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Retekess TD108

Retekess TD108 Wireless Call System Watch Receiver User Manual

1. Introduction

Thank you for choosing the Retekess TD108 Wireless Call System Watch Receiver. This manual provides detailed instructions for the proper setup, operation, and maintenance of your device. Please read this manual thoroughly before use to ensure optimal performance and longevity of the product. Keep this manual for future reference.

2. Product Overview

The Retekess TD108 is a wireless watch receiver designed for service staff in various environments such as restaurants, hotels, pizzerias, and clinics. It receives call signals from compatible transmitter buttons, allowing staff to respond promptly to customer requests. The watch features a clear display, multi-language support, and robust construction.

- **Efficient Communication:** Enables quick notification of service requests.
- **Multi-Language Support:** Supports English, Portuguese, and Russian, with customization options for other languages.
- **Call Display:** Shows the last 3 call records and can store up to 300 call records.
- **Multiple Prompt Modes:** Offers 7 combinations of beep, vibration, and light alerts.
- **Durable Design:** IP55 waterproof rating, suitable for demanding service environments.
- **Long Battery Life:** Provides extended operation on a single charge.

The TD108 watch receiver is an integral part of a wireless calling system, enhancing service efficiency and customer satisfaction.



Image: The Retekess TD108 watch receiver shown in typical usage scenarios including a restaurant, fast food shop, and cafe, demonstrating its versatility in different service settings.

3. Package Contents

Please check the package contents upon unboxing. If any items are missing or damaged, contact customer support immediately.

- 1 x Retekess TD108 Wireless Watch Receiver
- 1 x Micro-USB Charging Cable
- 1 x User Manual

4. Setup

4.1 Initial Charging

Before first use, fully charge the watch receiver. Connect the provided micro-USB cable to the watch's charging port and plug the other end into a compatible USB power adapter (not included). A full charge typically takes 2 to 3 hours and provides approximately 72 hours of standby time.



Image: The Retekess TD108 watch receiver being charged via its micro-USB port. The image highlights its 380mAh battery, 2-3 hour charging time, and 3-day standby duration.

4.2 Power On/Off

- **To Power On:** Press and hold the power button (usually on the side) until the screen illuminates.
- **To Power Off:** Press and hold the power button until a power-off option appears, then confirm.

4.3 Language Selection

The TD108 supports English, Portuguese, and Russian. To change the language, navigate to the settings menu on the watch and select your preferred language. Other languages may be available through customization.



Image: The Retekess TD108 watch receiver showing options for English (EN), Russian (RU), and Portuguese (PT) languages. It also indicates that other languages can be customized.

4.4 Pairing with Call Buttons

The TD108 watch receiver must be paired with compatible Retekess call buttons (transmitters) to function. The watch can support pairing with up to 999 call buttons. Refer to the specific instructions provided with your call buttons for their pairing procedure. Generally, this involves putting the watch into pairing mode and then activating the call button.



Image: The Retekess TD108 watch receiver illustrating its ability to pair with up to 999 different call buttons. Note that call buttons are typically sold separately.

5. Operating Instructions

5.1 Receiving Calls

When a customer presses a paired call button, the TD108 watch receiver will display the call information. This typically includes the call time, service type, and the table or room number from which the call originated. The watch will alert you according to the selected prompt mode.

5.2 Viewing Call History

The watch displays the last 3 call records directly on the screen. You can navigate through the menu to query all stored call information. The TD108 can store up to 300 call records.



Image: The Retekess TD108 watch receiver showing how it displays the last 3 call records (001, 002, 003) and its capacity to store up to 300 call records.

5.3 Clearing Calls

After providing service for a call, you can press the 'Delete' button on the watch to remove that call information from the active display. This helps keep your call list current and manageable.

5.4 Alarm and Countdown Function

The TD108 can also be used as a regular alarm watch and a countdown timer. Refer to the watch's menu for setting these functions.

5.5 Prompt Modes

The watch offers 7 different prompt modes, combining beep, vibration, and light alerts. You can select the mode that best suits your working environment and preferences from the watch's settings menu.



Image: The Retekess TD108 watch receiver illustrating its 7 prompt modes, which include combinations of beep, vibration, and light alerts to notify the user of incoming calls.

6. Maintenance

6.1 Cleaning

To clean the watch receiver, gently wipe it with a soft, damp cloth. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the device's surface and internal components. Ensure the charging port is dry before charging.

6.2 Battery Care

To prolong battery life, avoid fully discharging the battery frequently. Charge the device when the low battery indicator appears. Store the device in a cool, dry place if not used for extended periods, and charge it periodically to maintain battery health.

6.3 Water Resistance

The TD108 watch receiver has an IP55 water resistance rating. This means it is protected against dust ingress and low-pressure water jets from any direction. It is rainproof and resistant to splashes from food and soup, making it suitable for restaurant environments where staff may wash hands or handle dishes. However, it is not designed for submersion in water.



Image: The Retekess TD108 watch receiver being splashed with water, illustrating its IP55 waterproof capability. This feature makes it suitable for environments where it might encounter rain or splashes from food and liquids.

7. Troubleshooting

If you encounter issues with your Retekess TD108 watch receiver, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Watch does not power on.	Low battery; device malfunction.	Charge the watch for 2-3 hours. If it still doesn't power on, contact support.
Calls are not received.	Call button not paired; out of range; interference.	Ensure the call button is correctly paired. Check if the watch is within the operating range (up to 150m outdoors). Reduce potential interference sources.
Battery life is shorter than expected.	Frequent use of vibration/light alerts; aging battery; improper charging.	Adjust prompt modes to conserve battery. Ensure full charges. If battery degradation is significant, contact support.
Charging cable breaks easily.	Wear and tear; faulty cable.	Handle the cable carefully. Use the original cable or a high-quality replacement.
Device burned out during charging.	Faulty charger; internal defect.	Immediately disconnect from power. Do not attempt to use. Contact customer support for assistance.

If the problem persists after trying these solutions, please contact Retekess customer support.

8. Specifications

Below are the technical specifications for the Retekess TD108 Wireless Call System Watch Receiver:

Feature	Specification
Model Number	TD108
Brand	Retekess
Battery Type	1 Lithium-ion (included)
Battery Capacity	380 mAh
Charging Time	2-3 hours
Average Battery Life	72 hours (standby)
Water Resistance Level	IP55 (Rainproof, splash-proof)
Frequency Range	433 MHz
Maximum Range	150 Meters (outdoors, up to 200m)
Voltage	3.7 Volts
Number of Channels (Buttons)	Supports up to 500 (or 999 as per image) call buttons
Special Feature	Wireless
Supported Languages	English, Portuguese, Russian (customizable for others)



Image: The Retekess TD108 watch receiver highlighting its long working distance of approximately 150-200 meters (492-656 feet) outdoors.

9. Warranty and Support

9.1 Warranty Information

Retekess offers a 2-year warranty for this product and a 30-day return policy without requiring a specific reason. Beyond the warranty period, we continue to provide maintenance services. Buyers are responsible for any associated costs for

out-of-warranty repairs.

9.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact us directly through Amazon. We aim to respond to all inquiries within 12 hours.

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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