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#### Cafe CVE28DP4NW2

# Cafe CVE28DP4NW2 Smart 4-Door French Door Refrigerator Instruction Manual

Model: CVE28DP4NW2

## 1. PRODUCT OVERVIEW

The Cafe CVE28DP4NW2 is a 36-inch Smart Freestanding 4-Door French Door Refrigerator, offering a total capacity of 27.6 cu. ft. It features a matte white, fingerprint-resistant finish and is ENERGY STAR certified for energy efficiency. This appliance is Wi-Fi enabled and can connect with Amazon Alexa and Google Assistant for smart home integration.

Key features include:

- Convertible Drawer with Soft Freeze: Provides flexible temperature settings from 23°F to 42°F, ideal for various food storage needs.
- LED Light Wall: Illuminates the fresh food section from the back wall for clear visibility of all items.
- AutoFill Water Dispenser: Automatically dispenses filtered water to fill containers to the perfect amount using sensors.
- **Humidity Control System:** Features two bins a sealed Wet Zone for high-humidity produce and a vented Dry Zone for items requiring less humidity.
- Full-width Tray: A slim, pull-out tray designed to accommodate large or uniquely shaped items like pizzas.

Figure 1: Front view of the Cafe CVE28DP4NW2 Refrigerator, showcasing its matte white finish and bronze handles.

## 2. SETUP AND INSTALLATION

- 1. **Unpacking:** Carefully remove all packaging materials, tape, and internal packing. Retain packaging for potential future transport.
- 2. Placement: Position the refrigerator on a level, sturdy floor capable of supporting its weight. Ensure

adequate clearance around the unit for proper air circulation (refer to specifications for exact dimensions). Avoid direct sunlight or heat sources.

- 3. **Leveling:** Adjust the leveling legs at the bottom corners of the refrigerator to ensure it is level and the doors close properly.
- 4. **Power Connection:** Plug the refrigerator into a dedicated, grounded 3-prong outlet. Do not use extension cords.
- 5. **Water Line Connection:** Connect the water supply line to the refrigerator as per local plumbing codes. Flush the water system before initial use to remove air and impurities.
- 6. **Initial Cooling:** Allow the refrigerator to cool for at least 4 hours before loading with food. The freezer section may take longer to reach optimal temperature.

Figure 2: Refrigerator dimensions for proper placement and installation.

# 3. OPERATING INSTRUCTIONS

# 3.1 Water and Ice Dispenser

The external water and ice dispenser provides convenient access to filtered water and ice.

- AutoFill Feature: Place a container under the dispenser and press the "AutoFill" button. Sensors will
  detect the container's size and fill it with the precise amount of water, stopping automatically.
- **Ice Selection:** Choose between "Crushed" or "Cubed" ice using the touch controls on the dispenser panel.
- Light: Activate the dispenser light for better visibility in low-light conditions.

Figure 3: The AutoFill feature automatically dispenses water.

## 3.2 Convertible Drawer

The convertible drawer offers versatile storage with adjustable temperature settings.

- **Temperature Settings:** Select desired temperature from 23°F (Soft Freeze) to 42°F (Refrigerator) to optimize storage for different food types (e.g., meat, beverages, snacks, wine).
- Sliding Dividers: Utilize the sliding glass dividers to organize items within the drawer efficiently.

Figure 4: The convertible drawer provides flexible storage options.

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# 3.3 Humidity Control System

Maintain optimal freshness for produce with the dual humidity control bins.

- Wet Zone: A sealed bin designed to maintain high humidity, ideal for leafy greens and fruits.
- **Dry Zone:** A vented bin suitable for produce that prefers a drier environment, such as apples or citrus fruits.

# 4. MAINTENANCE

# 4.1 Cleaning

- Exterior: The matte white finish is fingerprint resistant, making it easy to clean. Use a soft cloth with mild soap and water. Avoid abrasive cleaners.
- Interior: Clean interior surfaces, shelves, and drawers regularly with a solution of mild soap and warm water. Removable parts can be washed by hand.
- Water Dispenser Tray: The dispenser tray is easily removable for cleaning to prevent water spots and buildup.

