessly into your cabinetry, offering both aesthetic appeal and advanced functionality. This model features touchless operation, smart connectivity, and a concealed control panel for a sleek, streamlined look.



Figure 1: Front view of the Sharp SMD2489ES Smart Microwave Drawer Oven.

## 2. KEY FEATURES

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- **Smart Connectivity:** Works with Alexa and the Sharp Kitchen App for hands-free operation and voice commands.
- **Easy Wave Open:** Touchless opening of the microwave drawer oven by simply waving your hand.
- **Concealed Touch Glass Controls:** Controls are discreetly hidden and operate at a convenient 45° angle for easy visibility when needed.
- **Built-In Airflow Venting:** Supports both traditional "proud mount" and flush installation options without additional kits.
- **Modern Design:** Edge-to-edge black glass with a viewing window and stainless steel accents, complemented by LED interior lighting.
- **Easy Touch Automatic Drawer System:** Smoothly closes the oven with a gentle nudge or button press, preventing spills.
- **Sensor Cook & Defrost:** Automated cooking and defrosting programs for various food items.

## 3. INSTALLATION AND SETUP

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The SMD2489ES is designed for built-in installation, typically under a countertop or in a kitchen island. It offers flexible installation options:

- **Proud Mount:** Traditional installation where the microwave slightly protrudes from the cabinetry.
- **Flush Mount:** For a seamless, integrated look, the microwave can be installed flush with your cabinets. This model features Built-In Airflow venting, eliminating the need for separate trim kits or vent deflectors for flush installation.

For detailed installation instructions, refer to the comprehensive installation guide provided with your appliance. Professional installation is recommended.



Figure 2: The microwave drawer oven seamlessly integrated into a kitchen island.

## 4. OPERATING INSTRUCTIONS

### 4.1 Opening and Closing the Drawer

- **Easy Wave Open:** To open the drawer without touching, simply wave your hand up and down near the motion sensor located above the drawer. The drawer will glide open automatically.
- **Manual Open/Close:** Press the 'OPEN/CLOSE' button on the control panel.
- **Easy Touch Automatic Drawer System:** For closing, a gentle nudge on the drawer will activate the automatic closing mechanism.



Figure 3: The microwave drawer in its fully open position, ready for use.

## 4.2 Using the Control Panel

The control panel is concealed for a sleek appearance. To access it, open the microwave drawer. The panel is angled at 45 degrees for optimal viewing and interaction.



Figure 4: Close-up view of the concealed glass touch control panel.

## 4.3 Smart Features and Voice Control

This microwave is Works with Alexa Certified. Download the Sharp Kitchen app and pair it with your Alexa device to enable voice commands. Over 35 voice commands are available, such as "Alexa, defrost 1 pound of chicken," simplifying your cooking experience.

## 4.4 Cooking and Defrosting

Utilize the Sensor Cook & Defrost menu items to automatically adjust cooking times and power levels based on the food's moisture and temperature. Refer to the full user manual for a complete list of pre-set programs and manual cooking options.

# 5. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your microwave oven.

- **Interior Cleaning:** Wipe the interior with a damp cloth and mild detergent after each use to prevent food buildup. For stubborn stains, place a bowl of water with lemon slices inside and microwave for a few minutes to loosen residue.
- **Exterior Cleaning:** Clean the stainless steel and glass surfaces with a soft cloth and a non-abrasive cleaner specifically designed for these materials. Avoid harsh chemicals or abrasive pads.
- **Drawer Rails:** Periodically check the drawer rails for any obstructions and wipe them clean to ensure smooth operation.

## 6. TROUBLESHOOTING

If you encounter any issues with your microwave oven, refer to the following common troubleshooting tips before contacting customer support:

Problem	Possible Cause	Solution
Microwave not heating food	Door not fully closed; Power outage; Incorrect settings.	Ensure drawer is completely closed. Check power supply. Verify cooking settings.
Drawer not opening/closing smoothly	Obstruction in rails; Sensor issue.	Check for and remove any obstructions. Clean drawer rails.
Control panel not visible/lit	Panel is concealed; Power saving mode.	Ensure drawer is open to reveal the panel. Some elements may only light up when active.
Smart features not working	Not paired with app/Alexa; Wi-Fi connectivity issues.	Ensure proper pairing via Sharp Kitchen App. Check Wi-Fi connection.

If the problem persists after attempting these solutions, please contact Sharp customer support.

## 7. SPECIFICATIONS






Feature	Detail
Brand Name	Sharp
Model Number	SMD2489ES
Capacity	1.2 Cubic Feet
Wattage	950 Watts
Installation Type	Built-In
Product Dimensions	23.25"D x 23.56"W x 16"H
Item Weight	74 Pounds
Color	Stainless Steel
Special Features	Programmable, Easy Wave Open, Sharp Kitchen App compatible
Defrost Type	Auto Defrost

## 8. WARRANTY AND SUPPORT

Your Sharp SMD2489ES Smart Microwave Drawer Oven comes with a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions. For technical assistance, service, or to purchase replacement parts, please contact Sharp customer support through their official website or the contact information provided in your product documentation.

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### Related Documents - SMD2489ES

	<p><a href="#">Sharp Microwave Drawer™ Quick Start Guide: SMD2489ES &amp; SMD2479JS</a></p> <p>Quick start guide for Sharp Microwave Drawer™ models SMD2489ES and SMD2479JS, covering setup, app connectivity, and basic operation.</p>
	<p><a href="#">Sharp Smart Convection Microwave Drawer Oven Alexa Command Guide SMD2499FS</a></p> <p>A comprehensive guide to using Amazon Alexa voice commands with the Sharp Smart Convection Microwave Drawer Oven (Model SMD2499FS) for various cooking functions, including preheating, baking, roasting, defrosting, and more.</p>
	<p><a href="#">Sharp Built-In Appliance Design Guide: Microwaves, Ovens &amp; Kitchen Layouts</a></p> <p>Explore Sharp's comprehensive design guide for built-in kitchen appliances, featuring Microwave Drawers, SuperSteam+™ Ovens, Over-the-Counter microwaves, and installation dimensions for creating your dream kitchen.</p>
	<p><a href="#">Sharp Microwave Drawer Installation Manual SMD2489ESC SMD2479KSC</a></p> <p>Official installation manual for Sharp Microwave Drawer models SMD2489ESC and SMD2479KSC. Includes safety warnings, clearances, dimensions, mounting instructions, and electrical requirements for proper installation.</p>
	<p><a href="#">Sharp SMD2499FS Microwave Drawer Safety and Regulatory Information</a></p> <p>Detailed safety precautions, wireless LAN guidelines, and FCC/IC regulatory compliance for the Sharp SMD2499FS Home Use Convection Microwave Drawer.</p>



### [Sharp SMD2499FS Convection Microwave Drawer Installation Manual](#)

Detailed installation manual for the Sharp SMD2499FS Convection Microwave Drawer. Covers essential safety warnings, required clearances and dimensions for standard and flush mounting, unpacking instructions, electrical and grounding requirements, and step-by-step drawer installation procedures.