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eufy T2501112

eufy HomeVac S11 Infinity Cordless Stick Vacuum Cleaner User Manual

Model: T2501112

Brand: eufy

Introduction

Welcome to the user manual for your eufy HomeVac S11 Infinity Cordless Stick Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new vacuum cleaner. Please read it thoroughly before first use and keep it for future reference.



The eufy HomeVac S11 Infinity Cordless Stick Vacuum Cleaner and its complete set of accessories.

What's in the Box

Your eufy HomeVac S11 Infinity package includes the following components:

- HomeVac S11 Infinity Main Unit
- Wall Mounting Accessories
- Floor Brush
- AC Charger
- Metal Hose
- Long Crevice Tool
- 2-in-1 Crevice Tool
- Mini-Motorized Brush

- Extension Hose
- Soft Roller Brush
- Additional Battery Pack (Total 2 battery packs included)



All included components for your eufy HomeVac S11 Infinity.

Setup

Charging the Battery

The eufy HomeVac S11 Infinity comes with two detachable lithium polymer battery packs. Before first use, fully charge both batteries.

1. Connect the AC charger to a power outlet and to the battery pack.
2. The battery indicator lights will illuminate to show the charging status.

3. A full charge typically takes approximately 3.5 hours per battery.



The detachable battery system allows for extended cleaning time.



Detailed view of the lithium polymer battery pack.

Assembling the Vacuum Cleaner

Follow these steps to assemble your HomeVac S11 Infinity:

1. Attach the metal hose to the main vacuum body until it clicks securely into place.
2. Connect the desired floor brush (Soft Roller Brush or Roller Brush) to the end of the metal hose.
3. For handheld use, attach accessories directly to the main vacuum body.



The lightweight and cordless design allows for easy maneuverability and versatile cleaning.

Operating the Vacuum Cleaner

Power Modes

The HomeVac S11 Infinity features three power modes for versatile cleaning:

- **Max-Mode:** Provides 120AW suction power for up to 8 minutes of deep cleaning. Ideal for stubborn dirt and high-

traffic areas.

- **Mid-Mode:** Offers balanced suction for up to 25 minutes, suitable for everyday crumbs and dust.
- **Low-Mode:** Extends run-time up to 40 minutes, perfect for light cleaning across your entire home.

To switch between modes, press the power button repeatedly.



Powerful 120AW suction effectively cleans various messes on different floor types.

