eufy T2123111

eufy RoboVac 25C Wi-Fi Connected Robot Vacuum User Manual

Model: T2123111

1. Important Safety Instructions

Before using this product, read all instructions and cautionary markings in this manual and on the product. Failure to follow the instructions may result in electric shock, fire, or serious injury.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Only use the power adapter provided by the manufacturer.
- Ensure the charging base is placed against a wall on a level surface.
- Do not use the product in extremely hot or cold environments.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

2. What's in the Box

The RoboVac 25C package includes the following components:

- RoboVac 25C Unit
- Remote Control (2 AAA batteries included)
- Charging Base
- AC Power Adapter
- Cleaning Tool
- Extra Set of High-Performance Filters
- 4 Side Brushes
- 5 Cable Ties
- Welcome Guide

The image below shows the eufy RoboVac 25C unit and its accompanying mobile application interface.



Image: The eufy RoboVac 25C robot vacuum cleaner shown alongside a smartphone displaying the EufyHome app interface, indicating Wi-Fi connectivity and control options.

3. Setup

3.1 Charging Base Placement

Place the charging base on a hard, level surface against a wall. Ensure there is at least 3 ft (1 m) of clear space to the front and 1 ft (0.3 m) to each side of the charging base to allow the RoboVac to return for charging without obstruction.

3.2 Initial Charging

Connect the AC power adapter to the charging base and plug the other end into a wall outlet. Place the RoboVac onto

the charging base, ensuring the charging pins align. For first-time use, charge the RoboVac for at least 6 hours.

3.3 App Installation and Wi-Fi Connection

Download the **EufyHome** app from the App Store (iOS devices) or Google Play (Android devices). Follow the in-app instructions to connect your RoboVac to your home Wi-Fi network. This enables remote control and scheduling features.

The RoboVac 25C supports Wi-Fi and voice control integration, allowing for convenient operation through the EufyHome app, Amazon Alexa, or Google Assistant.



Image: The eufy RoboVac 25C is shown next to a smartphone displaying the EufyHome app, with logos for Amazon Alexa and Google Assistant, highlighting its Wi-Fi and voice control capabilities.

3.4 Preparing the Cleaning Area

Before operation, remove any cables, power cords, or small objects from the floor that could entangle the RoboVac. Use the provided cable ties to organize wires. If necessary, use boundary strips (sold separately) to restrict the RoboVac from entering certain areas.

4. Operating the RoboVac

4.1 Starting and Stopping Cleaning

To start a cleaning cycle, press the power button on the RoboVac, use the remote control, or initiate cleaning via the EufyHome app. To pause or stop cleaning, press the power button again or use the app/remote.

The RoboVac 25C can be activated with a simple touch on its control panel.



Image: A hand gently presses the control button on the top surface of the eufy RoboVac 25C, illustrating its touch-sensitive operation.

4.2 Cleaning Modes and Suction Power

The RoboVac 25C features a 3-point cleaning system and up to 1500Pa of suction power. It includes**BoostIQ™ Technology**, which automatically increases suction power within 1.5 seconds when extra vacuuming strength is needed, such as when transitioning from hard floors to carpets.

The RoboVac 25C provides powerful suction to effectively clean various debris from floors.



Image: The eufy RoboVac 25C is shown actively vacuuming a floor covered with debris, with a graphic indicating "1500Pa Super-Powerful Suction".

BoostIQ™ technology intelligently adjusts suction power based on the floor type, optimizing cleaning efficiency.

