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› [ZOKOP 23-inch Electric Fireplace Insert Log Heater \(Model SF231-23\) User Manual](#)

ZOKOP SF231-23

ZOKOP 23-inch Electric Fireplace Insert Log Heater

MODEL: SF231-23

User Manual

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1. Important Safety Information

Please read and understand this entire manual before attempting to assemble, operate, or install the product. Failure to do so could result in fire, electric shock, or serious injury.

- **Electrical Safety:** Always plug the unit into a properly grounded 120V 60Hz outlet. Do not overload circuits.
- **Overheat Protection:** The electric fireplace is equipped with an automatic overheat protection system. If the internal temperature becomes too high, the unit will automatically shut down. Allow it to cool before restarting.
- **Clearance:** Maintain adequate clearance from combustible materials. Do not block air vents. A "DO NOT COVER" warning is present on the unit.
- **Placement:** Place the unit on a firm, level surface. Avoid placing it on soft surfaces that may block air openings.
- **Children and Pets:** Keep children and pets away from the heater, especially when it is operating. The surface may become hot.

2. Package Contents

Carefully remove all components from the packaging and inspect for any damage. Ensure all items are present before discarding packaging materials.

- 1 x ZOKOP Electric Fireplace Insert Log Heater
- 1 x Remote Control
- 1 x User's Manual

3. Product Specifications

Feature	Description
Model	SF231-23
Power Supply	120V, 60Hz
Rated Power	1400W
Heat Output	4600 BTU
Heating Coverage	Up to 88.25 sq ft
Dimensions (L x W x H)	22.6" x 8.66" x 12.4"
Weight	12.98 lbs (5.9 kg)
Operation Method	Body Button and Remote Control
Flame Settings	6 colors, 5 brightness modes
Timer Function	0-6 hours
Noise Level	Approximately 45db
Certifications	CSA Certified
Material	Iron, Durable Resin Logs
Color	Black

4. Setup Instructions

- Unpacking:** Carefully remove the electric fireplace insert from its packaging. Retain packaging for future storage or transport.
- Placement:** Position the unit in a suitable fireplace opening or on a stable, level surface. Ensure there is adequate clearance from walls, furniture, drapes, and other combustible materials. Do not block the air intake or exhaust vents.
- Power Connection:** Plug the power cord into a standard 120V 60Hz grounded electrical outlet. Ensure the outlet is easily accessible.
- Initial Check:** Before first use, ensure all controls are in the "off" position.

