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› SanDisk Ultra Dual Drive Go USB Type-C Pendrive 128GB Instruction Manual

SanDisk SDDDC3-128G-I35

SanDisk Ultra Dual Drive Go USB Type-C Pendrive 128GB Instruction Manual

Model: SDDDC3-128G-I35 | Brand: SanDisk

INTRODUCTION

This manual provides essential information for the proper use and maintenance of your SanDisk Ultra Dual Drive Go USB Type-C Pendrive. This device is designed for seamless data transfer between USB Type-C and traditional USB Type-A devices, offering convenient storage expansion and file management.

PRODUCT OVERVIEW

The SanDisk Ultra Dual Drive Go features a versatile 2-in-1 design, incorporating both a reversible USB Type-C connector and a standard USB Type-A connector. Its swivel mechanism protects the connectors when not in use and includes a keyring hole for portability.



Image: The SanDisk Ultra Dual Drive Go USB Type-C Pendrive, showcasing its compact design.



Image: The SanDisk Ultra Dual Drive Go facilitating file transfer between a USB Type-C smartphone and a USB Type-A laptop.

- **USB Type-C Connector:** For modern smartphones, tablets, and computers.
- **USB Type-A Connector:** For traditional computers and devices.
- **Swivel Design:** Protects connectors and allows for easy attachment to keyrings.

SETUP

The SanDisk Ultra Dual Drive Go is a plug-and-play device, requiring no special drivers for most operating systems.

1. **Identify Connector:** Determine whether your device (smartphone, tablet, computer) has a USB Type-C port or a USB Type-A port.
2. **Expose Connector:** Swivel the drive to expose the appropriate connector (USB Type-C or USB Type-A).
3. **Connect Device:** Insert the exposed connector firmly into the corresponding port on your device.
4. **Access Drive:** Your device should automatically detect the drive. On computers, it will appear as a removable storage device. On Android smartphones/tablets, you may receive a notification to open a file manager or the SanDisk Memory Zone app.

