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# UGREEN Lightning to 3.5mm Audio Adapter Instruction Manual

## 1. INTRODUCTION

Welcome to the instruction manual for your UGREEN Lightning to 3.5mm Audio Adapter. This guide provides essential information for proper setup, operation, and maintenance of your device. Please read this manual thoroughly before using the adapter to ensure optimal performance and longevity.

## 2. PRODUCT OVERVIEW

The UGREEN Lightning to 3.5mm Audio Adapter allows you to connect 3.5mm audio devices, such as headphones or earphones, to your Apple devices equipped with a Lightning port. It features MFi certification for guaranteed compatibility and a built-in Digital-to-Analog Converter (DAC) for high-fidelity sound reproduction.



Image of the UGREEN Lightning to 3.5mm Audio Adapter, showcasing its compact design and braided cable.

### 3. KEY FEATURES

- **MFi Certified:** Ensures 100% compatibility with iPhone and iPad devices running iOS 10 or later, including the iPhone 14 series. This certification guarantees seamless functionality without compatibility issues. (UGREEN MFi Certified Model Number: 6957303837564)
- **Hi-Fi High Sound Quality:** Equipped with an advanced DAC chip that provides high-quality audio output of up to 24-bit/48 kHz, delivering stable and high-definition sound equivalent to CD specifications.

- **Inline Control Support:** Supports inline controls on compatible 3.5mm earphones, allowing you to play/pause music and adjust volume without directly interacting with your iPhone or iPad screen.
- **Call Functionality:** Enables the use of earphones with a built-in microphone for making and receiving calls. *Please note: This adapter does not support CTIA Android headphones or OMTP Android headphones for full functionality.*
- **Enhanced Durability:** Constructed with Apple certified connectors and innovative rhodium ruthenium plating technology to prevent terminal deterioration. The interior features coarse tinned oxygen-free copper wire for efficient and stable signal transmission. The exterior is made of aluminum alloy and durable nylon braiding, tested for over 30,000 bends, ensuring long-lasting performance.
- **Wide Range of Use:** Compatible with various 3.5mm audio devices including earphones, headphones, external audio systems, and car stereos. *Important: Not compatible with 2018 iPad Pro 11" / 12.9" models that feature a USB-C port.*

## 4. SETUP INSTRUCTIONS

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Follow these steps to set up your UGREEN Lightning to 3.5mm Audio Adapter:

1. **Connect to Apple Device:** Insert the Lightning connector end of the adapter firmly into the Lightning port of your iPhone or iPad.
2. **Connect Audio Device:** Plug your 3.5mm earphones, headphones, or other audio device into the 3.5mm auxiliary jack on the adapter.
3. **Verify Connection:** Ensure both connections are secure. Your Apple device should now recognize the connected audio accessory, and audio will be routed through it.

## 5. OPERATING INSTRUCTIONS

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Once connected, the adapter operates automatically with your Apple device:

- **Audio Playback:** Begin playing music, videos, or any audio content on your Apple device. The sound will be output through the connected 3.5mm audio device.
- **Volume Control:** Adjust the volume using the physical volume buttons on your Apple device or, if supported, through the inline controls on your 3.5mm earphones.
- **Call Management:** If your connected 3.5mm earphones include a microphone, you can use them for phone calls. Answer and end calls using the standard interface on your Apple device or the inline controls on your earphones (if applicable).

## 6. MAINTENANCE

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To ensure the longevity and optimal performance of your adapter, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the adapter's exterior with a dry, soft, lint-free cloth. Avoid using liquid cleaners, solvents, or abrasive materials, as these can damage the adapter.
- **Storage:** Store the adapter in a clean, dry environment, away from direct sunlight, extreme temperatures, and high humidity.
- **Handling:** Always handle the adapter by its connectors when plugging in or unplugging. Avoid pulling on

the cable itself, as this can cause internal damage. Do not excessively bend or twist the cable.

## 7. TROUBLESHOOTING

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If you encounter issues with your UGREEN Lightning to 3.5mm Audio Adapter, please refer to the following common solutions:

- **No Sound Output:**

- Ensure the Lightning connector is fully inserted into your Apple device and the 3.5mm jack is fully inserted into the adapter.
- Check the volume settings on both your Apple device and the connected audio device.
- Test the adapter with a different pair of 3.5mm earphones/headphones to determine if the issue lies with the audio device.
- Restart your Apple device.

- **Inline Controls Not Functioning:**

- Verify that your 3.5mm audio device supports inline controls.
- Ensure all connections are secure.
- Remember that this adapter may not support inline controls for CTIA or OMTP Android headphones.

- **Compatibility Issues:**

- Confirm that your Apple device is running iOS 10.3.1 or a later version.
- This adapter is specifically designed for Lightning port devices and is **not compatible** with 2018 iPad Pro 11" / 12.9" models that use a USB-C port.

## 8. SPECIFICATIONS

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Feature	Detail
Brand	UGREEN
Model Number	30756JP
Connector Type	Lightning (Male) to 3.5mm Auxiliary (Female)
DAC Resolution	Up to 24-bit/48 kHz
Material	Aluminum alloy, Nylon braiding, Tinned oxygen-free copper wire
Product Dimensions (L x W x H)	10 x 10 x 10 Millimeters
Item Weight	20 g
Compatible iOS Versions	iOS 10.3.1 or later

Feature	Detail
Compatible Devices	iPhone 14 series, iPhone 13/12/11/SE/X/XR/8/7, iPad (Lightning port models)
Incompatible Devices	2018 iPad Pro 11" / 12.9" (USB-C port), CTIA/OMTP Android headphones (for full functionality)

## 9. WARRANTY AND SUPPORT

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For detailed warranty information, product registration, and technical support, please visit the official UGREEN website or contact UGREEN customer service directly. It is recommended to retain your purchase receipt as proof of purchase for any warranty claims.

You can find more information and products at the official UGREEN Store: [UGREEN Official Store](#).