

## amazon basics UTC-DOCK01-PRO

# Amazon Basics Aluminum Type-C Docking Station

Model: UTC-DOCK01-PRO | Brand: Amazon Basics

## 1. INTRODUCTION

This manual provides detailed instructions for the Amazon Basics Aluminum Type-C Docking Station. This device expands the connectivity of your USB-C enabled laptop or tablet, offering a wide range of ports for various peripherals and external displays. Please read this manual thoroughly before use to ensure proper operation and to maximize the product's functionality.

## 2. PRODUCT FEATURES

- **11-in-1 Multi-Port Design:** Integrates Mini DisplayPort, HDMI, VGA, 3 USB-A ports, Ethernet, SD/TF card reader, 3.5mm audio jack, and a Type-C charging port (PD 100W).
- **High-Resolution Video Output:** Supports Ultra HD 4K output via Mini DisplayPort/HDMI and Full HD 1080P via VGA, allowing for mirroring or extending your display to HDTVs, monitors, or projectors. Note: 4K resolution is supported at 30Hz refresh rate.
- **Fast Data Transfer:** Three USB 3.0 A ports provide data transfer speeds up to 5Gbps, backward compatible with USB 2.0/1.0.
- **Stable Network Connection:** 1000Mbps RJ45 Ethernet port ensures a fast and reliable wired network connection.
- **Universal Card Reader:** Integrated SD and TF slots allow simultaneous reading of universal SD and Micro SD memory cards.
- **Power Delivery:** Type-C charging port supports Power Delivery (PD) up to 100 watts for charging your host device.
- **Audio Connectivity:** 3.5mm audio jack for headphones or speakers.
- **Durable Construction:** Features an aluminum pedestal-style housing for enhanced durability and heat dissipation.

## 3. PACKAGE CONTENTS

- Amazon Basics Aluminum Type-C Docking Station
- User Manual

## 4. PRODUCT OVERVIEW AND PORT LAYOUT

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Familiarize yourself with the various ports and their functions on your docking station.



Image: Close-up view of the Amazon Basics Type-C Docking Station's ports, including Ethernet, Mini DisplayPort, HDMI, VGA, and USB-C.



Image: Detailed view of the USB 3.0 ports and 3.5mm audio jack on the Amazon Basics Type-C Docking Station.

1. **USB-C Host Connector:** Connects to your laptop or tablet's USB-C port.
2. **USB 3.0 Ports (x3):** For connecting USB devices such as external hard drives, keyboards, mice, or USB flash drives.
3. **SD Card Slot:** For reading standard SD memory cards.
4. **TF Card Slot (Micro SD):** For reading Micro SD memory cards.
5. **RJ45 Ethernet Port:** For wired network connection.
6. **Mini DisplayPort:** For connecting to an external display.
7. **HDMI Port:** For connecting to an external display.
8. **VGA Port:** For connecting to an external display.
9. **3.5mm Audio Jack:** For connecting headphones or speakers.
10. **USB-C PD Charging Port:** For connecting a USB-C power adapter to charge your host device and power the docking station.

## 5. SETUP INSTRUCTIONS

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Follow these steps to set up your docking station:

1. **Connect to Host Device:** Plug the integrated USB-C host connector cable from the docking station into an available USB-C port on your laptop or tablet. Ensure your host device's USB-C port supports DisplayPort Alt Mode (DP Alt Mode) for video output functionality.
2. **Connect Power (Optional but Recommended):** If your host device requires charging or if you are connecting power-intensive peripherals, connect your USB-C power adapter (up to 100W) to the USB-C PD Charging Port on the docking station. This will charge your host device and provide stable power to the docking station and connected peripherals.
3. **Connect Peripherals:** Connect your desired peripherals (e.g., external monitors, USB devices, Ethernet cable, SD/TF cards, audio devices) to the corresponding ports on the docking station.



Image: Amazon Basics Type-C Docking Station connected to a laptop, with multiple peripherals like a USB drive and external display cables plugged in.

## 6. OPERATING INSTRUCTIONS

### 6.1. Video Output

- Connect your monitor or projector to the HDMI, Mini DisplayPort, or VGA port.

- Your operating system should automatically detect the external display. You may need to adjust display settings (e.g., extend, duplicate) in your computer's display preferences.
- The docking station supports 4K resolution at 30Hz refresh rate via HDMI and Mini DisplayPort. For optimal performance, ensure your display and cables support the desired resolution and refresh rate.
- Dual video display is supported, allowing you to mirror or expand your screen across multiple monitors.