# 4.2 Water Filter Replacement

The water filter should be replaced periodically to ensure optimal water quality. The filter is conveniently located inside the fresh food compartment for easy access.

- 1. Locate the water filter compartment, typically on the left side door or upper left interior.
- 2. Twist the old filter counter-clockwise to remove it.
- 3. Insert the new filter and twist clockwise until it locks into place.
- 4. Run several gallons of water through the dispenser to flush the new filter and remove any air.

## 5. TROUBLESHOOTING

# • Refrigerator Not Cooling:

- Check if the power cord is securely plugged in.
- Verify the temperature settings are correct.
- Ensure doors are fully closed and seals are intact.
- Check for obstructions around the condenser coils at the back or bottom of the unit.

## • Ice Maker Not Producing Ice:

- · Confirm the ice maker is turned on.
- Check if the water supply line is connected and the water valve is open.
- · Replace the water filter if it's old or clogged.
- Ensure the freezer temperature is set correctly (below 0°F / -18°C).

#### · Water Dispenser Not Working:

- Check if the water supply line is connected and the water valve is open.
- · Replace the water filter.
- Ensure the dispenser lock is not activated.

## · Unusual Noises:

- Normal operating noises include humming from the compressor, clicking from the ice maker, and gurgling from refrigerant.
- If noises are loud or unusual, check if the refrigerator is level or if anything is vibrating against the unit.

# 6. SPECIFICATIONS

Feature	Detail
Brand Name	Cafe
Model Info	CVE28DP4NW2
Item Weight	409 pounds
Product Dimensions	36.75 x 35.63 x 69.88 inches
Capacity	27.6 Cubic Feet
Freezer Capacity	8.44 Cubic Feet
Installation Type	Freestanding
Form Factor	French Door
Special Features	Water Dispenser, Automatic Defrost
Color	White
Voltage	120 Volts
Defrost System	Automatic
Door Material Type	Stainless Steel
Certification	Energy Star

# 7. WARRANTY AND SUPPORT

Information regarding the specific warranty terms and conditions for the Cafe CVE28DP4NW2 refrigerator is not available in the provided product data. Please refer to the manufacturer's official website or the warranty card included with your appliance for detailed warranty information and customer support contacts.

For technical assistance, service requests, or to purchase replacement parts (such as water filters), please contact Cafe customer support directly.

## 8. OFFICIAL PRODUCT VIDEOS

No official product videos from the seller were found in the provided data. The available videos are from influencers and do not meet the criteria for inclusion in this manual.

#### Related Documents - CVE28DP4NW2



#### Café Matte White Side Panel Kit Installation Instructions

Step-by-step guide for installing the Café Matte White Side Panel Kit on refrigerators, including safety warnings and detailed instructions.



#### Café Fully Integrated Multi-Door Bottom Freezer Owner's Manual (CIC36, CIP36)

Comprehensive owner's manual for the Café CIC36 and CIP36 Fully Integrated Multi-Door Bottom Freezer, covering safety, operation, care, troubleshooting, and warranty information.



#### Café Bottom Freezer Refrigerators: Owner's Manual and Installation Instructions

A comprehensive guide from Café for bottom freezer refrigerators, covering essential safety information, detailed operating instructions, step-by-step installation procedures, troubleshooting tips, and warranty information. Includes guidance for CFE, CYE, and CWE models.



## Cafe Matte White Side Panel Kit Installation Instructions

Detailed instructions for installing the Cafe Matte White Side Panel Kit, including safety warnings and step-by-step guidance for a secure and flush fit.



# CAFÉ Bottom Freezer Refrigerator Owner's Manual & Installation Guide

Comprehensive owner's manual and installation guide for CAFÉ bottom freezer refrigerators (CFE, CYE, CWE models), covering features, operation, safety, installation, and troubleshooting.



#### Café Fully Integrated Multi-Door Bottom Freezer Owner's Manual

Comprehensive Owner's Manual for Café Fully Integrated Multi-Door Bottom Freezer models CIC36 and CIP36, covering safety, operation, care, troubleshooting, and warranty.