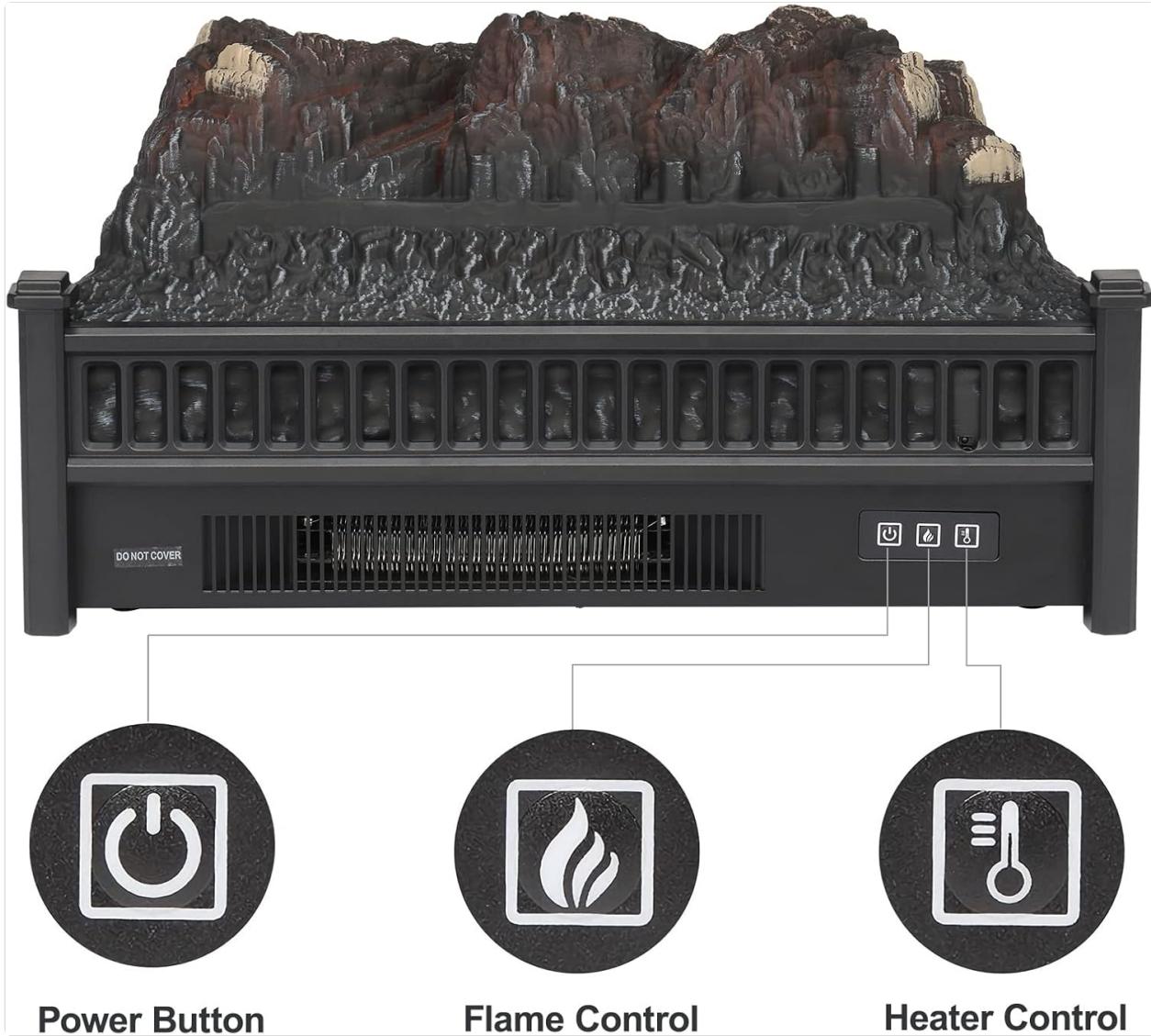


Image: The ZOKOP Electric Fireplace Insert positioned within a fireplace opening, demonstrating typical placement.

5. Operating Instructions

The ZOKOP Electric Fireplace Insert can be operated using either the control buttons located on the unit or the included remote control.

5.1 Control Panel Overview



Power Button

Flame Control

Heater Control

Image: Detailed view of the unit's control panel, highlighting the Power, Flame Control, and Heater Control buttons.

5.2 Remote Control Functions



Image: The remote control with clearly visible buttons for operating the fireplace functions.

- **Power Button ()**: Press to turn the unit ON or OFF.
- **Flame Control Button ()**: Cycles through 6 flame colors and 5 brightness modes. Press repeatedly to select desired flame effect. The flame effect can be used independently of the heater.
- **Heater Control Button ()**: Activates or deactivates the heating function. The unit provides 1400W of heating power.
- **Timer Button ()**: Sets the automatic shut-off timer from 0 to 6 hours.

5.3 Realistic Flame and Ember Bed

The unit features realistic dancing flames and glowing embers, creating an immersive fireplace experience. The flame brightness and color can be adjusted to suit your preference.



Image: The fireplace insert displaying its realistic flame effect and ember bed, with logs appearing to glow.

6. Maintenance

Regular maintenance ensures optimal performance and longevity of your electric fireplace insert.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Vents:** Periodically check and clean the air intake and exhaust vents to ensure they are free from dust and debris. Blocked vents can lead to overheating.
- **Storage:** If storing the unit for an extended period, unplug it and store it in a cool, dry place, preferably in its original packaging.

7. Troubleshooting

If you experience issues with your electric fireplace insert, refer to the following common problems and solutions:

- **No Power:**

- Ensure the power cord is securely plugged into a working 120V outlet.
- Check the circuit breaker for your home.
- Verify the unit's power button is pressed.

- **No Heat:**

- Ensure the heater function is activated via the control panel or remote.
- Check if the overheat protection has been triggered. Unplug the unit, wait 10-15 minutes, and plug it back in.

- **Flames Not Working:**

- Ensure the unit is powered on.
- Activate the flame control function via the control panel or remote.

- **Remote Control Not Responding:**

- Check and replace the remote control batteries if necessary.
- Ensure there are no obstructions between the remote and the unit's sensor.

8. Warranty & Support

Warranty: Please refer to the product packaging or contact your retailer for specific warranty details and duration.

Customer Support: For further assistance, technical support, or inquiries regarding parts, please contact ZOKOP customer service. Contact information can typically be found on the product packaging or the retailer's website.