## 6.2. USB Data Transfer

- Plug your USB devices into the USB 3.0 ports.
- The ports support data transfer speeds up to 5Gbps.

## 6.3. Ethernet Connection

- Connect an Ethernet cable from your router or modem to the RJ45 Ethernet port on the docking station.
- Your computer should automatically establish a wired network connection.

## 6.4. SD/TF Card Reader

- Insert your SD or TF (Micro SD) card into the corresponding slot.
- The cards will appear as removable drives on your computer, allowing you to access and transfer files. Both slots can be used simultaneously.

## 6.5. Audio Output

- Connect your headphones or speakers to the 3.5mm audio jack.
- You may need to select the docking station as the default audio output device in your computer's sound settings.

## 6.6. Power Delivery (PD)

- Connect your laptop's USB-C power adapter to the USB-C PD Charging Port on the docking station.
- This port supports up to 100W power delivery to charge your host device while using the docking station.

# 7. COMPATIBILITY

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This docking station is compatible with a wide range of USB-C enabled devices, including but not limited to:

- MacBook Pro 2018/2017/2016
- iPad Pro 2018
- Mac mini 2018
- MacBook Air
- iMac 2017
- Samsung Note9
- HUAWEI MateBook X
- Dell XPS 13
- ThinkPad
- Chromebook

**Important:** This product functions only with computers that support DisplayPort Alt Mode (DP Alt Mode) via their USB-C port. Please verify your computer's specifications for compatibility before use.

## 8. TROUBLESHOOTING

- **No Display Output:**
  - Ensure your host device's USB-C port supports DisplayPort Alt Mode.
  - Check all cable connections (USB-C to host, video cable to monitor).
  - Verify the external monitor is powered on and set to the correct input source.
  - Try restarting your computer.
- **4K Resolution Not Working at 60Hz:**
  - This docking station supports 4K resolution at a maximum refresh rate of 30Hz. If your monitor is set to 4K@60Hz, it will not display correctly. Adjust your display settings to 4K@30Hz or a lower resolution with a higher refresh rate if desired.
- **USB Devices Not Recognized or Disconnecting:**
  - Ensure the docking station is receiving sufficient power. Connect a USB-C power adapter to the PD port if you are using multiple power-intensive USB devices.
  - Try connecting the USB device directly to your computer to confirm it is functional.
  - Reconnect the docking station to your computer.
- **No Network Connection via Ethernet:**
  - Check the Ethernet cable connection to both the docking station and your router/modem.
  - Verify your network settings on your computer.
  - Ensure your router/modem is functioning correctly.
- **No Audio Output:**
  - Ensure your headphones or speakers are properly connected to the 3.5mm audio jack.
  - Check your computer's sound settings and select the docking station as the default audio output device.
- **Host Device Not Charging:**
  - Ensure a compatible USB-C power adapter is connected to the docking station's USB-C PD Charging Port.
  - Verify that your host device supports USB-C Power Delivery.
  - Check the power adapter and cable for damage.

## 9. SPECIFICATIONS

Feature	Specification
Brand	Amazon Basics
Model Number	UTC-DOCK01-PRO
Color	Grey
Dimensions (LxWxH)	28 x 7.5 x 1.4 Centimeters (11.02 x 2.95 x 0.55 Inches)
Item Weight	317 g (0.32 Kilograms)

Total Ports	11
USB Ports	3 x USB 3.0 Type-A
Video Output Ports	1 x HDMI, 1 x Mini DisplayPort, 1 x VGA
HDMI Resolution	Up to 4K@30Hz
Mini DisplayPort Resolution	Up to 4K@30Hz
Ethernet Port	RJ45 Gigabit Ethernet (10/100/1000Mbps)
Card Reader	SD and TF (Micro SD) slots, simultaneous read
Audio Port	3.5mm Audio Jack
USB-C PD Charging Port	Up to 100 Watts
Hardware Interface	Ethernet, HDMI, Mini DisplayPort, VGA, USB-A, USB-C, SD/TF, Audio

## 10. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the docking station. Avoid using liquid cleaners or aerosols.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping or subjecting the device to strong impacts. Do not attempt to disassemble or modify the docking station.

