SMONET Gateway

SMONET Smart Door Lock WiFi Gateway Instruction Manual

Model: Gateway

1. INTRODUCTION AND OVERVIEW

The SMONET Smart Door Lock WiFi Gateway enhances the functionality of your compatible smart door locks by enabling remote control and smart home integration. This gateway acts as a bridge, connecting your Bluetooth-enabled smart locks to your home's 2.4 GHz Wi-Fi network, allowing you to manage access from anywhere via the associated mobile application. It also facilitates voice control through platforms like Amazon Alexa.

2. PRODUCT FEATURES

- **Compatibility:** Works with all door locks powered by the TTLock APP and SMONET branded smart door locks. Requires a 2.4 GHz Wi-Fi router (not compatible with 5 GHz Wi-Fi).

- **Remote Control:** Unlock and lock your door remotely, regardless of Bluetooth range. Manage passcodes, read access records, and delete E-keys from any location.

- **Easy Setup:** Designed for quick setup, typically within 2 minutes.

- **Smart Home Integration:** Compatible with Amazon Alexa for voice control. One gateway can manage multiple smart door locks.

- **Compact Design:** Features a thinner and lighter design compared to previous models.

Image 2: The Gateway facilitates connectivity between your smart lock, Wi-Fi router, and smart home devices like Alexa and smartwatches.

3. PACKAGE CONTENTS

The SMONET Smart Door Lock WiFi Gateway package typically includes:

- SMONET G2 Gateway Unit
- USB Power Cable (Type-C)
- Instruction Manual

Note: A USB wall adapter (power plug) is not included and must be provided by the user.

Image 3: The G2 Gateway (right) features a more compact design compared to previous models (left).

4. SETUP INSTRUCTIONS

1. **Power On the Gateway:** Connect the provided USB power cable to the gateway unit and plug it into a USB wall adapter (not included). Ensure the gateway powers on.

2. **Download the App:** Download the TTLock APP (or SMONET Next Lock app) from your smartphone's app store (Google Play Store for Android or Apple App Store for iOS).

3. **Pair with Smart Lock:**

   - Open the app and follow the on-screen instructions to add your smart door lock.
   - Ensure your smartphone is connected to the same 2.4 GHz Wi-Fi network as the gateway during the pairing process.
   - Place the gateway within 32 feet (approximately 10 meters) of your smart door lock to ensure a strong signal connection.

4. **Connect to Wi-Fi:** Within the app, navigate to the gateway settings and connect it to your 2.4 GHz Wi-Fi network. The gateway is not compatible with 5 GHz Wi-Fi networks.

5. **Integrate with Alexa (Optional):** If using Alexa, enable the relevant skill in the Alexa app. If login fails, ensure you include the area code "+1" at the front of your account number.

Image 4: The mobile application allows for remote control and management of your smart lock via the gateway.

5. Operating Instructions

Once the SMONET WiFi Gateway is successfully set up, you can utilize its features for enhanced door lock management:

- **Remote Locking/Unlocking:** Use the mobile app to lock or unlock your smart door from any location with internet access.

- **Passcode Management:** Create, modify, or delete temporary or permanent passcodes for guests or family members directly through the app.

- **Access Records:** View real-time logs of who entered or exited and at what time, providing a security overview.

- **E-Key Management:** Grant or revoke electronic keys to users, controlling their access permissions.

- **Voice Control:** If integrated with Alexa, use voice commands to lock or unlock your door (e.g., "Alexa, lock the front

door").

- **Multiple Lock Management:** A single SMONET Gateway can connect and manage multiple compatible smart door locks within its Bluetooth range.
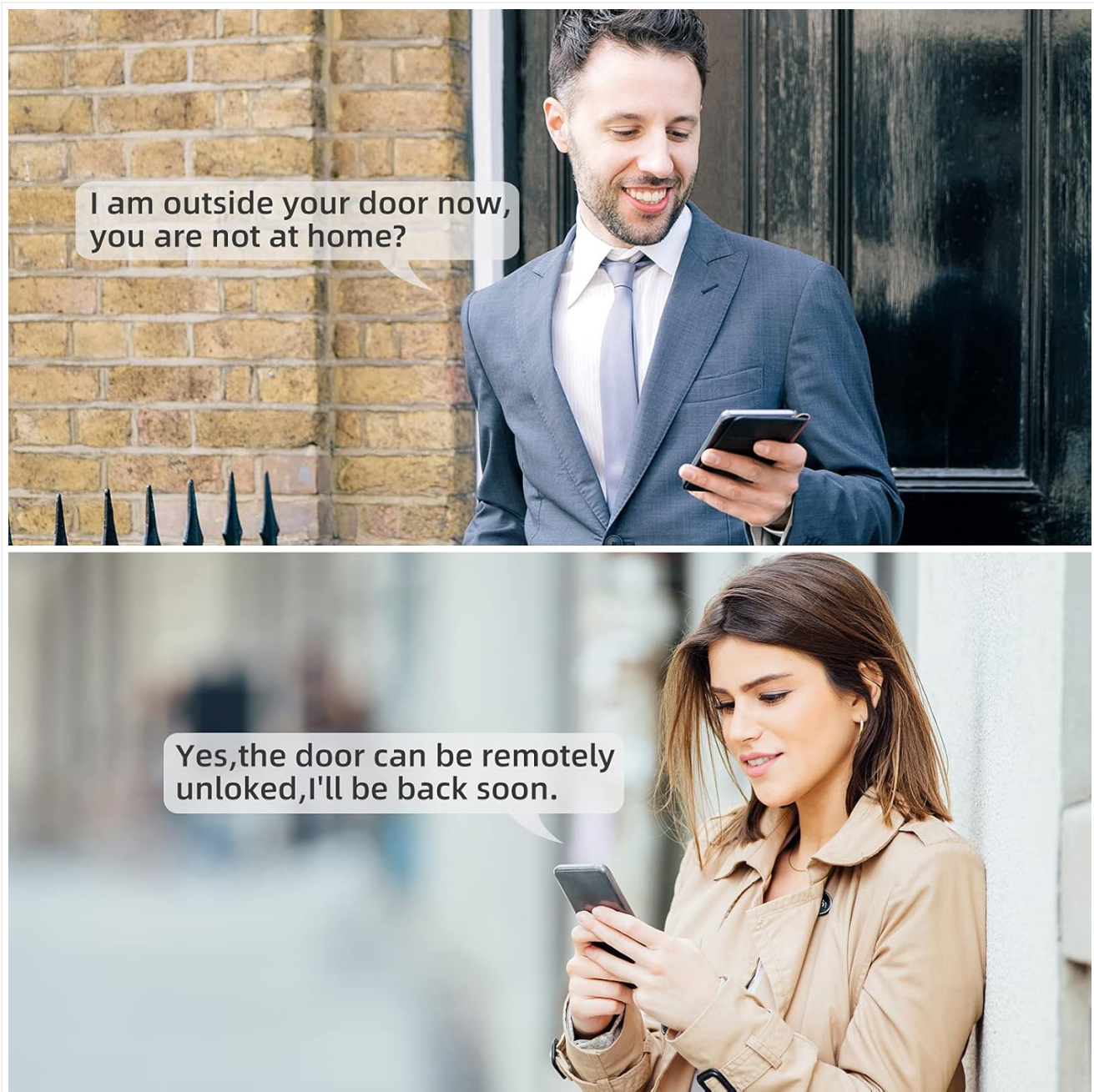

