

Apple MWVM2LL/A

Apple Smart Battery Case with Qi Wireless Charging for iPhone 11 Pro User Manual

Model: MWVM2LL/A

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1. INTRODUCTION

This manual provides instructions for the Apple Smart Battery Case with Qi Wireless Charging, designed specifically for the iPhone 11 Pro. This accessory extends your iPhone's battery life and offers protection, while supporting Qi-compatible wireless charging.

2. PRODUCT OVERVIEW

The Smart Battery Case integrates an additional battery into a protective silicone shell. It features a soft microfiber lining to protect your iPhone and a flexible elastomer hinge for easy installation and removal.

Key Features:

- **Extended Battery Life:** Provides additional power for longer iPhone usage.
- **Qi Wireless Charging:** Supports wireless charging for both the case and the iPhone simultaneously.
- **Protective Design:** Durable silicone exterior and soft microfiber interior safeguard the iPhone from daily wear.
- **Integrated Battery Status:** Battery status is displayed on the iPhone Lock screen and in Notification Center.
- **Camera Button:** A dedicated camera button on the case allows for quick camera launch and photo/video capture.



Image 1: Rear view of the Apple Smart Battery Case for iPhone 11 Pro. This image shows the smooth white silicone exterior with the Apple logo centered on the back, and the camera cutout at the top left.

3. SETUP AND INSTALLATION

Follow these steps to properly install your iPhone 11 Pro into the Smart Battery Case:

1. **Prepare your iPhone:** Ensure your iPhone 11 Pro is clean and free of debris.
2. **Flex the case:** Gently bend the top edge of the Smart Battery Case backward at the elastomer hinge.
3. **Insert iPhone:** Slide your iPhone 11 Pro into the case, ensuring the Lightning connector on the case aligns and connects with the iPhone's Lightning port.
4. **Secure the iPhone:** Push the iPhone fully into the case until it is seated securely. The flexible hinge will return to its original position, holding the iPhone firmly.



Image 2: Rear view of an iPhone 11 Pro securely installed within the Smart Battery Case. The image highlights how the case fits around the phone, with the camera module visible through the case's cutout.

To remove the iPhone, gently flex the top edge of the case again and slide the iPhone out.

4. OPERATION

Automatic Power Management:

Once your iPhone is installed, the Smart Battery Case automatically begins charging your iPhone when its battery level is low. The case prioritizes charging the iPhone first, then itself.

Checking Battery Status:

The battery status of both your iPhone and the Smart Battery Case can be viewed in two locations:

- **Lock Screen:** When you connect the case or wake your iPhone, the battery status will briefly appear on the Lock screen.
- **Notification Center:** Swipe down from the top-left corner of your iPhone screen to access the Notification

Center. The battery widget will display the charge levels for both your iPhone and the Smart Battery Case.

Using the Camera Button:

The Smart Battery Case features a dedicated camera button on the right side. This button functions as follows:

- **Quick Launch:** Press the button once to quickly open the Camera app, even if your iPhone is locked.
- **Photo Capture:** Press the button once while in the Camera app to take a photo.
- **Video Recording:** Press and hold the button to record a QuickTake video. Release to stop recording.



Image 3: Side view of an iPhone 11 Pro within the Smart Battery Case, highlighting the volume buttons and the dedicated camera button on the right side of the case.

5. CHARGING THE SMART BATTERY CASE AND IPHONE

The Smart Battery Case and your iPhone can be charged simultaneously using either a Lightning cable or a Qi-compatible wireless charger.

Wired Charging:

1. Connect a Lightning to USB cable (not included) to the Lightning port at the bottom of the Smart Battery Case.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. Both the iPhone and the Smart Battery Case will begin charging. For faster charging, use an 18W or higher USB-PD compatible power adapter.