## 11. SAFETY INFORMATION

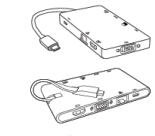
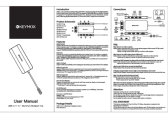
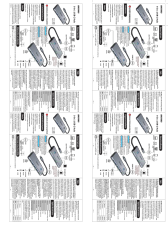



- Keep the device away from water, fire, and high humidity environments.
- Do not expose the device to extreme temperatures.
- Use only compatible power adapters and cables.
- Keep out of reach of children.
- If the device is damaged or malfunctions, discontinue use immediately and contact customer support.

## 12. WARRANTY AND SUPPORT

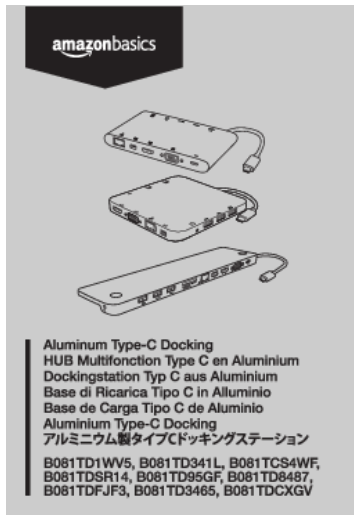
This Amazon Basics product comes with a **1-Year Limited Warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accident, modification, or unauthorized repair.

For warranty claims, technical support, or further assistance, please contact Amazon Basics customer service through your Amazon purchase history or the official Amazon Basics support channels.



 <p>amazon basics</p> <p>USB 3.1 Type-C Docking Hub Multifunction USB 3.1 Type-C Dockingstation USB 3.1 Type-C Base de Branchement USB 3.1 Type-C Base de Charge USB 3.1 Type-C USB 3.1 Type-C Docking USB 3.1 タイプCドッキングステーション Dockingstation USB 3.1 Type-C B081TCTTTN, B081TCG3MY, B081TDPVMQ, B081TDNDZ4, B081TCG3PS</p>	<p><a href="#">Amazon Basics USB 3.1 Type-C Docking Station - Expand Connectivity</a></p> <p>Explore the Amazon Basics USB 3.1 Type-C Docking Station, offering HDMI, VGA, Ethernet, USB-A ports, SD card reader, and 100W PD charging for enhanced laptop connectivity. Compatible with models B081TCTTTN, B081TCG3MY, B081TDPVMQ, B081TDNDZ4, B081TCG3PS.</p>
	<p><a href="#">KEYMOX USB-C 11-in-1 Aluminum Multiport Hub: User Manual &amp; Features</a></p> <p>Comprehensive user manual for the KEYMOX USB-C 11-in-1 Aluminum Multiport Hub. Details features like 4K HDMI, VGA, USB 3.0/2.0 ports, Ethernet, SD/TF card reader, and USB-C PD charging. Includes connection diagrams, specifications, and troubleshooting FAQ.</p>
	<p><a href="#">HATOKU 9-in-1 USB C Hub User Manual and Specifications</a></p> <p>Comprehensive guide to the HATOKU 9-in-1 USB C Hub, detailing its features, specifications, and frequently asked questions. This hub expands connectivity for laptops and other devices with a USB-C port, offering HDMI, USB 3.0, USB 2.0, SD/TF card readers, and audio output.</p>
	<p><a href="#">UGREEN CM179 80133 9-in-1 USB-C Hub User Manual &amp; Specifications</a></p> <p>Comprehensive user manual for the UGREEN CM179 80133 9-in-1 USB-C Hub, detailing its features, specifications, connectivity options including 4K HDMI, VGA, Gigabit Ethernet, PD charging, USB 3.0 ports, and SD card reader. Compatible with M1 MacBook Pro/Air and iPad Pro.</p>
	<p><a href="#">Sandberg USB-C 13in1 Docking Station Pro: Comprehensive Connectivity</a></p> <p>Explore the Sandberg USB-C 13in1 Docking Station Pro, offering 13 powerful ports including USB-C, HDMI, DP, USB 3.0, RJ45, and card readers for enhanced laptop connectivity and productivity.</p>
	<p><a href="#">Verbatim USB-C Pro Multiport Hub 9 Port (CMH-09) - Specifications and User Guide</a></p> <p>Detailed information on the Verbatim USB-C Pro Multiport Hub 9 Port (CMH-09), including compliance, technical specifications, features, important notes, FAQ, and warranty information.</p>





[\[pdf\]](#) User Manual

Amazon Basics Aluminum Type C Docking with Mini DisplayPort HDMI VGA 3 USB A Ethernet SD TF  
Card Reader Audio and Charging Port PD 100W Pedestal Black UTC DOCK01 PRO User Manual  
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