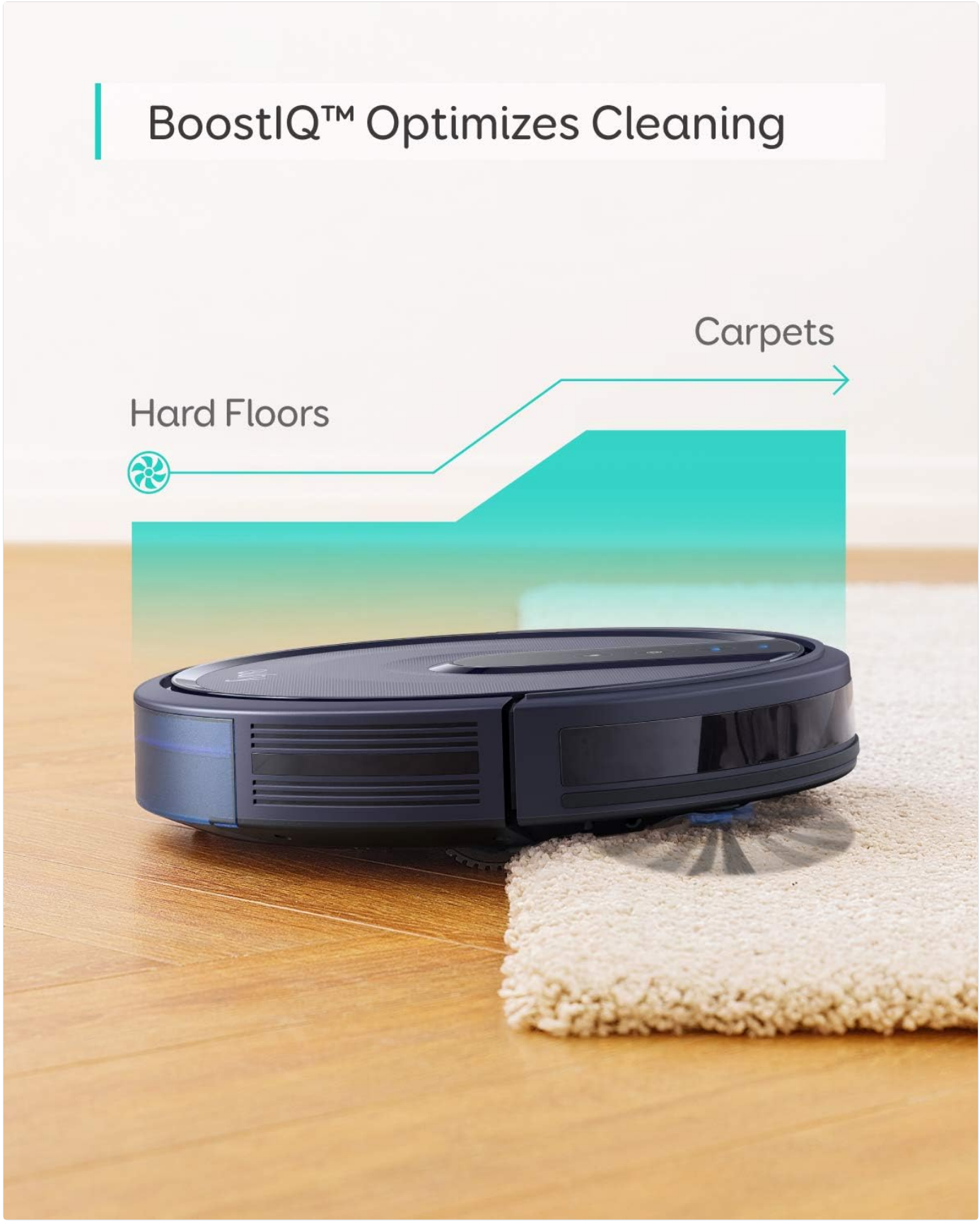


Image: A diagram illustrating BoostIQ™ technology, showing the RoboVac transitioning from a hard floor to a carpet, with an arrow indicating increased suction for carpets.

4.3 Scheduling

Use the EufyHome app to set cleaning schedules for your RoboVac. This allows for automated cleaning at preferred times, ensuring your floors are consistently maintained.

