QCY Q29

QCY TWS-Q29 Wireless Bluetooth In-ear Earphones User Manual

Model: Q29

1. Introduction

Thank you for choosing the QCY TWS-Q29 Wireless Bluetooth In-ear Earphones. This manual provides detailed instructions on how to set up, operate, and maintain your earphones to ensure optimal performance and longevity.

1.1 Product Overview

The QCY TWS-Q29 are true wireless stereo (TWS) in-ear earphones designed for a seamless audio experience. They feature Bluetooth connectivity, active noise cancellation, and a built-in microphone for hands-free calls. The compact charging case provides extended battery life and convenient storage.



Image: A single QCY TWS-Q29 earbud is shown next to its open charging case, highlighting the compact design and charging contacts.

1.2 Package Contents

Please check the package for the following items:

- QCY TWS-Q29 Wireless Bluetooth Earphones (Left and Right)
- Portable Charging Case
- USB Charging Cable
- Multiple Sizes of Ear Tips (S, M, L)
- User Manual (this document)



Image: All components of the QCY TWS-Q29 package are displayed, including the two earbuds, charging case, USB cable, and various sizes of ear tips.

2. Safety Information

To ensure safe and proper use of your QCY TWS-Q29 earphones, please read and adhere to the following safety guidelines:

- Do not disassemble or modify the earphones or charging case. This may cause malfunction or fire.

- Keep the device away from extreme temperatures, humidity, and liquids.
- Avoid prolonged exposure to high volume levels to prevent hearing damage.
- Do not use the earphones in situations where inability to hear ambient sounds could be dangerous (e.g., driving, cycling, walking in traffic).
- Dispose of the device and its components responsibly according to local regulations.

3. Setup

3.1 Charging the Earphones and Case

Before first use, fully charge both the earphones and the charging case.

1. Place the earphones into the charging case. Ensure the charging contacts align.
2. Connect the USB charging cable to the charging port on the case and the other end to a USB power source (e.g., computer, wall adapter).
3. The indicator lights on the case and/or earphones will show charging status. Refer to the specific light behavior in the Specifications section for details.
4. Once fully charged, disconnect the charging cable.



Image: Both QCY TWS-Q29 earbuds are securely placed inside their charging case, illustrating how they are stored and charged.

3.2 Bluetooth Pairing

To connect your QCY TWS-Q29 earphones to a device (e.g., smartphone, tablet), follow these steps:

1. Ensure the earphones are charged and inside the charging case.
2. Open the charging case. The earphones will automatically enter pairing mode (or manually activate pairing mode by pressing and holding the function button on both earbuds for a few seconds if available).
3. On your device, go to Bluetooth settings and turn Bluetooth on.
4. Search for available devices. You should see "QCY-Q29" or similar in the list.
5. Select "QCY-Q29" to connect. Once connected, a voice prompt will confirm the connection, and the indicator lights will change.
6. If prompted for a passcode, enter "0000" (four zeros).
7. After successful pairing, the earphones will automatically connect to your device when taken out of the case and Bluetooth is enabled on your device.

4. Operating

4.1 Wearing the Earphones

For optimal sound quality and comfort, choose the ear tips that best fit your ears. Gently insert each earbud into the corresponding ear canal (L for left, R for right) and rotate slightly until it feels secure and comfortable.

4.2 Basic Controls

The QCY TWS-Q29 earphones feature intuitive controls, typically managed by touch or a multi-function button on each earbud. Specific functions may vary slightly, but common controls include:

- **Power On/Off:** Automatically power on when removed from the case and off when placed back in. Manual power on/off may involve pressing and holding the button.
- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.

- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold the button on either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud (e.g., Siri, Google Assistant).

Note: Refer to the quick start guide included in your package for precise button functions if they differ from these general instructions.

5. Maintenance

Proper maintenance ensures the longevity and performance of your earphones.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earphones and charging case. Do not use abrasive cleaners, alcohol, or chemical solvents. Regularly clean the ear tips and charging contacts to prevent debris buildup.
- **Storage:** When not in use, store the earphones in their charging case to protect them from dust, damage, and to keep them charged.
- **Battery Care:** Avoid fully discharging the battery frequently. Charge the earphones and case regularly, even if not used for extended periods, to maintain battery health.

6. Troubleshooting

If you encounter issues with your QCY TWS-Q29 earphones, try the following solutions:

Problem	Possible Solution
Earphones not pairing with device.	Ensure earphones are charged. Turn off and on Bluetooth on your device. Forget "QCY-Q29" from your device's Bluetooth list and re-pair. Place earphones back in case, close, wait a few seconds, then open again to re-enter pairing mode.
Only one earbud is working.	Ensure both earbuds are charged. Place both earbuds back into the charging case, close the lid, then open it again. Try resetting the earphones (refer to specific reset instructions in the quick start guide if available).
No sound or low volume.	Check volume levels on both your device and the earphones. Ensure earphones are properly connected to your device. Clean any debris from the earbud nozzles and ear tips.
Charging case not charging.	Try a different USB cable and power adapter. Ensure the charging port is clean and free of debris.

7. Specifications

Feature	Detail
Brand	QCY
Model Number	Q29
Connectivity	Wireless (Bluetooth)

Feature	Detail
Type	In Ear
Microphone	Yes
Noise Control	Active Noise Cancellation
Color	Black
Compatible with	All Bluetooth-enabled devices

8. Warranty and Support

QCY products are designed and manufactured to the highest quality standards. For warranty information and customer support, please refer to the warranty card included in your product packaging or visit the official QCY website.
For further assistance, you may also contact QCY customer service through their official channels. Please have your product model number (Q29) and purchase details ready when contacting support.
Official QCY Store on Amazon: Visit QCY Store

© 2024 QCY. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question