

## Bodum 11889-01S

# Bodum JOYCUP Double Wall Travel Mug (Model 11889-01S) Instruction Manual

Your guide to using and maintaining your Bodum JOYCUP Travel Mug.

## 1. INTRODUCTION AND OVERVIEW

The Bodum JOYCUP Double Wall Travel Mug is designed for convenient beverage transport, keeping drinks at their desired temperature. Its double-wall construction provides insulation for both hot and cold liquids, while the durable plastic body and silicone band ensure a secure grip and comfortable handling. This manual provides essential information for the proper use and care of your travel mug.



Figure 1: Bodum JOYCUP Double Wall Travel Mug (Model 11889-01S).

## 2. PRODUCT FEATURES

- **Double Wall Construction:** Provides insulation to maintain beverage temperature.
- **Silicone Band:** Offers a secure and comfortable grip.
- **Durable Plastic Body:** Lightweight and transparent, allowing visibility of contents.
- **BPA Free Material:** Ensures safety for food and beverage contact.
- **Dishwasher Safe:** For easy cleaning.
- **Freezer Safe:** Suitable for pre-chilling or storing certain beverages.
- **Included Lid:** Designed for spill prevention and temperature retention.

## 3. SETUP

1. **Unpacking:** Carefully remove all packaging materials from the travel mug and its components.
2. **Initial Cleaning:** Before first use, wash the mug and lid thoroughly with warm, soapy water. Rinse completely and allow to air dry, or dry with a clean cloth.
3. **Lid Assembly:** Ensure the lid is properly aligned and securely twisted onto the mug to prevent leaks.



Figure 2: Detail of the mug's lid mechanism.

## 4. OPERATING INSTRUCTIONS

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The Bodum JOYCUP Travel Mug is designed for both hot and cold beverages. Follow these steps for optimal use:

1. **Filling:** Pour your desired beverage into the mug. Do not overfill; leave a small space from the rim to accommodate the lid and prevent spills.
2. **Securing the Lid:** Place the lid onto the mug and twist clockwise until it is firmly sealed. Ensure the drinking spout is closed when not in use to maintain temperature and prevent leaks.
3. **Drinking:** Open the drinking spout on the lid to sip your beverage. Close it securely after each use.
4. **Temperature Retention:** For best results with hot beverages, pre-warm the mug with hot water before filling. For cold beverages, pre-chill with cold water or ice.

## 5. CARE AND MAINTENANCE

Proper care will extend the life of your Bodum JOYCUP Travel Mug.

- **Dishwasher Cleaning:** The mug and lid are dishwasher safe. Place them on the top rack for best results.
- **Hand Washing:** For hand washing, use warm water and a mild dish soap. Use a soft brush or sponge to clean all surfaces, including the inside of the lid and around the silicone seal. Rinse thoroughly.
- **Drying:** Allow all components to dry completely before reassembling or storing to prevent odor or mildew.
- **Storage:** Store the mug with the lid slightly ajar to allow air circulation.
- **Freezer Use:** The mug is freezer safe. Ensure liquids are not filled to the very top if freezing, as liquids expand when frozen.

6. TROUBLESHOOTING

Issue	Possible Cause	Solution
Mug is leaking.	Lid not securely fastened, or silicone seal is dislodged/damaged.	Ensure the lid is twisted on tightly. Check the silicone seal for proper placement and any signs of wear or damage. Replace if necessary.
Beverage not staying hot/cold.	Lid not fully closed, or mug not pre-warmed/chilled.	Confirm the drinking spout is closed. Pre-warm with hot water for hot drinks or pre-chill with cold water/ice for cold drinks before filling.
Difficulty cleaning.	Residue buildup from prolonged use without thorough cleaning.	Disassemble the lid components if possible and clean all parts with a brush. Use a mixture of baking soda and water for stubborn stains or odors.

7. SPECIFICATIONS

Attribute	Detail
Model Number	11889-01S
Capacity	0.3 Liters (approximately 10 fluid ounces)
Dimensions (W x H)	3.74 inches x 5.28 inches (9.5 cm x 13.4 cm)
Weight	5.3 ounces (150 grams)
Material	Plastic (BPA Free), Silicone
Color	Transparent with Black band
Care Instructions	Dishwasher Safe
Special Features	Double Wall Insulation, Freezer Safe



Figure 3: Product dimensions.

## 8. WARRANTY AND SUPPORT

For warranty information or product support, please refer to the official Bodum website or contact their customer service directly. Keep your purchase receipt as proof of purchase.

**Bodum Official Website:** [www.bodum.com](http://www.bodum.com)