Image 5: Remote access allows you to manage your door lock even when away from home.

6. MAINTENANCE

- **Power Supply:** Ensure the gateway remains continuously powered to maintain Wi-Fi connectivity. If power is interrupted, it will disconnect from Wi-Fi.
- **Battery Replacement (Smart Lock):** For the smart lock connected to the gateway, it is recommended to use Energizer Lithium batteries for optimal performance and longevity.
- **Firmware Updates:** Regularly check the mobile app for any available firmware updates for the gateway and your smart lock to ensure optimal functionality and security.

7. TROUBLESHOOTING

- **Gateway Offline:**

- Check if the gateway is properly plugged into a power source.
- Verify your Wi-Fi network is active and the gateway is connected to a 2.4 GHz network.
- Ensure the gateway is within 32 feet of the smart lock for a stable Bluetooth connection.
- Consider using a secondary 2.4 GHz router or extender if experiencing persistent weak signal issues, especially with dual-band routers.

- **Alexa Login Failed:** When logging into Alexa, ensure you include the area code "+1" at the front of your account number.
- **App Connectivity Issues:** Ensure your smartphone and the gateway are connected to the same Wi-Fi network during initial pairing.
- **Remote Control Not Working:** Confirm the gateway is online and connected to both the smart lock and your Wi-Fi network. Check your internet connection.

8. SPECIFICATIONS
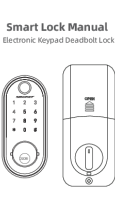
Brand	SMONET
Model Number	Gateway
Special Feature	Remote Control, Works with Alexa, Wi-Fi Bridge
Material	Metal
Color	Gray
Connectivity Protocol	Bluetooth, Wi-Fi (2.4 GHz only)
Control Method	App, Amazon Alexa
Item Weight	2.89 ounces
Package Dimensions	4.13 x 2.95 x 1.14 inches
Batteries Required	No (for Gateway unit)

9. WARRANTY AND SUPPORT

The SMONET Smart Door Lock WiFi Gateway comes with a 1-year warranty and free lifetime technical support.
For any questions regarding installation, app problems, or other technical assistance, please contact SMONET support:

- **Email:** smonetsmart@hotmail.com
- **Toll Free:** (888) 688-0598

Related Documents - Gateway

	[Smonet Smart Lock Manual: Electronic Keypad Deadbolt Lock](#) Comprehensive manual for the Smonet Electronic Keypad Deadbolt Lock, covering installation, smart features, operation, and troubleshooting.
	[SMONET AM01 Smart Lock Manual: Keyless Entry Electronic Deadbolt Installation & Operation](#) Comprehensive user manual for the SMONET AM01 Smart Lock. Learn how to install, operate, and connect this electronic keypad deadbolt lock via Bluetooth and the TTLock app. Features include keyless entry, remote control, and Alexa integration.
	[Smonet Smart Lock Manual: Electronic Keypad Deadbolt Lock](#) Comprehensive manual for the Smonet Electronic Keypad Deadbolt Smart Lock, covering product specifications, package contents, performance features, detailed installation instructions, smart app integration (TTLock, Alexa), watch compatibility, and operation guidelines including passcode management, unlocking methods, battery status, and troubleshooting.
	[SMONET SMUS-GS002 Smart Lock Manual: Installation & Operation Guide](#) Comprehensive user manual for the SMONET SMUS-GS002 Electronic Keypad Deadbolt Smart Lock. Includes installation steps, operation instructions, app pairing, and troubleshooting.
	[SMONET Smart Lock Manual: Electronic Keypad Deadbolt Installation and Operation Guide](#) Comprehensive guide for the SMONET Smart Lock, an electronic keypad deadbolt lock. Learn how to install, set up the app, operate, and troubleshoot your keyless entry smart lock.
	[SMONET M6-BF Smart Lock User Manual: Installation, Features, and App Guide](#) Comprehensive user manual for the SMONET M6-BF Smart Lock. Learn how to install, set up, use the Smart Life app, integrate with Alexa and Google Home, and troubleshoot common issues.