SKYMEE Skymee Petalk AI II

SKYMEE Petalk AI II Dog Camera and Treat Dispenser User Manual

Model: Skymee Petalk AI II

Introduction

The SKYMEE Petalk AI II is an advanced pet camera and automatic treat dispenser designed to help you monitor, interact with, and reward your pets remotely. It features a 1080p Full HD camera with night vision, two-way audio, and the ability to dispense treats, providing peace of mind and engagement for pet owners.

Initial Setup

Follow these steps to set up your SKYMEE Petalk AI II:

1. **Power Connection:** Plug the device into a power outlet using the provided USB cord.
2. **App Download:** Download the free "Skymee" app from your mobile device's app store.
3. **WiFi Connection:** Open the Skymee app and follow the on-screen instructions to connect the device to your 2.4G WiFi network. *Note: This device is not compatible with 5G WiFi networks.*
4. **Load Treats:** Open the grain bin cover on top of the device and fill the treat reservoir with your pet's favorite snacks. The device is compatible with treats from 11mm-14mm and 14mm-17mm, using the two provided trays.
5. **Install TF Card (Optional):** For continuous day and night monitoring and recording, insert a TF card into the designated slot under the grain bin cover.



Image: Overview of the SKYMEE Petalk AI II with key components labeled, including the camera, photoreceptor, microphone, pet food export, and power interface.

Video: Demonstrates the setup process for the SKYMEE Petalk AI II, including unboxing, power connection, and initial app configuration.

Operating Instructions

Camera Features

The Petalk AI II features a 1080p Full HD camera with infrared LED night vision, providing clear monitoring day and night. It offers a 120-degree wide-angle view and can pan 180 degrees with 4x digital zoom, allowing for full-room coverage.



Image: The Petalk AI II device next to a smartphone displaying the live camera feed and control options, highlighting the 1080p HD camera, automatic treat dispenser, 180° pan & 4x zoom, and real-time two-way voice wireless dialogue.

Two-Way Audio and Motion Detection

Utilize the two-way audio feature to speak to your pets and hear their responses through the app. The device also includes motion detection, which will notify you via the app when activity is detected, helping you stay informed about your pet's behavior.

Video: Demonstrates the camera's pan and zoom capabilities, two-way audio interaction, and treat dispensing function with a dog.

Treat Dispensing

Remotely release your pet's favorite snacks through the app. The device is designed to dispense treats effectively, allowing you to play games and keep your pets engaged, preventing boredom.



Image: Illustrates the treat compatibility with two different feed tray sizes (4-11mm and 11-17mm) and highlights the wireless charging feature for mobile devices on top of the unit.

Multi-Account Login

One app account can support up to 8 people viewing online simultaneously. Photos and videos captured can also be shared on your social media platforms.

Maintenance

Care and Cleaning

- **Exterior Cleaning:** Wipe the exterior of the device with a soft, damp cloth. Avoid using abrasive cleaners or solvents.
- **Treat Reservoir:** Periodically empty and clean the treat reservoir to prevent residue buildup. Ensure it is completely dry before refilling.
- **Dispensing Mechanism:** Check the treat dispensing mechanism regularly for any blockages or debris.
- **Camera Lens:** Gently clean the camera lens with a microfiber cloth to ensure clear image quality.

Ensure the device is unplugged before performing any cleaning or maintenance.

Troubleshooting

If you encounter issues with your Petalk AI II, refer to the table below for common problems and solutions:

Problem	Solution
Device not connecting to WiFi	Ensure you are connecting to a 2.4G WiFi network. 5G WiFi is not supported. Check your router settings or move the device closer to the router.
Treats not dispensing or jamming	Verify that the treats are within the recommended size range (11-14mm or 14-17mm). Clean the dispensing mechanism to remove any lodged treats or debris.
App connectivity issues or buffering	Check your internet connection. Restart the app or the device. Ensure the app is updated to the latest version.
Motion detection alerts are inconsistent	Review the motion detection sensitivity settings in the app. Ensure the device's view is unobstructed.
Video streaming is slow or gets stuck	Check your internet speed. If necessary, switch to a lower video quality setting within the app for smoother streaming.

If the problem persists, please contact customer support for further assistance.

Specifications

- **Product Dimensions:** 5.5 x 5.5 x 8.3 inches
- **Item Weight:** 0.085 ounces
- **Material:** Plastic
- **Target Species:** Dog
- **Special Features:** Night Vision, Motion Sensor, 2-Way Audio, Automatic Treat Dispenser, 180° Pan, 4x Digital Zoom, Wireless Charging (for compatible mobile devices)
- **Connectivity:** 2.4G WiFi Only

Warranty and Support

SKYMEE products are designed for reliability and performance. For specific warranty details, please refer to the warranty information provided with your product packaging or contact SKYMEE customer support directly.

For technical support or any inquiries, you can contact SKYMEE customer service via the Skymee app. A 12-hour response service is offered to assist you promptly.