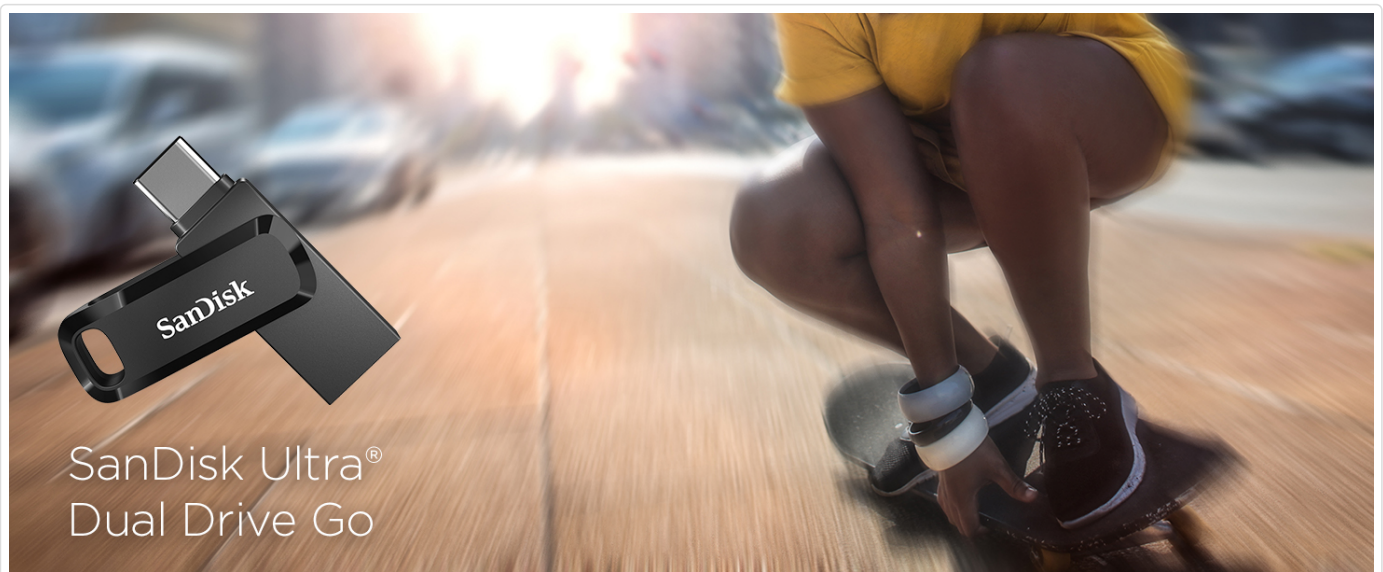


Image: The SanDisk Ultra Dual Drive Go connected to a laptop's USB Type-A port for quick file transfer.

OPERATING INSTRUCTIONS

File Transfer

- **On Computers:** Open 'This PC' (Windows) or 'Finder' (Mac), locate the SanDisk drive, and drag-and-drop files to and from the drive.
- **On Android Devices:** Use a file manager app (e.g., Google Files, or the SanDisk Memory Zone app) to browse and transfer files.

SanDisk Memory Zone App (for Android)

The SanDisk Memory Zone app, available on the Google Play Store, provides enhanced file management capabilities, including automatic backup of photos and videos from your smartphone.

1. **Download:** Search for "SanDisk Memory Zone" on the Google Play Store and install the app.
2. **Launch:** Open the app and grant necessary permissions.
3. **Backup:** Use the app's features to automatically back up your photos, videos, and other files to the SanDisk Ultra Dual Drive Go.



Image: Screenshot of the SanDisk Memory Zone app interface, showing options for automatic backup of photos and videos.

Safe Removal

Always safely eject the drive from your computer or smartphone before physically removing it to prevent data corruption.

- **Windows:** Right-click the drive icon in 'This PC' or the taskbar, and select 'Eject'.
- **Mac:** Drag the drive icon to the Trash, or click the Eject button next to the drive in Finder.
- **Android:** Go to 'Settings' > 'Connected devices' > 'USB' and tap 'Eject' or 'Unmount'.

MAINTENANCE

- **Physical Care:** Keep the drive clean and free from dust and moisture. Avoid exposing it to extreme temperatures or direct sunlight.
- **Data Integrity:** Regularly back up important data stored on the drive to another location to prevent loss.
- **Connector Protection:** Utilize the swivel design to protect the connectors when the drive is not in use.

TROUBLESHOOTING

Drive Not Recognized

- Ensure the drive is fully inserted into the USB port.
- Try a different USB port on your device.
- Test the drive on another compatible device to rule out a device-specific issue.
- Restart your computer or mobile device.

Slow Transfer Speeds

- Ensure you are using a USB 3.0 or higher port on your computer for optimal speeds. USB 2.0 ports will result in slower transfers.
- Avoid transferring many small files simultaneously; compressing them into a single archive can sometimes improve speed.
- Close other applications that might be using system resources during transfer.

SPECIFICATIONS

Feature	Detail
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Model Name	SanDisk Ultra Dual Drive Go
Model Number	SDDDC3-128G-I35
Memory Storage Capacity	128 GB
Hardware Interface	USB 3.1 Gen 1 (backward compatible with USB 2.0)
Read Speed	Up to 150 MB/s
Connectors	USB Type-C, USB Type-A
Compatible Devices	PC, Mac, iPad Pro, USB Type-C smartphones, tablets, USB Type-A computers
Special Feature	Lightweight, Dual-purpose swivel design, Keyring hole
UPC	619659177607

WARRANTY AND SUPPORT

Warranty Information

This SanDisk Ultra Dual Drive Go USB Type-C Pendrive comes with a**5-year limited warranty**. Please retain your proof of purchase for warranty claims.

Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official SanDisk support website or contact their customer service department. You can find detailed support information and FAQs on their website.

SanDisk Support Website: www.sandisk.com/support

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question