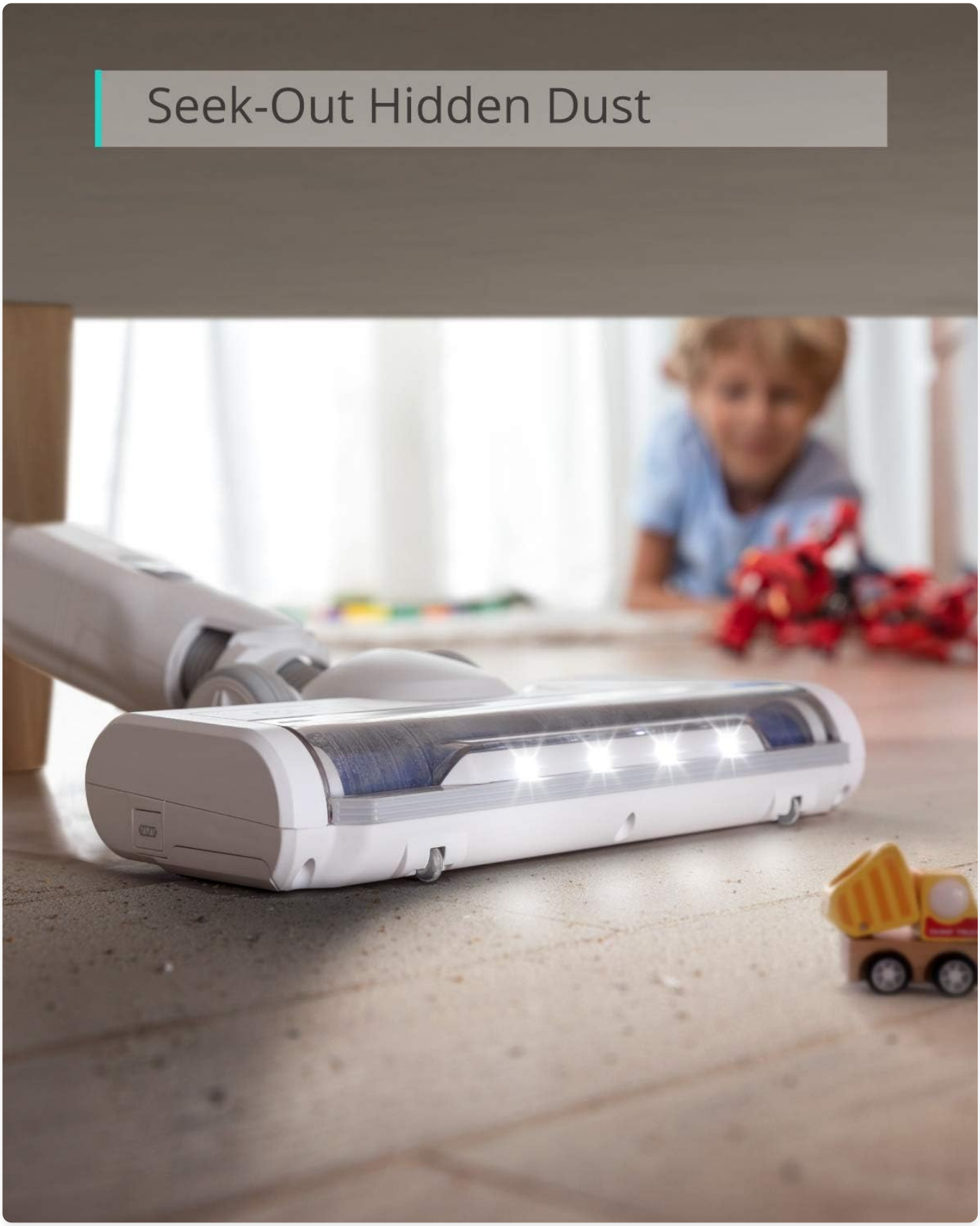
Using Attachments

Various attachments are included to tackle different cleaning scenarios:

- **Floor Brush:** For general floor cleaning on carpets and hard floors.
- **Long Crevice Tool:** Reaches tight spaces and narrow gaps.
- **2-in-1 Crevice Tool:** Combines a crevice tool with a brush for versatile cleaning.
- **Mini-Motorized Brush:** Ideal for pet hair and upholstery.
- **Extension Hose:** Provides extended reach for high or awkward areas.



Versatile attachments allow for cleaning various surfaces and hard-to-reach areas.



Integrated LED lights on the floor brush help illuminate hidden dust and debris.

Maintenance

Emptying the Dustbin

For optimal performance, empty the dustbin regularly, especially when it reaches the MAX line.

1. Detach the dustbin from the main unit.

2. Open the dustbin lid and dispose of collected debris into a trash bin.
3. Reattach the dustbin securely.



Easily empty the dustbin with a simple release mechanism.

Cleaning Filters

Clean the filters once a week, or twice a week if the vacuum is used frequently or in very dirty conditions. Replace filters every 6 months or after 50 rounds of cleaning.

1. Remove the filter assembly from the dustbin.
2. Tap the filter gently to remove loose dust.
3. Rinse the filter under running water until clean. Ensure it is completely dry before reinserting.



Regular cleaning of the filter ensures optimal suction and air quality.



Multi-layer filtration system captures fine dust and allergens.

Troubleshooting

If you encounter issues with your eufy HomeVac S11 Infinity, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum not turning on	Battery not charged or improperly inserted.	Ensure battery is fully charged and properly inserted until it clicks.
Reduced suction power	Dustbin full, filters clogged, or blockage in hose/brush head.	Empty dustbin. Clean or replace filters. Check for and remove any blockages.
Brush roll not spinning	Hair or debris tangled around the brush roll, or improper installation.	Remove any tangled hair or debris. Ensure the brush roll is correctly installed.
Short run-time	Battery not fully charged or operating in Max-Mode for extended periods.	Ensure battery is fully charged. Use Mid-Mode or Low-Mode for longer run-time. Consider using the second battery pack.

Specifications

Feature	Detail
Brand	eufy
Model Name	HomeVac S11 Infinity
Item Model Number	T2501112
Color	White
Special Feature	Lightweight
Filter Type	Disk
Capacity	0.9 Liters
Wattage	120 watts
Runtime	Up to 50 minutes (with both battery packs)
Noise Level	80 dB
Product Dimensions	49.21"L x 10.24"W x 8.66"H
Item Weight	3.31 pounds
Batteries	2 Lithium Polymer batteries (included)
UPC	194644180560
Number of Power Levels	3

Warranty and Support

Warranty Information

The eufy HomeVac S11 Infinity comes with a 2-year warranty for the vacuum unit and a 12-month warranty for each battery pack. Please retain your proof of purchase for warranty claims.

Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official eufy support website or contact their customer service.

Official eufy Store: eufy Store on Amazon

User Manual (PDF): Download PDF

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