4.4 Battery Life

The RoboVac 25C provides up to 100 minutes of cleaning in standard suction mode on hardwood floors. In BoostIQ mode (carpeting), it provides approximately 60 minutes, and in Max suction mode on medium-pile carpets, approximately 40 minutes.

5. Maintenance

Regular maintenance is crucial for optimal performance of your RoboVac. Perform the following steps regularly:

5.1 Emptying the Dustbin

Press the dustbin release button and pull out the dustbin. Open the dustbin cover and empty its contents into a trash bin. The 0.6L dustbin capacity allows for longer cleaning sessions before needing to be emptied.

The dustbin of the RoboVac 25C is designed for easy removal and cleaning under running water.

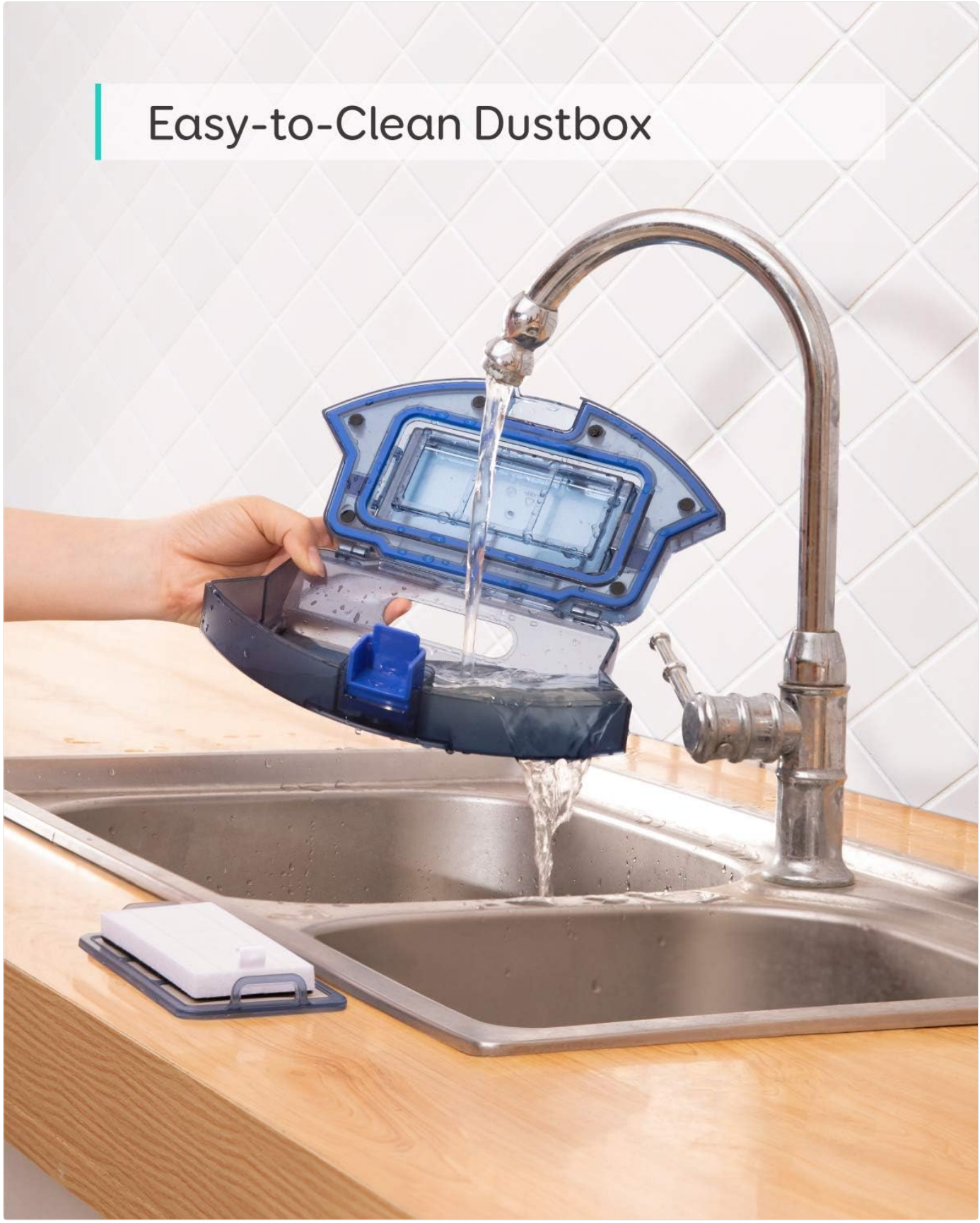


Image: A hand holds the open dustbin of the eufy RoboVac 25C under a running faucet, demonstrating its washable design for easy cleaning.

5.2 Cleaning the Filters

Remove the filters from the dustbin. Tap them to remove loose dirt. The high-performance filters can be rinsed with water; ensure they are completely dry before reinserting. Replace filters every 3-6 months depending on usage.

5.3 Cleaning the Side Brushes

Periodically remove the side brushes by pulling them upwards. Use the cleaning tool to remove any hair or debris wrapped around the brushes. Reinstall the brushes, ensuring they click into place.

5.4 Cleaning the Rolling Brush

Open the brush guard by pressing the release tabs. Lift out the rolling brush. Use the cleaning tool to cut and remove any hair or debris tangled around the brush. Reinsert the rolling brush and close the guard.

5.5 Cleaning the Sensors

Wipe the drop sensors, charging contacts, and bumper sensors with a clean, dry cloth to ensure proper functionality.

6. Troubleshooting

6.1 RoboVac Not Charging

- Ensure the charging base is plugged in and the power indicator is on.
- Check that the charging contacts on both the RoboVac and the charging base are clean and free of debris.
- Verify the RoboVac is properly docked on the charging base.

6.2 RoboVac Getting Stuck Frequently