Wireless Charging (Qi-compatible):

1. Place the Smart Battery Case with your iPhone installed onto a Qi-certified wireless charging mat or stand.
2. Ensure the case is properly aligned with the charging mat's charging coil.
3. Both the iPhone and the Smart Battery Case will begin charging wirelessly.



Image 4: Bottom view of an iPhone 11 Pro within the Smart Battery Case, illustrating the Lightning port for wired charging and speaker/microphone cutouts.

6. MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your Smart Battery Case.

- **Cleaning the Exterior:** Use a soft, lint-free cloth, slightly dampened with water, to wipe the silicone exterior. Avoid harsh chemicals or abrasive materials.
- **Cleaning the Interior:** Periodically remove your iPhone and gently wipe the microfiber lining with a dry, soft cloth to remove any dust or debris.
- **Avoid Extreme Temperatures:** Do not expose the case to extreme heat or cold, as this can affect battery performance and case integrity.
- **Protect from Liquids:** The case is not waterproof. Avoid contact with liquids.

7. TROUBLESHOOTING

If you encounter issues with your Smart Battery Case, consider the following common solutions:

- **Case Not Charging iPhone:**
 - Ensure the iPhone is properly seated in the case and the Lightning connector is fully engaged.
 - Check the iPhone's battery widget to confirm the case's charge level.
 - Remove and re-insert the iPhone into the case.
- **Case Not Charging Itself:**
 - For wired charging, ensure the Lightning cable and power adapter are functioning correctly and securely connected. Try a different cable or adapter.
 - For wireless charging, ensure the case is correctly positioned on a Qi-compatible charging mat. Try repositioning or using a different charging mat.
 - Ensure the charging port on the case is free of debris.
- **iPhone Not Recognizing Case:**
 - Restart your iPhone.
 - Ensure your iPhone's software is up to date.
 - Remove the iPhone from the case, clean the Lightning connector on both the iPhone and the case, then re-install.

If issues persist, contact Apple Support for further assistance.

8. SPECIFICATIONS

Brand	Apple
Model Number	MWVM2LL/A
Compatible Phone Models	iPhone 11 Pro
Material	Silicone (exterior), Microfiber (interior)
Color	White
Dimensions (L x W x H)	6.97 x 3.7 x 0.91 inches
Item Weight	7.2 ounces

Battery Type	Lithium Ion (included)
Charging	Qi Wireless Charging, Lightning Port
Special Features	Slim Fit, Dedicated Camera Button

9. WARRANTY AND SUPPORT

Apple products are covered by a limited warranty. For detailed warranty information, please refer to the warranty documentation included with your product or visit the official Apple website.



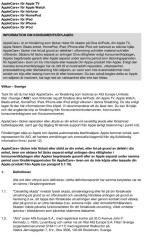
Customer Support:

For technical assistance, service, or additional information, please contact Apple Support:

- **Online Support:** Visit support.apple.com
- **Phone Support:** Refer to the Apple Support website for local contact numbers.

Please have your product's serial number (if applicable) and proof of purchase ready when contacting support.

Related Documents - MWVM2LL/A

	<p>AppleCare+ Conditions Générales Suisse</p> <p>Conditions générales de la police d'assurance AppleCare+ pour les appareils Apple en Suisse, couvrant la réparation et le remplacement des dommages accidentels et des batteries défectueuses, ainsi que l'accès à l'assistance technique.</p>
	<p>AppleCare+ with Theft and Loss: Coverage, Costs, and Claims Guide</p> <p>Comprehensive guide to AppleCare+ with Theft and Loss, detailing coverage for accidental damage, theft, and loss for iPhone, iPad, and Apple Watch, including service fees, deductibles, and claim procedures.</p>
	<p>AppleCare+ Försäkringsvillkor Sverige - Omfattande Guide</p> <p>Detaljerad information om AppleCare+ försäkringsvillkor i Sverige, inklusive täckning, undantag, anmälan, uppsägning, och hantering av personuppgifter från Apple och AIG.</p>