- Clear the cleaning area of loose cables, small objects, and thick rugs that might obstruct movement.
- Use boundary strips (if available) to block off problematic areas.
- The RoboVac's ultra-thin design (2.85 inches) allows it to clean under low-hanging furniture, but ensure there's enough clearance to prevent it from getting wedged.

The RoboVac 25C features an ultra-thin design, allowing it to clean under furniture with ease.



Image: The eufy RoboVac 25C is shown cleaning under a low cabinet, with an arrow indicating its 2.85-inch height, emphasizing its ability to access tight spaces.

6.3 Reduced Suction Power

- Empty the dustbin and clean the filters. Clogged filters can significantly reduce suction.
- Check the rolling brush and side brushes for tangled hair or debris.
- Ensure the suction inlet is not blocked.

6.4 Wi-Fi Connection Issues

- Ensure your Wi-Fi network is 2.4GHz. The RoboVac does not support 5GHz networks.
- Restart your router and the RoboVac.
- Make sure the RoboVac is within range of your Wi-Fi signal.
- Refer to the EufyHome app for specific connection troubleshooting steps.

7. Specifications

Feature	Specification
Brand	eufy
Model Name	25C
Item Model Number	T2123111
Special Feature	Bagless
Color	Blue
Filter Type	Disk
Battery Life	100 minutes (Standard suction, hardwood floors)
Capacity	0.6 Liters
Power Source	Corded Electric (for charging base)
Batteries Included	Yes (1 Lithium Ion battery required, included)
Control Method	Remote, App, Voice
Compatible Devices	Amazon Echo, Google Assistant
Form Factor	Robotic
UPC	194644180577
Product Dimensions	12.8 x 12.8 x 2.85 inches
Item Weight	5.22 pounds
Manufacturer	Eufy
ASIN	B081N1PN3G
Date First Available	November 17, 2019

8. Warranty and Support

The eufy RoboVac 25C comes with a worry-free 12-month warranty. For technical support or warranty claims, please refer to the contact information provided in your welcome guide or visit the official eufy support website.

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Question

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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